



Fire and Police Commission

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Commissioners

Memorandum

To: Board of Fire and Police Commissioners

From: Leon W. Todd
Executive Director

Date: March 23, 2026

RE: FPC Citizen Complaint in 2025 and Year-to-Date 2026

FPC Citizen Complaints in 2025

During 2025, the FPC received a total of 202 citizen complaints: 134 involved MPD members, 4 involved DEC members, 15 involved MFD members, and 49 involved matters outside the FPC's jurisdiction. Out of the 202 complaints, 195 have been closed and 7 remain open.

The categories of citizen complaints received in 2025 are as follows:

- Department Services 126
- Department Procedure 13
- Discourtesy 13
- Disparate Treatment 9
- Use of Force 4
- No Allegation 46

The dispositions for 2025 closed cases are as follows (please note that some citizen complaints may have more than one allegation):

Milwaukee Police Department

Dispositions of Complaints for MPD

FPC Dismissed 62 (Untimely, No Juris, FT Complete Process, etc.)
Unfounded 67 (Allegation was false or not factual)
Sustained 4 (Amend report, counseling, refer to dist.)

Not Sustained	56 (Not Sustained, No COC violation)
Referred MPD/IAD	4
<u>Exonerated</u>	<u>2</u>
	195 complaints

Milwaukee Fire Department

Dispositions of Complaints for MFD

FPC Dismissed	1 (untimely)
Unfounded	1
Sustained	3 (counseling, referred to dept.)
Not Sustained	10 (no COC violation)
<u>No Allegation</u>	<u>1</u>
	16 complaints

Department of Emergency Communication

Dispositions of Complaints for DEC

FPC Dismissed	1 (no jurisdiction)
Unfounded	1
Sustained	1 (referred to DEC supervision)
<u>Not Sustained</u>	<u>1 (no COC violation)</u>
	4 complaints

FPC Citizen Complaints Year-to-Date in 2026

Thus far in 2026, the FPC has received a total of 47 citizen complaints: 31 involved MPD members, 4 involved MFD members, and 12 involved matters outside the FPC’s jurisdiction. Out of the 47 complaints, 32 have been closed and 16 remain open.

The categories of citizen complaints received in 2026 are as follows:

- Department Services 13
- Department Procedure 12
- Discourtesy 0
- Disparate Treatment 2
- Use of Force 6
- No Allegation 14

The dispositions for 2026 closed cases are as follows:

Milwaukee Police Department

Dispositions of Complaints for MPD

Unfounded	6
Sustained	1 (policy review/counseling)
Not Sustained	9 (no COC violation)
Referred MPD/IAD	1
Exonerated	0
<u>No FPC Jurisdiction</u>	14 (untimely, no juris, complaint process, etc.)

31 complaints

Milwaukee Fire Department

Dispositions of Complaints for MFD

FPC Dismissed	0
Unfounded	0
Sustained	0
Not Sustained	1 (no COC violation)
<u>No Allegation</u>	0

1 complaint

Department of Emergency Communication

Dispositions of Complaints for DEC

FPC Dismissed	0
Unfounded	0
Sustained	0
<u>Not Sustained</u>	0

0 complaints

(Please note that some citizen complaints may have more than one allegation)

Commendations

Thus far in 2026, the FPC has received one commendation involving an MPD member.