

PROGRESSIVE®

Payment Address Document Address
24344 Network Place P.O. Box 94639
Chicago, IL 60673-1243 Cleveland, Ohio 44101-9908
Phone: (877)818-0139
Fax: (888) 781-6947

3/21/2025 12:26 PM
Certified Mail 9489 0090 0027 6568 2196 52 Return Receipt Requested

CITY CLERK
CITY OF MILWAUKEE
ATTN: CLAIMS
200 E WELLS ST. ROOM 205
MILWAUKEE, WI. 53202-3567

THIS IS A SUPPLEMENT TO A DEMAND THAT WAS PREVIOUSLY MAILED TO YOUR ADDRESS ON 3-12-25

Your Client: MILWAUKEE WATER WORKS
Your Claim Number: N/A
Our Insured: BRUMFIELD, KEYUANA C
Our Claim Number: 25-918661013
Amount Subject to Reimbursement: \$3,295.30
Amount of Insured's Deductible: \$1,000

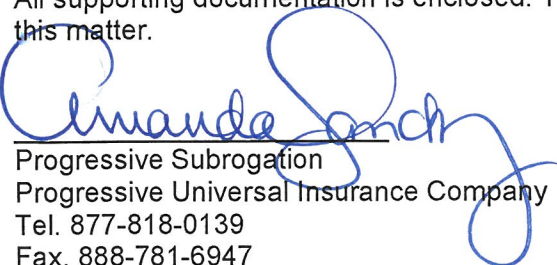
Please take this as formal notice of our subrogation rights relative to the above -captioned claim. We have completed our investigation into the facts of the above-captioned loss and find that your insured was the proximate cause of the accident.

Location of Loss: 6100 N HOPKINS ST, IN MILWAUKEE, WI
Date and Time of Loss: 01/04/2025, 03:00 PM CT

Description of Loss:
OUR INSURED WAS TRAVELING AT 6100 N HOPKINS ST, IN MILWAUKEE, WI AND WAS DAMAGED WHEN IT FELL IN A SINKHOLE DUE TO A WATER MAIN BURST IN THE ROADWAY. WE ARE SEEKING REIMBURSEMENT FOR OUR INSURED'S VEHICLE DAMAGES.

Please make your draft payable to Progressive Universal Insurance Company as subrogee of "BRUMFIELD, KEYUANA C", in the amount stated above and mail it to the attention of the undersigned at your earliest convenience.

All supporting documentation is enclosed. Thank you for your anticipated, prompt attention to this matter.


Progressive Subrogation
Progressive Universal Insurance Company
Tel. 877-818-0139
Fax. 888-781-6947
GovernmentStatus@email.progressive.com

OFFICE OF CITY ATTORNEY
31 MAR '25 AM 09:22

CITY OF MILWAUKEE
2025 MAR 28 P 12:24
CITY CLERK'S OFFICE

J9L1CJWDBV
P2502041025

WISCONSIN MOTOR VEHICLE
CRASH REPORT

MILWAUKEE POLICE DEPARTMENT
749 WEST STATE STREET
MILWAUKEE, WI 53201
(414) 933-4444

J9L1CJWDBV

Document Number Override		Primary Crash Document #		Agency Crash Number		Investigating Officer/Deputy B. MOORE	
Crash Date 02/04/2025		Crash Time 03:43 PM		Date Arrived 02/04/2025		Time Arrived 04:00 PM	
Date Notified 02/04/2025		Time Notified 03:45 PM		Total Units 01		Total Injured 00	Total Killed 00
<input type="checkbox"/> On Emergency	<input type="checkbox"/> Hit and Run	<input type="checkbox"/> Lane Closure	<input type="checkbox"/> Work Zone	<input type="checkbox"/> Trailer or Towed		<input type="checkbox"/> Reporting Threshold	
<input checked="" type="checkbox"/> Government Property		<input type="checkbox"/> Active School Zone		School Bus Related NO		Tags SUPERVISOR APPROVED	
<input checked="" type="checkbox"/> Reportable		Crash Type DT4000 (STANDARD CRASH)		<input type="checkbox"/> Amended		<input type="checkbox"/> Secondary Crash	

Description

<p>Diagram</p>	<p>Reconstruction By</p> <hr/> <p>Photos By</p> <hr/> <p>Additional Information NONE</p>
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I, a sworn law enforcement officer, agree that I have not added any CJIS data in this report.

UNIT 1 WAS PARKING AND THE GROUND CAVED IN DUE TO A BROKEN PIPE UNDERNEATH THE GROUND WHICH WAS LEAKING WHICH CAUSED UNIT 1 TO SINK INTO A HOLE IN THE STREET.

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749 WEST STATE STREET
MILWAUKEE, WI 53201
(414) 933-4444

Location

ON N HOPKINS ST 140 FT N OF W MONROVIA WAY IN THE CITY OF MILWAUKEE IN MILWAUKEE COUNTY	Latitude 43.128744916	Longitude -87.967401233
	X Coordinate 421313.3125	Y Coordinate 4775566
	Structure Type	

Crash Scene

First Harmful Event DITCH	First Harmful Event Location ON ROADWAY	
Manner of Collision 00 - NO COLLISION W/VEHICLE IN TRANSPORT	Light Condition DAYLIGHT	
Road Surface Condition(s) WET, WATER (STANDING/MOVING)	Roadway Factor(s) NONE	
Environment Factor(s) NONE		
Weather Condition(s) CLEAR		
Animal Type	Relation To Trafficway TRAFFICWAY - ON ROAD	
Crash Classification - Location PUBLIC PROPERTY	Crash Classification - Jurisdiction NO SPECIAL JURISDICTION	
Tribal Land	Access Control NO CONTROL	Special Study
Within Interchange Area NO	Junction Location NON-JUNCTION	Intersection Type NOT AN INTERSECTION

Unit Summary

UNIT	Unit Status IN TRANSIT	Vehicle Operating As Classification D CLASS	Unit Type AUTOMOBILE		
	Vehicle Type PASSENGER CAR	Operating As Endorsements			
	Total Occs 1	Train/Bus # Recorded	Total # Citations Issued 0	Total Trailers 0	Total HazMat Types 0
	Insurance? YES	Direction Of Travel NORTHBOUND	<input type="checkbox"/> Pre Crash Tire Mark	Speed Limit 25	Total Lanes 2
	Most Harmful Event: Collision With DITCH	Special Function NO SPECIAL FUNCTION		Emergency Motor Vehicle Use NOT APPLICABLE	
	Traffic Way TWO-WAY, DIVIDED, UNPROTECTED (PAINTED > 4	Traffic Control NO CONTROL		Traffic Control Inoperative/Missing NO	
	Surface Type CONCRETE	Road Curvature STRAIGHT		Road Grade LEVEL	
	Truck Bus or HazMat NO				

