

Presented by Chief Mark Rohlfing

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- Developed and implemented a professional development program for officers.
   Implemented an MFD Critical Incident Stress Management Program, Peer Support Team, and Peer Fitness Trainers.
- Developed and strengthened MABAS/mutual aid partnerships.
- The state is using MFD patient bar-code tracking procedures and equipment capabilities as a state model.
- Created a comprehensive capital improvement plan for MFD facilities; a strategic shift from REactive to PROactive.
- Became the first Tactical Emergency Medical Services (TEMS) Team in state history to apply for and receive a license designating MFD TEMS as a state-licensed team.
- Instituted a procedure that places Public Education Specialists on the scene at structure fires, delivering safety information to, and installing smoke detectors for, these receptive audiences.

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- There were 56,085 EMS calls in 2011; comprising 80+ percent of all MFD responses.
  - \*26,125 ALS
  - \*29,960 BLS
- MFD performed 12,539 medical transports.
- The MFD has an excellent rate of "Saves"
  - Penetrating Trauma "Saves" (Gunshots/Stabbings)
    - Save Rate for Gunshots = 94.3%
    - Save Rate for Stabbings = 99.3%
  - Cardiac "Saves"
    - 34% experienced the Return of Spontaneous Circulation
    - 9% walked out of the hospital

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- MFD response times were excellent. We report, per NFPA Standard 1710, that 91.6% of our responses were responded to within NFPA standards (which vary depending on run-type).
  - Number of "Rescue" (special team, electrical, CO, extrication, wires down, etc.) alarms responded to was 8,184 (increase of 38, or 0.05%).
  - Number of "Fire" alarms responded to was 3,696 (decrease of 699 or -15.9%).
  - Number of "Service" (spills, water leaks, etc.) was 1,260 (decrease of 48 or -7.2%).
- 25% decrease in total injuries and a 33% decrease in lost-time injuries.
- Hired thirty-eight (38); thirty-four (34) in a firefighter class, and four (4) civilians.
- Forty-seven (47) members were promoted.
- Fifty-one (51) members left MFD service, forty-seven (47) of them sworn, twenty-nine (29) of them left through ordinary retirement, eleven (11) through disability retirement, four (4) from the firefighting class went on workers' compensation, and seven (7) resigned.

## hts

- We continued to provide excellent, expedient, and professional fire and EMS service to the citizens of Milwaukee even though we have been working with cost-to-continue budgets for years. Staff has worked diligently to create innovative ways to reduce special duty (overtime) hiring by facilitating more on-duty training and certification renewals. These innovations netted an approximate savings to taxpayers of \$400,000.
- Our budget required we brown-out three engines per day.
- We continued to enhance our budget with the following grants:
  - Urban Area Security Initiative (UASI) Fire \$288,670.55
  - UASI Port Security \$35,000
  - UASI Metropolitan Medical Response System (MMRS) \$622,769.00
  - State of Wisconsin EMS Funding Assistance Program \$58,936.94
    - Grant Money Received = \$1,005,376.49

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- 1,118 smoke detectors were distributed/installed via FOCUS and hotline requests.
- Firefighter for a Day offered a hands-on opportunity for elected officials and media to learn first-hand some of the "tricks-of-the-trade."
- Project Staying Alive reached 6,701 students in the 2010-2011 school year at 51 schools; an increase of over 56% in contacts from the previous school year. The MFD is one of only a few fire departments involved in Project Staying Alive.
- Over the last 19 years, the Survive Alive House has educated 345,772 individuals, 88.5% of them children, averaging over 18,000 educated each year. We are looking forward to the 20<sup>th</sup> anniversary celebration in 2012.

- Six (6) MFD members completed paramedic training in 2011.
- Trained 867 personnel in updated AMA CPR standards with software upgrades increasing CPR effectiveness by allowing visualization of underlying cardiac rhythm to be analyzed without stopping CPR.
- MFD TEMS, the first in state history to become a licensed team, trained with Milwaukee County SWAT in preparation for joint operations. Ten (10) new members became trained, making the team twenty (20) members strong with all being licensed paramedics.
- Implemented the MFD Professional Development Program, consisting of in-house instruction and coursework building on the foundation and raising the level of expertise, competence, and professionalism throughout the department. Courses will eventually become prerequisites for promotional exams.
- Continued to strengthen MABAS through meetings and hands-on exercises to develop tactics and interoperability with surrounding communities.

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- The MFD provided service to numerous events, including festivals, neighborhood celebrations and lakefront activities, all enhancing community relations.
- Department members participated in such charitable events as the Cystic Fibrosis Stair Climb, 9-1-1 Stair Climb, and Red Shirt Fridays.
- The annual Fill-the-Boot campaign raised approximately \$104,000 for MDA.
- The MFD, the Children's Service Society of Wisconsin, and many volunteers, including members of Explorer Post 875, hosted Respite Day for over 60 special-needs children. This event offers fun supervised activities for the children to enjoy, allowing their parents and caregivers a much needed break from day-to-day stresses.