I SHAWNTHIER MUNN WOOLD Little TO

APPEAL THE decision made to Fice#06.5-339

and Iam Readesting A Hearing on the matter

THAT THE damage to my vehicle was done

Prior tothe Tow. And Have denied my claim.

WHICH IS Claim # 06-5-339

I Recreved your denial on 4-22-07 and

Tam Sending This Letter out 5-2-07 which

E STE WITHIN THE DIDAY Limit

SHAWN THICKMANN

POWASSIN DEER AND IN SI

City of Milwaukee Tow Lot

COMPLAINT AND INVESTIGATION FORM

TOW #: 1277372 DATE: 11/02/06 CLERK ID: #JH PHOTOS TAKEN UYES & NO PHOTOS ATTACHED UYES & NO ALL FORMS COMPLETED &YES UNO CITIZEN'S STATEMENT Fron Drivers Side Tire was Flat and off Rimbo SCYATCHED AND HOND FROM PORT SOURCH SCYATCHED AND CONNER PLASTIC GOUSE BOOKE COUNTY SCYATCHED UP ON 10 PASS IN 32751 DE BROKE COUNTY SCYATCHED UP OF 10 PHADST LOVE BRIKE BOFFE AFTER FRONT MUFFLET FRONT ALISHMENT IS OFF STEATHT. WHEN I DICKED IT UP ON 11-01-06 TOWNTOCK DRIVES SAID HE DIANT KNOW IT NAS ROOM WHEEL DRIVE.	-CITY USE ONLY-	-CUSTOMER INFORMATION-
DATE: 11/02/06 CLERK ID: #2H PHOTOS TAKEN DYES NO PHOTOS ATTACHED DYES NO ALL FORMS COMPLETED DYES DNO CITIZEN'S STATEMENT Fron Drivers Side Tire was Flat and OFF RIM WHEN Repleved From Tow-ford Back Burnfer Severly SCYATCHED AND CHURKIF PLASTIC DOUGLED AT BACK Drivers Side Dorner, Front Loved Fricts Severly SCYATCHED A DORNER SIDE, PASS INSERSIDE BREKE CORNER, COT NOT STICKING OUT, EYHAUST LOUD BRIKE DRIVER CORNER, Front MUFFLER, FRONT ALISHMENT IS OFF Steering WHEAL IS AT CONSTANT LEFT ANGLE TO DRIVES TRAIGHT. WHEN I PICKED I VP ON 11-01-06 TOWTYCK DRIVES SAID HE DIANT KNOW IT WAS ROOM WHEEL DRIVE.	TOW #: 1277372	
PHOTOS TAKEN DYES & NO PHOTOS TAKEN DYES & NO PHOTOS ATTACHED DYES & NO ALL FORMS COMPLETED BYES D NO ""Complaint must be signed by citizen completing form. CITIZEN'S STATEMENT Fron Drivers Side Tire was FLat and OFF Rim WHEN Regieved From Towyord Back Bumfer Severly Sovatched and chunkif Plastic goverdout in Back Driver Side Derner Front Grunde FFLets Severly Sovatched up Drivers Side, Passingerside Broke corner, Cur ner Sticking out Exhaust Loud Broke Brites After Front mufflet, Front Alishmment is OFF Steering WHEN I PICKED I OP ON 11-01-04 TOWNTYCK DRIVING Said He Drant Know IT Was Rear wheel Drive.	DATE: 1//02/06	
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PHOTOS ATTACHED TYPES TO NO ***Complaint must be signed by citizen completing form. CITIZEN'S STATEMENT From Driver'S Side Tire was Flat and OFF Rim When Regieved From Tow ford Back Bumper Severly Sevatched and chankif Plastic govedout on Back Driver's ide corner Front Grounde FFECTS Severly Seratched up Oriver's side, Passinger side Broke corner, Corner Sticking Out, Exhaust Loud Broke Miss After Front muffler, Front Alishment is OFF Steering Wheel is At constant Left angle to Drives Traight, When I picked it up on 11-01-06 Towntruck Drives Said He Didn't know It was Rear wheel Drive.		THORE W.
ALL FORMS COMPLETED TYPES INO "Complaint must be signed by citizen completing form. CITIZEN'S STATEMENT Fron Drivers Side Tire was Flat and off Rimbo when Recieved From Tow yord Back Bomper Severly Sevatehed and chunkif Plastic gousedout on Back Drivers ide norner, Front Grived of First Severly Seratched up Orivers side, Passingerside Broke corner, Curner Sticking out, Exhaust Loud Brike Offer After Front muffler, Front Alishnment is off Steering wheel is at constant Left angle to prives traight. When I picked it up on 11-01-06 Towtrock Orives Said He Order Know It was Rear wheel Drive.	PHOTOS TAKEN YES NO	DATE FILED: 11/02/06
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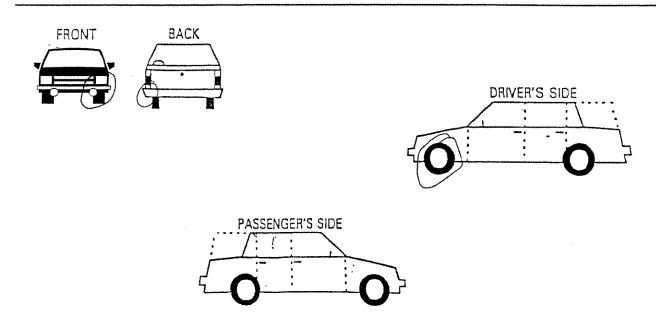
City of Milwaukee Tow Lot