Vehicle

UNIT	VEHICLE	License Plate Number 177UUT	Plate Type AUT - AUTOMOBILE	St WI	Country of Issuance UNITED STATES
		Vehicle Identification Number 2T1BU4EE6BC741044	Make TOYOTA	Year 2011	Model COROLLA/S/
		Color WHI - WHITE	Body Style 4D - 4DR		Bus Use
		Initial Contact Point 02 - RIGHT SIDE FRONT	Vehicle Damage 01 - RIGHT FRONT CORNER, 02 - RIGHT SIDE FRONT, 14 - UNDERCARRIAGE		
		Extent Of Damage FUNCTIONAL DAMAGE			



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(414) 933-4444

UNIT	VEHICLE	Towed Due To Damage TOWED BUT NOT DUE TO DISABLING DAMAG	Vehicle Removed By ALWAYS		
		What Driver Was Doing PARK MANEUVER	Vehicle Factors		
		Driver Prior Action Other	NOT APPLICABLE		
		Driver Actions NO CONTRIBUTING ACTION			
01	01	Owner Name KEYUANA C BRUMFIELD (414) 517-8233	Owner Address 7022 N 55TH ST #C MILWAUKEE, WI 53223 , US		
Sequence Of Events					
UNIT	INDIVIDUAL	01	Event DITCH		
		02	Event		
		03	Event		
		04	Event		
Policy Holder					
UNIT	INDIVIDUAL	01	Insurance Company PROGRESSIVE-CLASSIC-INS-CO	INDIVIDUAL KEYUANA BRUMFIELD	
		01	DRIVER KEYUANA C BRUMFIELD (414) 517-8233	Citations Issued 0 Sex FEMALE	
		01	Date of Birth 07/26/1982	Race BLACK/AFRICAN AMERICAN	
UNIT	INDIVIDUAL	01	Address 7022 N 55TH ST #C MILWAUKEE, WI 53223 , US	Driver License Number B6515038276603 STATE: WISCONSIN COUNTRY: UNITED STATES	
		01	Safety Equipment	On Duty Crash Safety Equipment	
		01	Row 01 - FRONT ROW	Seat Position 07 - LEFT	SHOULDER & LAP BELT
UNIT	INDIVIDUAL	01	Helmet Use	Helmet Compliance	
		01	Eye Protection	Tint Compliance	
		01	Injury	Injury Severity NO APPARENT INJURY	Airbag NON DEPLOYED
UNIT	INDIVIDUAL	01	Ejected NOT EJECTED	Ejection Path NOT EJECTED/NOT APPLICABLE	Trapped/Extricated NOT TRAPPED
		01	Medical Transport NOT TRANSPORTED	EMS Agency Identifier	EMS Run #
		01	Hospital	Date of Death	Time of Death
UNIT	INDIVIDUAL	01	Distracted By	Distracted By Source NOT APPLICABLE (NOT DISTRACTED)	
		01	Distracted By Action NOT DISTRACTED		

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MILWAUKEE, WI 53201
(414) 933-4444

UNIT	INDIVIDUAL	Non Motorist		Striking Unit #	Location	
		Prior Action				
	Action					
	Action Other				To/From School	
	Drug & Alcohol		Suspected Alcohol Use NO	Suspected Drug Use NO		
	Alcohol Test Given TEST NOT GIVEN		Alcohol Test Type	Alcohol Test Results		
	Drug Test Given TEST NOT GIVEN		Drug Test Type	Drug Test Results		
	Drug Type					
	Individual Condition APPEARED NORMAL					
	Property Owner					
PROP OWNER	01	GOVERNMENT CITY OF MILWAUKEE (414) 286-2489			Address 200 E WELLS ST MILWAUKEE, WI 53202 , US	
		Fixed Objects Struck				
01	Striking Unit	Struck Object			Structure Number	Damage Tag Number
	01	DITCH				



Payment Address Document Address
 24344 Network Place P.O. Box 94639
 Chicago, IL 60673-1243 Cleveland, Ohio 44101-9908
 Phone: (877)818-0139
 Fax: (888) 781-6947

3/12/2025 11:00:00 AM
 Certified Mail certified number 9489 0090 0027 6567 9188 15 Return Receipt Requested

CITY CLERK
 CITY OF MILWAUKEE
 ATTN: CLAIMS
 200 E WELLS ST. ROOM 205
 MILWAUKEE, WI. 53202-3567

Your Client: MILWAUKEE WATER WORKS
 Your Claim Number: N/A
 Our Insured: BRUMFIELD, KEYUANA C
 Our Claim Number: 25-918661013
 Amount Subject to Reimbursement: \$3,295.30
 Amount of Insured's Deductible: \$1,000

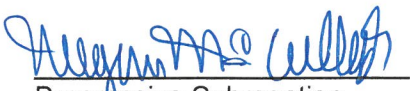
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All supporting documentation is enclosed. Thank you for your anticipated, prompt attention to this matter.



Progressive Subrogation
 Progressive Universal Insurance Company
 Tel. 877-818-0139
 Fax. 888-781-6947
GovernmentStatus@email.progressive.com

OFFICE OF CITY CLERK
 21 MAR 25 4:08:52 PM

CITY OF MILWAUKEE
 2025 MAR 28 P 2:49
 CITY CLERK'S OFFICE

**Request for Taxpayer
Identification Number and Certification**

Go to www.irs.gov/FormW9 for instructions and the latest information.

Give form to the
requester. Do not
send to the IRS.

Before you begin. For guidance related to the purpose of Form W-9, see *Purpose of Form*, below.

Print or type. See Specific Instructions on page 3.	<p>1 Name of entity/individual. An entry is required. (For a sole proprietor or disregarded entity, enter the owner's name on line 1, and enter the business/disregarded entity's name on line 2.)</p> <p>Progressive Universal Insurance Company</p>	
	<p>2 Business name/disregarded entity name, if different from above.</p>	
	<p>3a Check the appropriate box for federal tax classification of the entity/individual whose name is entered on line 1. Check only one of the following seven boxes.</p> <p><input type="checkbox"/> Individual/sole proprietor <input checked="" type="checkbox"/> C corporation <input type="checkbox"/> S corporation <input type="checkbox"/> Partnership <input type="checkbox"/> Trust/estate</p> <p><input type="checkbox"/> LLC. Enter the tax classification (C = C corporation, S = S corporation, P = Partnership)</p> <p>Note: Check the "LLC" box above and, in the entry space, enter the appropriate code (C, S, or P) for the tax classification of the LLC, unless it is a disregarded entity. A disregarded entity should instead check the appropriate box for the tax classification of its owner.</p> <p><input type="checkbox"/> Other (see instructions)</p>	<p>4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):</p> <p>Exempt payee code (if any) <u>5</u></p> <p>Exemption from Foreign Account Tax Compliance Act (FATCA) reporting code (if any)</p> <p>(Applies to accounts maintained outside the United States.)</p>
	<p>3b If on line 3a you checked "Partnership" or "Trust/estate," or checked "LLC" and entered "P" as its tax classification, and you are providing this form to a partnership, trust, or estate in which you have an ownership interest, check this box if you have any foreign partners, owners, or beneficiaries. See instructions <input type="checkbox"/></p>	
	<p>5 Address (number, street, and apt. or suite no.). See instructions.</p> <p>300 North Commons Blvd</p>	<p>Requester's name and address (optional)</p>
	<p>6 City, state, and ZIP code</p> <p>Mayfield Village, OH 44143</p>	
	<p>7 List account number(s) here (optional)</p>	

