

CITY OF MILWAUKEE  
RECEIVED  
2008 MAY -7 PM 2:22

CITY OF MILWAUKEE  
RONALD L. LEONARDI  
CITY CLERK  
08 MAY -6 PM 4:35

May 6, 2008

OFFICE OF  
CITY ATTORNEY

City of Milwaukee  
Milwaukee City Clerk  
200 East Wells Street Room 205  
Milwaukee WI 53202-3551


Dear G. Langley and R. Overholt:

I am requesting a hearing for the damages on my tires that occurred from potholes along the 5500 block of W. Fond Du Lac Ave. You state in your letter of denial (attached) that you have no notice of the hazard in the roadway when I know this is a bold face LIE!

According to your City Hall Operator the system states that I Denise McCaskill phoned in to report the potholes along the 5500 block of W. Fond Du Lac Ave. at 20:20 hour, which is around the time indicated on my original letter around 7:00 p.m. or 8:00 p.m. and not 10:20 p.m. as you indicated. According to your system the potholes along the 5500 block of W. Fond Du Lac Ave. had been reported 10 times from December 2007 thru March 2008 and one of those calls were mine. The City Hall Operator indicated dates and times that this was reported so I fail to believe that you were not aware of any hazards in the roadway. You might need to listen to calls that goes over to the city hall operator when you call center is closed. Per the message you get when calling these calls are recorded.

I am very disappointed in my so-called city that I as a law bidding and tax paying citizen call home. All I did was made a phone call to your operator and received the information needed to approve this claim, which you state you had no notice of. If you can not resolve this issue I will be forced to take this matter to the media whom themselves has had stories about the potholes in the city of Milwaukee, and your neglect to admit the problem is shame on you.

I look forward to hearing from you soon.

Sincerely,  
  
Denise McCaskill  
A Taxpayer for the City Of Milwaukee

CITY OF MILWAUKEE

MAR 3 AM 11:15

ROBERTA L. D. LEONHARDT  
CITY CLERK

MILWAUKEE COUNTY  
DEPARTMENT OF HUMAN RESOURCES

901 North 9th Street, Rm 210 - Milwaukee, WI 53233 - Phone (414)278-4143 - Fax (414)223-1379

FAX TRANSMITTAL

RECIPIENT: *City Clerk Attn: Claims*  
NAME/COMPANY: *City Clerk*  
FAX NO: *414-286-3456* VOICE NO:  
SUBJECT: *Claim*

Number of pages (including this cover sheet): 3

SENDER: *Denise McCaskill*  
NAME: \_\_\_\_\_ DATE: 3-3-08  
VOICE NO: (414) *278-4209*

CONFIDENTIALITY NOTICE

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MILWAUKEE COUNTY  
CITY CLERK  
13 03 MAR 08 11:15 AM

February 29, 2008

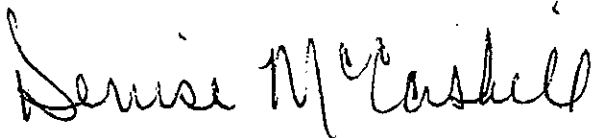
City Clerk  
Attn: Claims  
200 E. Wells Street Room 205  
Milwaukee WI 53202

Dear City Clerk:

I am requesting a reimbursement of \$281.97 for two front tires that were damaged due to potholes on my 2007 Pontiac G-6.

On Thursday February 7, 2008, I was driving up Fond Du Lac Ave the 5500 block of Fond Du Lac around 7:00 or 8:00 p.m. when my car hit the potholes that caused one of my tires to deflate and the other formed a bubble in the tire. On February 12, 2008, I took my car to Brookfield Pontiac GMC, to repair the tires. Brookfield Pontiac GMC is where I purchased my vehicle a little under a year ago. Please see the attached receipt for the tire repairs and the balancing and mounting of the tires. I can be reached at 414-217-2670 for any questions or concerns.

