

Melendez, Yadira

From: Bauman, Robert
Sent: Friday, April 26, 2024 7:40 PM
To: Hinkle, Brian
Cc: Rodriguez, Danielle; Kruschke, Jerrel; Davis-Lockward, Andrew; Shepherd, Tiffany; DeLessio-Parson, Ax; Mulcahy, Terry; Melendez, Yadira
Subject: Re: Streetcar Service

Follow Up Flag: Follow up
Flag Status: Flagged

FYI. There will be a file at the next PW committee meeting that directs DPW to develop a plan to provide streetcar service connecting the intermodal station with events at the summerfest grounds via the L line. You might want to notify 2 Story. This plan would also involve a marketing effort to promote free street parking, free streetcar service to summerfest rather than paying \$50-75 for third ward parking. Am happy to discuss ahead of time.

Sent from my iPhone

On Apr 26, 2024, at 3:26 PM, Hinkle, Brian <bphinkl@milwaukee.gov> wrote:

Transdev is currently investigating and pulling video, but right now, everything does suggest a lapse in judgement by the operator by not following established SOPs

And yessir we are focused on reliable and consistent service. I hope to under-promise and over-deliver on that time line, while making sure we meet all the required safety thresholds.

**BRIAN P. HINKLE TSSP, CPM,
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[The Hop MKE | Milwaukee Streetcar](#)



From: Bauman, Robert <rjbauma@milwaukee.gov>
Sent: Friday, April 26, 2024 3:12 PM
To: Hinkle, Brian <bphinkl@milwaukee.gov>
Cc: Rodriguez, Danielle <DRodri@milwaukee.gov>; Kruschke, Jerrel <jkrusc@milwaukee.gov>; Davis-Lockward, Andrew <adaloc@milwaukee.gov>; Shepherd, Tiffany <tsheph@milwaukee.gov>
Subject: Re: Streetcar Service

Was the OCS loose wire/damage visible from the cab?

This is all very disturbing including the time required to return SC3 to service. I hope everyone realizes the importance of reliable and consistent service.

Sent from my iPhone

On Apr 26, 2024, at 2:40 PM, Hinkle, Brian <bphinkl@milwaukee.gov> wrote:

Sir,

Yesterday, an unknown larger work vehicle with a trailer was observed by a citizen making contact with the OCS wire on Ogden and Marshall and leaving the scene.

Soon after streetcar 4 had the pantograph get caught in the loose OCS wire causing damage to the streetcar. MPD will be investigating the hit and run.

It seems that the scope of the damage is pretty extensive.

Please see the update to yesterday's event and status of Streetcar 3 below.

At your service

**BRIAN P. HINKLE TSSP, CPM,
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[The Hop MKE | Milwaukee Streetcar](#)

<image003.png>

From: Mulcahy, Terry <Terry.Mulcahy@transdev.com>

Sent: Friday, April 26, 2024 2:19 PM

To: Kruschke, Jerrel <jkrusc@milwaukee.gov>; Rodriguez, Danielle <DRodri@milwaukee.gov>; Davis-Lockward, Andrew <adaloc@milwaukee.gov>; Muhs, Kevin <kmuhs@milwaukee.gov>; Hinkle, Brian <bphinkl@milwaukee.gov>

Subject: FW: Streetcar Service

Streetcar Update

Mass Electric the company that installed the original OCS is on site and evaluating the damage.

Marcus and Mass to the DPW warehouse to inventory spare parts.

Mass Electric Engr. arriving on Sunday, 4/28 and hopeful repair work can begin on Monday 4/29. May require short runs/bus bridge.

Brookville has a new pantograph on hand and Marcus has been authorized to purchase it. Delivery estimated Friday, May 3rd.
Pantograph from SC-03 being removed for SC-04 to get back to 4-car availability on Saturday, 4/27
More damage to SC-04 pantograph and uncertain if it can be repaired.

Here is the latest plan for SC-03 Testing

Testing Schedule for SC-03 (approximate, dates may vary)

Sunday	May 5	BEC arrives in MKE
		AtkinsRealis arrives in MKE
		Follow-up make-up testing to resume
Tue/Wed	May 7/8	BEC Engr. Arrives to install "Red Box" testing harness
Monday	May 13	Main Line Brake Testing to begin (3-5 days)
		12:01am-4:30am MPD needed to block intersection
Monday	May 20	BEC submits Test Results
Friday	May 31	AtkinsRealis submits final test report

Terry Mulcahy

General Manager Milwaukee Streetcar
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Email: terry.mulcahy@transdev.com
Websites: www.transdevna.com | www.transdev.com
<image001.png>

Work is in progress to build a useable pantograph to restore 4 cars for service. Hopefully, this can be accomplished today.

Terry Mulcahy

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<image001.png>

Sent from [Outlook for iOS](#)

From: Mulcahy, Terry <Terry.Mulcahy@transdev.com>
Sent: Friday, April 26, 2024 8:15 AM
To: Jerrel Kruschke <jkrusc@milwaukee.gov>; Rodriguez, Danielle <DRodri@milwaukee.gov>; Davis-Lockward, Andrew <adaloc@milwaukee.gov>; Brian Hinkle <bphinkl@milwaukee.gov>; E Homb <ellen@2-story.com>; M Rosenberg <mark@2-story.com>; Darden, Marcus <Marcus.Darden@transdev.com>; Johnson, Matthew <Matthew.Johnson@transdev.com>
Subject: Re: Streetcar Service

The OCS damage is substantial & the company Transdev has under contract to provide these services are not equipped to handle this level of repair. Mass Electric who installed the OCS based in Chicago has been contacted & mobilizing an inspector to assess the damage & repair effort. Additional info will be provided as it develops.

Sent from [Outlook for iOS](#)

From: Mulcahy, Terry <Terry.Mulcahy@transdev.com>
Sent: Friday, April 26, 2024 7:04:02 AM
To: Jerrel Kruschke <jkrusc@milwaukee.gov>; Rodriguez, Danielle <DRodri@milwaukee.gov>; Davis-Lockward, Andrew <adaloc@milwaukee.gov>; Brian Hinkle <bphinkl@milwaukee.gov>; E Homb <ellen@2-story.com>; M Rosenberg <mark@2-story.com>
Subject: Re: Streetcar Service

L-Line service has been initiated at approximately 6:45. M-Line is operating a reduced schedule with 2 cars (20 minute).

Sent from [Outlook for iOS](#)

From: Mulcahy, Terry
Sent: Friday, April 26, 2024 4:53:11 AM
To: Jerrel Kruschke <jkrusc@milwaukee.gov>; Rodriguez, Danielle <DRodri@milwaukee.gov>; Davis-Lockward, Andrew <adaloc@milwaukee.gov>; Brian Hinkle <bphinkl@milwaukee.gov>; E Homb <ellen@2-story.com>; M Rosenberg <mark@2-story.com>
Subject: Streetcar Service

Due to the damage to the OCS by an unidentified truck and subsequent damage sustained to SC-04 streetcar service is being impacted until repairs are made. The OCS was/is damaged to the point where the north segment of the M-Line cannot be energized until repairs are made. Battery power will be used in this section until OCS repairs can be made. Another mechanical issue is also restricting the start of service this morning. Service will begin this morning with 2 cars operating on the M-Line. When repairs are made on the 3rd car L-Line service will be initiated. Dispatch is updating social media with this information. Additional service updates will be made as they develop.

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