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Social security number									
or									
Employer identification number									
3	6	-	3	7	8	9	7	8	7

Note: If the account is in more than one name, see the instructions for line 1. See also *What Name and Number To Give the Requester* for guidelines on whose number to enter.

Part II Certification

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
2. I am not subject to backup withholding because (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
3. I am a U.S. citizen or other U.S. person (defined below); and
4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and, generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign Here	Signature of U.S. person	Date <u>1/8/25</u>
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General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to www.irs.gov/FormW9.

What's New

Line 3a has been modified to clarify how a disregarded entity completes this line. An LLC that is a disregarded entity should check the appropriate box for the tax classification of its owner. Otherwise, it should check the "LLC" box and enter its appropriate tax classification.

New line 3b has been added to this form. A flow-through entity is required to complete this line to indicate that it has direct or indirect foreign partners, owners, or beneficiaries when it provides the Form W-9 to another flow-through entity in which it has an ownership interest. This change is intended to provide a flow-through entity with information regarding the status of its indirect foreign partners, owners, or beneficiaries, so that it can satisfy any applicable reporting requirements. For example, a partnership that has any indirect foreign partners may be required to complete Schedules K-2 and K-3. See the Partnership Instructions for Schedules K-2 and K-3 (Form 1065).

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS is giving you this form because they

Claim Payment Detail (25-918661013)

Payment Information

Disbursement Number: 793727302	Total Amount: \$2,295.30
EFT Trace Number: 2801007	Invoice Number: 140098873
Pay to the Order of: CALIBER COLLISION	
Mailing Address: W229 N2591 DUPLAINVILLE RD WAUKESHA, WI 53186 USA	
In Payment Of: Progressive Invoice Number: 140098873	

Reviewed Summary

Issuing Rep: EAC0010	Approved By:
Issue Date: 02-27-25	Review Date:
Last Updated Rep: EAC0010	Reviewed By:

Bank Information

Type: Loss	Bank Code: CTB
Stop Reason:	Cleared: 03-04-25
Stop Date:	

Exposure Detail: COMP

Party Name: BRUMFIELD, KEYUANA C	Amount Paid: \$2,295.30
Property Description: 11 TOYOTA COROLLA	Deductible Taken: \$1,000.00
Payment Type: FINAL PAYMENT	Property Damage: \$0.00
	Rental: \$0.00

Caliber - Waukesha - North - 3358
W229 N2591 Duplainville Rd, Waukesha, WI 53186
Office: (262) 650-1900
3358Assignments@CaliberCollision.com

Estimate ID
25-918661013-01
S2
Claim Number
25-918661013-01

Owner
KEYUANA BRUMFIELD

Insured
KEYUANA BRUMFIELD

Appraiser
Joshua Detweiler
joshua.detweiler@calibercollision.com

Supplemented By
Joshua Detweiler
joshua.detweiler@calibercollision.com

Underwriter
Progressive Universal Insurance Co

Progressive Universal Insurance Co

Insurance Company Progressive Universal Insurance Co	Claim Number 25-918661013-01	Adjuster DAVID SIMON (715) 690-3581 (Work) a197085@progressive.com	Deductible 1000.00 - Not Waived
Reported Date 02/06/2025	Loss Date 01/04/2025	Inspection Site Caliber Collision - Waukesha North (SWE) 2591 Duplainville Rd Waukesha, WI 53186 (262) 650-1900 (Mobile)	Repair Facility Caliber - Waukesha - North - 3358 W229 N2591 Duplainville Rd Waukesha, WI 53186

2011 Toyota Corolla Base 4 Door Sedan 1.8L 4 Cyl Gas Injected 4 Speed Auto Trans FWD

Exterior Color 040 (Super White)	License WI-177-UUT	VIN 2T1BU4EE6BC741044	Condition Good
Drivable Yes	Odometer 146400	Production Date 11/2011	Mitchell Service Code 911092

Primary Point of Impact
Right Front Corner (1)

Options

Air Conditioning	AM-FM Stereo	Anti-Lock Brake Sys. (ABS)	Automatic Transmission	Auxiliary Input
CD Player	Cloth Seat	Daytime Running Lights	Driver-Front Air Bag	Electric Defogger
Electronic Stability Control	First Row Bucket Seat	Left-Curtain Air Bag	MP3 Player	Passenger-Front Air Bag
Power Folding Exterior Mirrors	Power Remote Mirror	Power Steering	Rear Bench Seat	Remote Decklid Or Tailgate Release
Second Row Side Airbag With Head Protection	Side Airbags	Theft Deterrent Sys.	Tilt Steering Wheel	Tire Pressure Monitoring System
Traction Control/Electronic	Trip Computer			

KEYUANA BRUMFIELD | 2011 Toyota Corolla Base

Parts Profile
WI All Part Type SWE

Parts Profile Version
4.0

Line #	Description	LABOR		Total Units	Type	PART				
		Operation	Type			Number	Qty	Total Price	Tax	
Front Bumper										
1	AUTO Frt Bumper Cover Assy	Overhaul	Body	2.0#	Existing					
2	103584 Frt Bumper Cover	Remove / Replace	Body	INC#	New	52119-03902	1	\$280.41	Yes	
3	AUTO Frt Bumper Cover	Refinish Only	Refinish	2.5 C						
4	103586 Frt Bumper Seal	Remove / Replace	Body	INC	New	53395-02040	1	\$44.56	Yes	
5	900501 Per Toyota Non-Reusable Part									
6	104218 Frt Bumper Emblem	Remove / Install	Body	INC#	Existing					
7	103591 Frt Bumper License Plate Bracket	Remove / Install	Body	INC#	Existing					
8	103594 Frt Bumper Grille	Remove / Install	Body	INC#	Existing					
9	103596 R Frt Bumper End Cover	Remove / Install	Body	INC#	Existing					
10	103597 L Frt Bumper End Cover	Remove / Install	Body	INC#	Existing					
S1 11	103600 R Frt Bumper Spoiler	Remove / Replace	Body	0.2#	Aftermarket Certified	TO1093125C	1	\$74.33*	Yes	
12	900501 PPI									
S1 13	AUTO R Frt Spoiler	Refinish Only	Refinish	0.8 C						
S1 14	AUTO Frt Bumper Cover	Remove / Install	Body	INC						
15	103601 L Frt Bumper Spoiler	Remove / Install	Body	0.2r#	Existing					
Grille										
16	103622 Grille Assy	Remove / Install	Body	INC#	Existing					
Front Lamps										
S1 17	103643 R Frt Combination Lamp Assembly	Repair	Body	2.0*#	Existing					
18	900501 Plastic weld tab									
Front Fender										
19	103819 R Fender Liner	Remove / Install	Body	0.2*	Existing					
20	900501 Loosen									
21	103820 L Fender Liner	Remove / Install	Body	0.2*	Existing					
22	900501 Loosen									
Wheel										
S1 23	103916 Alloy Wheel	Remove / Replace	Body	0.3	New	42611-12C10	1	\$478.37	Yes	
Front Suspension										