Sincerely,



Denise McCaskill



13000 West Capitol Drive • P.O. Box 1530 • Brookfield, WI 53008-1530  
262-781-1300  
www.bpgmc.com

CELL: 414-217-2670

CUSTOMER NO. <b>120244</b>	ADVISOR <b>KEVIN LUCAS</b>	TAX NO. <b>856 W206</b>	INVOICE DATE <b>02/12/08</b>	INVOICE NO. <b>PNCS109517</b>
DENISE E MC CASKILL 4826 N 91ST STREET MILWAUKEE, WI 53225	LABOR RATE	LICENSE NO.	RELEASE <b>10,166</b>	COLOR <b>BLACK/TAUPE</b>
	YEAR/MAKE/MODEL <b>07/PONTIAC/G6/2DR CONV GT</b>	DELIVERY DATE <b>05/11/07</b>	STOCK NO. <b>7064</b>	DELIVERY MILES
	VEHICLE ID. NO. <b>1G2ZH36N274171828</b>	SELLING DEALER NO. <b>10707</b>	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE <b>02/12/08</b>	
RESIDENCE PHONE <b>414-527-1688</b>	BUSINESS PHONE <b>414-278-4209</b>	COMMENTS		

**LABOR**

REPLACE BOTH FRONT TIRES DUE TO DAMAGE  
FRONT TIRES  
FRONT TIRES  
MOUNT & BALANCE 2 TIRES

TOTAL - LABOR 24.95

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 1	2	19143129	TIRE 5.880	115.25	232.50
JOB # 1	2	274288	STEM 5.875	4.17	8.34
TOTAL - PARTS					240.84

MISC

JOB #	CODE	DESCRIPTION	CONTROL NO	PRICE
JOB # A	108	SHOP SUPPLIES		2.50
TOTAL - MISC				2.50

ESTIMATE  
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$270.00 (+TAX)

COMMENTS  
WAIT

**DEPARTMENT HOURS**

**SERVICE**

MONDAY - THURSDAY  
7:00 AM - 7:00 PM

FRIDAY  
7:00 AM - 6:00 PM

SATURDAY  
8:00 AM - NOON

**PARTS**

MONDAY - THURSDAY  
7:30 AM - 7:00 PM

FRIDAY  
7:30 AM - 6:00 PM

SATURDAY  
8:00 AM - NOON

"Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8931, Madison, Wisconsin 53708-8911."

TOTALS

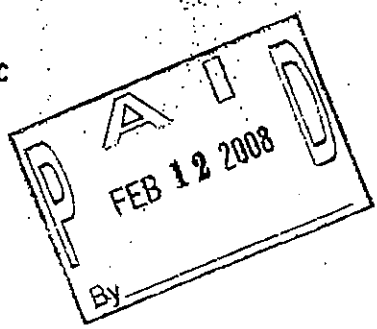
CASH  CHECK  OR CARD VISA, MASTER CARD, AMERICAN EXPRESS OR DISCOVER

TOTAL LABOR 24.95  
TOTAL PARTS 240.84  
TOTAL SUBJECT 0.00  
TOTAL G.O.G. 0.00  
TOTAL MISC CHG. 2.50  
TOTAL MISC DISC 0.00  
TOTAL TAX 13.68

**TOTAL INVOICE \$ 281.97**

2-12-08

THANK YOU FOR LETTING US SERVE YOU TODAY. IN DAYS TO COME YOU MAY RECEIVE A SURVEY FROM THE MANUFACTURER. PLEASE TAKE THE TIME TO FILL IT OUT AND RETURN IT. IF YOU CAN NOT ANSWER COMPLETELY SATISFIED FOR ANY REASON, PLEASE CONTACT US AT 262-781-1300. YOUR COMPLETE SATISFACTION IS OUR NO. 1 GOAL. THANKS FROM ALL OF US AT BROOKFIELD PONTIAC-GMC



ADDITIONAL WORK AUTHORIZED BY:

NAME \_\_\_\_\_

DATE \_\_\_\_\_ TIME \_\_\_\_\_

NO. CALLED \_\_\_\_\_

NEW TOTAL ESTIMATE \_\_\_\_\_

WARRANTY ON PARTS AND LABOR  
12 MONTHS OR 12,000 MILES

CUSTOMER SIGNATURE \_\_\_\_\_

Impresso and Design by ERM/RTB/INE C02603370 (10/01)