

RECEIVED

FEB 17 2015

OFFICE OF  
CITY ATTORNEY

ARENA LAW OFFICES, L.L.C  
1110 NORTH OLD WORLD THIRD STREET  
RIVERFRONT PLAZA, SUITE 210  
MILWAUKEE, WISCONSIN 53203

(414) 645-6100

FAX (414) 645-3500

ANDREW P. ARENA

February 13, 2015

To: The Milwaukee City Clerk  
200 East Wells Street  
Room 205,  
Milwaukee, WI 53202

Re: Appeal of decision denying the Claim For Injury For Victoria Mulandi  
C.I. File No. 1030-2014-2446

CITY OF MILWAUKEE  
2015 FEB 13 PM 4:09  
CITY CLERK'S OFFICE

Dear City Clerk:

This letter shall serve as an appeal of the decision of the City of Milwaukee's denial of Claim for Damages that was filed on behalf of Victoria Mulandi, as referenced above. The denial was received on January 29, 2015 and is attached hereto.

As for this appeal the first reason for denial brought up by the City of Milwaukee is the timeliness of the Notice of Claim. Attached hereto and incorporated by reference is a timely filed Notice of Claim filed on August 28, 2014 which clearly references Victoria Mulandi and makes claim for \$1,000.00 in Medical Pay, which clearly indicates that Ms. Mulandi was injured. This Notice of Claim clearly put the City on Notice that a serious accident took place and that a vehicle was totaled. At that time the City had every opportunity to investigate the claim and the fact that Victoria Mulandi filed an additional Notice of Claim did not cause any prejudice to the City of Milwaukee. The City of Milwaukee failed to take any action on either Notice of Claim and pursuant to the Statute does not have a valid argument that the City was prejudiced in this situation. To sum it up a Notice of Claim was filed. Secondly, Ms. Mulandi was removed by ambulance and had no knowledge that the vehicle that ran the red light was owned by the City. The Police Department then changed its policy and no longer issued police accident reports, and required the report to be ordered from the Department of Transportation. The DOT upon two requests claimed it did not have a report. Upon returning to the Police Department a report number was provided, and the DOT claimed that such reports are only made available for 30 days in the on-line ordering system. This resulted in the discovery that a City vehicle was involved after the 120 days. A situation caused by the change in policies of two government sponsored bureaucracies.

As for the second issue there is clearly an error made by the Police Officer that wrote the accident report, which is also attached hereto and incorporated by reference. The report on the first page indicates that vehicle 1 was operated by Erin Stoekl. Page Two indicates that vehicle 1 is a Ford Focus owned by the City of Milwaukee. The drawing and written description on Page 4 of 5 shows a vehicle 1 striking vehicle 2 in the middle of the intersection.

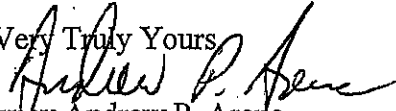
The report at page 4 states as follows, "Unit #1 was W/B on W Walnut St entering intersection with signals operating as red. Unit #1 disregarded the red light and crashed with unit #2 which was S/B on N

Page Two  
City Clerk  
2/13/15 appeal of Mulandi

20<sup>th</sup> Street with the Green Light.

The report also indicates that there was an eye witness named Emerald Kidd. Any amendment or claim made to the contrary is false, not reliable, and is heresy. Victoria Mulandi is willing to pursue her claims in Circuit Court, however, at this time she is requesting that the City of Milwaukee reconsider its denial of her Notice of Claim and Injury.

Very Truly Yours



Attorney Andrew P. Arena

sbn 1019417

/apa  
hand delivered  
w/attachments

August 28, 2014

City of Milwaukee  
City Clerk  
200 E. Wells Street  
Milwaukee, WI 53202

State Farm Claims  
P.O. Box 2371  
Bloomington IL 61702-2371

**RECEIVED**

**FEB 17 2015**

**OFFICE OF  
CITY ATTORNEY**

**Certified Mail - Return Receipt Requested**

RE: Claim Number: 49-453X-954  
Our Insured: Victoria N Mulandi  
Date of Loss: May 07, 2014  
Your Insured: City Of Milwaukee  
Your Insured Driver: Erin Stoekl  
Loss Location: 20th St N & Walnut St W, Milwaukee, WI

To Whom It May Concern:

Facts of Loss:

Your insured ran a red light and struck our insured vehicle causing damage.

