



Housing Authority City of Milwaukee Public Safety Department



650 W Reservoir Avenue
Milwaukee, WI 53212

To: HACM Board of Commissioners
From: HACM Public Safety Department
Date: May 19, 2026
Subject: Merrill Park Coordinated Safety Response to Resident Concerns and Quality of Life Issues

Purpose

The purpose of the Merrill Park Community Safety Deployment is to document the serious and concentrated efforts undertaken by the HACM Public Safety Department, Property Management, internal stakeholders, and law enforcement to address ongoing safety and quality-of-life concerns within the Merrill Park development.

Since attending the Merrill Park Resident Organization meeting on April 14, 2026, the HACM Public Safety Department has worked closely with Property Management to increase proactive visibility and engagement throughout the development. These efforts were further reinforced following the HACM Board of Commissioners Public Listening Session held at Merrill Park on May 8, 2026, where residents brought forward concerns involving unauthorized activity, disorder, and building access issues.

Operational Overview

In response, the HACM Public Safety Department has effectuated multiple Community Safety Deployments at Merrill Park. These deployments are proactive patrol operations focused on visibility, deterrence, resident engagement, and addressing issues identified by residents, Property Management, and HACM leadership.

The department's efforts have included interior and exterior patrols, monitoring of common areas, stairwells, laundry rooms, access doors, parking areas, and other areas of concern. Public Safety personnel have also supported Property Management in identifying and documenting activity related to unauthorized guests, trespassing, loitering, suspected drug activity, suspected prostitution, key card misuse, and other disruptive behavior.

Data and Deployment Activity

From January 1, 2026, through May 19, 2026, Merrill Park recorded:

- **90 Calls for Service**
- **564 Officer Initiated / Public Safety Community Safety Deployments**

From April 14, 2026, the date of the Merrill Park Resident Organization meeting, through May 19, 2026, Merrill Park recorded:

- **33 Calls for Service**
- **179 Officer-Initiated / Community Safety Deployments**



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From May 8, 2026, the date of the HACM Board of Commissioners Public Listening Session, through May 19, 2026, Merrill Park recorded:

- **16 Calls for Service**
- **57 Officer-Initiated / Community Safety Deployments**

This data reflects a significant level of proactive engagement by the HACM Public Safety Department. The number of officer-initiated events demonstrates that the department is not solely responding to resident and staff calls, but is actively deploying personnel into the development to address concerns before they escalate.

Coordinated Property Management and Law Enforcement Efforts

The HACM Public Safety Department has continued to work collaboratively with Property Management and other internal stakeholders regarding ongoing concerns at Merrill Park. These efforts include support for lease enforcement, documentation of unauthorized activity, resident access control concerns, and coordination around specific units associated with repeated issues.

The department has also partnered with the Milwaukee Police Department District 3 Community Partnership Unit. MPD District 3 has been engaged in supporting HACM's efforts to address reported incidents and improve overall safety conditions at Merrill Park. This partnership strengthens the coordinated response between HACM Public Safety, Property Management, internal leadership, and law enforcement.

Conclusion

The HACM Public Safety Department remains committed to maintaining a visible, professional, and proactive presence at Merrill Park. Since the April 14, 2026 Resident Organization meeting, and following the May 8, 2026 HACM Board of Commissioners Public Listening Session, the department has taken deliberate action to address resident concerns through proactive deployments, coordinated patrols, resident engagement, and collaboration with Property Management and law enforcement.

These efforts reflect HACM's continued commitment to supporting a continuous safe and secure living environment for Merrill Park residents, visitors, and staff.

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