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July 28, 2011

Daniel R. Strom
2344 West Hope Lane
Oak Creek, WI 53154

RE: Daniel R. Strom
C.I. File No.: 11-S-48

Dear Mr. Strom:

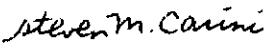
We have received your claim in the amount of \$381.22, relating to damage allegedly sustained to your vehicle on February 1, 2011 when it drove over a sinkhole from a water main break at 30th and College Avenue.

Our investigation reveals the Milwaukee Water Works (MWW) responded on February 1, 2011 to a report of a leak in the roadway. The MWW investigator shut the main off. A MWW distribution crew then responded to the site, notices were served to the property owners and repair work was commenced and completed. The crew also completed the temporary pavement repair related to this incident in preparation of permanent surface repairs at a later date by the City of Milwaukee, Department of Public Works. The MWW responded to the water main break in a timely manner, and all City departments followed their standard procedures regarding the repair activities, as such, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


GRANT F. LANGLEY
City Attorney


STEVEN M. CARINI
Investigator Adjuster

SMC:ms
1048-2011-749:171805

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