



# City of Milwaukee

Finance and Personnel  
Committee Meeting

5/2/18



Thank you Committee Members for your commitment and support of the City's comprehensive health and wellness program. The program's continual success and the high engagement rate of our employees would not be possible without your leadership support.

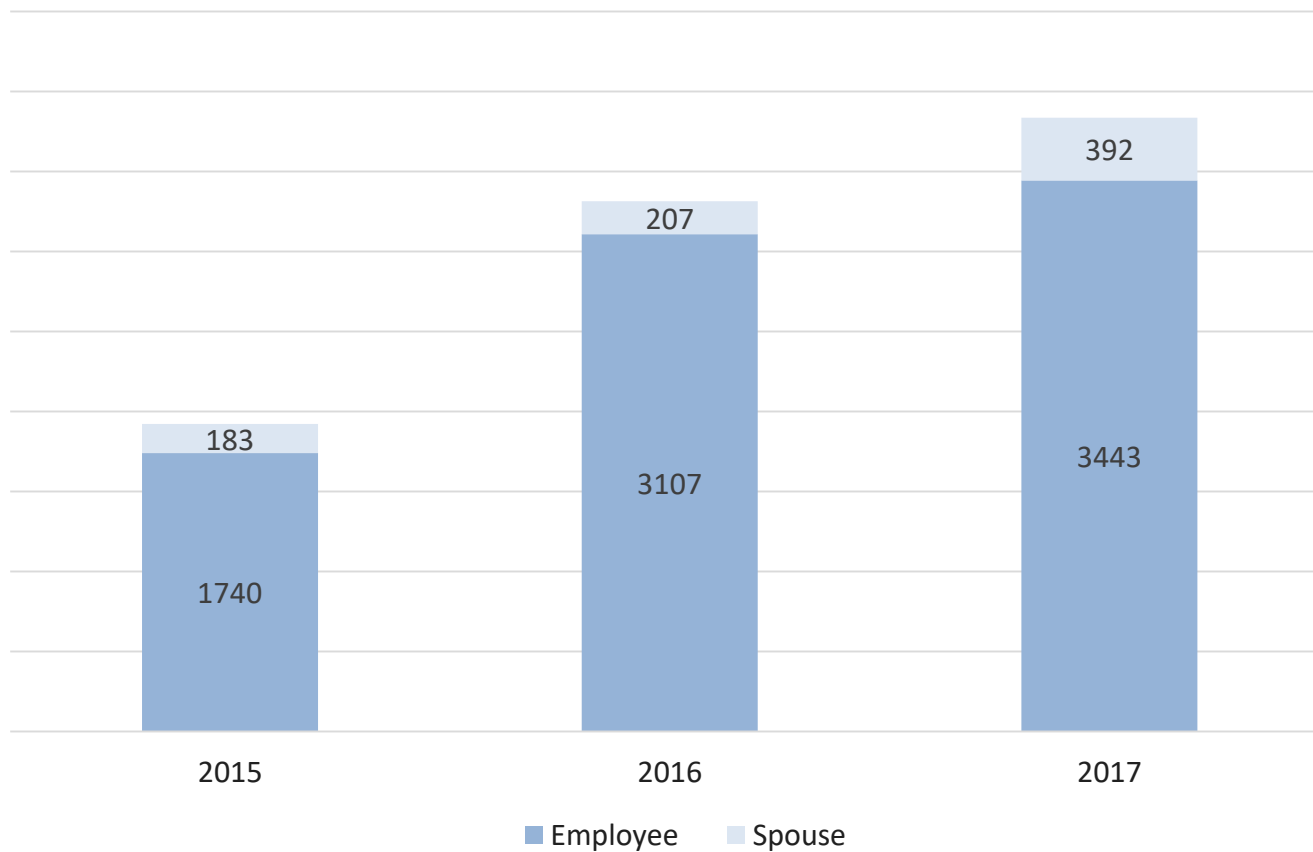
# Workplace Clinic Overview

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- 2017 Onsite Clinic Visit Stats
  - Over 4,000 visits to workplace and injury prevention clinic
  - Average Onsite Clinic Visit Cost: \$85
  - Avoided Costs: \$1.5M
  - ROI is around 4:1
  - Current Clinic Space is maximized and no further room to add hours/staff
- DER has been actively looking for a second clinic location for over a year
  - Reached out to MHD, DPW, DCD and MPL but cannot find suitable location
- Workplace Clinic Specs
  - Clinic exam room minimum dimensions of 10.5 x 12.5 feet
  - Similar size area needed for registration/waiting space
  - Currently occupied city building that doesn't need extra staff or security to keep location open
  - Easily accessible to employees and spouses with available parking
  - Close to onsite accessible bathrooms
  - Clinic room capacity for a sink in the space or the ability to add one
  - Space that does not require a huge capital investment
- Another option recently became available through Froedtert Workforce Health
  - Froedtert FastCare Clinics

