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December 9, 2025

To the Honorable Common Council
Of the City of Milwaukee
Room 205 – City Hall

RE: Communication from ELHAM MF AL-NATHER
C.I. File No. 2025-001728

Dear Council Members:

Elham MF Al-Nather alleges that on August 4, 2025 their vehicle sustained damages while parked at or near 2400 block of West Capital Drive due to a hazardous manhole cover.

The Department of Public Works (DPW) investigated this claim and found that there were no prior notice of the loose manhole coverlid at the specified location prior to August 4, 2025. Upon receiving notification of the issue, the DPW field crew promptly responded the same day to secure the manhole coverlid. Following their inspection, it was determined that additional repairs to the frame were necessary, and these repairs were completed on August 8, 2025.

Additionally, the Milwaukee Police department (MPD) reports confirms that an initial call regarding the dislodged coverlid was received at approximately 6:47 pm on August 4, 2025. MPD officers arrived at the scene at approximately 6:52 pm to secure the area and re-route traffic until DPW arrived to address the issue.



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Based on the findings of our investigation, it is our position that the City of Milwaukee was not negligent in this matter. There was no prior notice of the defect, and the City responded promptly and appropriately to address the situation to secure the manhole coverlid. Therefore, we recommend that the claim submitted by Elham MF Al-Nather in the amount of \$6,078.02 be denied.

Very truly yours,



EVAN C. GOYKE
City Attorney



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ECG/NES/CEC/cdr

Enclosures

2025-001728/