COMPLAINT AND INVESTIGATION FORM

- 1277777	
TOW #://	NAME: SHAWNTHICKMANN
DATE: 11/02/06	_ ADDRESS: 1975 NOAKLAND AVO MICWAVE
CLERK ID: #24	PHONE #: 414-294-6502
	/ / / / / / / / / / / / / / / / / / /
PHOTOS TAKEN 🗆 YES 🎽 NO	DATE FILED: 11/02/06
PHOTOS ATTACHED Q YES X NO	
	, D NO
TEL FORMS COMPLETED A TES L	-
/	***Complaint must be signed by citizen completing form.
C	ITIZEN'S STATEMENT
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WHEN Recieved From	
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-CONTINUED-

CIRCLE AREAS OF DAMAGES USING THE DIAGRAMS BELOW



To file a claim for *DAMAGE TO or THEFT FROM* your vehicle, Write a detailed letter and send to:

CITY CLERK'S OFFICE,

200 EAST WELLS STREET

CITY HALL, ROOM 205

MILWAUKEE, WI 53202

414-286-2221

-CITY USE O	NLY-	INVESIGATION RESULTS			
ROUTE TO:	☐ D. LAWRENCE	☐ L. BLACK	☐ RETURN TO LINDA		
·					
SIGNATURE:			DATE:	***************************************	

Downtown Auto Body

Federal Tax ID: 39-1565196 3425 N. Holton St. Milwaukee, WI 53212

Phone #: (414) 964-7170 Fax #: (414) 964-5010

Customer No: 138 Report No: 133 Claim #: Assign No:

11/7/2006

Estimate

E-Mail: DwnTwnAB@sbcglobal.net

Vehicle Information 1992 Volvo 240 Style: 4-Door Car Color: Color Code: Production Date: / 0	1935 n oaklan Milwaukee, Wi Home Phone: Work Phone: (Owner - Shawn Thiermann 1935 n oakland ave #5 Milwaukee, WI 53202 Home Phone: (414) 294-0502 Work Phone: (414) - Fax #: (414) - Insured -		Accident Location Phone #1: - Phone #2: -				
License: State: WI VIN: Miles In: 0	<u>Insured -</u>			<u>Claimant -</u>				
Miles Out: 0	Home Phone:	(414) -	Hon	ne Phone: (414)	i -			
Condition:		Work Phone: (414) - V Fax #: (414) - F		Work Phone: (414) - Fax #: (414) -				
Estimator: Anthony Balistreri	Fax #: (414)							
Date Assigned: 11/7/2006	Date of Loss:			Date of Inspection: 11/7/2006				
Description of Work		Part Number	Price	Labor	Paint	Other		
FRONT BUMPER - BUMPER & COMPONE Repair Front Bumper Cover +Clearcoat (0.8)	NTS			2.0* body	2.0 0.8			
Repair Front Spoiler +Clearcoat (0.2)				1.0* body	1.0 0.2			
REAR BUMPER - BUMPER & COMPONEN Replace Rear Bumper cover -Adjacent (0.4) +Clearcoat (0.3)	TS	1312903	\$243.02	1.5 body	2.0 -0.1			
		Sub Totals	\$243.02	4.5	5.9			
IN BUSINESS SINCE '69 THANK YOU FOR LETTING US SERVE YOU				Hours	Rate	Total		
		Body Lab	or	4.5hrs	\$48.00/hr	\$216.00 <i>†</i>		
111111111111111111111111111111111111111		Paint Lab	or	4.6hrs	\$48.00/hr	\$220.80 <i>†</i>		