It is our understanding that you are self insured. Our investigation indicates you are responsible for this claim. Therefore, we are seeking recovery from you. This letter is to notify you of our subrogation claim and request your cooperation in settling this matter.

To assist you in your review, here is a breakdown of the amounts State Farm® paid by Cause of Loss:

041/045 - Uninsured Motorist BI	\$
042 - Uninsured Motorist PD	\$
300 series/400 - Comp/Collision	\$6,666.30
501 - Rental/Loss of Use	\$
600-050 - Med Pay/PIP	\$1,000.00
Other	\$
Salvage Recovery	\$830.63
Amount State Farm Paid	\$6,835.67
Insured Deductible	\$1,000.00
Total Claim Amount	\$7,835.67

Based on the assessment of liability between the parties, State Farm Mutual Automobile Insurance Company is seeking 100% of the Total Claim Amount listed above. The amount payable to State Farm Mutual Automobile Insurance Company for this loss is \$7,835.67.

Our insured's vehicle was declared a total loss. Here is our total loss breakdown, showing how we arrived at the amount State Farm paid for our insured's vehicle:

Settlement:

<input checked="" type="checkbox"/> Reportable Accident		<input type="checkbox"/> On Emergency		<input type="checkbox"/> Amended		DOT Document Number QQ0K2R2		Document Override Number	
Agency Accident Number 141270768				Police Number					
4 - Accident Date 05/07/2014		5 - Time of Accident (Military Time) 0855		6 - Total Units 02		7 - Total Injured 02		8 - Total Killed 00	
2 - County MILWAUKEE		3 - Municipality MILWAUKEE		4 - City CITY		5 - Accident Location INTERSECTION			
14 - On Hwy No.		14 - On Street Name 20TH ST N		14 - Bus/Frnt/Rmp		15 - Est. Dist Ft/Mi.		15 - Hwy. Dir	
16 - Fr/At Hwy No.		16 - From/At Street Name WALNUT ST W		16 - Business/Frontage/Ramp					
17 - Structure Type		17 - Structure Number		12 - Latitude		13 - Longitude			
80 - First Harmful Event MOTOR VEHICLE IN TRANSPORT				93 - Manner of Collision ANGLE					
112 - Access Control NO CONTROL		113 - Road Curvature STRAIGHT		113 - Road Terrain LEVEL/FLAT		Surface Type CONCRETE - 1			
115 - Traffic Way NOT-PHYSICALLY-DIVIDED-(2-WAY TRAFFIC)									
117 - Relation To Roadway ON-ROADWAY									
114 - Light Condition DAYLIGHT			118 - Road Surface Condition DRY			118 - Weather CLEAR			
9 <input type="checkbox"/> Hit and Run		9 <input type="checkbox"/> Government Property		9 <input type="checkbox"/> Fire		9 <input type="checkbox"/> Photos Taken		9 <input type="checkbox"/> Trailer or Towed	
9 <input type="checkbox"/> Truck, Bus, or Hazardous Materials			9 <input type="checkbox"/> Load Spillage		9 <input type="checkbox"/> Construction Zone		9 <input type="checkbox"/> Names Exchanged		
101 <input type="checkbox"/> Supplemental Reports			102 <input type="checkbox"/> Witness Statements		103 <input type="checkbox"/> Measurements Taken		79 - E M S Number		

