

**7731 W Morgan Ave
Milwaukee, WI 53220**

Nancy A Olson

(414)327-7913

Employment

Chief Information Officer *City of Milwaukee* *2008 to Present*

- Manage Information Technology and Management Division \$12 Million budget
- Applied for and received federal and philanthropic grants totally \$3.5 million in funding and technical assistance
- Developed several Citywide IT policies
- Successfully consolidated departmental IT functions within ITMD (DCD, DPW, MHD, DNS, Assessor)
- Used attrition to repurpose positions, reducing salary costs, and rightsizing the organization
- Implemented a Citywide PC replacement cycle and standards
- Represented the City of Milwaukee in national and local events
- Recognized in three national magazines for outstanding IT projects in Milwaukee
- Maintained a secure and reliable IT environment for City use
- Twenty-six years of public service

Geographic Information Systems Manager *City of Milwaukee* *1996 to 2007*

- Managed nationally recognized COMPASS (Community Mapping and Analysis for Safety Strategies) project
- Managed one of the first interactive and award winning GIS applications on the web (MapMilwaukee)

Senior Systems Analyst *City of Milwaukee* *1990 to 1996*

- System Administrator of Computer Aided Design functions (MicroStation)
- Database Administrator of Oracle
- MDL (C+) Development

Macintosh Systems Manager & R/D *Quad/Graphics* *1987 to 1990*

Education

Milwaukee *University of Wisconsin - Milwaukee* *1982*

- Bachelor of Arts – Geography
- Bachelor of Arts – Anthropology

Magazine Recognitions

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- “Top 25 Doers Dreamers & Drivers” (2012, March) Government Technology (25-3), 8-23
 - Raths, David, (2012, January) “A New Normal” Government Technology (25-1), 14-19
 - Gibbons Paul, Lauren (2011, November/December), “Lean, Mean, Computing Machine” State Tech, (10-4), 29-31

Published Works

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- MicroStation '95 Fundamentals, 1996, New Riders Publishing
 - Inside MicroStation 5, November, 1993, New Riders Publishing
 - Contributing Author, MicroStation Bible, OnWord Press
 - Contributor/Technical Editor, “MicroStation Manager” Magazine

Sample Speaking Engagements (National and Local)

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- “Lessons Learned from BTOP: Broadband Adoption Strategies from Around the Country”, Webinar Panelist Broadband Technology Opportunities Program (BTOP) National Telecommunications and Information Administration (May 2013)
 - Keynote Speaker “Award for Aspirations in Computing”, Society of Information Management, (Milwaukee, WI 2012)
 - Panel Member “Milwaukee’s Information Technology Infrastructure: Do We Have What it Takes to Compete?”, Public Policy Forum, (Milwaukee, WI 2012)
 - “Public Access to GIS Information”, Geospatial Information & Technology Association, (Milwaukee, WI 2006)

- “Public Access to Information”, Fifth Annual International Crime Mapping Research Conference: Translating Spatial Research into Practice, (National Institute of Justice, Washington, DC 2005)
- “Public Access to Information”, Urban Institute, (Washington, DC 2004)

Professional Affiliations/Activities

- Chair of Milwaukee County Automated Mapping and Land Information Systems (MCAMLIS) Steering Committee, City of Milwaukee representative (2015-present) Member since 1996
- Vice Chair of Technology, Professional Dimensions (2014-present)
- Vice Chair of Milwaukee County Automated Mapping and Land Information Systems (MCAMLIS) Steering Committee, City of Milwaukee representative (2010-2015)
- Computer Aided Design (CAD) Instructor, Milwaukee Area Technical College (1992-1994, 2000-2005)