

January 8, 2025

Milwaukee Police Department

Police Administration Building 749 West State Street Milwaukee, Wisconsin 53233 http://www.milwaukee.gov/police

**Jeffrey B. Norman** Chief of Police

(414) 933-4444

The Board of Fire and Police Commissioners 200 East Wells Street, Room 706 Milwaukee, WI 53202

RE: Reclassification Request – (Police Human Resources Administrator to Human Resources Director)

On September 15, 2022, the Department of Employee Relations presented a city-wide job study changing several positions' classifications. As a result of the study, the Police Department's Human Resources Administrator position was retitled to Police Human Resources Administrator and moved to Pay Range 1IX. At the Fire and Police Commission meeting of October 20, 2022, I was in support of an appeal that was heard by your Honorable Board by the current incumbent (see attached correspondence dated October 11, 2022); wherein facts were stated to support placement in a higher classification based on the department's size, structure, level of impact, accountability, and responsibilities assigned to it.

It was determined that a market study could not be appealed; however, it was also recommended by the Fire and Police Commission that I submit a reclassification request for this position. On November 3, 2022, your Honorable Board approved the referral of the reclassification request of Police Human Resources Administrator position (Pay Range 1IX), assigned to the Human Resources Division, to the position of Human Resources Director (Pay Range 1JX) to the Department of Employee Relations for classification. However, as a result of subsequent market studies provided by the Department of Employee Relations since January 2022, traditional lower level positions are now equal or above this civilian leadership position. I therefore request that this position be compensated appropriately and be classified to the position of Human Resources Director and placed in the same pay range as the Police Records Director position (Pay Range 1PX), based on the level of responsibility and organizational structure.

The Human Resources Director is responsible for overseeing a fully functional background unit, and Medical and Payroll Sections all while assessing, directing and leading investigators and other civilian and law enforcement management and non-management staff on standards and policies. In addition, this position also manages the process for an Applicant Review Committee, and is responsible for the administration of personnel, labor relations and related matters involving all facets of the department, which encompasses a large volume of work. An updated job description is attached.

The uniqueness and complexities of the Milwaukee Police Department coupled with the quasi-military structure of the organization, chain of command; specialized units/divisions within the organization and the number of employees both sworn and civilian requires a specific set of skills, fortitude, and tenacity along with subject matter experience to be successful within the organization.

I respectfully request that this matter be referred to the Department of Employee Relations (DER) for classification. Department representatives are prepared to assist DER staff with this process.

Sincerely.

JEFFREY B. NORMAN

CHIEF OF POLICE



Milwaukee Police Department Police Administration Building 749 West State Street

749 West State Street
Milwaukee, Wisconsin 53233
http://www.milwaukee.gov/police

Jeffrey B. Norman Chief of Police

(414) 933-4444

October 11, 2022

The Milwaukee Police Department (MPD) Human Resources Division is responsible for the administration of personnel, labor relations and related matters involving all facets of the department which includes but is not limited to: Background Investigations, Medical Section and Payroll Section. This encompasses a large volume of work.

On September 15, 2022, the Department of Employee Relations (DER) released a study that placed the Milwaukee Police Department in the same category with other city departments. These departments are, by design, considerably smaller in size and as such do not involve the volume of work an agency like MPD handles.

Due to the size and complexity of MPD, our Human Resources Division has by design a greater responsibility regarding the oversight of many different positions (sworn and civilian) in our department. As such, the Human Resources Administrator salary should reflect this responsibility as it relates to our current Administrator and the subsequent duties, but also for the future recruiting of a new Human Resource Administrator when such a time presents.

Therefore, I support the higher pay range for the Human Resource Administrator position for the Milwaukee Police Department.

JEFFREY B NORMAN

CHIEF OF POLICE

JBN:ci

City of Milwaukee CS-25, Rev. 12/09

practices.

## JOB DESCRIPTION

<u>Instructions</u>: Complete all sections. Refer to the *Guidelines for Preparing Job Descriptions* for instructions on completing specific items.