POLICE #

ACCIDENT # 141270768

GENERAL INFORMATION

RECEIVED

FEB 17 2015

OFFICE OF CITY ATTORNEY

Operator/Pedestrian

Unit Status		81 - Most Harmful Event: Collision With MOTOR VEHICLE IN TRANSPORT		23 - Dir Of Travel SOUTH		24 - Speed Limit 30			
36 - Operating as Classified D CLASS		37 - Endorsements		35 <input type="checkbox"/> Operating Commercial Motor Vehicle					
26 - Driver License Number S32 213856720		27 - State WI		28 - Expiration Year 2020		29 - On Duty Accident			
25 - Operator/Pedestrian Last Name STOEKL		25 - First Name ERIN		25 - Middle Initial M		25 - Suffix			
32 - Date Of Birth 04/02/1985		33 - Sex FEMALE							
26 - Address Street & Number 3266 N 97TH ST						26 - PO Box			
27 - City MILWAUKEE		27 - State WI		27 - Zip Code 53222		28 - Telephone Number (414) 405-2000 EXT.			
39 - Seat Position FRONT-SEAT-LEFT-SIDE-(MC/BIKE DRIVER, TRAIN CONDUCTOR)				40 - Safety Equipment SHOULDER-BELT-AND-LAP-BELT-USED					
38 - Injury Severity C - POSSIBLE INJURY		41 - Airbag NON-DEPLOYED		42 - Ejected NOT-EJECTED		44 <input type="checkbox"/> Medical Transport			
43 - Trapped/Extricated NOT-TRAPPED		92 - Pedestrian Location		92 - Pedestrian Action					
119 - What Driver Was Doing GOING-STRAIGHT			120 - Traffic Control TRAFFIC-SIGNAL-OPERATING			62 - No. of Citations Issued			
64 - 1st Statute No.		64 - 2nd Statute No.		64 - 3rd Statute No.		64 - 4th Statute No.		64 - 5th Statute No.	
122 - Driver Factors NOT-APPLICABLE									
88 - Driver or Pedestrian Cond APPEARED NORMAL		89 - Substance Presence NEITHER-ALCOHOL-NOR-DRUGS-PRESENT							
90 - Alcohol Test TEST NOT GIVEN			90 - Alcohol Content			91 - Drug Test TEST-NOT-GIVEN			

OPERATOR/PEDESTRIAN 01

91 - Drugs Reported
124 - Highway Factors NOT-APPLICABLE

Vehicle

VEHICLE 01	21 - Unit Type AUTOMOBILE	Vehicle Type PASSENGER-CAR	22 - Total Occupants 1	
	48 - License Plate Number 66886	57 - Plate Type VIN	58 - State WI	
	50 - Year 2000	51 - Make FORD	52 - Model FOCUS SE	53 - Body Style 4D
	54 - Color WHI		100 - Skidmarks to Impact (Ft)	
	94 - Vehicle Damage FRONT, FRONT DRIVER SIDE			
	95 - Extent Of Damage MODERATE	96 <input checked="" type="checkbox"/> Vehicle Towed Due To Damage	97 - Vehicle Removed By	
123 - Vehicle Factors NOT-APPLICABLE				

Vehicle Owner

VEH OWNER 01	45 <input type="checkbox"/> Vehicle Owner Same As Operator				
	46 - Vehicle Owner Last Name	46 - First Name	46 - Middle Initial	46 - Suffix	Date Of Birth
	46 - Company Name CITY OF MILWAUKEE				
	47 - Address Street & Number 2142 W CANAL ST			47 - PO Box	
	48 - City MILWAUKEE	48 - State WI	48 - Zip Code 53233	49 - Telephone Number (414) 286-6666 EXT.	