Clearcoat Labor

Body Supplies

Paint Supplies

OEM Parts

Clearcoat

\$991.42 @ 5.6000% Tax \$1.046.94 **Grand Total**

1.3hrs

3.0hrs

4.6hrs

1.3hrs

\$62.40 t

\$84.00 *t*

\$36.40 t

\$243.02 t

\$128.80 T

\$55.52

\$48.00/hr

\$28.00/hr

\$28.00/hr

\$28.00/hr

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Guide used is (EEN9703). 6/06

^{*} Indicates Estimator's Judgment

[†] Indicates Taxed Item

MAACO COLLISION REPAIR & AUTO HE VIING 3888 NORTH FRATNEY

MILWAUKEE, WI 53210

PH 414-963-8989 FAX 414-961- 811

CD LOG NO 2715-1 DATE 1 100

CHOR: MAACO COLLISION REPAIR INSPIGATOR 1 /06
ADDRESS: AND AUTO PAINTING CONTACT: 4 963-8989
CITY STATE: MILWAUKEE, WI PHONE 1: 4 963-8819

4 963-8852 ZIP: 53212-FAX:

OWNER: THIERMANN, SHAWN ADDRESS: 1935 N OAKLAND AVE

CITY STATE: MILWAUKEE, WI

ZIP: 53202

POINT OF IMPACT: 0

DAYS TO REPAIR:

E.CC#: VIN: UN AE DABLEVIN STATE:

BODY COLOR: MILEAGE:

ACCING *: CONCITION:

N=ADDITIONAL LABOR RI=R&I ASSEMBLY
AA=AFPEAR ALLOWANCE RP=RELATED PRIOR

P=CH: A UP=UV-E ATED PRIOR

1990 VOLVO 240 STD 4DOOR SEDAN 4CYL GASOLINE 2.

CODE: K3143A/B OPTNS E/24

OPCIONS:

TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - NUEFIL + URFACES

OP	100 mm, 100 100 mm	14 / T	DESCRIPTION	MFG.PART NO.	AJ% B%	HOURS R
		~~ ~~	and was the same and the same and the		 	
	1120		COVER, FRONT BUMPER	REPAIR		0.5*1
21 24.7	2.1.2.2		COVER, FRONT BUMPER	REFINISH		2.1 4
				2.1 SURFACE		
EC	5.595		SPOILER, LOWER FRONT	ECONOMY PART		0.5
	9.4	1.4	SPOTTER LOWER FRONT	PERTNICH		0 4 4

1.5 SURFACE

0.6 TWO STAR TOTAL

0.3 TWO STA

1991 volvo 240 - STD 4DOOR SEDAN - CD LOG NO 2715-1

T 0304 COVER, REAR BUMPER REPAIR 1.5*1 L 1304 COVER, REAR BUMPER REFINISH 2.0 4 2.0 SURFACE

8 ITEMS

MC MESSAGE(S)

13 INCLUDES 0.6 HOURS FIRST PANEL 1-8074 ALLOWANCE

FINAL CALCULATIONS & ENTRIES 175.00 UTHER PARTS 162.50 PAINT MATERIAL 337.50 PARTS & MATERIAL TOTAL 1.6 0 % 18.90 TAX ON PARTS & MATERIAL @ RATE REPLACE HRS HEREA I HRS LABOR KA1E 48.00 80.00)-SHEET METAL 0.5 .0 120.00 P-MECH/ELEC 48.00 3-FRAME 3-5 KAML 4-REFINISH 5-PAINT MATERIAL 312.00 48.00 6.5 25.00 432.00 LABOR TOTAL . 8 0 % 24.19 (d TAX ON LABOR SUBLET REPAIRS TOWING STORAGE

GROSS TOTAL 812.59

NET TOTAL 812.59

(C) 1998 - 2006 AUDATEX NORTH AMERICA, INC.

