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May 9, 2008

Sharon Schnepp 1021 East Holt Avenue Milwaukee, WI 53207

RE:

Sharon Schnepp

C.I. File No: 08-S-332

Dear Ms. Schnepp:

We have received your claim in the amount of \$4,420.00, relating to costs you incurred on March 10, 2008 when a backwater from the City's sewer backed up into your home at 1021 East Holt Avenue.

Our investigation reveals that the sewer in question is on a regular cleaning schedule. The last time the sewer was cleaned was on August 19, 2004. Because the sewer was on a regular cleaning schedule and the City of Milwaukee did not have any notice of any problems with the sewer, the City cannot be held liable and we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours

GRANT FALANGLEY

eity Attorney

ROBERT M. OVERHOLT Investigator Adjuster

RMO:beg

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