Clarence Kailin, Jr. 2334 North Booth Street Milwaukee, WI 53212

Re: Clarence Kailin, Jr. C.I. File No.: 11-S-326 CITY OF MILWAUMTS RECEIVE

2012 JAN 23 PM 4: 48

Utrice o. JITY ATTORNEY

To whom it may concern:

I am writing this letter in response to the decision that was made regarding the damage to my vehicle that was caused when my car was towed to the city tow lot.

My can was towed on November 9, 2011. That same day I had a workshop in Manhattan, New York. My plane departed from Milwaukee Mitchell International airport at 11:30 on 11-9-2011 my return date was 11-14-2011. I retrieved the vehicle around 9:30am the morning of 11-9-2011 and then had to rush to make my 11:30 flight. I got back in town on November 14, 2011 at around 8:00 am. The next day 11-15-2011 I went to the city lot and filed a claim for the damage caused to my car by the tow. A picture was taken of the damage. The reason for the delay in filing the initial claim was that I went to a workshop conference in New York City from 11-9-2011 to 11-14-2011.

According to your letter, the forms completed prior to the tow claim that there were minor scratches and dents to the car. This is far from the truth. My vehicle has been kept and maintained in great shape. In fact there were no dents to the car and there still are not dents to the car. The minor scratches to the car are on the driver door and are hardly visible. The scratches that I reported that were caused by the tow truck are not minor they are white deep scratches to the driver side bumper area that in all honesty were never there before the car was towed.

If the intake video does not indicate damage to the front side bumper and corner area then with all due respect it needs to be viewed again because there was and still is damage that was a direct result of the tow action. Even the two body shops that the car was looked at could tell by the way the car was scratched and the area it happened, that this type of damage was not random scratches but major scratches when someone is trying to tow a vehicle and being very careless in the process.

In conclusion, I am asking for justice to prevail and the right decision be made. I feel as though I have been victimized and I have not received a fair decision. Why should I have to pay for damages that were caused by the tow truck in the amount of \$473.51 Although the City has denied the claim, the facts still stand, the tow truck that towed my car on the morning of November 9, 2011 caused major scratches and damage to my vehicle(never existed before the tow.)

Please remind those who work for the towing lots to be more careful to people's cars. There job is to tow cars not recklessly damage vehicles. The cost of their damage is ten times higher then the cost of the tickets I owed that have since been paid off.

Sincerely Yours,

Clarence Kailin, Jr. C.I. File NO.: 11-S-326

414/285-2426

City of Milwaukee Tow Lot

COMPLAINT AND INVESTIGATION FORM

TOW#: [5] 5300 NAME: Clorace trailing Ur. ADDRESS: 2837 N. CRAMET PHONE #: (147537 - 2456) PHOTOS TAKEN CYES CO NO PHOTOS ATTACHED CYES ONO MILLION ADDRESS: 2837 N. CRAMET PHOTOS ATTACHED CYES ONO MILLION ADDRESS: 2837 N. CRAMET MY CON CITIZEN'S STATEMENT MY CON COMPLETED XYES CO NO ""Complaint must be signed by citizen completing form. CITIZEN'S STATEMENT MY CON CON COMPLETED XYES CON TO STATEMENT TO STATEMENT TO STATEMENT TO STATEMENT AND TO STATEMENT TO STATEMENT	CTEVICE ONLY	
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SCHOK'S AUTO BODY 5701 WEST BURLEIGH STREET

MILWAUKEE, WI 53210

PHONE: 414-873-9944 FAX: 414-873-5040 FED TAX ID# 39-1330692

CD LOG NO 15287-1 DATE 11/15/11

11/15/11 INSP DATE:

SHOP: SCHOKS AUTO BODY ADDRESS: 5701 W BURLEIGH PHONE 1: (414)873-9944 PHONE 2: (414)873-9951 CITY STATE: MILWAUKEE, WI

53210-ZIP: FAX: (414)873-5040

HOME PHONE: (414) 587-2456 KAILIN, CLARENCE OWNER:

POINT OF IMPACT: 0

LIC#: STATE: VIN: WDBNG70J5YA078457

MILEAGE: BODY COLOR:

ACCTNG CTL#: CONDITION:

E=REPLACE OEM *=USER-ENTERED VALUE NG=REPLACE NAGS

EC=REPLACE ECONOMY
UM=REMAN/REBUILT PRT UE=REPLACE OE SURPLUS UC=RECONDITIONED PRT EU=REPLACE SALVAGE

EP=REPLACE PXN

OE=REPLACE PXN OE SRPLS PC=PXN RECONDITIONED PM=PXN REMAN/REBUILT ET=PARTL REPL LABOR IT=PARTIAL REPAIR TE=PARTL REPL PRICE BR=BLEND REFINISH L=REFINISH

