

OFFICE OF CITY ATTORNEY
22 JAN '21 PM 2:29

CITY OF MILWAUKEE
2021 JAN 21 PM 3:00
CITY CLERK'S OFFICE

December 17, 2020

MILWAUKEE CITY CLERK

200 E. WELLS ST., ROOM 205
MILWAUKEE, WI 53202-3567

We are filing this claim against the City of Milwaukee due to a sewer back up that occurred on December 12, 2020 at 4573 S Lenox St., Milwaukee, WI 53207, which caused significant damage to our home, specifically our basement. This back up resulted in over 3 ½ feet of water in our basement and a complete loss of EVERYTHING that was located down there.

The backup was noticed at 5am and the city was immediately notified. A city employee didn't arrive until 8:30am. The department that arrived was an investigator from the DPW service. He said, "It isn't a service issue. You should call sewer." So, I the taxpayer, had to look up another number to call. When the sewer department answered they stated they didn't think it was a sewer problem and I had to beg them to come and take a look (negligence). 2 – 2.5 hours later they finally showed up and stated, "It isn't a sewer issue. You should contact service." (negligence) AGAIN, I had to contact service. Each department was here 2 more times and pointed their finger at the other department (negligence). The whole time my basement was taking on more water. If it wasn't for my brother who went out and bought a pump, I would have lost everything on the first floor of my house as well. Mike from Service finally committed to staying until the problem was solved. Sewer refused to come out again (negligence), so I called and spoke with Corey Tipton. He was not very pleasant to talk to and said there was no way it was a sewer issue and that his department already determined that 2 times (negligence). I finally lost my temper and demanded that he come out to my house and check for himself and to stop pointing fingers and making me track everyone down while my house was being destroyed. Corey said, "What's your address? I am going to come there so you can yell at me to my face!" Forty-five minutes later Corey showed up.

He and his guys opened the storm sewer and Corey immediately requested that a vactor truck come out to vacuum out all the chip and gravel that was causing the storm sewer to push the run-off water from the rain up the lateral of my house, and my neighbors, which was causing our homes to flood. Upon hearing this I asked him to show me. It looked EXACTLY like it did the first time the sewer department was out at my house this morning (I have pictures and videos of both). This ALL could have been solved that morning and not at 6pm at night, over 12 hours of ME calling. (negligence)

We are seeking \$35,579.25 in damages and of loss.

SINCERELY,



CHARLES JONES & JAMIE PRIGGE JONES

4573 S. LENOX ST
MILWAUKEE, WI 53207
414-931-1700
CJONES1158@GMAIL.COM

Total a List

Total

\$35,579.25

Item	Cost
ServPro	\$2,500.00
Dumpsters	\$1,000.00
New Furnace	\$4,600.00
Generac® 7 HP Gas Powered 2" Trash Water Pump	\$900.00
Performance 50 gal. Medium 6-Year 4500/4500-Watt	\$411.00
Fridgeaire wash	\$550.00
GE dryer	\$550.00
Reheem water heater	\$411.00
epiphone guitar	\$300.00
desk 1	\$500.00
desk 2	\$200.00
desk 3	\$200.00
coffee table	\$300.00
tv	\$150.00
apple tv	\$100.00
go pro	\$200.00
dvd player	\$50.00
dvds	\$300.00
cd	\$1,000.00
6x12 rug	\$300.00

Item	Cost
bins of baby clothes	\$1,000.00
baby toys	\$1,500.00
kids pottery barn chairs	\$350.00
10 yrs of teacher supplies	\$1,500.00
china hutch	\$1,500.00
tool bench	\$100.00
seasonal clothes	\$1,000.00
dirty laundry clothes	\$1,500.00
storage bench	\$500.00
entertainment center	\$300.00
6ft book shelf	\$50.00
6ft foldable banquet table	\$50.00
the northface winter boots	\$150.00
womens columbia winter boots	\$150.00
the nothface hiking back pack	\$200.00
kids trampoline	\$100.00
kids radio flyer horse	\$100.00
bin of dog toys and supplies	\$200.00
chest freezer	\$250.00
2 carpet cleaners	\$200.00
shark steam mop	\$75.00
shark vacumm	\$100.00
4 3x5 rugs	\$80.00

Item	Cost
3 4x6 rugs	\$150.00
treadmill	\$500.00
mini fridge	\$100.00
laundry sorter	\$75.00
microwave	\$50.00
2 dehumidifiers	\$250.00
2 suit cases	\$300.00
4 large blankets	\$250.00
k2 roller blades	\$150.00
2 pairs of bauer ice skates	\$200.00
2 fans	\$100.00
foot bench	\$100.00
2 regalo dog gates	\$175.00
bin og books	\$200.00
twin bed frame and boards	\$200.00
queen bed frame with boards	\$300.00
evenflow car seat bases	\$200.00
coleman camping stove	\$100.00
BISSELL Little Green ProHeat Portable Deep Cleaner 2513G	\$135.00
pet carrier	\$75.00
merrell womens hiking boots	\$125.00
womens rain boots	\$75.00
Cleaning supplies HD receipt 4941 00003 57293	\$144.35

Item	Cost
Cleaning supplies HD receipt 4941 00051 97488	\$21.64
Cleaning supplies AND PAINT HD receipt 4941 00004 74460	\$158.85
CERTIFIEDLETTER TO MKE CLERK	\$4.10
Water heater install items HD receipt 4941 00052 80474	\$59.92
washer dryer water heater install HD receipt 4941 00052	\$213.26
water filter drinking water target receipt 2-0350-0223-	\$65.13
rooter man invoice 830606	\$625.00
Hardwood floor repair	\$5,000.00
Item	\$0.00
Item	\$0.00
Item	\$0.00
Item	\$0.00
Item	\$0.00
Item	\$0.00
Item	\$0.00
Item	\$0.00
Item	\$0.00



