

11/23/2008

Milwaukee City Clerk  
200 E Wells St Rm 205  
Milwaukee, WI 53202

Dear Sir:

CI FILE: #08/S/496 (original claim # 1323808)

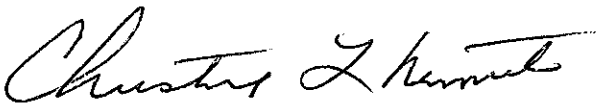
By way of this letter I am asking for a hearing regarding your decision not to reimburse me damages in the amount of \$416.39 done to the tire on my car from hitting a pot hole on 91st Street between Silver Spring and Medford Ave/Carmen on 1/29/08.

There were at least 50 to 100 pot holes on 91st Street between December and April. I got tired of counting the holes at about 60. The holes were small in December and became larger and deeper in January and even larger and deeper in February through April. I called, as well as people in the neighborhood and my brother.

I don't understand why my calls were not logged in nor were my neighbors. What good is it to complain if our concerns are not taken seriously. My name and phone number were taken.

I recently had to have eye surgery (macular degeneration bleed) and am still having treatments so I have used up all my vacation time at work. So I am asking that my brother Michael J Nemeth be allowed to come to the hearing in my place and act as my proxy. He has already spoken to a couple of people, one in the mayor's office, to put in my records that I am making this request.

Thank you.



Christine L Nemeth  
11946 W Mill Road Apt 9  
Milwaukee, WI 53225  
cell ph 414-531-3802  
home ph 414-353-3393

RONALD D. LEONHART  
CITY CLERK  
2008 NOV 26 PM 2: 26  
CITY OF MILWAUKEE

OFFICE OF  
CITY ATTORNEY  
2008 DEC -1 PM 1: 36  
CITY OF MILWAUKEE  
RECEIVED

5/20/08

City Clerk  
Attn: CLaims  
200 E Wells Street Room 205  
Milwaukee, WI 53202-3567

MAY 27 PM 3:23

CITY ATTORNEY

CITY OF MILWAUKEE  
2008 MAY 27 PM 3:07  
RONALD D. LEONHART  
CITY CLERK

Dear Sir:

On Tuesday January 29, 2008 - at 6:30 pm I was leaving my mother's house at 8685 W Medford Ave Milwaukee, WI 53225. I was driving South on 87th Street toward Silver Spring Drive.

I hit a pot hole (pot hole was 1 foot by 1 1/ 2 feet and 6" deep) with my 2007 Toyota Solara car. This pot hole was just one of many (about a dozen on 87th Street between Medford Ave and Silver Spring Drive.

After being jolted back in my seat I cringed. Reaching Silver Spring I turned right going West. I felt the tire now vibrating and pulled over to the side of the road at 91st Street to look at the tire. The front tire on the passenger side was loosing air. I luckily made it to my condo at Mill Valley (11946 W Mill Rd) just 3 miles away. I called Jimmy's towing who instructed me to call the next morning at 7:00 am to have my car towed. The next morning I did so and had my car towed from Mill Valley to Goodyear on 124th and North Ave.

Enclosed are the repair bills from:

- Jimmy's Towing dated 1/30/08 (you can see he wrote in the wrong date of 12/30/08) for 68.43.
- Goodyear dated 1/30/08 for the purchase of a new tire and wheel balancing for 277.72.
- Goodyear dated 2/11/08 alignment of my tires as I noticed during the next couple of days that the car was pulling to the side and when I called Goodyear they said that my car went out of alignment by hitting the pot hole for 69.84. All 3 bills total 416.39.

With my brother's (Michael Nemeth) help by making numerous phone calls, I learned that I was to write and send this letter detailing what happened when I hit the pot hole on the city of Milwaukee street. We were told all the information I am citing was needed to get compensation for the total repair bill.

Everyone told him that the more description I could provide you and the city the better chance I had of City Attorney Mr. Grant Langley reimbursing me for the repairs.

My brother did the following:

- April 15th at 10:30 am he called the City of Milwaukee Road repair department and talked to Brenda to report the pot holes.
- he then called the Mayor's office on April 18th at 11:15 am and spoke to the Mayor's assistant (Shawn phone 286-2489). Shawn gave the information to Brooke in his department.

Pot Hole Letter continued

- on April 21st and 23rd he called and 24th spoke to Sharon again to once again report the pot holes.
- on April 24th he called the City Clerk's office and spoke to Terry McDonald (direct phone # 286-2233) who Emailed me the form for reimbursement.
- on April 30th the pot holes on 87th Street were patched.
- Michael called Shawn on April 30th to thank him for his help.
- on May 22nd at 9:15pm he spoke to Jim Gottsacher, 2nd shift operator, for any other information I would need.