		LABOR			PART				
Line #	Description	Operation	Type	Total Units	Type	Number	Qty	Total Price	Tax
S1 24	101941 R Lwr Frt Susp Control Arm Assy -M	Remove / Replace	Mechanical	2.8#	New	48068-02190	1	\$236.01	Yes
Engine / Body Under Covers									
25	100324 Engine Under Cover	Remove / Install	Body	0.4r	Existing				
Additional Costs & Materials									
26	AUTO Paint/Materials	Additional Cost						\$250.00	Yes
27	AUTO Hazardous Waste Disposal	Additional Cost						\$3.00*	Yes
Additional Operations									
28	931127 Pre Repair Scan	Additional Operation	Body*	0.5*				\$40.00*	
S1 29	931128 Post Repair Scan	Additional Operation	Body*	0.5*				\$80.00*	
30	AUTO Clear Coat	Additional Operation	Refinish	1.2				\$0.00	
S1 31	933038 Raw Substrate Prep	Additional Operation	Refinish	0.5*				\$0.00	
Special / Manual Entry									
32	900500 2 WHEEL ALIGNMENT	Remove / Replace	Body*	0.0*	Sublet	Sublet	1	\$119.95*	Yes
S2 33	900500 D&R BATTERY	Additional Labor	Body*	0.3*	Existing				
34	900500 FLEX ADDITIVE	Repair	Body*	0.0*	Sublet	Sublet	1	\$7.00*	
S1 35	900500 TOWING	Remove / Replace	Body*	0.0*	New		1	\$175.00*	Yes
S1 36	900500 MOUNT & BALANCE, VALVE STEM & DISP FEE	Additional Labor	Mechanical*	0.0*	Sublet	Sublet	1	\$45.00*	
S1 37	900500 Shop Supplies	Remove / Replace	Body*	0.0*	Sublet		1	\$5.75*	Yes
38	900501 See sublet invoice								
S1 39	900500 TOWING	Remove / Replace	Body*	0.0*	New		1	\$165.00*	Yes
40	900501 Tow to PD								

* Judgment Item

T Included in Two Tone Calculation

Labor Note Applies

d Discontinued by Manufacturer

C Included in Clear Coat Calculation

A Included in Clear Coat and Two Tone Calculation

r CEG R&R Time Used for this Labor Operation

[] Verify the part number and price before ordering

Parts Vendors

LKQ KEYSTONE MILWAUKEE, WI
 4410 N. 132ND STREET
 BUTLER WI 53007
 (414) 463-1019 (Work)

Line	Part #	Total Price
11	TO1093125C	\$74.33

Supplier Notes: Part sourced from SurePart
 (powered by PartsTrader).

Disclaimer: This estimate has been prepared based on the use of one or more replacement parts supplied by a source other than the manufacturer of your motor vehicle. Warranties applicable to these replacement parts are provided by the manufacturer or distributor of the replacement parts rather than by the manufacturer of your motor vehicle.

Estimate Totals

Labor	Units	Rate	Sublet	Add'l Amount	Totals
Body Labor	6.8	\$70.00	\$7.00	\$120.00	\$603.00
Refinish Labor	5.0	\$70.00			\$350.00
Mechanical Labor	2.8	\$110.00	\$45.00		\$353.00
Total Labor	14.6		\$52.00		\$1,306.00
				Taxable	\$1,306.00
				Tax 5.0000%	\$65.30
				Non-Taxable	\$0.00
				Pre-Tax Discount 0.00%	\$0.00
				Labor Total	\$1,371.30
Parts		Amount			
Taxable Parts		\$1,579.38			\$1,579.38
				Parts Adjustments	\$0.00
				Tax 5.0000%	\$78.97
				Non-Taxable	\$0.00
				Pre-Tax Discount 0.00%	\$0.00
				Parts Total	\$1,658.35
Costs		Amount			
Paint Materials		\$250.00			\$250.00
Shop Materials		\$0.00			\$0.00
Other Additional		\$3.00			\$3.00
Costs					
Paint Materials:				Taxable	\$253.00
- Refinish Units: 5.0 units				Tax 5.0000%	\$12.65
- Rate: \$50.00				Non-Taxable	\$0.00
- Rate Max: 99.9 units				Pre-Tax Discount 0.00%	\$0.00
- Additional Rate: \$0.00				Costs Total	\$265.65
Gross Totals		Amount			
Gross Total		\$3,295.30			\$3,295.30

Estimate Totals

		Taxable	\$3,138.38
		Tax	\$156.92
		Non-Taxable	\$0.00
		Pre-Tax Discount 0.00%	\$0.00
		Gross Total	\$3,295.30
Adjustments	Amount		
Deductible	-\$1,000.00		-\$1,000.00
Total Customer Responsibility			-\$1,000.00
		Net Estimate Total	\$2,295.30
		Less Original Net Total	\$563.37
		Net Supplement Amount	\$1,731.93
		S1: Joshua Detweiler	\$1,767.63
		S2: Joshua Detweiler	-\$35.70

This estimate has been prepared based on the use of one or more replacement parts supplied by a source other than the manufacturer of your motor vehicle. Warranties applicable to these replacement parts are provided by the manufacturer or distributor of the replacement parts rather than by the manufacturer of your motor vehicle.

All manufacturers requirements regarding seat belt and supplemental restraint system replacement must be adhered to. If additional parts or operations are necessary to properly accomplish this, please contact the estimating claims rep.

This is a damage assessment only - Not an authorization to repair-based on damage visible or certain at the time it was written.

If frame or unibody repair is included on this estimate, the amount shown includes time or allowance for measuring before, during and after those repairs.

The owner of the vehicle may select the repair facility of his/her choice.