FOR DE	R USE ONLY
Vacancy No.	
City Service	Finance
Commission:	Committee:
Fire & Police	Common
Commission:	Council:

1. Date Prepared/ Revised:	2. Present Incumbent:		Is incur	Is incumbent underfilling position?			
6/7/2017 / 1/7/2025	Pamela K. Roberts					_	
3. Date Filled:	4. Previous Incumbent:			YES NO			
3/8/2020		Arvis F	R. Williams	If YES, indicate Underfill Title in box 10.			
5. Department:		Burea	u: Administration	Unit:			
POLICE DEPARTMENT		Division	on: Human Resources	Section: Human Resources			
6. Work Location: 749 W. Sta	ate St.,	Telepl	none: 935-7191	Work S			
Milwaukee, WI 53233, Roor	n 384	Email:				. – 4 p.m. Da	ays: 5
7. Represented by a	Bargaining Un	it: Mar	nagement, General City			SA Status (c	
Union? ☐ Yes ⊠ No	If in District Co	ouncil 4	l8, which local?				lon-Exempt
10. Official Title:				Pay Rar	nge	Job Code	EEO Code
POLICE HUMAN RESOU	RCES ADMINIS	TRATO	R	1IX		4237	101
Underfill Title (if applie							
Requested Title (if applied	cable): HUMAN	NRESO	URCES DIRECTOR	1PX			
Recommended Title (I	DER Use Only):		Approved by:				
		11 3	Date:	A William			
11. BASIC FUNCTION OF PO	ctor has respons	ibility ov	ver the Human Resources D	Division (P	erson	nel, Payroll, I	Medical and
	ctor has respons	ibility ov	ver the Human Resources D and activities within the Po	Division (P dice Depa	erson	nel, Payroll, l t. In this cap	Med acity

# 12. DESCRIPTION OF JOB (Check if description applies to Official Title ⊠ or Underfill Title □):

A. ESSENTIAL FUNCTIONS/Duties and Responsibilities: (Refer to the "Guidelines for Preparing Job Descriptions" for instructions on determining Essential Experience.)

position is responsible for formulating, implementing and maintaining sound and effective human resources policies and

<ul> <li>strategies, and organizational development initiatives in support of MPD's vision and core value</li> <li>Serve as MPD's liaison to the Department of Employee Relations, the City Attorney's Office, the Police Commission, Employee Retirement System, employee groups, and certified labor bargain Represent the Chief and/or MPD in personnel matters involving the Fire and Police Commission Common Council Committees.</li> <li>Ensure that departmental policies and procedures are in compliance with all applicable federal regulations, Milwaukee Code and City Charter, rules of the Fire and Police Commission, Law E Standards Board requirements, and provisions of labor contracts with the Milwaukee Police Ass Milwaukee Police Supervisor's Organization.</li> <li>Provide guidance and direction to Medical Section personnel responsible for disability accommon leave administration benefits, processing accident and injury claims and responding to claim invising creation of departmental safety and risk management plan, administration of return to program, fitness for duty assessment determinations, information requests from duty disability rapplications, and other related matters.</li> <li>Provide guidance and direction to staff responsible for conducting or overseeing recruitment an outreach activities, background investigations and applicant reviews for all sworn and civilian applications activities, background investigations and ensure compliance with applicable federal states.</li> </ul>	Description	ons" for instructions on determining Essential Functions.)						
<ul> <li>Regular and consistent attendance.</li> <li>Provide guidance and support to MPD's command staff with a focus on human resources polici strategies, and organizational development initiatives in support of MPD's vision and core value.</li> <li>Serve as MPD's liaison to the Department of Employee Relations, the City Attorney's Office, the Police Commission, Employee Retirement System, employee groups, and certified labor bargal Represent the Chief and/or MPD in personnel matters involving the Fire and Police Commission Common Council Committees.</li> <li>Ensure that departmental policies and procedures are in compliance with all applicable federal regulations, Milwaukee Code and City Charter, rules of the Fire and Police Commission, Law E Standards Board requirements, and provisions of labor contracts with the Milwaukee Police Ass Milwaukee Police Supervisor's Organization.</li> <li>Provide guidance and direction to Medical Section personnel responsible for disability accommon leave administration benefits, processing accident and injury claims and responding to claim invinquiries, creation of departmental safety and risk management plan, administration of return to program, fitness for duty assessment determinations, information requests from duty disability rapplications, and other related matters.</li> <li>Provide guidance and direction to staff responsible for conducting or overseeing recruitment an outreach activities, background investigations and applicant reviews for all sworn and civilian applicant and activities of Payroll Section and ensure compliance with applicable federal staff.</li> </ul>	% of Time							
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outreach activities, background investigations and applicant reviews for all sworn and civilian at  Oversee staff and activities of Payroll Section and ensure compliance with applicable federal st								
Labor Polations and Contract Administration		<ul> <li>Provide guidance and direction to staff responsible for conducting or overseeing recruitment and community outreach activities, background investigations and applicant reviews for all sworn and civilian appointments.</li> <li>Oversee staff and activities of Payroll Section and ensure compliance with applicable federal state laws.</li> </ul>						
		Labor Relations and Contract Administration  Serves as the key departmental liaison with the City's bargaining team; prepare and provide information to						