0.9 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO STAGES OF INISH FORMULA.

MOTOP VEHICLE REPAIR PRACTICES ARE REGULATED BY CHARLOF ACT 32, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, W. 1 INSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. Box 4011, 4 ISON, WISCONSIN 53708-8911

POSSIBLE HIDDEN DAMAGE MAY CAUSE THE FINAL REPAIR -- DE CO. A Y



CAR-X #4920 5930 WEST BLUEMOUND RD. MILWAUKEE,WI 53213 (414)475-9900

PAGE 1

be

Customer ID: 4920015320

SHAWN THIERMANN Name:

Address:

5932 W BLUEMOUND CHECKER

Address 2:

OTHER

AL4

City,State,Zip/Postal Code: , , Home Phone: () 294-0502 Work Phone: (414) -Other Phone: () -

Tax Exempt #: Service comments: Year: Make: Model:

Lic No:

VIN:

Color:

0.00

VOLVO 240/DL/G 711KRA

YV1AS8806N1471079 WHITE

79.95

79.95

Engine: 4-2316cc 2.3L B Mileage In:

Mileage Out: 0

Date/Time: Estimate #:

11/03/06 16:48:25

44991

Invoice #: Key Tag: PÓ Number: Email Address: Fleet/Wholesale:

* WORK AUTHORIZATION *

RFR Loc Description **Parts** Labor Total Qty. Part# **EXHAUST** * F * F 35351 **INSULATOR** 2.48 0.00 2.48 42608 TAIL PIPE 23,56 0.00 23.56 SOUND FX DIRECT-FIT 66.00 47.60 113.60 18199 TOTAL EXHAUST: 139.64 TIRES TI5 MOUNT TIRE 16.00 0.00 8.00 2 P185/70R14 TRENDSET 02909 S2 61.01 0.00 122.02 1857014 TIRE DISPOSAL FEE TIRE VALVE STEM 6.00 **TIDIS** S2 0.00 3.00 2.65 0.00 5.30 149.32 TOTAL TIRES:

4 WHEEL ALIGNMENT

79.95

*** Customer Wishes To Discard Old Parts ***

S2

* =

S2 SUGGESTED-TO ADDRESS A CUSTOMER'S NEED OR REQUEST

TOTAL OTHER:

	I HEREBY AUTHORIZE the above repair work to be done along with necessary material. You and your employees may operate above vehicle for purposes of testing. Inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control or for any other delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter.
1	You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate, but will not exceed the estimate without your permission. Your signature will indicate your estimate selection.
1	I request an estimate in writing before you begin repairs
	Please proceed with repairs, but call me before continuing if the price will exceed \$
;	3. I do not want an estimate
	Do you want replaced parts you are entitled to?

Hold parts for inspection? Yes _____ No ____ Call when vehicle is ready? Yes _____ No ____

TECH: 021818 J. BENTLEY

SHOP SUPPLY 25.00 SUB TOTAL SALES TAX 393.91 22.06 **GRAND TOTAL** 415.97

Quote for 1992 Volvo 240 - Mileage:

Thiermann, Shawn

Bluemound Automotive

me:

ice:

nail:

Phone: Email:

Type	Description	Qty/Hrs	Part No	Unit Price	Subtotal
Labor	Wheel Alignment	1.0		72.95	72.95
Part	Cooper 01613	2.00		78.31	156.62
L.abor	Mount And Balance Two Tires	0.5		72.95	36.48
Part	Pipe Connecting 4'	1.00	44633	16.76	16.76
Part	Muffler-Advantage	1.00	21949	119.77	119.77
Part	Pipe Tail 2'	1.00	42608	13.46	13.46
Part	2" HD Clamp	2.00	7335335	1.35	2.70
Part	1 7/8" Clamp	1.00	7335407	0.89	0.89
Labor	Replace Rear Muffler And Pipes	1.0		72.95	72.95

	Worksheet	Supplies	Hazmat	Tax		Subtotal
Part \$	310.20	5.00		17.37		332.57
Labor \$	182.38		5.00	10.21		197.59
					Grand Total	530.16

-

10/19/01 Jun M. Lomm 44752

Am 11/2/00 My M. Simmy 4182 10/19/06