

Ryan W. Zollicoffer, CEM

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Summary

Certified Emergency Manager with over 20 years' experience within the public and private sector building comprehensive emergency management programs. Successfully developed, implemented, and managed the United States Postal Service (IEMP) Integrated Emergency Management Plans and Business Continuity of Operations for six processing plants within the State of Wisconsin and Upper Peninsula of Michigan in preparation of their biological detection system. Former President of San Mateo County Emergency Manager's Association providing leadership to over twenty- three municipalities in the San Francisco Bay Area. A proven emergency management leader and innovator; responsible for the development of a real-time resource sharing system called (FERMS) field emergency resource management system. Served as an Emergency Program Analyst with Illinois Emergency Management. Certified Master Exercise Practitioner through FEMA and Graduate of FEMA National Emergency Management Advanced Academy. Member of FEMA California Task Force 3- Plans Manager.

08/2009-Present

MENLO PARK FIRE & FEMA (CA-TF3): *Disaster Response Manager*, Menlo Park California

- Develop all hazards response plans and SOPs for large scale incidents. Serve as advisor to the Fire / Police Chief on emergency management and homeland security affairs; oversee the program budget and all contract services. Develop EOC exercises, produce after action reports and maintain EOC activation readiness.
- Chairman of the Intergovernmental Disaster Service Committee overseeing the strategic plan and evaluating program performance. Conduct risk assessments and manage LHMP, COOP, and EOP/CEMP.
- Provide managerial support for FEMA-California Task Force 3 (CA-TF3) ensuring preparation of the strategic plan, annual work plan, training plan, mobilization plan and program expenditures. Represent CA-TF3 at Federal Task Force meetings nationwide.

07/2007-01/2009

KAISER PERMANENTE: *Hospital Preparedness Manager*, Modesto, California

- Managed all hospital emergency management services (training, exercises, plans, policies, after action report, and program budget. Represent Kaiser at all local, county, state, and federal emergency management committees. Designed and developed the necessary required EOC exercises required by JCAHO. Consulted with leadership on areas of hospital liabilities, risks and vulnerabilities associated with emergency management program compliance deficiencies.
- Managed HPP grant funding that is received through various grant programs established under U.S Department of Homeland Security/ Health Human Services ensuring NIMS compliance; Chaired the Hospital Emergency Preparedness Committee overseeing program transparency and strategic planning.

03/2005-11/2005

RUSSELL PHILLIPS AND ASSOCIATES: *Fire/ Emergency Management Consultant*, Hartford, Connecticut

- Conducted training for all hospital staff on (HICS) Hospital Incident Command System, developed emergency operation plans, business resumption protocols, and continuity plans for several large-scale healthcare organizations nationwide

01/2004-02/2005

WESTON SOLUTIONS INC: *Emergency Management Consultant*, Milwaukee, Wisconsin

- Served as an emergency response team member on project BioWatch (Chicago) in accordance (START) Superfund Technical Assessment & Response Team EPA contract. Analyzed client's emergency readiness programs by conducting gap analysis and assessing operational readiness capabilities.

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- 01/2004-02/2005 **UNITED STATES POSTAL SERVICE: *Emergency Manager***, Milwaukee, Wisconsin
- Managed and coordinated all aspects of actual recovery plan implementation and efforts, including initial emergency response, recovery procedures, test plans and procedures and business resumption processes; responsible for managing the USPS emergency operation centers and developing EOC exercises.
- 06/2002-05/2003 **ILLINOIS EMERGENCY MANAGEMENT AGENCY**, Senior *Emergency Analyst*, Chicago (Grant Funded Position)
- Program Manager for EPA Tier II reports and conducted chemical threat assessment utilizing emergency planning software Marplot, Landview, Aloha, and Cameo. Served as emergency plans advisor to Regional Coordinator.
 - Managed (LEPC) Local Emergency Planning Committees with the development of chemical emergency response plans in accordance with (EPCRA) Emergency Planning Community Right To Know Act.
- 08/1992-06/2002 **NORTH SHORE FIRE DEPARTMENT**, *POC-Firefighter*, Milwaukee, Wisconsin
- Served as a Paid-on Call Firefighter and responded to emergency incidents when paged.
 - Maintain a certain number of ride-along hours on the ambulance and within the fire department.

Education **MA, Emergency Management & Homeland Security-** In Progress
B.A., Public Administration specialization Management, Mount Senario College, 2002
A.A., Fire Science, Milwaukee Area Technical College, 2000

Professional Certification

- Certified Emergency Manager-*International Association of Emergency Managers (CEM)*
- Certified Emergency Management Specialist- *California Governors Office of Emergency Services*
- Emergency Management Specialist- *National Association of Safety Professionals (SEM)*
- Master Exercise Practitioner - (MEPP)- FEMA
- FEMA National Emergency Management Advanced Academy Graduate 2017
- University of Southern California(USC)- Public Safety Leadership Program 2020
- Stanford University- Local Governance Summer Institute Program 2021