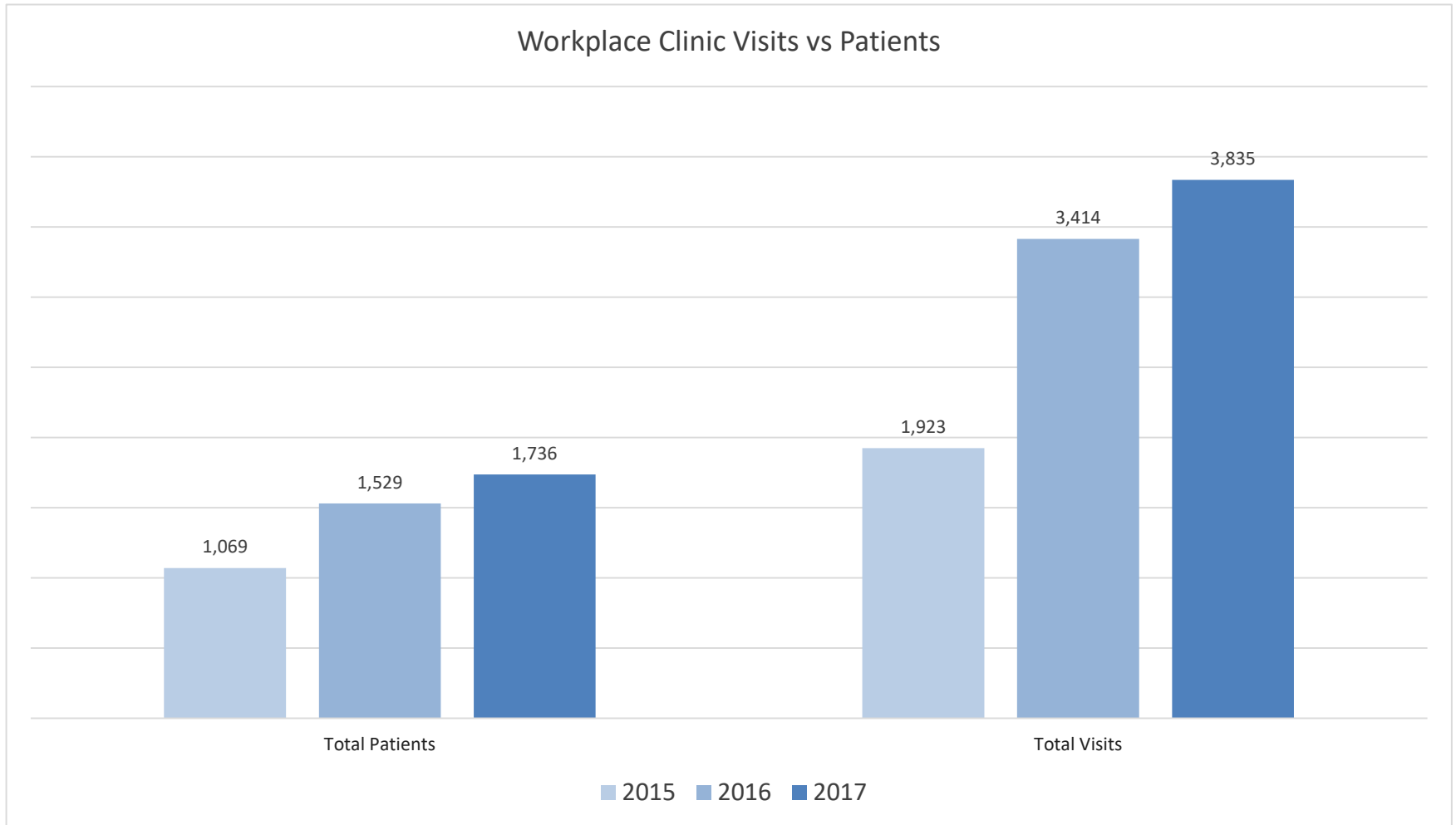
# Workplace Clinic Overview

## Workplace Clinic Visits by Member



# Workplace Clinic Overview

Workplace Clinic Visits vs Patients



## What is the Cost of Care for City of Milwaukee Members?



**\$221  
per visit**

### Primary Care Provider

Wellness services, comprehensive management of acute and chronic conditions

**\$88  
per visit**

### Convenience Care Clinic

Colds, flu, quick service

**\$179  
per visit**

### Urgent Care Clinic

Sprains, strains, sutures

**\$1,854  
per visit**

### Emergency Room

Complex-chest pain, trauma

**\$45  
per visit**

### Virtual

Rash, Urinary Tract Infection, Conjunctivitis

**\$0  
per visit**

### Nurseline

24-Hour Nurseline available for your assistance

\*Costs represent covered amount

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# Workplace Clinic Expansion

- FastCare Clinics through Froedtert Workforce Health
  - Walk-in clinics similar to the City's Workplace Clinic, NOT urgent care
    - Provide care for adults and children with no appointment necessary
    - Clinic Visit Cost: \$59
  - Allows DER to expand clinic services immediately to dependents (6 yrs+)
    - Dependents would only be seen at FastCare not Workplace Clinic
  - Expanded Clinic Hours including Evening and Weekends—FastCare Only
    - Weekdays: 9am – 8:30pm
    - Weekends: Saturday 9am - 6pm and Sunday 10am – 5pm
  - Treat the following conditions (*Age restrictions apply for selected services*)
    - Allergies, Bladder infections (females 12 yrs and older), Cold and flu symptoms, Cold sores, Ear infections, Impetigo, Insect bites, Laryngitis, Minor burns, Mononucleosis, Musculoskeletal aches and strains, Nebulizer treatments (Albuterol), Pink eye, Poison ivy, Physicals (camp, school, sport), Rashes, Ringworm, Sinus infections, Sore throat, Sunburn, Swimmer's ear, Upper respiratory infections
  - Lab services available: Influenza, Mononucleosis test, Pregnancy test, Rapid strep, Urinalysis, TB



# Workplace Clinic Expansion

- FastCare Clinic Locations
  - FastCare (McKinley Health Center—downtown Milwaukee)
  - FastCare (Greenfield Meijer)
  - FastCare (Waukesha Meijer)
  - FastCare (West Bend Meijer)
  - FastCare (Sussex Meijer)
- Pilot Program for employees, spouses, dependents (ages 6+) with City's UHC health insurance
  - Will have to show UHC insurance card at FastCare Clinics to receive care
- Requires amendment with current Froedtert Workforce Health contract