

Jackie Q. Carter

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SUMMARY

Experienced public & non-profit manager with a passion for community, knowledge of business, and ability to lead and communicate across all levels of business.

SKILLS

- Executive leadership & management
- Able to create a collaborative environment
- Problem solving, critical thinking & analysis
- Excellent written and verbal communicator
- Strategic and capital infrastructure planning
- Lease & contract negotiations
- Ability to collaborate across all levels of government and within the community
- Organizational and process management
- Policy development & implementation
- Knowledge of maritime security requirements
- Procurement, contracting & compliance
- Budget development & financial management
- Adaptable to changing laws/circumstances
- Ability to think creatively to meet business needs
- Personable and responsive to Port partners

EXPERIENCE

Municipal Port Director
City of Milwaukee, Port Milwaukee, February 2023 – Present

Finance & Administration Officer
City of Milwaukee, Port Milwaukee, December 2017- 2023

Budget & Management Analyst
City of Milwaukee, Dept. of Administration, February 2014-December 2017

Finance, Accounting & Customer Service Positions
City of Milwaukee - Treasurer's Office, October 2007-February 2014

Education Coordinator
Our Next Generation, Inc, June 2001-October 2007

EDUCATION AND TRAINING

Master of Business Administration
Public Administration, Concordia University, Mequon Wisconsin

Bachelor of Arts
Business & Management and Communication, Alverno College, Milwaukee Wisconsin

Associate of Applied Science
Accounting, Milwaukee Area Technical College, Milwaukee Wisconsin

TRAININGS & CERTIFICATIONS

- 2023 – Accredited Maritime Port Executive Certification
- 2023 – Maritime Port Manager Certification
- 2022 – 2023 African American Leadership Program – Cohort 13
- 2021 YWCA: Racial Equity Leadership Training
- 2021 United Way Project LEAD – Spring 2021 Cohort

SPECIAL PROJECTS, BOARD SERVICE & VOLUNTEER EXPERIENCE

- 2024 – present – Inland Rivers, Ports & Terminals Board – Great Lakes Basin Director
- 2024 – present - Wisconsin Marine Historical Society – Trustee
- 2023 – present - Harbor District, Inc – Board Member
- 2020 – Present - Racial Equity & Inclusion Leadership Team - Member
- 2020 – 2023 - American Association of Port Authorities, Audit Committee – Member
- 2018 - 2023 - Mt. Pilgrim Missionary Baptist Church Youth Department - Ministry Team Member
- 2016 - 2017 - Outstanding Debt Work Group – Mayor Tom Barrett's Designee