# Department of Administration

2023 Budget Overview

Finance & Personnel Committee

October 3, 2022

#### Community Goals & Objectives

#### **Objectives:**

- 1. Advance racial equity in city government & the communities it serves
- 2. Increase training and employment opportunities for Milwaukee residents
- 3. Take action to make Milwaukee a world class eco-City
- 4. Empower City government, residents & visitors by delivering secure and reliable access to data, technology and support
- 5. Maximize savings through contracting activities and initiatives
- 6. Limit the impact of tax levy and municipal service charge changes on the typical residential property
- 7. Limit the proportion of the annual city tax levies allocated to debt service and employer pension contributions

#### Community Goals & Objectives

Key Performance Measures	2021 Actual	2022 Projected	2023 Planned
Jobs created & persons trained and placed in jobs through CDBG funded projects	370	475	475
Number of firms receiving SBE certification	66	80	90
Procurement requests processed within 100 days	78%	80%	80%
Average speed time for response at Call Center	:57	:40	:45
Solar energy installed citywide (kW)	3,012	1,500	1,800
Homes receiving energy efficiency or renewable energy upgrades via <i>Me2</i> and <i>Milwaukee Shines</i>	64	80	150

#### **DOA Organization**

- Department headed by Director and organized into functional divisions and offices
- Divisions and Offices:
  - Office of Director
  - Office of Equity & Inclusion
  - Office of African American Affairs
  - Grants Administration
  - Budget & Management
  - Purchasing
  - Intergovernmental Relations
  - Information Technology & Management
  - Environmental Collaboration Office

#### 2023 Budget Summary

	2022 Adopted Budget	2023 Proposed Budget	Amount Change	Percent Change
FTEs – O&M	103.29	106.37	3.08	3.0%
FTEs - Other	36.71	45.14	8.43	23.0%
Total Positions Authorized	173.00	183.00	10.00	5.8%
Salaries & Wages	\$6,533,689	\$6,840,579	\$306,890	5%
Fringe Benefits	3,005,497	3,078,261	72,764	2.4%
Operating Expenditures	3,186,484	4,011,213	824,729	25.9%
Equipment	25,000	25,000	0	0.0%
Special Funds	2,095,080	2,344,910	249,830	11.9%
TOTAL	\$14,845,750	\$16,299,963	\$1,454,213	9.8%

### Special Funds

Account	2022 Adopted Budget	2023 Proposed Budget	Amount Change	Percent Change
ADA Compliance	\$0	\$100,000	\$100,000	N/A
Neighborhood Investment Beautification	30,000	20,000	-10,000	-33.3%
Climate Action Planning and Program Fund	96,000	96,000	0	0.0%
Continuum of Care	48,500	48,500	0	0.0%
Milwaukee Fatherhood Initiative/OAAA	19,000	19,000	0	0.0%
Enterprise Resource Management	1,796,580	1,886,410	89,830	5.0%
Computer Maintenance/Upgrade	105,000	175,000	70,000	66.7%
TOTAL	\$2,095,080	\$2,344,910	249,830	11.9%

#### **Special Purpose Accounts**

Account	2022 Adopted Budget	2023 Proposed Budget	Amount Change	Percent Change
Children's Savings Accounts	\$25,000	\$25,000	\$0	0
City Collection Contract	1,250,000	1,250,000	0	0.0%
E-Civis Grants Locator	21,250	21,250	0	0.0%
E-Government Payment Systems	190,000	200,000	10,000	5.3%
TOTAL	\$1,486,250	\$1,496,250	10,000	0.7%

#### Revenues

Category	2022 Adopted Budget	2023 Proposed Budget	Amount Change	Percent Change
Charges for Services	\$71,000	\$82,000	\$11,000	15%
Miscellaneous	315,000	370,000	55,000	17%
TOTAL	\$386,000	\$452,000	66,000	17.1%

#### Capital Improvements Budget

Project	2022 Adopted Budget	2023 Proposed Budget	Amount Change	Percent Change
IT Upgrades	\$300,000	\$100,000	-\$200,000	-67%
Public Facility Communications	457,000	500,000	43,000	9.4%
Cyber Security	200,000	200,000	0	0.0%
ERP System Replacement	0	1,250,000	1,250,000	N/A
Facilities Communication Vehicle	35,000	0	-35,000	-100.0%
City Clerk Business License Conversion	500,000	0	-500,000	-100.0%
Better Buildings Challenge	100,000	45,000	-55,000	-55.0%
TOTAL	\$1,592,000	\$2,095,000	503,000	31.6%

#### Budget & Service Changes

- \$100,000 for ADA Compliance Special Fund
- Reflect addition of ARPA administration and compliance staff
- Purchasing Agent added to support RNC procurement
- Three telecommunications positions transferred from Police Department
- Three public safety support positions shifted from ARPA to operating
- Early Childhood Program Director transferred from Mayor's Office
- Restructure and reduce IT staffing for budget savings

## Accomplishments – Office of Equity & Inclusion

- Surveyed city employees to assess their knowledge, skills, and experiences related to racial equity
- Prepared a racial equity assessment report on the status of racial equity initiatives across city government
- Disparity Study initial findings complete
- Provided ARPA compliance training to all contracting departments
- Leading a language access workgroup to standardize translation and interpretation services
- Providing core functions including accessibility, small business development, Residents Preference Program, and support for the Equal Rights Commission

### Accomplishments – Office of African American Affairs

- Increased partnerships
- Hosted community outreach events
- Community outreach and education, distribution of health education kits, equity trainings through Health Literacy program
- Recruiting youth for programs such as mentorship, earn and learn, and financial literacy
- Hosted Summit for Black Male Youth

### Accomplishments – Environmental Collaboration Office (ECO)

- Developing Climate and Equity Plan as outgrowth of the City-County Taskforce on Climate and Economic Equity
- Sherman Park Eco-Neighborhood partnership
- Secured \$443,000 energy efficiency grant for MFD
- Negotiated new solar proposal with We Energies to give City pathway to achieving 25%+ renewable electricity goal
- Procured Green and Healthy Homes Initiative, Inc to help coordinate ARPA energy efficiency and lead abatement work
- Planning work for electric vehicle charging infrastructure and other federal climate investments
- Coordinating climate action and advocacy with other cities in Wisconsin through Wisconsin Local Government Climate Coalition
- Support Mayor Johnson in his role as the co-chair of the Mayors Commission on Water Equity through the Great Lakes St. Lawrence Cities Initiative

#### Accomplishments – Purchasing

- Cost Savings from contract negotiations and competitive bidding processes of \$3.3 million
- Revenue from rebates, auctions and recycling of \$3.8 million
- Zero bid appeals
- \$21 million in contract awards to small business enterprise firms
- \$1.1 million in Contract Awards based on the Socially Responsible Contractors (SRC) bid incentive
- \$3.8 million in Contract Awards based on the Local Business Enterprise (LBE) bid incentive
- \$13.3 million in Contract Awards to local Milwaukee based firms
- Executed Contracts totaling \$166 million
- Executed COVID-19 Related Contracts totaling \$16 million
- Developing racial and inclusion mission statements on the website and various policy and procedure documents and manuals
- Participating in the City's Racial Equity Leadership Team
- Adding a Racial Equity & Inclusion evaluation component to formal performance reviews