The above statements are intended to summarize the nature and level of work and typical responsibilities and duties being performed by the incumbent(s) of this job. They are not intended to be an exhaustive list of all responsibilities, duties, and tasks required of the position.

% of Time	ESSENTIAL FUNCTION
_	help formulate bargaining strategy; research, gather, analyze data and prepare reports to support city bargaining proposals or respond to union demands.
	<ul> <li>Serve as primary witness in grievance hearings and interest arbitrations and provide expert testimony regarding MPD practices and procedures.</li> </ul>
	<ul> <li>Administer contract provisions and provide guidance to command staff and civilian managers on interpretation and application of labor matters.</li> </ul>
	<ul> <li>Represent the Chief in all labor relations related matters including identifying, developing and recommending departmental interest to Labor Negotiator.</li> </ul>
	<ul> <li>Administer grievance administration process; oversees implementation of grievance dispositions and awards.</li> </ul>
	<ul> <li>Conduct regular briefings of MPD command staff on personnel and labor relations matters.</li> </ul>
	•

#### **B. PERIPHERAL DUTIES:**

% of Time	PERIPHERAL DUTY
	<ul> <li>Perform other duties, and have other such responsibilities, as the Chief, or his designee(s), may from time to time direct</li> </ul>
36	•

### C. NAME AND TITLE OF <u>IMMEDIATE</u> SUPERVISOR:

Assistant Chief of the Administration Bureau

**D. SUPERVISION RECEIVED:** (Describe the extent to which work assignments and methods are outlined, reviewed, and approved by this position's supervisor.)

General supervision received from the Assistant Chief of the Risk Management Bureau. Specialized nature of position's duties and responsibilities mean that decision-making latitude is quite broad.

#### E. SUPERVISION EXERCISED:

Total number of employees for whom responsible, either directly or indirectly = 14; 31 when Background investigators assigned to Division (6-7 months).

<u>Direct Supervision</u>: List the number and titles of personnel directly supervised. Specify the kind and extent of supervision exercised by indicating one or more of the following:

		e.	Sign or approve work	
b. Outline methods		f.	Make hiring recommendations	
	irect work in progress g. Prepare performance appraisals			
d. Check o	r inspect completed work	ĥ.	Take disciplinary action or effectively recommend such	
Number Supervised Job Title			Extent of Supervision Exercised (Select those that apply from list above, a - h)	
1 Human Resources Supervisor			a-h	
1	Police Payroll Supervisor		a-h	
1	Health and Safety Officer		a-h	

# **F. MINIMIMUM QUALIFICATIONS REQUIRED**: (Indicate the MINIMUM qualifications required to <u>enter</u> the job.)

#### Education and Experience:

- Bachelor's Degree in Human Resources, Labor Relations, Business Administration, Public Administration, Management, or closely related field from an accredited college or university.
- Five years of progressively responsible experience in the field of human resources management, including three years of labor relations and contract administration experience performing responsibilities listed in the above essential functions section.

#### ii. Knowledge, Skills and Abilities:

 Knowledge of principles and procedures for personnel recruitment, selection, training, compensation and benefits, labor relations and negotiation, and personnel information systems.

The above statements are intended to summarize the nature and level of work and typical responsibilities and duties being performed by the incumbent(s) of this job. They are not intended to be an exhaustive list of all responsibilities, duties, and tasks required of the position.

