

Lee, Chris

From: Burnell Jones, Sha'Nese
Sent: Friday, May 1, 2026 2:44 PM
To: DNS All Staff
Subject: 4/29 Security Incident

Hello Team-

By now I'm sure many of you have heard about the security incident that took place on Wednesday, involving one of our Special Enforcement Inspectors. A special communication has been shared with inspection staff, but we wanted to make sure all staff are aware of the details shared with the media.

Yesterday, while assisting the Milwaukee Police Department with an inspection of a nuisance property at 3200 W. Wisconsin Ave., a Department of Neighborhood Services Special Enforcement inspector was shot at by individuals attempting to steal his vehicle. This incident was not related to the property inspection.

Fortunately, due to his quick thinking and experience, the inspector was able to move out of the line of fire and was not injured. His jacket was grazed, and his vehicle was struck by gunfire.

Any questions regarding the investigation or the apprehension of suspects should be directed to the Milwaukee Police Department.

The City of Milwaukee and the Department of Neighborhood Services prioritize the safety and well-being of our staff. We recently conducted an in-depth training session on inspector safety, presented by the Code Enforcement Officer Safety Foundation, which addressed situations like this and other scenarios inspectors may encounter in the field. We will continue to evaluate our safety protocols and assess the need for additional training and equipment to further protect our team.

The following safety tips were provided to inspection staff.

Personal safety is our top priority and starts with each of us.

- If you feel in anyway unsure of your safety while approaching an inspection do not conduct the inspection and disengage. No inspection has to jeopardize our safety and needs to be reported directly to your immediate supervisor.
- DNS has collaboration with MPD and we can get their assistance when needed.
- We can conduct inspections in teams if needed.
- Talk to peers and seek support related to safety concerns. Many of your peers have experiences with some of the safety issues that may arise in our daily inspections.
- Never stay parked too long in one place, always leave the inspection and move to a well-traveled area if needing to update records while parked in a vehicle.
- Never approach any hostile situation or crime in progress, call 911. Disengage at all time if safety becomes compromised.

We are here, and we want to hear from you. If you have any suggestions/concerns around the topic of safety please use the DNS HR Contact form:

<https://city.milwaukee.gov/MINTLogin?Login=1&returnurl=%2fDNSmint%2fDNS-HR-Contact>.

Employee Assistance Program

Free and confidential to all City of Milwaukee employees and household members regardless of whether enrolled in the City's health insurance plan.

Office: 414-286-3145

Email: czamora@milwaukee.gov

<https://city.milwaukee.gov/DER/EAP>