

August 12, 2004

CIT MILWAUKEE

'04 AUG 13 PM 1:43

RONALD B. HAMILTON  
CITY CLERK

04 AUG 13 AM 9:55

CITY OF MILWAUKEE

City Clerk  
Attn: Claims  
200 E. Wells Street, Room 205  
Milwaukee, WI 53202-3567

C CLERK

Dear Sir:

We are filing a claim under WI stats Section 893.80(1) with regard to the sewer back up of May 14, 2004 that took place in our home at 2610 W. Villard Avenue, Milwaukee. During the heavy rainfall on Friday 5/14/04 the MMSD refused to open the gates to the river and lake and as a result of the City's negligence sewer water backed up into our basement. We had one foot of sewer water in our basement before we could get a pump connected and remove the sewer water out of our house.

During this time my wife was making frantic calls to MMSD. After being passed from one department to another she finally had someone tell her they could not let the sewer water into the lake because of fines being levied against them. The gates had been opened at 3 PM but it takes awhile to empty and just be patient. It was now after 5 PM, so we just gave up trying to reach anyone and started trying to salvage our belongings.

Enclosed is a list of items that had to be disposed of. All of our receipts, warranties and cancelled checks have been destroyed, not too mention school year books, photo albums and children's school and sports awards.

We were so distressed at the damage caused by this negligence that we called Alderman Hamilton and let him know how this one action by the City of Milwaukee caused us so much anger, frustration and heartbreak. Alderman Hamilton visited our home on Monday 5/17/04 and listened to our story and toured the damage to our basement. He also assisted us in filling out the basement back-up paperwork giving information to the City of Milwaukee and MMSD dated 5/24/04 (enclosed).

We have also worked with Mr. David Brown, with GAB Robins North America, Inc. who came to house and evaluated our claim. The carpeting, paneling, and insulation have to be replaced in the basement. Please do not delay in processing this claim, so we can proceed and complete the process of returning our basement and our lives back to normal.

Sincerely,



Cliff and Laura Van Beek  
2610 W. Villard Avenue  
Milwaukee, WI 53209  
414-466-3170

**Basement Back Up  
Rain Event May 14, 2004**

Information requested on behalf of the City of Milwaukee and Milwaukee Metropolitan  
Sewerage District

Name of Property Owner: Clifford J. Van Beek

Street Address of Basement Back Up: 2610 W. Villard Ave

Day Time Telephone Number: 466-3170

Date and Time of Basement Back Up: Fri - 14 May - 5 PM stay  
at 1:10 PM end

Depth of Water in Basement: 1 foot

Do you have homeowners' insurance? Yes  No

Did you report the basement back up to your insurance company? Yes  No

Did you clean your basement or hire an outside service? myself - in progress

If outside service, do you have receipts? Yes  No

Did you take photos of the damage? Yes  No

I give my permission for this information to be shared with the appropriate parties for  
resolution of damages.

Signature Clifford Van Beek Date 24 May, 04

## LIST OF LOST ITEMS FROM SEWER BACK-UP

Kenmore refrigerator – 15 years old	\$200.00
Meat lost in freezer	
1 Turkey	20.00
1 Turkey Breast	8.00
3 Corned Beef Briskets	21.00
3 Beef Briskets	45.00
3 Pork Tenderloins	18.00
3 Loaves Bread	5.00
Single bed mattress & box spring	200.00
Clothes	
Sweaters (5 women's dress)	300.00
Jackets (2 women's, 1 men's winter)	300.00
Winter gloves & scarves	75.00
Designer dress hats	600.00
Hat Boxes	48.00
Christmas wrapping paper	20.00
Christmas ornaments	100.00
Computer hard drive	200.00
Queen size cotton comforter	75.00
Queen size down feather comforter	125.00
Shoes	
Mens golf	60.00
Mens tennis	40.00
Mens dress	75.00
Bowling balls (2) with carrying bags	20.00
Card table 2 years old	60.00
Coleman adult sleeping bags (2) 2 years old	150.00
40# bag Eukanuba	35.00
Furnace filters (3)	6.00
Brief cases	
Metal (2) years old with contents	70.00
Canvas (2) with contents	20.00
Wicker wash basket (new, gift)	15.00
Charmin toilet paper (lg package from Sam's Club)	12.00
Scott paper towels (lg pkg. From Sam's Club)	12.00
Kleenix (pkg of 8 from Sam's Club)	8.00
High School Year Books (4)	100.00
Photo Albums (3)	500.00
Carpeting, insulation and paneling	1,500.00
General clean up	500.00
All receipts and cancelled checks, past and current	