- Knowledge of labor (union) contracts and methods to interpret and implement contract terms.
- Knowledge of business and management principles involved in strategic planning, resource allocation, human resources modeling, leadership technique, production methods, and coordination of people and resources.
- Knowledge of principles and processes for providing customer and personal services.
- Knowledge of laws, legal codes, court procedures, precedents, government regulations, executive orders, and agency rules.
- Knowledge of the laws, rules, and regulations governing the practices and procedures of Human Resources and Labor Relations.
- Skill in judgment and decision making to consider relative costs and benefits of actions and choosing the most appropriate one.
- Skill in managing personnel resources by motivating, developing, directing work functions, and identifying the best people for a responsibility.
- Skill in identifying complex problems and reviewing related information to develop and evaluate options and implement solutions.
- Skill in managing time frames and schedules to meet competing deadlines.
- · Ability to read and understand information and ideas presented in writing.
- Ability to communication information in writing so others will understand.
- Ability to listen to and understand information and ideas presented through spoken words and sentences.
- Ability to communicate information and ideas through spoken words and sentences.
- Ability to utilize MS Office suite software to track, analyze, interpret, and communicate business information.
- Ability to negotiate with different groups concerning business related topics.
- Ability to discuss sensitive or confidential topics with subordinates, superiors, and business partners.

#### iii. Certifications, Licenses, Registrations:

- Valid Wisconsin's driver's license at time of appointment and throughout employment.
- SPHR desirable
- iv. Other Requirements:

## 13. PHYSICAL AND ENVIRONMENTAL DEMANDS: TOOLS AND EQUIPMENT USED

The Americans with Disabilities Act of 1993 requires job descriptions to provide detailed information regarding the physical demands required to perform the essential functions of a job; the conditions under which the job is performed; and the tools and equipment the employee will be required to use on the job. Reasonable accommodations may be made to enable qualified individuals to perform the essential duties and responsibilities of the job for each of the categories listed below.

**G.** PHYSICAL ACTIVITY OF THE POSITION: (List the physical activities that are representative of those that must be met to successfully perform the essential functions of the job).

# CHECK ALL THAT APPLY: Climbing: Ascending or descending ladders, stairs, scaffolding, ramps, poles, and the like; using feet and legs and/or hands and arms. Body agility is emphasized. Check only if the amount and kind of climbing required exceeds that required for ordinary locomotion. Balancing: Maintaining body equilibrium to prevent failing when walking, standing or crouching on narrow, slippery or erratically moving surfaces. Check only if the amount and kind of balancing exceeds that needed for ordinary locomotion and maintenance of body equilibrium. Stooping: Bending body downward and forward by bending spine at the waist. Check only if it occurs to a considerable degree and requires full use of the lower extremities and back muscles. Kneeling: Bending legs at knee to come to a rest on knee or knees. Crouching: Bending the body downward and forward by bending leg and spine. Crawling: Moving about on hands and knees or hands and feet. Reaching: Extending Hand(s) and arm(s) in any direction.

The above statements are intended to summarize the nature and level of work and typical responsibilities and duties being performed by the incumbent(s) of this job. They are not intended to be an exhaustive list of all responsibilities, duties, and tasks required of the position.

