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October 6, 2009

Carol Garson  
4333 South 50th Street  
Greenfield, WI 53220-3602

RE: Carol Garson  
C.I. File No.: 09-S-126

Dear Ms. Garson:

We have received your claim in the amount of \$86.59, relating to damage sustained to your vehicle when it allegedly collided with a pothole along South 27<sup>th</sup> Street, between West Ohio Avenue and West Loomis Road on March 13, 2009.

Our investigation reveals the Infrastructure Services Division (ISD) reviewed their records and the records of the DPW Call Center regarding this incident. They found the ISD had patched along South 27<sup>th</sup> Street on a consistent basis. The winter weather has hampered the repair work and the ability of the patch materials to remain in the repairs. The ISD followed its normal procedures and it was acting within the City's discretion. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

A handwritten signature in black ink that reads "Grant F. Langley".

GRANT F. LANGLEY  
City Attorney

A handwritten signature in black ink that reads "Robert Overholt".

ROBERT OVERHOLT  
Investigator Adjuster

RMO:ms  
1029-2009-935:150616

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