Insurance

INS 01	60 <input type="checkbox"/> Policy Holder Same As Owner		
	63 - Liability Insurance Company GOVERNMENT	61 - Policy Holder Last Name	61 - Policy Holder First Name
	61 - Policy Holder Company		

School Bus

BUS 01	Bus Travelling to/from <input type="radio"/> To <input type="radio"/> From	School Name	Body Make	Seating Capacity
	School District Contracted With			

Operator/Pedestrian

Unit Status	61 - Most Harmful Event: Collision With MOTOR VEHICLE IN TRANSPORT	23 - Dir Of Travel WEST	24 - Speed Limit 35
36 - Operating as Classified D CLASS	37 - Endorsements	35 <input type="checkbox"/> Operating Commercial Motor Vehicle	
29 - Driver's License Number M1538747788302	30 - State WI	31 - Expiration 7/2020	32 - On Duty Accident
25 - Operator/Pedestrian Last Name MULLANDI	26 - First Name VICTORIA	25 - Middle Initial N	25 - Suffix
32 - Date Of Birth 10/23/1977	33 - Sex FEMALE		

OPERATOR/PEDESTRIAN 02	26 - Address Street & Number 7177 W APPLETON AVE #3				26 - PO Box	
	27 - City MILWAUKEE		27 - State WI	27 - Zip Code 53216	28 - Telephone Number (414) 803-5173 EXT.	
	39 - Seat Position FRONT-SEAT-LEFT-SIDE-(MC/BIKE DRIVER, TRAIN CONDUCTOR)			40 - Safety Equipment SHOULDER-BELT-AND-LAP-BELT-USED		
	38 - Injury Severity C - POSSIBLE INJURY		41 - Airbag DEPLOYED	42 - Ejected NOT-EJECTED	44 <input checked="" type="checkbox"/> Medical Transport	
	43 - Trapped/Extricated NOT-TRAPPED		92 - Pedestrian Location	92 - Pedestrian Action		
	119 - What Driver Was Doing GOING-STRAIGHT		120 - Traffic Control TRAFFIC-SIGNAL-OPERATING		62 - No. of Citations Issued	
	64 - 1st Statute No.	64 - 2nd Statute No.	64 - 3rd Statute No.	64 - 4th Statute No.	64 - 5th Statute No.	
	122 - Driver Factors DISREGARDED-TRAFFIC-CONTROL					
	88 - Driver or Pedestrian Cond APPEARED NORMAL		89 - Substance Presence NEITHER-ALCOHOL-NOR-DRUGS-PRESENT			
	90 - Alcohol Test TEST NOT GIVEN		90 - Alcohol Content		91 - Drug Test TEST-NOT-GIVEN	
91 - Drugs Reported						
124 - Highway Factors NOT-APPLICABLE						

Vehicle

VEHICLE 02	21 - Unit Type AUTOMOBILE		Vehicle Type PASSENGER-CAR			22 - Total Occupants 1
	66 - License Plate Number 66RWY					
	50 - Year 2003					
	51 - Make JEEP		52 - Model LIBERTY LI		54 - Color LGR	
	94 - Vehicle Damage FRONT, FRONT DRIVER SIDE, TOP OF VEHICLE					
	95 - Extent Of Damage MODERATE		96 <input checked="" type="checkbox"/> Vehicle Towed Due To Damage		97 - Vehicle Removed By	
123 - Vehicle Factors NOT-APPLICABLE						

Vehicle Owner

VEH OWNER 02	45 <input checked="" type="checkbox"/> Vehicle Owner Same As Operator					
	46 - Vehicle Owner Last Name MULANDI		46 - First Name VICTORIA		46 - Middle Initial N	46 - Suffix
	46 - Company Name					
	47 - Address Street & Number 7177 W APPLETON AVE #3				47 - PO Box	
	48 - City MILWAUKEE		48 - State WI	48 - Zip Code 53216	49 - Telephone Number (414) 803-5173 EXT.	