I=REPAIR CG=CHIPGUARD SB=SUBLET TT=TWO-TONE

RI=R&I ASSEMBLY P=CHECK N=ADDITIONAL LABOR

UP=UNRELATED PRIOR AA=APPEAR ALLOWANCE RP=RELATED PRIOR

2000 MERCEDES-BENZ S430 STD 4DOOR SEDAN 8CYL GASOLINE 4.3

CODE: 30854A/A OPTNS G/24L

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES

HEATED FRONT SEATS

OP GDE	M	C DESCRIPTION	MFG.PART NO.	PRICE	AJ% B%	HOURS R
RI0015		FRONT BUMPER COVER R&I	R&I ASSEMBLY		•	2.5 1
I 0015		COVER, FRONT BUMPER	REPAIR			2.0*1
L 0015	13	COVER, FRONT BUMPER	REFINISH			3.6 4
RI0024		GRILLE, FRT BMPR CVR	R&I ASSEMBLY			INC 1
RI0025		GRILLE, FRT BMPR CVR LT	R&I ASSEMBLY			INC 1
RI0026		GRILLE, FRT BMPR CVR RT	R&I ASSEMBLY			INC 1
RI0021	01	FILLER, FRONT BUMPER LT	R&I ASSEMBLY			1.0 1
RI0022	01	FILLER, FRONT BUMPER RT	R&I ASSEMBLY			INC 1
RI0009	01	PANEL, FRT BMPR LICENSE	R&I ASSEMBLY			0.2 1
RI0526		REAR BUMPER ASSY R&I	R&I ASSEMBLY			1.5 1
I 0526		COVER, REAR BUMPER	REPAIR			0.5*1
L 0526	10	COVER, REAR BUMPER	REFINISH			1.5*4
		Blend				

ECM03 FLEX ADDITIVE

ECONOMY PART

3.00*

13 ITEMS

MC MESSAGE(S)

01 CALL DEALER FOR EXACT PART NUMBER / PRICE

10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES OTHER PARTS PAINT MATERIAL PARTS & MATERIAL TOTAL TAX ON PARTS & MATERIAL	@			5.600)	3.00 178.50 181.50 10.16
LABOR	RATE	REPLACE H	IRS	REPAIR HE	RS	
1-SHEET METAL	54.00	5	5.2		. 5	415.80
2-MECH/ELEC	80.00					
3-FRAME	60.00					
4-REFINISH	54.00	5	5.1			275.40
5-PAINT MATERIAL	35.00					
LABOR TOTAL		_				691.20
TAX ON LABOR		@		5.600) %	38.71
SUBLET REPAIRS						
TOWING						
STORAGE						
GROSS TOTAL						921.57
NET TOTAL				,		921.57

SHOPLINK U2352 ES CD LOG 15287-1 DATE 11/15/11 11:46:53AM R6.37 CD 10/11 PXN: Y/00/00/00/00 CUM 00/00/00/00 GEOCODE 53210

HOST LOG

(C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

1.6 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIALS. THE ABOVE IS AN ESIMATE BASED ON OUR INSPECTION AND DOES NOT COVER ANY ADDITIONAL PARTS OR LABOR WHICH MAY BE REQUIRED AFTER THE WORK HAS BEEN STARTED. BECAUSE OF THIS, THE ABOVE PRICES ARE NOT GUARANTEED. EMPLOYEES OF SCHOKS MAY OPERATE ABOVE VEHICLE FOR PURPOSES OF TESTING OR DELIVERY AT MY RISK. AN EXPRESS MECHANICS LEIN IS ACKNOWLEDGED ON THE ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. IT IS ALSO UNDERSTOOD THAT SCHOKS WILL

THE FENDER MEN INC

Steven
THE FENDER MEN INC
5715 W.APPLETON AVE
MILWAUKEE, WI 53210

Estimate ID #1486066

Work Phone: 414-444-7177 Fax Number: 414-445-8000 PFENDERMEN@aol.com

Vehicle Info	VIN	Color Ext / Int	License (St.): Miles In / Out
2000 Mercedes-Benz S430	WDBNG70J5YA078457	I	0/0

Owner

Estimator

CLARENCE KAILIN JR.

Steven Paviovich

2827 N. CRAMER ST MILWAUKEE, WI 53211 Cell Phone: 4145872456

Description	Part#	Price	Qty	Labor	Paint	Other
FRONT BUMPER \ 2000-02						
Refinish Front Cover (w/o Sport Pkg w/o H/Lamp Washers)	220 680 00 40				2.5 hrs.	
1.0hrs. Clearcoat					1.0 hrs.	
R&I Front Cover (w/o Sport Pkg w/ H/Lamp Washers)	220 880 02 40			2.6 Body hrs.		

Totals

Туре	Hours	Rate (\$/hr)	Total	Taxable			
Body Labor	2.6	\$54.00	\$140.40	V			
Paint Labor	3.5	\$54.00	\$189.00	. 🗸			
Paint Supplies	3.5	\$34.00	\$119.00	✓			
Taxable Amount			\$446.40				
Tax 5.600%		\$25.11					
Net Total		\$473.51					