

CITY OF MILWAUKEE

2009 APR 15 AM 7:50

RONALD D. LEONHARDT
CITY CLERK

CITY OF MILWAUKEE
RECEIVED

2009 APR 15 PM 4:13

RONALD D. LEONHARDT
CITY ATTORNEY

FAX - 286-3456

Attention City Clerk - char.

I AM APPEALING your

decision regarding the denial
of My claim for out of pocket damages
amounting to \$544.82 occurring
on Dec 24, 2008.

Damages resulting due to car
hitting snow covered sub hole
in 3500 block of North 20th St.
~~see~~ Request hearing as
per letter of Mar. 23, 2009
from City Attorney.

Bernadette McCoy
3751 N 36th
Mil 53216 Phone (414) 699-3587

To The City Clerk:

On Dec. 24, 2008 at late afternoon, traveling north on 20th St. in the 3300 block, I hit a deep pothole not visible because of a thin layer of Snow, causing damage to the front end of my car, a 2006 Chevy Impala.

Enclosed are two estimates for repair and tires. The work was done by Sears covering 2 tires, alignment, balancing. tie rods were handled by John the muffler man. Total cost was \$544.89

CITY OF MILWAUKEE

2009 FEB 16 AM 10:35

RONALD D. LEONHARDT
CITY CLERK

Sincerely

~~Bennett~~ McCarb
3251 N. 36th Street
Milwaukee, WI 53216
hm. (414) 447-0130
cell (414) 699-3582

CITY OF MILWAUKEE
RECEIVED

2009 FEB 17 AM 7:41

OFFICE OF
CITY ATTORNEY

To City Clerk;

On Dec. 24, 2008, while traveling north on 20th Street in the 3300 block. I hit a pothole causing damage to the front end of my car. The resulting repair cost \$544.89

Bennett McCole

3251. N. 36th Street
Milwaukee, WI 53216
Hm. (414) 447-0130
cell (414) 699-3582

CITY OF MILWAUKEE

2009 FEB 16 AM 10:35

RONALD D. LEONHARDT
CITY CLERK

CITY OF MILWAUKEE
RECEIVED

2009 FEB 17 AM 7:41

OFFICE OF
CITY ATTORNEY

RONALD D. LEONHARDT
CITY CLERK

2009 FEB 16 PM 3:59

CITY OF MILWAUKEE

CUSTOMER INFORMATION		TAG #	VEHICLE INFORMATION YEAR / MAKE / MODEL		INITIAL ESTIMATE	REVISED ESTIMATE	CREATED BY
NAME: ADDRESS: CITY/ST/ZIP: HOME PHONE: MCCOY, BENNETT			LICENSE # 2006 CHEVROLET IMPALA V6-237 3.9L V.I.N. LOCATION		PARTS		INVOICED BY 501544
STORE INFORMATION (414) 699-3582			TIME IN TIME OUT		LABOR \$511.96		
6770 - SEARS 5900 N Fort Washington Rd Milwaukee, WI 53217 (414) 961-5128			DOOMETER IN DOOMETER OUT		OTHER \$129.95		
					TAX -\$127.99		
WAIT TIME		PROMISED TIME	TIRE INSTALLATION INST. TECHS		DATE/TIME OF ESTIMATE 01/16/2009 \$542.70		PAYMENT TYPE
Repair Number:			RESERVATION Made on 01/16/2009 RESERVATION Expires on 01/18/2009				CASH <input type="checkbox"/>
REFERENCE NUMBER		PRINTED ON	TIRE INST. TECHS LF RF SP BW WW LR RR SAVE OLD TIRES ROWL Y N		PHONE AUTHORIZATION 02:47 PM		CREDIT <input type="checkbox"/>
CUSTOMER COMMENTS RV# 345227 LPP# 345227		01/16/2009 05:00 PM	AIR PRESSURE FRONT / REAR		CONTACTED BY		CHECK <input type="checkbox"/>
			30730 ALL O.E. APPLICATIONS		DATE		TIME

See reverse for important warranty terms and other information.

CUSTOMER WORK AUTHORIZATION
X RESERVATION

QTY.	ITEM #	DESCRIPTION OF MERCHANDISE	VLW400 EXT. ALL O.E. APPLICATIONS TECH.	ASSOC.	
*	4	PS 09554597	TIRE 22555217 FK ZE912B	\$127.99 \$511.96	501544
	4	LB 19012006	TIRE BALANCE, PERFORMANCE	\$14.99 \$59.96	501544
	1	RD 58	MULTI CREDIT MISC.	-\$127.99	501544
	1	LB 19013014	ALIGN, SERVICE	\$69.99 \$69.99	501544

XX

This is a RESERVATION. The price is an estimate of the goods and services that you have requested us to hold for you. REGULAR prices are valid through the reservation expiration date listed above. SALE prices are valid beyond the sale expiration date if you pay a 100% deposit for those goods and services. Thank you for the opportunity to serve you.

