

Claim: Sewer & water damage
Wed July 11 - P.M. 9
Andover Rd 5600 Block

Dear Sir:

I had no choice, but to
call 'Peracemaster' then I will
as soon as possible.

Water soaked rugs, ruined
vitre tile. Rugs are in sitting
area - but my entire ^{area} covered
with vitre tile. Had I waited
the wet rugs would have
done more damage to tile.

- Claim:
1. Cleanup basement of black
water and water soaked sand.
 2. Replace carpeting
 3. Relieve rugs to home

My son-in-law as 27
grand children picked up
rugs with trailers, and placed
5

2009 JUL 24 PM 2:32
CITY OF LAWRENCE
RONALD O. LEONHARDT
CITY MANAGER

keeps) when needed in sitting
area T.V & etc. I would have
to pay carpet co. for delivery
25⁰⁰ So I expect to pay my
relatives the same.

fri home -

Mon 10:00 A.M. all day

Tue Not home

Wed 10:00 A.M. all day

Thur 10:00 A.M. all day

Frid Not home

Home phone 541/7309

Claim (ServiceMaster Clean)

ck 1017 3075.54

carpet Mill outlet 380.16 (M. Chg)

Delivery 25.00 cash

3480.70 total

I would appreciate early
payment.

Sincerely,

note:
(3500⁰⁰ total, Loretta M. Ficklen
my work also)

Carpet Mill Outlet

No 20017

Div. of Astoria Carpet Inc.

1001 South 108th Street
West Allis, WI 53214
(414) 774-9344

NAME Loretta Richlen DATE 7-16-03
ADDRESS 5601 W Jackson Park PHONE 541-7309

SOLD BY	CU	C.O.D.	CHARGE
<u>Rob</u>			

12x18 First MARK Harvest 360⁰⁰
12x27

PAID

Take-Up Furniture Moving W/ 16 Metals Concrete Floor Prep.

REMARKS:

4264-2911-4213-5850
08/05

W/ 16 2003
CARPET MILL OUTLET INC.
PER

SUBTOTAL	<u>360⁰⁰</u>
TAX	<u>20¹⁶</u>
TOTAL	<u>380¹⁶</u>
DEPOSIT	
BALANCE DUE	

DELIVERED BY: Self RECEIVED BY:

WHITE COPY - CUSTOMER YELLOW COPY - STORE PINK COPY - BOOKEEPER

\$10.00 SERVICE CHARGE ON ALL RETURNED ITEMS



2215 S. 162nd St.
 New Berlin, WI 53151
 (262) 782-3335
 Fax (262) 782-4230
 Email: svmclean@execpc.com
 Fed. ID# 39-1355743

- Southwest Milwaukee County (414) 421-4940
- West Allis - Wauwatosa - New Berlin (414) 258-3333
- Greater Waukesha (262) 542-9555
- Restoration and Cleaning Service (262) 763-8228
- Oconomowoc (262) 569-9070
- Menomonee Falls (262) 251-7590



WATER DAMAGE RESTORATION SERVICE AND CHARGES

Date 7/20/02 Damage Type: Water Sewer Flood Crew John Time In 9:45 Time Out 12:15
 Customer LEONITA RICHARD Insurance Co. N/A Claim Number N/A
 Address 5801 W. JACKSON PARK DR. City MILWAUKEE St. W Zip 53219
 Home (414) 541-7009 Business _____ Cell/Pager _____ Fax _____