To ensure proper and prompt payment for additional damage discovered during the course of repairs, contact Progressive for supplement handling procedures.

Progressive honors the prevailing labor market rate in your area for your property. If you choose a shop that charges in excess of the prevailing labor market rates, you will be responsible for the difference.

Lifetime guarantee for sheet metal and plastic body parts

The replacement parts written on the estimate are intended to return your vehicle to its pre-loss condition with proper installation. After repair, if any sheet metal or plastic body part included in the estimate fails to return your vehicle to its pre-loss condition (assuming proper installation), in terms of form, fit, finish, durability or functionality, Progressive will arrange and pay for the replacement of the part, to the extent not covered by a manufacturer's or other warranty. This service will be performed at no cost to you (including associated repair and rental car costs). To obtain service under this Guarantee, call Progressive at 1-800-274-4641. This Guarantee applies as long as you own or lease the vehicle. This Guarantee is not transferable and terminates if you sell or otherwise transfer your vehicle.

This guarantee does not cover normal wear and tear or damage caused by improper maintenance, neglect, abuse or subsequent accident. This guarantee is limited to arranging for the selection of repair parts that will return your vehicle to its pre-loss condition. Accordingly, Progressive will not be liable for any indirect, incidental or consequential damages that result from the installation or use of these parts.

Part Type Terms and Abbreviations

NEW and OEM or part number displayed - These refer to a new, original equipment manufacturer part.

A/M Certified: This refers to a new, certified non-original equipment manufacturer replacement part.

A/M: This refers to a new, non-original equipment manufacturer replacement part.

Recycled: This refers to a used OEM part.

Remanufactured and Recond. and Recore: These refer to recycled OEM parts that have been rebuilt or refurbished.

OE Discount: This refers to new OEM parts, that are excess inventory from the Original Equipment Manufacturer.

Recovered OE - This refers to parts removed from a new vehicle for various reasons.

Progressive's Lifetime Guarantee does not cover repairs you request the shop to make that are not related to this accident, including but not exclusive to unrelated prior damage and pre-existing damage.

Repair shop's authorized representative's signature indicating agreement on cost to return the vehicle to pre-loss condition including tow/storage charges:

Shop Signature: _____ Est. completion Date: _____

Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or file a claim containing a false or deceptive statement is guilty of insurance fraud.

Disclaimer: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Cycle Time Information

Due In 2/11/2025
Estimated Completion Date 2/27/2025
Arrived At Shop 2/11/2025

Estimate Event Log

Job Created 2/10/2025 09:04 AM
Supplement 2 Started 2/21/2025 03:53 PM
Supplement 2 Printed 2/21/2025 03:53 PM
Supplement 2 Committed 2/21/2025 03:53 PM
Estimate Version 2
Estimate Retrieval ID 10004572878

Delta Report

Supplement 1 & Supplement 2

Date & Time	Estimate ID	Supplement No.	Profile ID
2/21/2025	25-918661013-	Supplement 2	WI All Part Types SWE
3:53:23 PM	01		

KEYUANA BRUMFIELD | KEYUANA BRUMFIELD | 2011 Toyota Corolla Base

Damage Assessed By	Supplemented By	Date of Loss
Joshua Detweiler	Joshua Detweiler	01/04/2025

Global Changes

No Deductible, Deductible Reduction Credit, Insurance Pre-Paid Amount, Part Adjustments, or Related Prior Damage changes were made.

Estimate Line Changes - Primary Estimate

Supp/	LABOR					PART		
Line #	Item Description	Operation	Type	Total Units	CEG	Type	Number	Price
Changed Entries								
S1	33 D&R BATTERY	Add'l Labor	Mechanical	0.5*	0.00	Existing	Existing	\$0.00*
S2	33 D&R BATTERY	Add'l Labor	Body	0.30*	0.00	Existing	Existing	\$0.00*

Estimate Totals Changes

Estimate Type	Total Tax	Gross Total	Customer Responsibility	Net Estimate Total
Supplement 1	\$158.62	\$3,331.00	-\$1,000.00	\$2,331.00
Supplement 2	\$156.92	\$3,295.30	-\$1,000.00	\$2,295.30

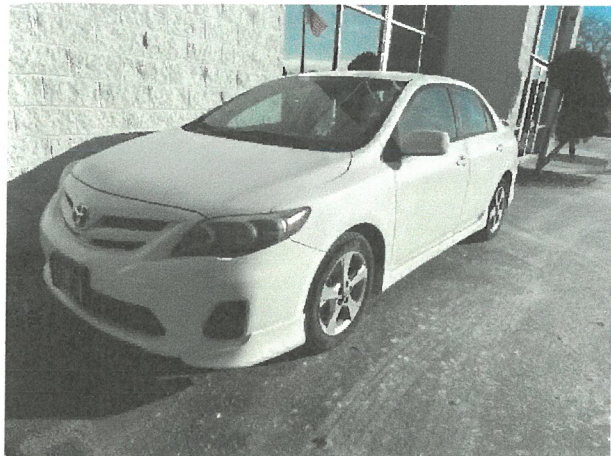
Net Estimate Totals

Estimate Type	Net Amount
Supplement 1	\$1,767.63
Supplement 2	-\$35.70
<hr/>	
Net Supplement	\$1,731.93
Original Estimate	\$563.37
<hr/>	
Net Estimate Total	\$2,295.30

Estimate Type	Program Calc Version	Data Versions
Supplement 1	14	FEB_25_V
Supplement 2	14	FEB_25_V

Claim: 25-918661013 01

KEYUANA BRUMFIELD



A.jpg



B.jpg



C.jpg



D.jpg

Claim: 25-918661013 01

KEYUANA BRUMFIELD



Photo03.jpg



Photo02.jpg

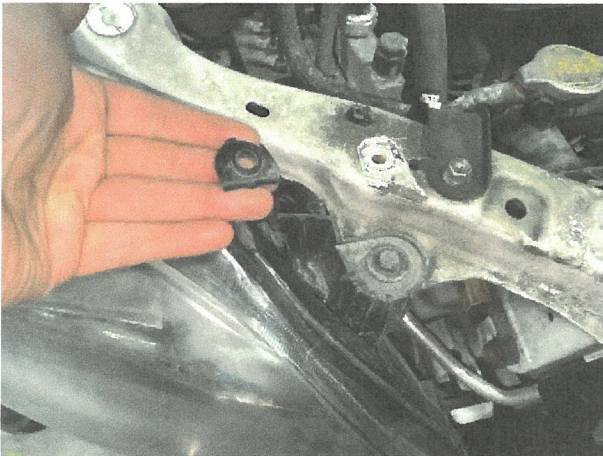


Photo06.jpg



20250213_101604.jpg

To Whom It May Concern:

I'm writing regarding a claim request for financial reimbursement due to a city event I was involved in. On February 4, 2025, at approximately 3:15 pm my vehicle sunk into a sink hole at 6100 N Hopkins St. I was headed north in the right lane of the street pulling near the curve to park when I heard a loud sound, and my vehicle stalled. After the sound, it was instantly apparent that the front right side of the vehicle was not level to the left side. With the car parked, I got out and walked around to the front of the vehicle to find the street had cracked open, and the right side of the car was sinking down into the street. The front right tire was submerged into a hole, and water was coming out to the street from inside the whole. Immediately I called the police for help, Officer B. Moore arrived at the scene to scene. Upon arrival officer Moore called a tow truck to retrieve my car from the hole, he also provided me with information needed to contact the city to file a claim.