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Factory TPMS Available. Verify TPMS.
Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

ALL LUG NUTS ON CUSTOM AND ALLOY WHEELS MUST BE RE-TORQUED AFTER 25 MILES AND CHECKED PERIODICALLY.

ITEM COMMENTS:
19012006: For the Life of the Tire, to address an uneven or imbalanced tire, we will: adjust tire pressure, remove old weights; computer spin balance. Priced EACH
19013014: WHEEL ALIGNMENT SERVICE: BEFORE AND AFTER PRINTOUTS ARE PROVIDED. INCLUDES COMPLETE STEERING, SUSPENSION EVALUATION. LABOR ONLY, PARTS ADDITIONAL.

THE ITEMS INDICATED WITH AN ASTERISK (*) ARE SUBJECT TO A RESTOCKING AND/OR CANCELLATION FEE.

NOTICE: YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

I request an estimate in writing before you begin repairs. SIGNED _____ Date: _____
I agree to proceed with repairs, but call me before continuing if the price will exceed \$ _____
I do not want any estimate. SIGNED _____ Date: _____

A 15% Restocking Fee may apply on returned merchandise
A 15% Cancellation Fee may apply on Special Ordered merchandise cancelled after 24 hours
See Salesperson for details

RETURN OLD PARTS TO SEARS Y N

CUSTOMER INFORMATION ME: _____ ADDRESS: _____ CITY/STATE/ZIP: _____ ME PHONE: MCCOY, BENNETT		TAG # _____	VEHICLE INFORMATION YEAR/MAKE/ MODEL LICENSE # _____ COLOR _____ 2006 CHEVROLET IMPALA VE-237 3.9L V.I.N. _____ LOCATION _____		INITIAL ESTIMATE PARTS _____ LABOR _____ OTHER \$511.96 TAX \$129.95 TOTAL \$641.91	REVISED ESTIMATE DATE/TIME OF ESTIMATE: 01/16/2009 DATE/TIME OF REVISED: _____ \$542.70	CREATED BY _____ INVOICED BY _____ PAYMENT TYPE CASH <input type="checkbox"/> CREDIT <input type="checkbox"/> CHECK <input type="checkbox"/>
STORE INFORMATION (414) 695-3532 6770 - SEARS 3900 N Fort Washington Rd Milwaukee, WI 53217 (414) 961-5128		TIME IN _____ TIME OUT _____	ODOMETER IN _____ ODOMETER OUT _____		DATE/TIME OF ESTIMATE: 01/16/2009		
APPOINTMENT NUMBER: _____	DROP-OFF TIME: _____	PROMISED TIME: _____	TIRE INSTALLATION INSTRUCTIONS LF RF SP BW WW LR RR SAVE OLD TIRES Y <input type="checkbox"/> ROWL N <input type="checkbox"/>		PHONE AUTHORIZATION <input type="checkbox"/> PHONE NUMBER CALLED _____		
REFERENCE NUMBER: _____	PRINTED ON _____	AIR PRESSURE FRONT / REAR _____		CONTACTED BY _____ DATE _____ TIME _____			
CUSTOMER COMMENTS 01/16/2009 05:00 PM		WHICH TORQUE SPECIFICATIONS _____		See reverse for important warranty terms and other information.			
				CUSTOMER WORK AUTHORIZATION X RESERVATION			

QTY.	ITEM #	DESCRIPTION OF MERCHANDISE	UNIT PRICE	EXTENSION	TECH.
*	4 PS 09554597	TIRE 22555Z17 FK ZS912R	\$127.99	\$511.96	ASSOC. 501544
4	LB 19012006	TIRE BALANCE, PERFORMANCE	\$14.99	\$59.96	501544
1	RD 5B	MULTI CREDIT MISC.	-\$127.99	-\$127.99	501544
1	LB 19013014	ALIGN, SERVICE	\$69.99	\$69.99	501544

XX

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ALL NEW, NON-OEM PARTS UNLESS OTHERWISE SPECIFIED.

WARRANTY INFORMATION / CSA COMMENTS / TECHNICIAN COMMENTS

Factory TPMS Available. Verify TPMS.
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Please proceed with repairs, but call me before continuing if the price will exceed \$ _____.

SIGNED _____ Date: _____

do not want any estimate. SIGNED _____ Date: _____

A 15% Restocking Fee may apply on returned merchandise

A 15% Cancellation Fee may apply on Special Ordered merchandise cancelled after 24 hours

See Salesperson for details

RETURN OLD PARTS TO CUSTOMER Y N

JOHN THE MUFFLER MAN

2313 W. WELLS STREET
MILWAUKEE, WI 53233
(414) 344-2740

LIC 504-MNA
OPOM _____

INV. # _____

NAME: Bennett McCoy

ADDRESS: 3251 N 36th St ZIP CODE: _____

CITY & STATE: Milwaukee, WI 53216 PHONE: _____

MAKE Chrysler YEAR 2008 MODEL Trpa II DATE 1-9-09

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

ALL PIPES ARE WARRANTED AGAINST WEAR OUT OF RUST OUT FOR ONE YEAR FROM DATE OF INSTALLATION ON YOUR U.S. MADE CAR. REPLACEMENT WILL BE MADE AT NO CHARGE FOR PARTS OR LABOR UPON PRESENTATION OF SALES RECEIPT BY THE ORIGINAL PURCHASER TO JOHN THE MUFFLER MAN ONLY.