X	CODE	SERVICE DESCRIPTION	UNIT MEASURE	UNIT PRICE	QUANTITY	PRICE
	WTR-ESRVD	Emergency Service Call - during business hours	each	68.45		
X	WTR-ESRV	Emergency Service Call - after business hours	each	102.68	1	102.68
	WTR-MN	Service - minimum charge	each	100.00		
	WTR-PEE	Add for Personal Protection Equipment (hazardous cleanup)	each	7.29		
X	WTR-PPEB	Boots - Waterproof Latex - disposable (per pair)	each	5.75	1	5.75
	WTR-PPEE	Eye Protection - Plastic Goggles - dispoable	each	4.00		
	WTR-PPER	Respirator - Rubber Mask with Dual Cartridge - disposable	each	17.43		
X	WTR-EQD	Equipment Decontamination Charge (one time per job)	each	102.24	1	102.24
	WTR-EXTWP	Pumping of Standing Black Water	per gallon	.42		
	WTR-EXT	Water Extraction from Floor - Min Charge 25.00	per sq. ft.	.32		
	???	Water Extraction from Floor - Heavy	per sq. ft.	.39		
	WTR-EXTA	Water Extraction from Floor - after business hours - Min Charge 40.00	per sq. ft.	.46		
	WTR-EXT+	Water Extraction from Floor - heavy - Min Charge 25.00	per sq. ft.	.39		
	WTR-EXTA+	Water Extraction from Floor - heavy - after business hours - Min Charge 40.00	per sq. ft.	.56		
	WTR-EXTG	Water Extraction from Floor - gray water - Min Charge 25.00	per sq. ft.	.51		
	WTR-EXTGA	Water Extraction from Floor - gray water - after business hours - Min Charge 40.00	per sq. ft.	.72		
	WTR-EXTS	Water Extraction from Floor - black water - Min Charge 25.00	per sq. ft.	.79		
X	WTR-EXTSA	Water Extraction from Floor - black water - after business hours - Min Charge 40.00	per sq. ft.	1.11	1221	1355.31
	WTR-EXTW	Water Extraction from Floor - special (weighted roller) - Min Charge 25.00	per sq. ft.	.60		
	FNCB	Remove Baseboards	per sq. ft.	.25		
	WTR-LIFT	Lift Carpet for Drying - Min Charge 10.00	per sq. ft.	.21		
	WTR-PAD	Tear out wet carpet pad and bag for disposal - Min Charge 25.00	per sq. ft.	.25		
	WTR-PADA	Tear out wet carpet pad, cut/bag after business hours - Min Charge 40.00	per sq. ft.	.38		
	WTR-PADS	Tear out wet carpet pad, cut/bag - black water - Min Charge 25.00	per sq. ft.	.38		
	WTR-PADSA	Tear out wet carpet pad, cut/bag - black water - after business hours - Min Charge 40.00	per sq. ft.	.56		
	WTR-FCC	Tear out wet non-salvageable carpet, cut/bag for disposal - Min Charge 25.00	per sq. ft.	.21		
	WTR-FCCA	Tear out wet non-salvageable carpet, cut/bag after business hours - Min Charge 40.00	per sq. ft.	.29		
	WTR-FCCS	Tear out wet non-salvag. carpet, cut/bag - black water - Min Charge 25.00	per sq. ft.	.29		
X	WTR-FCCSA	Tear out wet non-salvag. carpet, cut/bag - black water - after business hours - Min Charge 40.00	per sq. ft.	.44	582	256.08
	TACK	Remove Tackstrip	per sq. ft.	.60		
	WTR-FCCGD	Tear out wet non-salvageable glue down carpet, cut/bag - Min Charge 35.00	per sq. ft.	.45		
	WTR-FCCGDA	Tear out wet non-salvag. glue down carpet, cut/bag - after business hours - Min Charge 50.00	per sq. ft.	.67		
	WTR-FCCGDS	Tear out wet non-salvag. glue down carpet, cut/bag - black water - Min Charge 35.00	per sq. ft.	.67		
	WTR-FCCGDSA	Tear out wet non-salvag. glue down carpet, cut/bag - black water - aft. bus. hrs. - Min Charge 50.00	per sq. ft.	1.00		
	FCCFP	Floor Prep (Scrape rubber deck residue)	per sq. ft.	.73		
	FCL	Tear Out Laminate Floor - Bag	per sq. ft.	.60		
	WTR-ACT	Tear out wet ceiling tile and bag for disposal - Min Charge 25.00	per sq. ft.	.21		
	WTR-DRYW	Tear out wet drywall, cleanup and bag for disposal - Min Charge 25.00	per sq. ft.	.23		
	WTR-DRYWA	Tear out wet drywall, cleanup and bag, after business hours - Min Charge 40.00	per sq. ft.	.34		
X	WTR-GRM	Apply Anti-Microbial Agent	per sq. ft.	.16	1221	195.36

