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September 6, 2011

Patricia Paige  
3810 North 42nd Street  
Milwaukee, WI 53216

RE: Patricia Paige  
C.I. File No.: 11-S-131

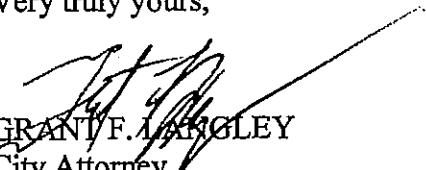
Dear Ms. Paige:


We have received your claim in the amount of \$862.30, relating to alleged damage sustained to your vehicle on February 23, 2011 and March 22, 2011 when it struck potholes along West Capitol Drive, between West Appleton Avenue and North 74<sup>th</sup> Street.

Our investigation reveals that the Infrastructure Services Division (ISD) reviewed its records and those of the DPW Call Center relative to these incidents. They found that they had patched potholes in this area on February 23, 2011 and March 28, 2011 pursuant to a complaint call near each of these dates. The ISD followed its standard procedures and was acting within the City's discretion. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

  
GRANT F. LANGLEY  
City Attorney

  
ROBERT OVERHOLT  
Investigator Adjuster

RMO:ms  
1029-2011-1471:173271

OFFICE OF THE CITY ATTORNEY