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CITY OF MILWAUKEE
REGISTRAR

On the attention of the city clerk
I mail a letter to the city clerk 5/10/05
asking for a refund of only \$226.02
for damage done to my car Feb 21/05
which was caused by a pothole I
ran into on Feb 21/05

I explain the date ^{2/21/05} the time ^{between 8:40pm and 9:15-9:45 AM} and ^{is where call on 2/21/05} where ^{between 73rd and 74th block on W. Sheridan} and what was
that did the damage to my car which
was asphalt, and that I also took
picture and that I have the piece
that did the damage, I also sent a copy ^{of the} repair bill.

I sent the name of a person who
said he heard the big bang when it
happen, he also said that he had call
concerning the pothole, more than
once, and that he gave me his name
and phone number if ^{please} some one
wanted to contact him. I was denied
a refund, Sir I don't ^{personally} know how many
times Mr Recor called prior to each
repair. All I know is what he told me,
but I know that I was one of the people
who call on Feb 23/05 I call between
9:15 AM and 9:45 AM. and while waiting
for the tow truck to come tow my car to

7005 JUN 24 PM 1:13
MILWAUKEE
REGISTRAR
CITY CLERK

Sears in Bay Shore, I decided to
 walk back around to Mr Recore to
 get his correct name, address ^{7301 W. Shagdon} and
 phone number ⁴³⁰¹ one of the 150 trucks
 came ~~what~~ to conduct asphalt to the
 pothole that I had ran into, the
 ad exact time was 10:15 AM when
 they started the work ^{2/23/05} I'm glad I
 was able to take pictures before they
 got a chance to do the work, and was
 there when they come to do the work,
 and I also took pictures later in the
 day after work was finish.

I do hope that you'll do the right thing
 and refund me.

that's why I'm appealing
 this decision. ~~Get No~~

C.I. file NO. 05-S-147

Sir I'm a 62 year old person, on a fixed income and
 I don't have money to just give ^{away}

Sincerely
 Lizzie Henderson
 461 4623

I was going west on Sharden between 73 and 74 street around 8:40 pm Mon Feb 21/05 when I ran into a pot hole, and all of a sudden I hearded a big bang underneath my car, then it sound like another big bang underneath but toward the right and hit something, I stopped, and started to get out of my car but was afraid, so on the next day Tue 2/22/05 after my son got off work we went back to see what had happen, we took pictures, and I also took a piece of the ash that hit my car underneath, also the ash hole itself, on Wed Feb 23/05 I called and reported the incident around 9:15 and 9:45^{A.M.} and at 10:15 A.M someone was there to repair the pot hole.

I Call Sears Auto in Bayshore Mall and explain what had happen. I was told to bring my car in, but because I was afraid to drive it I had it towed.

CITY OF MILWAUKEE
 RECEIVED
 2005 MAY 10 PM 1:24
 CITY CLERK
 CITY OF MILWAUKEE
 RECEIVED
 2005 MAY 10 PM 3:33
 CITY CLERK

3

So you will find enclosed a copy of the ~~toll~~ repair bill. and since I have towing coverage I didn't have to pay for the towing.

So please refund me for the amount of the repair bill, and by the way, I have a witness who said that he had call several times and complained about the pothole ~~and~~ said the City just always send someone out to repair it, but that they never dug the hole out and fix the problem. his name is Mr Terry Recore and he lives at 7301 W. Sharden his phone number is 464-2273

I will expect to hear from you soon.