Price Subject to Change depending on services rendered

Page 1 Total 1997.42

Authorized Signature

Larissa M. Richlin

Marky P.
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Jason W.
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 Oconomowoc (262) 569-9070
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WATER DAMAGE RESTORATION SERVICE AND CHARGES

Date 7-18-05 Damage Type: Water Sewer Flood Crew 4/11 JTW Time In 9:45 Time Out 12:15
 Customer Loretta M. Ruchler Insurance Co. W/A Claim Number N/A
 Address 5601 Jackson Park Dr City Milwaukee St. WI Zip 53214
 Home 414-546-7304 Business _____ Cell/Pager _____ Fax _____

X	CODE	SERVICE DESCRIPTION	UNIT MEASURE	UNIT PRICE	QTY	PRICE
	CLN F-	Clean Floor/Mop - Min Charge 25.00	per sq. ft.	.21		
	CLN PWASH+	Clean with Pressure/Chemical Spray - heavy - Min Charge 25.00	per sq. ft.	.31		
X	CLN PWASH++	Clean with Pressure/Chemical Spray - very heavy - Min Charge 25.00	per sq. ft.	.47		
X	CLN STM	Clean Surface with High Pressure Steam	per sq. ft.	.59	1221	720.39
	CLN AV	Clean Surface Area by Hand - Min Charge 25.00	per sq. ft.	.21		
	CLN STD	Clean Stud Wall - Min Charge 25.00	per sq. ft.	.43		
	CLN FCC	Clean and Deodorize Carpet - Min Charge 25.00/RM.	per sq. ft.	.33		
	CLN FCCSTP	Clean Carpet - cleaning charge per step	per step	2.64		
	CON LAB	Content Manipulation Charge - Min Charge 1 Hr	per hour	29.35		
	CON ROOM<	Contents - move out then reset - small room - Min Charge 1 Hr	per room	32.34		
	CON ROOM	Contents - move out then reset - Min Charge 1 Hr	per room	43.07		
	CON ROOM>	Contents - move out then reset - large room - Min Charge 1 Hr	per room	64.61		
X	CON ROOM>>	Contents - move out then reset - extra large room - Min Charge 1 Hr	per room	129.22	2	258.44
	APP WSHRS	Washing Machine - remove and reset	each	25.57		
	APP DRYRS	Dryer - remove and reset	each	23.62		
	APP RFRS	Refrigerator - remove and reset	each	31.48		
	APP FRZRS	Freezer - remove and reset	each	31.48		
	WTR BLK<	Block and Pad Furniture in room - small amount	per room	18.76		
	WTR BLK	Block and Pad Furniture in room	per room	22.52		
	WTR BLK>	Block and Pad Furniture in room - large amount	per room	30.70		
	WTR TRAN	Transport Carpet for Drying	per sq. ft.	.19		
	WTR HDRY	Hang Dry Carpet in Plant	per sq. ft.	.21		
	WTR HDRY+	Hang Dry Custom Oriental Rug in Plant	per sq. ft.	.42		
	WTR TEST+	Contamination - pre and post test - full service (bid item)	each	open		
X	DMO LD	Disposal Charge Per Load	each	99.29	1	99.29
	INS	Remove Wet Insulation - Bag for disposal - Min Charge 25.00	per sq. ft.	.28		
	INS BLOW	Remove Wet Blown-In Cellulose - Bag for Disposal - Min Charge 25.00	per sq. ft.	.61		
	WTR BAG	Plastic Bag - Used for disposal of contaminated items	each	.25		
	WTR	Remove Baseboard	per ln. ft.	.23		
	WTR MASKFL	Floor Protection - Self adhesive plastic film	per sq. ft.	.35		