As a result of this event my vehicle sustained damage and required repair. A claim was filed through my insurance company (Progressive) to expedite repair as quickly, and smoothly as possible due to this unfortunate inconvenience. During the time of repair, I had to obtain a rental vehicle for transportation to and from work. Since the occurrence of this event, I've developed a fear when driving, making it very overwhelming for me. I become diaphoretic, anxious, fearful, and unfocused whenever I get behind a wheel. There have been times where I've had to have friends, and family members take me to work or run errands for me when I'm unable to manage the anxiety. I know these feelings can increase my risk of a motor vehicle accident occurring, for this reason I'm also seeking financial assistance to aid in seeking professional help with these continuous and growing mental anguish, and suffering.

OFFICE OF CITY ATTORNEY
25 MAR '25 PM 12:34

CITY OF MILW
2025 MAR 24 F
CITY CLERK'S

This claim is being submitted to request reimbursement of all acquired fees because of this event. A \$1000.00 deductible for my vehicles repair. A rental car costs \$1,956.13, for a combined reimbursement total of \$2,956.13. I'm also requesting \$5000.00 for mental anguish and suffering for a grand total of \$7,956.13. I've included documents to provide proof of cost, as well as the police report number, and my contact information. Please feel free to reach me via email, text or phone.

Thank you so much for your time.

Sincerely,

A handwritten signature in black ink, appearing to read 'Keyuana Brumfield', with a stylized, cursive script.

Keyuana Brumfield

Email: Keyuanacb@gmail.com

Phone number: (414) 517-8233

Mailing Address: 7022 N 55th St Apt C, Milwaukee, WI, 53223

Police Report Number: J9L1CJWDBV



Rental Agreement # 784596629

Invoice # 90168347221

Renter Information

Renter Name

KEYUANA BRUMFIELD

Renter Address

MILWAUKEE, WI 53223

USA

Contract

PROGRESSIVE PERKSHARE

Vehicle Information

Sonata

License #: 33565AFT

State/Province: WI

Unit #: 7XLT7

Vehicle #: SA471081

Vehicle Class Driven

Full Size 4 door/Automatic/Air

Vehicle Class Charged

Full Size 4 door/Automatic/Air

Odometer Mileage/Kilometers

Starting: 235 Ending: 1,023

Total: 788

Fuel

Starting: Full Ending: Full

Thank you for renting
with Enterprise Rent-A-
Car

We appreciate your business!

This email was automatically generated
from an unattended mailbox, so please
do not reply to this e-mail.

If you have any questions about your
rental, please view our Frequently

Trip Information

Pickup

Thursday, February 6, 2025 6:02 PM

Return

Thursday, February 27, 2025 12:30 PM

Start Charges

Thursday, February 6, 2025 6:13 PM

MILWAUKEE INTL ARPT (MKE)

5300 S HOWELL AVE

MILWAUKEE, WI 53207-6103

USA

MILWAUKEE INTL ARPT (MKE)

5300 S HOWELL AVE

MILWAUKEE, WI 53207-6103

USA

Renter Charges

Rental Rate	Time & Distance 3 Week at \$265.00 / Week	\$795.00
Coverages	Cdw/ldw (\$35.00 / Day)	\$735.00
Add-Ons	Discount (5.00%)	(\$39.75)
Taxes and Fees	Title/registration Fees (\$0.92 / Day)	\$19.32
	Local Exposition Tax 3 Pct (3.00%)	\$50.63
	Facility Fee (\$0.50 / Day)	\$10.50
	Concession Recovery Fee (11.11%)	\$167.71
	Sales Tax (7.90%)	\$133.33
	State Rental Vehicle Fee 5 Pct (5.00%)	\$84.39

Total **\$1,956.13**

(Subject to audit)

Amount charged on February 27, 2025 to VISA (5213) (\$1,138.34)

APN:
AID: A0000000031010
Verified: Signature
Entry: Chip
TSI:

Amount charged on February 27, 2025 to VISA (5213) (\$817.79)

Amount Due **\$0.00**

CALIBER COLLISION 3358

W229 N2591 DUPLAINVILLE
WAUKESHA, WI 53186
2626501900

Cashier: BRYAN KLEINLEIN

Transaction 000580
Invoice #: 3358008243

Total	\$1,000.00
CREDIT CARD SALE	\$1,000.00
VISA 5213	

Retain this copy for statement
validation

27-Feb-2025 11:21:28A
\$1,000.00 | Method: EMV
VISA CREDIT
XXXXXXXXXXXX5213
KEYUANA BRUMFIELD
Reference ID: 505800509906
Auth ID: 03853C
MID: *****0994
AID: A0000000031010
AthNtwkNm: VISA
SIGNATURE

Online: <https://clover.com/p/BEP8K5QNR57W>

***** REPRINT *****

Payment BEP8K5QNR57W

Clover Privacy Policy
<https://clover.com/privacy>

CALIBER COLLISION

CALIBER - WAUKESHA - NORTH

Federal ID: 33-0730794
State EPA: N/A

RESTORING THE RHYTHM OF YOUR LIFE
W229 N2591 Duplainville Rd, Waukesha, WI 53186
Phone: (262) 650-1900
FAX: (262) 650-1924

Final Bill

RO Number: 3358008243

Customer:	Insurance:	Adjuster:	Estimator:	Joshua Detweiler
BRUMFIELD, KEYUANA	PROGRESSIVE	Phone:	Create Date:	2/10/2025
7022 N 55TH ST, APT C		Claim:		
MILWAUKEE, WI 53223		Loss Date:		
(414) 517-8233		Deductible:		
				25-918661013-01
				1/4/2025
				1,000.00

2011 Toyota COROLLA 4 Door Sedan Super White

VIN:	2T1BU4EE6BC741044	Interior Color:		Mileage In:	146,400	Vehicle Out:	3/28/2025
License:	177-UUT	Exterior Color:	Super White	Mileage Out:	146,401		
State:	WI	Production Date:	11/2011	Condition:		Job #:	GORDY