ᆜ	Standing: Particularly for sustained periods of time.
	Walking: Moving about on foot to accomplish tasks, particularly for long distances.
Ш	<b>Pushing:</b> Using upper extremities to exert force in order to draw, press against something with steady force in order to thrust forward, downward or outward.
	<b>Pulling:</b> Using upper extremities to exert force in order to draw, drag, haul or tug objects in a sustained motion.
	<b>Lifting:</b> Raising objects from a lower to a higher position or moving objects horizontally from position-to-position. Check only if it occurs to a considerable degree and requires substantial use of the upper extremities and back muscles.
$\boxtimes$	<b>Fingering:</b> Picking, pinching, typing or otherwise working primarily with fingers rather than with the whole hand or arm, as in handling.
	Grasping: Applying pressure to an object with fingers and palm.
	Feeling: Perceiving attributes of objects such as size, shape, temperature or texture by touching with the skin, particularly that of the fingertips.
	<b>Talking:</b> Expressing or exchanging ideas by means of the spoken word. Those activities which demand detailed or important instructions spoken to other workers accurately, loudly or quickly.
	Hearing: Perceiving the nature of sounds with no less than a 40 db loss. Ability to receive oral communication and make fine discriminations in sound.
	Repetitive Motions: Substantial movements (motions) of the wrist, hands, and/or fingers.
	Driving: Minimum standards required by State Law (including license).
	CK ONE:
	Sedentary Work: Exerting up to 10 pounds of force occasionally and/or negligible amount of force frequently or constantly to lift, carry, push, pull or otherwise move objects. Sedentary work involves sitting
	Sedentary Work: Exerting up to 10 pounds of force occasionally and/or negligible amount of force frequently or constantly to lift, carry, push, pull or otherwise move objects. Sedentary work involves sitting most of the time. Jobs are sedentary if walking and standing are required only occasionally and all other sedentary criteria are met.
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ISU/ b.)	Sedentary Work: Exerting up to 10 pounds of force occasionally and/or negligible amount of force frequently or constantly to lift, carry, push, pull or otherwise move objects. Sedentary work involves sitting most of the time. Jobs are sedentary if walking and standing are required only occasionally and all other sedentary criteria are met.  Light Work: Exerting up to 10 pounds of force occasionally and/or negligible amount of force constantly to move objects. If the use of arm and/or leg controls requires exertion of forces greater than that for sedentary work and the worker sits most of the time, the job is rated for Light Work.  Medium Work: Exerting up to 50 pounds of force occasionally and/or up to 20 pounds of force frequently, and/or up to 10 pounds of force constantly to move objects.  Heavy Work: Exerting up to 100 pounds of force occasionally, and/or up to 50 pounds of force frequently, and/or up to 20 pounds of force constantly to move objects.  Very Heavy Work: Exerting in excess of 100 pounds of force occasionally, and/or in excess of 50 pounds of force frequently, and/or in excess of 20 pounds of force constantly to move objects.  AL ACUITY REQUIREMENTS: (List the visual acuity requirements that are essential functions of the constantly requirements that are essential functions of the constant requirements and requirements.  AL ACUITY REQUIREMENTS: (List the visual acuity requirement devises, assembly or fabri

J.

List the environmental/working conditions to which the employee may be exposed while performing the essential functions of the job. Include scheduling considerations such as on-call for emergencies, rotating shift, etc. Approximate Percentage of time performing field work: 10%

CHECK ALL THAT APPLY:

The above statements are intended to summarize the nature and level of work and typical responsibilities and duties being performed by the incumbent(s) of this job. They are not intended to be an exhaustive list of all responsibilities, duties, and tasks required of the position.

H.

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None: The worker is not substantially exposed to adverse environmental conditions (such as typical office or administrative work).
The worker is subject to inside environmental conditions: Protection from weather conditions but not necessarily from temperature changes (i.e. warehouses, covered loading docks, garages, etc.)
The worker is subject to outside environmental conditions: No effective protection from weather.
The worker is subject to extreme cold: Temperatures below 32 degrees for period of more than one hour.
The worker is subject to extreme heat: Temperatures above 100 degrees for periods of more than one hour.
The worker is subject to noise: There is sufficient noise to cause the worker to shout in order to be heard above
the surrounding noise level.  The worker is subject to vibration: Exposure to oscillating movements of the extremities or whole body.
The worker is subject to hazards: Includes a variety of physical conditions, such as proximity to moving
mechanical parts, electrical current, working on scaffolding and high places or exposure to chemicals.  The worker is subject to atmospheric conditions: One or more of the following conditions that affect the
respiratory system or the skin: Fumes, odors, dust, mists, gases or poor ventilation.
The worker is subject to oil: There is air and/or skin exposure to oils and other cutting fluids.
The worker is required to wear a respirator.
MACHINE, TOOLS, EQUIPMENT, ELECTRONIC DEVICES, SOFTWARE, ETC. USED BY POSITION: List equipment needed to successfully perform the essential functions of the job. Reasonable accommodations may be made to enable qualified individuals with disabilities to perform the essential functions.)  CHECK ALL THAT APPLY:
☐ Commercial vehicle ☐ Packing materials (boxes, shrink wrap, etc.) ☐ Data processing equipment ☐ PC equipment (monitor, keyboard, printer, etc.)
Handcart PC equipment (monitor, keyboard, printer, etc.)
Hand tools (please list):
☐ Office Machines (check all that apply): ☐ Copier ☐ Facsimile ☐ Calculator ☐ Cash register
Other (please list): radio, belt
Other (prease rist). radio, belt
<b>SUPPLEMENTARY INFORMATION:</b> (Indicate any other information which further explains the importance, difficulty, or uniqueness of the position, such as its scope of responsibility related to finances, equipment, people, information, etc. Also indicate success factors such a personal characteristics that contribute to an individual's ability to perform well in the job, and any other special considerations.)
Possess the individual initiative to assume responsibility for performance of all duties that related to the personnel/labor relations function, without specific direction or reminder.
Possess the ability to adhere to the highest standards of maintaining the confidentiality of all sensitive Department matters
I believe that the statements made above in describing this job are complete and accurate.
Signature of Department Head or Designated Representative