Lizzie B. Henderson
(414) 461-4623
5506 N. 76 apt #14
Mel, WI 53218

My vehicle is a 1990 Toyota Camry.
L 4 door.
Color: Gray

SEARS

Auto Center

shop automotive accessories anytime
@sears.com

CUSTOMER INFORMATION NAME: HENDERSON, LIZZIE ADDRESS: 5506 N 76 CITY/ST/ZIP: MILWAUKEE, WI 53218 HOME PHONE: (414) 461-4623		TAG # VEHICLE INFORMATION 1990 TOYOTA CAMRY L4-1998cc 2.0L F/I-V LICENSE: 240 FFP COLOR: GRAY VIN: 4N1SW21E1BLU174097 REGISTRATION: 02/23/2005 11:22 AM EXPIRES: 08/06/2005 12:34 PM 82275	INITIAL ESTIMATE PARTS \$122.06 LABOR \$91.97 OTHER \$0.00 TAX \$11.99 TOTAL \$226.02 DATE/TIME OF ESTIMATE: 02/23/2005 11:23 AM	REVISED ESTIMATE DATE/TIME OF REVISED:	CREATED BY: 319616 INVOICED BY: 319616 PAYMENT TYPE: CASH <input type="checkbox"/> CREDIT <input type="checkbox"/> CHECK <input type="checkbox"/>		
STORE INFORMATION 6770 - SEARS 5900 N Port Washington Rd Milwaukee, WI 53217 (414) 961-5128 EPA Number: Repair Number:		TIRE INSTALLATION INSTRUCTIONS LF: [X] RF: [X] SP: [] BW: [X] WW: [] LR: [X] RR: [X] SAVE OLD TIRES: [Y] ROWL: [] LOCKS: [Y]	PHONE AUTHORIZATION <input type="checkbox"/> PHONE NUMBER CALLED:				
WAITING: YES NO DROP-OFF: NO PROMISED TIME: 02/23/2005 02:00 PM REFERENCE NUMBER: IN4326951 PRINTED ON: 02/23/2005 01:16 PM		AIR PRESSURE FRONT / REAR 185/70SR14 30/30 WHL TORQUE SPECIFICATION FRN/76			See reverse for important warranty terms and other information. CUSTOMER WORK AUTHORIZATION <i>Lizzie B. Henderson</i>		
CUSTOMER COMMENTS CAR HIT A POT HOLE - DAMAGE TO R/F TIRE - ALSO CHECK FRONT END FOR ANY OTHER DAMAGE ALIGN AS NEEDED		ITEM # DESCRIPTION OF MERCHANDISE PRICE EA. EXTENSION TECH. 1 LB 19013049 EVALUATION, STEERING/SUSP \$0.00 \$0.00 320549 2 PS 09563494 TIRE, 185/70S14 BS WITH FRON \$56.04 \$112.08 2 PS 09598741 VALVE, RUBBER STEM \$2.99 \$5.98 2 AC 189021 LOCAL TIRE DISPOSAL \$2.00 \$4.00 711093 2 LB 19012000 TIRE BALANCE, PERFORMANCE \$9.99 \$19.98 320549 1 LB 19013011 ALIGN, SERVICE AP \$59.99 \$59.99 317412 2 LB 19019505 ROAD HAZARD, PLUS AGREEMN \$6.00 \$12.00			RETAIN FOR COMPARISON WITH MONTHLY STATEMENT OR FOR RETURN OR EXCHANGE 19013049 QTY:1 EVALUATION, STEER \$0.00 09563494 QTY:2 TIRE, 185/70S14 BS \$112.08 09598741 QTY:2 VALVE, RUBBER STE \$5.98 189021 QTY:2 LOCAL TIRE DISPO \$4.00 19012000 QTY:2 TIRE BALANCE, PER \$19.98 19013011 QTY:1 ALIGN, SERVICE A \$59.99 19019505 QTY:2 ROAD HAZARD, PLUS \$12.00		
ALL NEW, NON-OEM PARTS UNLESS OTHERWISE SPECIFIED. ITEM / WARRANTY INFORMATION / CSA COMMENTS / TECHNICIAN COMMENTS Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911. WARRANTY: 09563494 : 65,000 MILE; Tread Depth: 11 ALL LUG NUTS ON CUSTOM AND ALLOY WHEELS MUST BE RE-TORQUED AFTER 25 MILES AND CHECKED PERIODICALLY. If you did not receive your Survey Coupon today with this invoice, please see the Customer Service Manager. ITEM COMMENTS: 19013049: SUSPENSION AND STEERING SYSTEM EVALUATION. CONDITIONS IDENTIFIED AND COMMUNICATED. 09563494: Bridgestone Platinum Pact Limited Warranty-limited free replacement warranty-see Bridgestone/Firestone one brochure for details 19012000: For the Life of the Tire, to address an uneven or imbalanced tire, we will: adjust tire pressure, remove old weights, computer spin balance. Priced EACH 19013011: YOUR VEHICLE MAY REQUIRE ADD. PARTS AND/OR LABOR TO COMPLETE YOUR ALIGNMENT SERVICE. NO ADD. WORK WILL BE PERFORMED WITHOUT YOUR AUTHORIZATION. SERVICE INCL: BEFORE&AFTER PRINTOUTS, STEERING&SUSPENSION EVALUATION. LABOR ONLY, PARTS ADD. 19019505: ROAD HAZARD PLUS SERVICE AGREEMENT: THIS AGREEMENT PROVIDES ADDED BENEFITS OVER AND ABOVE YOUR TIRE		Parts SubTotal : \$122.06 Labor SubTotal : \$91.97 Reductions SubTotal : \$0.00 SubTotal : \$214.03 Tax : 5.600% \$11.99 Total : \$226.02 Credit Tendered : \$226.02 CARDTYPE : SEARS ACCT # : MXXXXXXX SEARS ACCOUNT TOTAL : \$226.02 CARDHOLDER ACKNOWLEDGES RECEIPT OF GOODS AND/OR SERVICES DESCRIBED ABOVE IN THE AMOUNT OF \$226.02 AND AGREES TO BE BOUND BY THE TERMS OF THE CARDHOLDER'S SEARS ACCOUNT AGREEMENT INCORPORATED BY REFERENCE. <i>Lizzie B. Henderson</i> PURCHASED BY					
NOTICE: YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION. I request an estimate in writing before you begin repairs. SIGNED _____ Date: _____ Please proceed with repairs, but call me before continuing if the price will exceed \$ _____ SIGNED _____ Date: _____ I do not want any estimate. SIGNED _____ Date: _____		SALES CHECK # 067700550816 SATISFACTION GUARANTEED (Page 1 of 2) RETURN OLD PARTS TO CUSTOMER <input type="checkbox"/> Y <input type="checkbox"/> N					

YOU ARE ENTITLED TO RECEIVE REPLACED AND REMOVED PARTS, OTHER THAN EXCHANGED OR WARRANTED PARTS WHICH WILL BE AVAILABLE FOR YOUR INSPECTION TO OBTAIN FULL WARRANTY BENEFITS. YOU MUST PRESENT YOUR RECEIPT AND THE DEFECTIVE PRODUCT OR THE VEHICLE ON WHICH THE SERVICE WAS PERFORMED.