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

1. I request an estimate in writing before you begin repairs. Yes No

2. Please proceed with repairs, but call me before continuing if the price will exceed \$ _____ Yes No

3. I do not want an estimate. \$ _____ Yes No

4. Additional work authorized by: _____

Date _____ Time _____

No. Called _____ New Est. _____

5. Do you want your old parts off the vehicle that you are entitled to? Yes No

Authorized By: BMC

Payment made by: Cash Credit Card Other

"Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911."

60 DAY WARRANTY ON GASKETS

I HEREBY AUTHORIZED the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter.

THE PRICE FOR THE AUTHORIZED REPAIRS DESCRIBED WILL NOT BE EXCEEDED IF THE MOTOR VEHICLE IS DELIVERED TO THE SHOP WITHIN 30 DAYS.

QTY.	ARTICLE	PART NO.	PRICE
	EXHAUST PIPE		
	"		
	CONVERTERS		
	MUFFLERS		
	"		
	"		
	"		
	TAIL PIPES		
	"		
	"		
	GASKETS		
	HANGERS		
	SHOCK/STRUTS		
	OIL CHANGES		
	STAB KITS		
	BRAKES		
		<u>Tires are B.O.D.</u>	
1	FRONT END PARTS	<u>Outer tie rod</u>	<u>110000</u>
		<u>RECS 2459</u>	
		ONE YEAR	
		PARTS & LABOR	
MECHANIC: <u>Justin</u>			PARTS
			LABOR
			SUBTOTAL <u>160000</u>
			TAX <u>896</u>
			TOTAL <u>160896</u>



CAR-X #4904
 5434 NORTH PORT WASHINGTON RD.
 MILWAUKEE, WI 53217
 (414)962-4113

Customer ID: 4904A04758
 Name: BENNETT MCCOY
 Address: 3251 N 36TH ST
 Address 2:
 City State, Zip/Postal Code: MILWAUKEE, WI, 53216
 Home Phone: (414) 447-0130
 Work Phone: (000) -
 Other Phone: (414) 699-3582
 Fax Exempt #: 1

Year: 06
 Make: CHEVROLET
 Model: IMPALA
 Lic No: 504MNA
 VIN:
 Color: LT BLUE
 Engine: V6-213ci 3.5L F
 Mileage In: 0

Date/Time: 01/07/09 16:13:18
 Estimate #: 59104
 Invoice #:
 Key Tag:
 PO Number:
 Email Address:
 Fleet/Wholesale: N
 Unit Number:

Mileage Out: 0

Reason: YELLOW PAGES

Service comments:
 CHECK FOR COOLANT LEAK
 CHECK FRONT END

Qty.	Part #	RFR	Loc	Description	Parts	Labor	Total
STEERING/CHASSI							
2	ES3459	S1	* F	OUTER TIE ROD	69.50	30.00	199.00
				TOTAL STEERING/CHASSI:			199.00
TIRES							
4	TI5	S1	A	MOUNT TIRE	0.00	27.99	111.96
4	*1009459	S1	A	225/55/17 VENTUS	118.99	0.00	475.96
				TOTAL TIRES:			587.92
OTHER							
1	CHECK	S2		CHECK CAR OVER	0.00	0.00	0.00
				TOTAL OTHER:			0.00
ALIGNMENT							
1	ALIGN	RA		ALIGNMENT	0.00	69.99	69.99
				TOTAL ALIGNMENT:			69.99

*** WORK AUTHORIZATION ***
 \$15.00 A DAY STORAGE AFTER DAY OF COMPLETION.
 I HEREBY AUTHORIZE the above repair work to be done along with necessary material. You and your employees may operate above vehicle for purposes of testing. Inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control or for any other delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter.

You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate, but will not exceed the estimate without your permission. Your signature will indicate your estimate selection.

** Customer Wishes To Discard Old Parts **

- 3A NECESSARY COMPONENT OF WORK
- 31 SUGGESTED-BECAUSE PART IS NEAR END OF USEFUL LIFE
- 32 SUGGESTED-TO ADDRESS A CUSTOMER'S NEED OR REQUEST

1. I request an estimate in writing before you begin repairs _____
 2. Please proceed with repairs, but call me before continuing if the price will exceed \$ _____
 3. I do not want an estimate _____
- Do you want replaced parts you are entitled to?
 Yes _____ No _____
- Hold parts for inspection? Yes _____ No _____
- Call when vehicle is ready? Yes _____ No _____

ECH:

SHOP SUPPLY	25.00
SUB TOTAL	881.91
SALES TAX	49.39
GRAND TOTAL	931.30