Insurance

INS 02	63 - Liability Insurance Company UNKNOWN		60 <input type="checkbox"/> Policy Holder Same As Owner
	61 - Policy Holder Last Name		61 - Policy Holder First Name
	61 - Policy Holder Company		

School Bus

BUS 02	Bus Travelling to/from <input type="radio"/> To <input type="radio"/> From	School Name	Body Make	Seating Capacity
	School District Contracted With			

Diagram and Narrative

DIAGRAM AND NARRATIVE	105 - PHOTOS BY
	<p>The diagram illustrates the intersection of Walnut St and N 20th St. Unit #1 is shown on Walnut St, and Unit #2 is shown on N 20th St. A 'DPA' label is located near the intersection. The diagram shows the layout of the streets, including dashed lines for lanes and solid lines for curbs. Arrows indicate the direction of travel for both units.</p>
<p>UNIT #1 WAS W/B ON W WALNUT ST ENTERING INTERSECTION WITH SIGNALS OPERATING AS RED.          UNIT #1 DISREGARDED THE RED LIGHT AND CRASHED WITH UNIT #2 WHICH WAS S/B ON N 20TH ST WITH THE GREEN LIGHT.</p>	

Witness

WITNESS 01	107 - Witness Last Name KIDD		107 - First Name EMERALD		107 - Middle Initial M
	108 - Address Street & Number 4355 N 104TH ST			108 - PO Box	
	110 - City MILWAUKEE		State WI	110 - Zip Code 53224	109 - Date of Birth 4/9/1985
111 - Telephone Number (414) 213-4480 EXT.					

Officer Information

Accident Report MV4000e 01/2005

PK2011

OFFICER INFORMATION	125 - Officer Last Name REYES		125 - First Name EDWIN	125 - Middle Initial J	131 - Officer ID 05326	
	129 - Law Enforcement Agency No. 31	130 - Law Enforcement Agency Name MILWAUKEE POLICE DEPARTMENT				
	126 - Law Enforcement Agency Address Street & Number 749 WEST STATE STREET					
	127 - City MILWAUKEE		127 - State WI	127 - Zip Code 53233	128 - Telephone Number (414) 933-4444 EXT.	
	132 - Date Notified 05/07/2014	133 - Time Notified (Military Time) 0855	134 - Time Arrived (Military Time) 0910		135 - Date Of Report 05/07/2014	
	Agency Accident Number 141270768	Police Number	19 - Special Study			
	18 - Agency Space					



**NOTICE OF INJURY OR CIRCUMSTANCES**

TO: The City of Milwaukee  
Attn: City Clerk

The following notice of claim is being served upon the City of Milwaukee, as a result of discovering that the vehicle involved in a very serious high speed collision was owned by the City of Milwaukee and driven by a City of Milwaukee employee. The notice of injury is being served upon the city pursuant to Wis. Stat. 801.11 and is made pursuant to Wis. Stat. 893.80(1d)(a).

The notice is hereby providing the following required information, as follows:

Claimant Name and Address: Victoria N. Mulandi, 7177 W. Appleton Ave., Apt. 101  
Claimant Phone Number: 414-803-5173

Claimant's Attorney: Attorney Andrew P. Arena, Arena Law Offices, LLC  
1110 Old World Third St., Ste. 210  
Milwaukee, WI 53203 414-645-6100

Negligent City Employee: Erin Stoekl, 3266 N. 97<sup>th</sup> Street, Milwaukee, WI 53222  
Tel. No. 414-405-2000

City Vehicle: 2000 Ford Focus with license plate no. 56886

**Accident Circumstances:**

The City employee Erin Stoekl was driving at a high rate of speed through an intersection at W. Walnut Street and N. 20<sup>th</sup> Street. The city employee was negligent by driving the vehicle through a red light. The claimant had a green light and was driving her Jeep Liberty. The collision was with enough force to cause the Jeep Liberty to roll over. The Jeep Liberty was totaled and the personal injuries to the claimant were severe. The claimant is still undergoing treatment for neck and back injuries. She also had treatment for anxiety caused by the stress of the accident that has affected her ability to drive. The treatment is not yet complete, as the claimant has not been released by her Doctor. The accident report is attached hereto and incorporated by reference.

Date of the incident: 5/7/14 and was witnessed by Emerald Kidd of 4355 N. 104<sup>th</sup> Street. Tel. no. 414-213-4480

Claimants vehicle was totaled by her insurance company State Farm Insurance.