Price Subject to Change depending on services rendered

Cash Insurance Check No. _____ Exp. Date _____
 Credit Card No. _____

Authorized Signature X Loretta M. Ruchler



Page 2 Total	1078.12
Page 1 Total	1997.42
Equipment Total	NONE
Total	3075.54
Tax	
Less Payments	
BALANCE DUE	3075.54

ck# 1017

855



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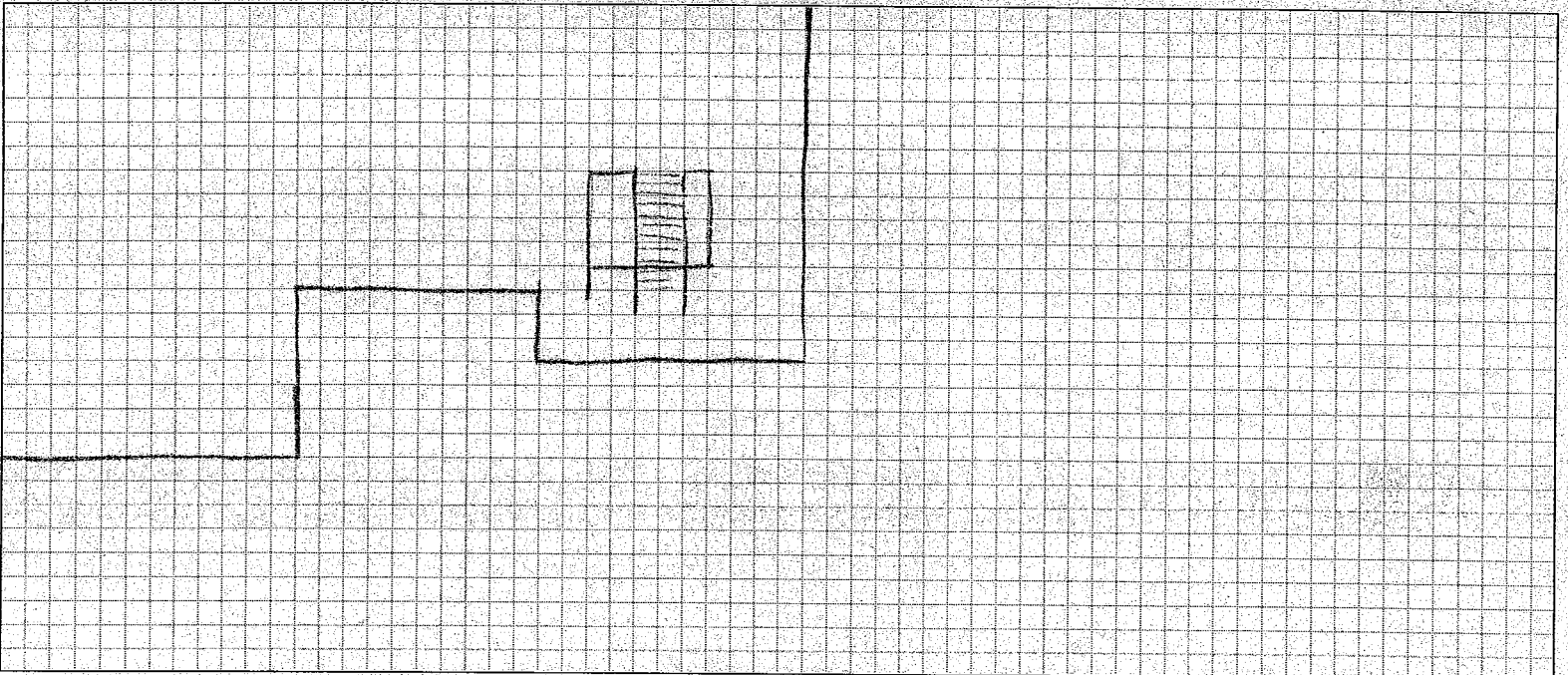


WATER DAMAGE CUSTOMER LOSS INFORMATION

Date 7-12-03 Damage Type: Water Sewer Flood Crew MP TW Time In 9:45 Time Out 12:15
 Customer LORETTA RICHLAND Insurance Co. _____ Claim Number _____
 Address 5601 W JACKSON PARK DR. City MILWAUKEE St. W Zip 53219
 Home (414) 511-7309 Business _____ Cell/Pager _____ Fax _____

RM#	ROOM	L x W x H	TOTAL SQ FT	SQ FT AFFECTED CARPET	SQ FT AFFECTED HARD SURFACE
1	ENCLAVE	66 x 38	2508	582	1221

DIAGRAM SITE LAYOUT



DAILY HUMIDITY RECORD

RM#	INSPECTION DATE AND TIME	OUT TEMP	OUT RH%	OUT GPP	IN TEMP	IN RH%	IN GPP