Jim gave my brother Michael's claim # 1323808. He also told him my car incident and Michael's call about the road were in the computer under Michael Nemeth.

However what I find very interesting is that the 6 calls that I made to Milwaukee Road Repair Department during February, March and April 2008 to complain about the pot holes on 87th Street and how more and more were appearing everyday were never logged into the computer. The first time I called a black woman took my name, address and phone number. The other times my name was taken but nothing else.

Enclosed are pictures of the pot hole I hit, as well as, a picture of the house directly across from the pot hole and a picture of the street sign showing Medford Ave/Carmen Ave and 87th Street (Carmen runs West off 87th Street and Medford runs East off 87th Street where my mother lives.

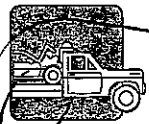
Again, I was told to be as thorough and descriptive as I could be for you and the City Attorney to review this matter.

I believe I have exceeded the requirements needed for full reimbursement of my repair bill. Thank you for your time and consideration.

Gratefully,



Christine L Nemeth  
11946 W Mill Rd Apt 9  
Milwaukee, Wisconsin 53225  
cell phone: 414-531-3802



# JIMMY'S TOWING, INC.

Automotive Service Available  
7000 N. Teutonia Avenue  
MILWAUKEE, WI 53209  
(414) 351-2690

1/30/08

DATE	TIME	A.M. P.M.	REQUESTED BY
1/30/08			
LOCATION OF VEHICLE			
11946 W Mill			
NAME		PHONE	
CHRISTINA NEMETH			
ADDRESS		ZIP	
MILEAGE		SERVICE TIME	
FINISH		FINISH	
START		START	
TOTAL		TOTAL	
EXTRA PERSON		FINISH	
START		START	
TOTAL		TOTAL	
YEAR	MAKE / MODEL / COLOR	DRIVER	
07	Ford		
STATE	LIC. NO.	VEHICLE I.D. NO.	
WI			
<input type="checkbox"/> SLING/HOIST TOW <input type="checkbox"/> WHEEL LIFT <input type="checkbox"/> FLAT BED/RAMP <input checked="" type="checkbox"/> START <input type="checkbox"/> LOCK OUT		<input type="checkbox"/> FLAT TIRE <input type="checkbox"/> OUT OF GAS <input type="checkbox"/> WRECK <input type="checkbox"/> RECOVERY	
<input type="checkbox"/> SPECIAL EQUIPMENT <input type="checkbox"/> SINGLE LINE WINCHING <input type="checkbox"/> DUAL LINE WINCHING <input type="checkbox"/> SNATCH BLOCKS <input type="checkbox"/> SCOTCH BLOCKS <input type="checkbox"/> DOLLY		1960 124th North Ave	
VEHICLE TOWED TO		124th North Ave	
REMARKS		MILEAGE CHARGE	
		TOWING CHARGE	65.00
		LABOR CHARGE	
		STORAGE CHARGE	
		TAX	3.83
		TOTAL	68.83
OPERATOR'S SIGNATURE			
AUTHORIZED SIGNATURE			

SAFETY WARNING

SERIOUS INJURY MAY OCCUR

- Tire failure due to underinflation / overinflation
- Explosion of tire / rim assembly due to overinflation
- All custom wheel lug nuts must be re-torqued after 50 miles

These shoes comp

AIR CONDITIONING SERVICES  
 Parts: 12 months or 12,000 miles, whichever comes first  
 Labor: 12 months or 12,000 miles, whichever comes first

AIR SHOCKS  
 Parts: 12 months or 12,000 miles, whichever comes first  
 Labor: 12 months or 12,000 miles, whichever comes first

ALIGNMENT  
 BRAKE SERVICES (EXCLUDING OVERHAUL)  
 ENGINE TUNE UP  
 Parts: 12 months or 12,000 miles, whichever comes first  
 Labor: 12 months or 12,000 miles, whichever comes first

BELTS AND HOSES (COOLING SYSTEM)  
 Parts: Lifetime to the original purchaser.  
 Labor: 12 months or 12,000 miles, whichever comes first

WARRANTED LIFETIME)  
 BRAKE OVERHAUL (BRAKES SHOES AND/)  
 Parts: 24 months or 24,000 miles, whichever comes first  
 Labor: 24 months or 24,000 miles, whichever comes first  
 Brake Overhaul: disc and/or drum performed as a package

- Disc-disc pads, resurface rotors, rebuild or replace hydraulic discs (if equipped), associated hardware.
- Grease seals (if equipped), associated hardware.
- Drum-brake shoes, resurface drums; new wheel cylinder seals (if equipped), associated hardware.