Submitted by: Andrew P. Arena This 12<sup>th</sup> Day of September, 2014  
Attorney Andrew P. Arena

CITY OF MILWAUKEE  
CITY CLERK'S OFFICE  
2014 SEP 12 PM 2:39

CITY OF MILWAUKEE  
RECEIVED  
2014 SEP 15 PM 2:58  
OFFICE OF  
CITY ATTORNEY

<input checked="" type="checkbox"/> Reportable Accident		<input type="checkbox"/> On Emergency		<input type="checkbox"/> Amended		DOT Document Number QQ0K2R2		Document Override Number	
Agency Accident Number 141270768				Police Number					
4 - Accident Date 05/07/2014		5 - Time of Accident (Military Time) 0855		6 - Total Units 02		7 - Total Injured 02		8 - Total Killed 00	
14 - On Hwy No.		14 - On Street Name 20TH ST N			14 - Bus/Front/Ramp		15 - Est. Dist		Ft/Mi
16 - Fr/At Hwy No.		16 - From/At Street Name WALNUT ST W			16 - Business/Frontage/Ramp				
17 - Structure Type		17 - Structure Number		12 - Latitude			13 - Longitude		
80 - First Harmful Event MOTOR VEHICLE IN TRANSPORT				93 - Manner of Collision ANGLE					
112 - Access Control NO CONTROL		113 - Road Curvature STRAIGHT		113 - Road Terrain LEVEL/FLAT		Surface Type CONCRETE - 1			
115 - Traffic Way NOT-PHYSICALLY-DIVIDED-(2-WAY TRAFFIC)									
117 - Relation To Roadway ON-ROADWAY									
114 - Light Condition DAYLIGHT			116 - Road Surface Condition DRY			118 - Weather CLEAR			
<input type="checkbox"/> Hit and Run		<input type="checkbox"/> Government Property		<input type="checkbox"/> Fire		<input type="checkbox"/> Photos Taken		<input type="checkbox"/> Trailer or Towed	
<input type="checkbox"/> Truck, Bus, or Hazardous Materials			<input type="checkbox"/> Load Spillage		<input type="checkbox"/> Construction Zone		<input type="checkbox"/> Names Exchanged		
101 <input type="checkbox"/> Supplemental Reports		102 <input type="checkbox"/> Witness Statements			103 <input type="checkbox"/> Measurements Taken			79 - E M S Number	

POLICE #

ACCIDENT # 141270768

GENERAL INFORMATION

Operator/Pedestrian

Unit Status		81 - Most Harmful Event: Collision With MOTOR VEHICLE IN TRANSPORT		23 - Dir Of Travel SOUTH		24 - Speed Limit 30	
36 - Operating as Classified D CLASS		37 - Endorsements		35 <input type="checkbox"/> Operating Commercial Motor Vehicle			
32 - Date Of Birth 04/02/1985		33 - Sex FEMALE					
26 - Address Street & Number 3266 N 97TH ST						26 - PO Box	
27 - City MILWAUKEE			27 - State WI	27 - Zip Code 53222		28 - Telephone Number (414) 405-2000 EXT.	
39 - Seat Position FRONT-SEAT-LEFT-SIDE-(MC/BIKE DRIVER, TRAIN CONDUCTOR)				40 - Safety Equipment SHOULDER-BELT-AND-LAP-BELT-USED			
38 - Injury Severity C - POSSIBLE INJURY		41 - Airbag NON-DEPLOYED		42 - Ejected NOT-EJECTED		44 <input type="checkbox"/> Medical Transport	
43 - Trapped/Extricated NOT-TRAPPED		92 - Pedestrian Location		92 - Pedestrian Action			
119 - What Driver Was Doing GOING-STRAIGHT			120 - Traffic Control TRAFFIC-SIGNAL-OPERATING			62 - No. of Citations Issued	
64 - 1st Statute No.	64 - 2nd Statute No.	64 - 3rd Statute No.		64 - 4th Statute No.		64 - 5th Statute No.	
122 - Driver Factors NOT-APPLICABLE							
88 - Driver or Pedestrian Cond APPEARED NORMAL		89 - Substance Presence NEITHER-ALCOHOL-NOR-DRUGS-PRESENT					
90 - Alcohol Test TEST NOT GIVEN			90 - Alcohol Content			91 - Drug Test TEST-NOT-GIVEN	