Line	Ver	Operation	Description	Qty	Extended Price \$	Part Type	Labor	Type	Paint
1	S01	Overhaul	Frnt Bumper Cover Assy				2.0T	Body	
2	E01	Remove/Replace	Frnt Bumper Cover	1	280.41T	OEM	0.0T	Body	
3	E01	Refinish	Frnt Bumper Cover						2.5T
4	E01	Remove/Replace	Frnt Bumper Seal	1	44.56T	OEM	0.0T	Body	
5	E01		Per Toyota Non-Reusable Part						
6	E01	Remove/Install	Frnt Bumper Emblem				0.0T	Body	
7	E01	Remove/Install	Frnt Bumper License Plate Bracket				0.0T	Body	
8	E01	Remove/Install	Frnt Bumper Grille				0.0T	Body	
9	E01	Remove/Install	R Frnt Bumper End Cover				0.0T	Body	
10	E01	Remove/Install	L Frnt Bumper End Cover				0.0T	Body	
11	S01	Remove/Replace	R Frnt Bumper Spoiler	1	74.33T	A/M	0.2T	Body	
12	E01		PPI						
13	S01	Refinish	R Frnt Spoiler						0.8T
14	S01	Remove/Install	Frnt Bumper Cover				0.0T	Body	
15	E01	Remove/Install	L Frnt Bumper Spoiler				0.2T	Body	
16	E01	Remove/Install	Grille Assy				0.0T	Body	
17	S01	Repair	R Frnt Combination Lamp Assembly				2.0T	Body	
18	E01		Plastic weld tab						
19	E01	Remove/Install	R Fender Liner				0.2T	Body	
20	E01		Loosen						
21	E01	Remove/Install	L Fender Liner				0.2T	Body	
22	E01		Loosen						
23	S01	Remove/Replace	Alloy Wheel	1	478.37T	OEM	0.3T	Body	
24	S01	Remove/Replace	R Lwr Frnt Susp Control Arm Assy	-M 1	236.01T	OEM	2.8T	Mech	
25	E01	Remove/Install	Engine Under Cover				0.4T	Body	
28	E01	Additional	Pre Repair Scan	1	40.00T	Other	0.5T	Body	

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

Final Bill

RO Number: 3358008243

2011 Toyota COROLLA 4 Door Sedan Super White

29	S01	Additional	Post Repair Scan	1	80.00T	Other	0.5T	Body	
30	E01	Additional	Clear Coat						1.2T
31	S01	Additional	Raw Substrate Prep						0.5T
32	E01	Remove/Replace	2 WHEEL ALIGNMENT	1	119.95T	Sublet			
33	E01	Additional	D&R BATTERY				0.5T	Mech	
34	E01	Repair	FLEX ADDITIVE	1	7.00T	Sublet			
35	S01	Remove/Replace	TOWING	1	175.00T	OEM			
36	S01	Additional	MOUNT & BALANCE, VALVE STEM & DISP FEE	1	45.00T	Sublet			
37	S01	Remove/Replace	Shop Supplies	1	5.75T	Sublet			
38	E01		See sublet invoice						
39	S01	Remove/Replace	TOWING	1	165.00T	OEM			
40	E01		Tow to PD						

Estimate Totals	Discount \$	Markup \$	Rate \$	Total Hours	Total \$
Parts					1,573.68
Sublet/Miscellaneous					177.70
Labor, Body			70.00	6.5	455.00
Labor, Refinish			70.00	5.0	350.00
Labor, Mechanical			110.00	3.3	363.00
Material, Paint					250.00
E.P.C.					3.00
Subtotal					3,172.38
Sales Tax					158.62
Grand Total					3,331.00

Estimate Version	Total \$
Original	1,563.37
Supplement S01	1,767.63

Insurance Total \$:	2,331.00
Received from Insurance \$:	0.00
Balance due from Insurance \$:	2,331.00
Customer Total \$:	1,000.00
Received from Customer \$:	0.00
Balance due from Customer \$:	1,000.00

TERMS AND CONDITIONS OF REPAIR SERVICES

1.Payment Upon Completion and Authority to Endorse Checks.Customer agrees that he/she is fully responsible & liable for timely payment of all charges for labor, parts, material & accessories, sublet repairs, and any other charges incurred under these Terms & Conditions, and payment in full shall be made prior to the release of the vehicle.To facilitate timely payment, Customer hereby authorizes Caliber & its authorized employees, to act in Customer's place for the purpose of endorsing, on Customer's behalf, all insurance checks made payable to Caliber and Customer, or to Customer, regarding authorized repairs to the vehicle described in this agreement with such limited authorization terminating upon full payment for the repairs of the vehicle.

2.Additional Repairs.Customer may authorize Caliber to conduct additional repairs that are discovered following closer inspection or disassembly

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RO Number: 3358008243

2011 Toyota COROLLA 4 Door Sedan Super White

orally, in written form, or via electronic messaging & all such additional repairs shall be listed on the final invoice.

3. Sublet Repairs, Repair Location and Authority to Operate Vehicle. Customer acknowledges & authorizes Caliber, including its subcontractors & employees, as Caliber deems appropriate, to: perform portions of the repairs through use of subcontractor(s) hired by Caliber; conduct repairs at another Caliber facility; and, operate the vehicle, including use on public streets, for the purposes of including, but not limited to, inspecting, testing, pick-up, delivery, & facilitating repairs.

4. Damage or Theft. Customer acknowledges and agrees that Caliber is not responsible for & does not accept any liability for the theft, or damage to, the vehicle, or any personal property left in the vehicle, that is not a direct result of Caliber's gross negligence. Customer acknowledges that said property is not insured or protected to the amount of the actual cash value thereof, or otherwise, against loss related to theft, fire or vandalism while the property remains with Caliber. Customer further acknowledges that all personal property has been removed from the vehicle, and that Caliber, its employees and its subcontractors are not responsible for inspection thereof.

5. Storage Fees & Lien Sale. Customer authorizes & acknowledges that if the vehicle is not picked up within ten (10) days after Caliber has notified the Customer that the repairs are completed, Caliber may charge daily storage fees at rates that are ordinary & customary for the area, but not to exceed \$35.00 per day. In addition to any and all other available legal & equitable remedies, Caliber may, in accordance with applicable state law, begin lien sale proceedings & sell the vehicle by way of a public auction.