The above statements are intended to summarize the nature and level of work and typical responsibilities and duties being performed by the incumbent(s) of this job. They are not intended to be an exhaustive list of all responsibilities, duties, and tasks required of the position.

K.

L.

M.

# City of Milwaukee – Department of Employee Relations **JOB CLASSIFICATION REQUEST FORM**

Please fill out all form fields when applicable with a completed job description that is signed and dated (include a job analysis questionnaire, if applicable) and email to sasinsk@milwaukee.gov.

Department	Delice
Department Head	Chief of Police Jeffrey B. Norman
Job Study Contact Informat	
	Pamela K. Roberts
Phone Number	414-935-7191
	prober@milwaukee.gov
Supv/Mgr of Incumbent	Craig D. Sarnow
Phone Number	414-935-7802
Email Address	csamo@milwaukee.gov
Request Type (Check All T	hat Apply):
Classification	To classify a new position authority as a result of the budget or grant funding
✓ Reclassification	To modify a current position's title and pay
Repurpose	To use a vacant position's funding to a create a new position
☐ Title Change	To modify a position's title only
Reallocation	To modify a position's pay range only
	To study the market rate of pay of a position
Designation	For example – bilingual, recruitment flexibility, task rate
	s It Is Listed In the Salary/Positions Ordinance: Police Human Resources Administrator
	1IX (\$80,092.20 – \$112,136.96); Recruitment at \$98,271.94
Proposed Title	Human Resources Director
Proposed Pay Range	1PX (\$125,200.92 - \$175,274.84)
Division	Human Resources Division
Section	- Indition Resources Division
Number of Positions	1
Incumbent(s)	1
modification	
Changes to duties and resp	
No change in duties and re	sponsibilities. However, this request is a result of subsequent city-wide market studies
changing several positions	classifications that led to traditional lower level positions being equal or above this
civilian leadership position.	
	10

Changes in the level of work as defined by knowledge, skill, mental or physical effort requirements, responsibility level, or working conditions:

None; however, it should be noted that the uniqueness and complexities of the Milwaukee Police Department coupled with the quasi-military structure of the organization, chain of command; specialized units/divisions with the organization and the number of employees both sworn and civilian requires a specific set of skills, fortitude, and tenacity along with subject matter experience to be successful within the organization. This position should be compensated appropriately based on the level of responsibility and organizational structure.

rogram, policy, or organizational changes that have impacted the position and its responsibility level:
subsequent city-wide market studies have changed several positions' classifications that has affected the
filwaukee Police Department. As a result, traditional lower level positions within the department are now equal rabove this civilian leadership position.

#### Documented recruitment or retention difficulties:

Position is o	currently filled.	No recruitmen	t or retention	difficulties.

## Titles of other positions within the city that may be comparable to the position(s) to be studied:

Administrative Services Director, Chief Assessor, Chief Court Administrator, Deputy City Treasurer, Deputy Commissioner of Clinical Services, Deputy Commissioner of Community Health, Deputy Commissioner of Environmental Health, Deputy Commissioner of Policy, Innovation and Equity, Deputy Comptroller, Emergency Communications Deputy Director, Employee Benefits Director, ERS Applications Development Manager, Executive Director – Deferred Compensation Board, ITMD Policy and Administration Manager, Labor Negotiator, Police information Systems Director, Police Records Director

#### The impact of this change on other positions in the department:

Approval of this reclassification request will help alleviate pay compression and equity issues related to this position.

None				
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Approved by:				<del></del>
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