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October 11, 2019

Paul and Carol Rubitsky
4828 W. Washington Boulevard
Milwaukee, WI 53208

*mailed
10/29/19*

RE: C.I. File No. 1048-2019-693
Communications from Paul and Carol Rubitsky

Dear Mr. and Mrs. Rubitsky:

We are in receipt of your claim for waiving of fees in the amount of \$1600.00, which represents your portion of the replacement of the water service line to 1724 N. 49th Street.

Milwaukee Water Works conducted and concluded their investigation of this matter. Their investigation revealed that during the course of exchanging the water meter at 1726 N. 49th Street, the curb closest to that meter broke during the process of operating the stop. It is not unusual for curb stops to break during the process of exchanging water meters, even with due care in turning off the water. Because of this break, a referral was made to the Lead Services Line Replacement Program.

In an attempt to address the broken curb stop connected to the 1726 N. 49th Street, the technician located a second curb stop in the driveway of 1724 N. 49th Street. It was only then discovered that the initial curb stop at 1726 N. 49th Street controlled the water at 1724 N. 49th Street. The attempt to turn off the curb stop at 1724 N. 49th Street also resulted in it breaking. Subsequently, Milwaukee Water Works made the necessary repairs to correct the service at 1724 N. 49th Street.

Due to the curb stops breaks, the service line to 1724 N. 49th Street has to be replaced. In accordance to City of Milwaukee ORD 225-22.5 section 3-a, in the event of a lead service line leak or failure, as in your case, the City requires replacing the entire service line from the water main to the water meter with cooper. The Lead Services Line Replacement Program requires participation from the property owner.

Milwaukee Water Works concluded their investigation that they followed standard procedures. There is no clause in the above mentioned City of Milwaukee ordinance which allows for costs (\$1600.00) associated with the private side of the Lead Services Line Replacement Program be waived. Therefore, your claim for your out-of-pocket cost of \$1600.00 to replace the service line is denied.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this



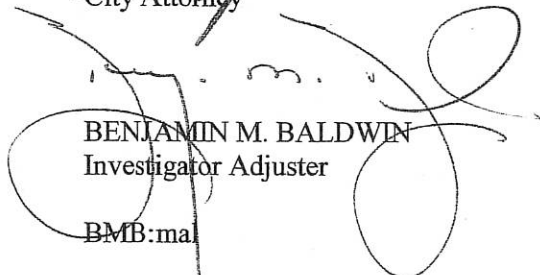
Paul and Carol Rubitsky
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letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,



GRANT F. HINGLEY
City Attorney



BENJAMIN M. BALDWIN
Investigator Adjuster

BMB:mal

C: Jeffrey Novak (Water Business Operations Manager)

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