6. DISPUTE SETTLEMENT AND ARBITRATION. CUSTOMER & CALIBER ACKNOWLEDGE AND AGREE THAT IN THE EVENT A DISPUTE OR CONTROVERSY ARISES CONCERNING THIS AGREEMENT OR THE REPAIRS TO THE VEHICLE, CUSTOMER & CALIBER SHALL FIRST ATTEMPT IN GOOD FAITH TO SETTLE THE DISPUTE BY MEDIATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION UNDER ITS CONSUMER OR COMMERCIAL MEDIATION PROCEDURES, AS APPLICABLE. IN THE EVENT THAT THE MATTER IS NOT SETTLED BY MEDIATION AS PROVIDED FOR IN THIS PARAGRAPH, CUSTOMER & CALIBER AGREE THAT SUCH DISPUTE OR CONTROVERSY SHALL BE RESOLVED BY BINDING ARBITRATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION UNDER ITS CONSUMER OR COMMERCIAL ARBITRATION RULES, AS APPLICABLE. CUSTOMER HEREBY ACKNOWLEDGES THAT A COPY OF SUCH RULES, A GUIDE TO THE APPLICABLE PROCEDURES AND INFORMATION NOTING THE NEAREST AMERICAN ARBITRATION ASSOCIATION LOCATION IS AVAILABLE FOR CUSTOMER'S REVIEW AT www.adr.org/aaa/faces/rules. CUSTOMER MAY ALSO CONTACT THE AMERICAN ARBITRATION ASSOCIATION AT 212-484-4181 or 888-855-9575. JUDGMENT ON THE ARBITRATION AWARD RENDERED BY THE ARBITRATOR MAY BE ENTERED IN ANY COURT HAVING JURISDICTION THEREOF. IF EITHER CUSTOMER OR CALIBER ELECTS TO RESOLVE A CLAIM BY ARBITRATION, THAT CLAIM SHALL BE ARBITRATED ONLY ON AN INDIVIDUAL BASIS. THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED ON A CLASS ACTION BASIS OR ON BASES INVOLVING CLAIMS BROUGHT IN A PURPORTED REPRESENTATIVE CAPACITY, WHETHER ON BEHALF OF THE GENERAL PUBLIC, OTHER CALIBER CUSTOMERS OR OTHER PERSONS SIMILARLY SITUATED. NOTWITHSTANDING THE FOREGOING, CALIBER AND CUSTOMER AGREE THAT CLAIMS ARISING UNDER THE MAGNUSON-MOSS WARRANTY ACT ("MMWA"), SHALL BE MEDIATED BUT SHALL NOT BE ARBITRATED. IF MEDIATION DOES NOT RESOLVE A CLAIM UNDER THE MMWA, THE CUSTOMER MAY PURSUE THE MMWA CLAIM, AND ONLY THE MMWA CLAIM, IN COURT. ANY CLAIMS NOT UNDER THE MMWA SHALL BE ARBITRATED AS SET FORTH HEREIN. IN THE EVENT THE CUSTOMER DOES BRING AN MMWA CLAIM IN COURT, CUSTOMER AND CALIBER EXPRESSLY WAIVE THEIR RIGHT TO A TRIAL BY JURY AS TO SUCH CLAIM.

7. Limited Warranty. Subject to the obligations and exclusions below, Caliber warrants the repairs against defects in materials and workmanship for the applicable period of time set forth in Section 7(A) During such time, Caliber will repair or replace any parts which prove to be defective by reason of improper workmanship or materials without charge for parts or labor relating thereto, subject to the terms and conditions herein, including, but not limited to Section 7(C) below. All warranty repairs must be performed at one of Caliber's facilities. If the vehicle is outside Caliber's market area, the warranty repairs may be performed at any repair facility nationwide that is approved in advance by Caliber.

A. Warranty Period. Non-Transferability & Non-Assignability. Except as otherwise provided herein, Caliber warrants the repairs and paint only to Customer and for only as long as Customer owns the vehicle, but in no event for less than sixty (60) days. Customer may not expressly or implicitly transfer or assign any rights granted under this limited warranty.

B. Defects in Manufacturer's Parts, Material or Accessories. In certain instances Caliber may use parts, materials or accessories in its repairs that have been procured from third-party manufacturers and/or suppliers. In such instances, Caliber warrants such parts, materials or accessories only to the extent that the third-party manufacturer or supplier's warranties apply to Caliber.

C. Limitations and Exclusions. This limited warranty does not apply to repairs necessitated by any cause beyond the reasonable control of Caliber, including any defects, damage or malfunctions caused by or resulting from unauthorized service or parts, improper or inadequate vehicle maintenance, use for which any parts or accessories were not designed or approved, alterations, accidents, modification of repairs, subsequent repairs performed by a party other than Caliber (except as set forth in this Section 7), abuse, misuse, neglect, or acts of God. Any and all disputes related to this section shall be resolved according to the procedures set forth in Paragraph 6 above.

D. Environmental Damage. This limited warranty does not apply to damage caused by chemicals, tree sap, road salt, sand, rocks, pebbles, hail, windstorms, sun, pollution or other environmental factors or road hazards that may damage cloth, leather, plastic, wood, vinyl, paint, chrome, upholstery and/or convertible tops.

E. Waiver of Right to Return of Replaced Auto Parts. By entering into this agreement Customer waives any right to the return of auto parts replaced by Caliber and Customer agrees that all parts replaced under this limited warranty shall become the property of Caliber. If you do not wish to waive your

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RO Number: 3358008243

2011 Toyota COROLLA 4 Door Sedan Super White

rights to return of replaced parts, please inform the center manager before you sign this document so that we may make appropriate arrangements.

8. DISCLAIMERS. THE FOREGOING PARAGRAPH 7 IS THE COMPLETE LIMITED WARRANTY FOR CALIBER REPAIRS AND SUPERSEDES ALL OTHER WARRANTIES AND REPRESENTATIONS, WHETHER ORAL OR WRITTEN. EXCEPT AS EXPRESSLY SET FORTH ABOVE, NO OTHER EXPRESS WARRANTIES ARE MADE WITH RESPECT TO CALIBER REPAIRS IN NO EVENT WILL CALIBER BE LIABLE TO THE CUSTOMER OF THE VEHICLE DESCRIBED IN THIS AGREEMENT, FOR ANY COMMERCIAL DAMAGES, EXPENSES, LOST REVENUES, LOST SAVINGS OR ANY OTHER SPECIAL, INDIRECT INCIDENTAL OR CONSEQUENTIAL LOSSES OF A COMMERCIAL NATURE WHATSOEVER, EVEN IF CALIBER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. TO THE EXTENT THAT ANY PART OF THIS LIMITED WARRANTY IS IN CONFLICT WITH APPLICABLE LAW, CALIBER WILL FOLLOW APPLICABLE LAW.

9. Entire Agreement, Headings, Validity. Customer acknowledges that he/she has not been induced to authorize repairs by any representation or warranty not set forth in this agreement. This is the entire agreement between Caliber & Customer, and supersedes all existing agreements and all other oral or written communication between them concerning its subject matter. This agreement may only be modified in writing, signed by Caliber & Customer, either through manual or digital signatures.

Customer Signature: _____ Date: _____

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