Any and all other brake service or repair is covered under this "Service" warranty.

ALL PARTS ARE NEW UNLESS STATED OTHERWISE.  
 AND PARTS, EXCLUDING TIRES, BRAKES, AND COMPLETE OVERHAULS.  
 OR 12,000 MILES, FOR COMPLETE OVERHAULS.  
 FOR TIRES AND THE SPECIFIC WARRANTY.

This warranty is made and will be served in accordance with the face of your repair invoice.

This warranty will also be honored by any participating semi outlet, nationwide, if you require warranty service 25 or more miles from the location where the original service was performed.

Original repair invoice. It applies only during warranty periods stated above.

Warranty authorization must be obtained from the Warranty Administrator prior to any warranty repair being performed. Phone 1-800-426-0733.

Warranty repair costs are covered up to the cost of the original repair.

This warranty does not apply to vehicles used commercially.

WAR

10837

NEBS To Reorder Call 1-800-225-6380

Road Service

PRODUCT 815

**GOODYEAR AUTO SERVICE CENTER**

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY  
 12555 W NORTH AVE  
 BROOKFIELD, WI 53005  
 FEDERAL TAX ID# 340253240  
 (262)782-5252 HOURS 7-7MON-FRI,7:30-5SAT

**INVOICE**  
**182526**



PAGE: 01

BILL TO: CHRISTINE NEMETH  
 11946 W MILL RD  
 BROOKFIELD, WI 53225

PHONE 1..... (414)353-3393 EXT.  
 PHONE 2.....  
 RETURN PARTS.. NO  
 PRIOR INVOICE. 166143  
 DATE REQUESTED 01/30/08

VEH YEAR/MAKE. 07 TOYOTA  
 VEHICLE MODEL. SOLARA  
 VEHICLE COLOR. RED  
 LICENSE/STATE. 602CRU / WI  
 TIME REQUESTED

ODOMETER IN/OUT 008192 / 8192  
 VEHICLE IN. ...01/30/08 07:49 AM  
 VEHICLE OUT ...01/30/08 10:30 AM  
 TERR/NONSIG ...6838/906838  
 SALESMAN.... 002 / 027

ACCOUNT # COB TC CUST# TYPE/STATE AUTHORIZATION CREDIT CARD NO.  
 683800005 M 01 08874 0 WI 010708 3121

<u>SLS TECH</u>	<u>PRODUCT CODE</u>	<u>BC</u>	<u>QTY</u>	<u>DESCRIPTION</u>	<u>UNIT PRICE</u>	<u>LBR/EXCISE</u>	<u>LINE TOTAL</u>
002	046-223	R	1	MISCELLANEOUS SHOP SUPPLIES	.00	.00	FREE
002	732-234-500-0 QTY. 1 NO.	R	1	P215/55R17 93V S2 EAG RS-A VSRPTL U2LM4V8R2505	207.95	10.40-	197.55
002 061	041-263	R	1	NEW VALVE STEM	3.25	.16-	3.09
002 061	044-275	R	4	WHEEL BALANCE - AUTO - LIFETIME	5.95	.30- 10.00	.50- 60.60
002	071	R	1	SCRAP TIRE DISPOSAL AUTO	3.00	.00	3.00
002 061	046-102	R	4	LIFETIME TIRE ROTATION WARRANTY NO CHRG	.00	.00	FREE
002 061	047-000	R	1	ROAD HAZARD DECLINED	.00	.00	FREE

**CONTINUED NEXT PAGE**

**GOODYEAR AUTO SERVICE CENTER**

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY  
 12555 W NORTH AVE  
 BROOKFIELD, WI 53005  
 FEDERAL TAX ID# 340253240  
 (262)782-5252 HOURS 7-7MON-FRI, 7:30-5SAT



**INVOICE**  
**182526**

PAGE: 02

<u>SLS TECH</u>	<u>PRODUCT CODE</u>	<u>BC QTY</u>	<u>DESCRIPTION</u>	<u>UNIT PRICE</u>	<u>LBR/EXCISE</u>	<u>LINE TOTAL</u>
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MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911. TECHNICIAN(S) / SUBCONTRACTOR(S) _____						
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SUMMARY:

PARTS TOTAL.....	238.00
LABOR TOTAL.....	40.00
DISCOUNT LABOR.....	2.00
DISCOUNT PARTS.....	11.76
SUB TOTAL.....	264.24
SALES TAX (5.100%)	13.48

CHARGED AMOUNT 277.72  
 TAXABLE AMOUNT 264.24

**INVOICE TOTAL**

**\$277.72**

X-----  
 CUSTOMER AUTHORIZATION FOR TOTAL

THANK YOU FOR YOUR BUSINESS! IF YOU ARE NOT 100% SATISFIED,  
 PLEASE CONTACT THE STORE MANAGER, RICHARD PHILLIPS, AT (262)782-5252

SALES ASSOC(S):	002 RICHARD P.	TREAD DEPTH L/F.....	9/32	R/F.....	9/32
TECHNICIAN(S):	061 GLENN S.	TREAD DEPTH L/R.....	7/32	R/R.....	11/32

AUTHORIZED BY. 27  
 AUTH PHONE....  
 REVISED TOTAL. 264.24

AUTH REC'D BY. JASON P  
 AUTH DATE.....  
 ADD'L AMOUNT.. 229.94

MANNER REC'D.. 27  
 AUTH TIME.....  
 REPAIRS DESC..

\*\*\*ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED\*\*\*  
 SEE REVERSE SIDE FOR IMPORTANT SAFETY WARNING AND WARRANTY INFORMATION

# GOODYEAR AUTO SERVICE CENTER

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY  
 12555 W NORTH AVE  
 BROOKFIELD, WI 53005  
 FEDERAL TAX ID# 340253240  
 (262)782-5252 HOURS 7-7MON-FRI, 7:30-5SAT

**INVOICE**  
**182767**



PAGE: 01

BILL TO: CHRISTINE NEMETH  
 11946 W MILL RD  
 BROOKFIELD, WI 53225

PHONE 1..... (414)353-3393 EXT.  
 PHONE 2.....  
 RETURN PARTS.. NO  
 PRIOR INVOICE. 182526  
 OATE REQUESTED 02/11/08

VEH YEAR/MAKE. 07 TOYOTA  
 VEHICLE MODEL. SOLARA  
 VEHICLE COLOR. RED  
 LICENSE/STATE. 602CRU / WI  
 TIME REQUESTED

ODOMETER IN/OUT 8416 / 8416  
 VEHICLE IN. ... 02/11/08 11:39 AM  
 VEHICLE OUT... 02/11/08 04:59 PM  
 TERR/NONSIG... 6838/906838  
 SALESMAN... 002 / 026

ACCOUNT # COB TC CUST# TYPE/STATE AUTHORIZATION CREDIT CARD NO.  
 683800005 M 01 08874 0 WI 083008 3121

SLS TECH	PRODUCT CODE	8C QTY	DESCRIPTION	UNIT PRICE	LBR/EXCISE	LINE TOTAL
002 053	078-145	R 1	WHEEL ALIGNMENT AUTO	.00	69.95 3.50-	66.45
002 053	046-000	R 1	PER LAST VISIT	.00	.00	FREE

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. 80X 8911, MADISON, WISCONSIN 53708-8911.  
 TECHNICIAN(S) / SUBCONTRACTOR(S) \_\_\_\_\_

SUMMARY:

PARTS TOTAL.....	.00
LABOR TOTAL.....	69.95
TAXABLE AMOUNT	66.45
DISCOUNT LABOR.....	3.50
SUB TOTAL.....	66.45
SALES TAX( 5.100%)	3.39

X-----  
 CUSTOMER AUTHORIZATION FOR TOTAL

CHARGED AMOUNT 69.84  
**INVOICE TOTAL**

**\$69.84**

THANK YOU FOR YOUR BUSINESS! IF YOU ARE NOT 100% SATISFIED,  
 PLEASE CONTACT THE STORE MANAGER, RICHARD PHILLIPS, AT (262)782-5252

SALES ASSOC(S):	002 RICHARD P.	TREAD DEPTH L/F.....	9/32	R/F....	9/32
TECHNICIAN(S):	053 JOSEPH F.	TREAD DEPTH L/R.....	7/32	R/R....	11/32

\*\*\*ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED\*\*\*  
 SEE REVERSE SIDE FOR IMPORTANT SAFETY WARNING AND WARRANTY INFORMATION