OPERATOR/PEDESTRIAN 01

PK2011

91 - Drugs Reported
124 - Highway Factors NOT-APPLICABLE

Vehicle

VEHICLE 01	21 - Unit Type AUTOMOBILE	Vehicle Type PASSENGER-CAR	22 - Total Occupants 1			
	50 - Year 2000	51 - Make FORD	52 - Model FOCUS SE	53 - Body Style 4D	54 - Color WHI	100 - Skidmarks to Impact (Ft)
	94 - Vehicle Damage FRONT, FRONT DRIVER SIDE					
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Vehicle Owner

VEH OWNER 01	45 <input type="checkbox"/> Vehicle Owner Same As Operator				
	46 - Vehicle Owner Last Name	46 - First Name	46 - Middle Initial	46 - Suffix	Date Of Birth
	46 - Company Name CITY OF MILWAUKEE				
	47 - Address Street & Number 2142 W CANAL ST			47 - PO Box	
	48 - City MILWAUKEE	48 - State WI	48 - Zip Code 53233	49 - Telephone Number (414) 286-6666 EXT.	

Insurance

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School Bus

BUS 01	Bus Travelling to/from <input type="radio"/> To <input type="radio"/> From	School Name	Body Make	Seating Capacity
	School District Contracted With			

Operator/Pedestrian

Unit Status	81 - Most Harmful Event: Collision With MOTOR VEHICLE IN TRANSPORT	23 - Dir Of Travel WEST	24 - Speed Limit 35
36 - Operating as Classified D CLASS	37 - Endorsements	35 <input type="checkbox"/> Operating Commercial Motor Vehicle	
28 - Driver's License Number WAS 38727BR302	30 - State WI	31 - Expiration Year 2020	34 - On Duty Accident
29 - Operator/Pedestrian Last Name WANDI	25 - Surname WANDI	26 - Middle Initial	27 - Suffix
32 - Date Of Birth 10/23/1977	33 - Sex FEMALE		

OPERATOR/PEDESTRIAN 02	26 - Address Street & Number 7177 W APPLETON AVE #3				26 - PO Box	
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124 - Highway Factors NOT-APPLICABLE						

Vehicle

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Vehicle Owner

VEH OWNER 02	45 <input checked="" type="checkbox"/> Vehicle Owner Same As Operator					
	46 - Vehicle Owner Last Name MULANDI		46 - First Name VICTORIA	46 - Middle Initial N	46 - Suffix	Date Of Birth 10/23/1977
	46 - Company Name					
	47 - Address Street & Number 7177 W APPLETON AVE #3				47 - PO Box	
	48 - City MILWAUKEE		48 - State WI	48 - Zip Code 53216	49 - Telephone Number (414) 803-5173 EXT.	

Insurance

INS 02	63 - Liability Insurance Company UNKNOWN		60 <input type="checkbox"/> Policy Holder Same As Owner
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	61 - Policy Holder Company		

**School Bus**

BUS 02	Bus Travelling to/from <input type="radio"/> To <input type="radio"/> From	School Name	Body Make	Seating Capacity
	School District Contracted With			

**Diagram and Narrative**

DIAGRAM AND NARRATIVE	105 - PHOTOS BY
UNIT #1 WAS W/B ON W WALNUT ST ENTERING INTERSECTION WITH SIGNALS OPERATING AS RED. UNIT #1 DISREGARDED THE RED LIGHT AND CRASHED WITH UNIT #2 WHICH WAS S/B ON N 20TH ST WITH THE GREEN LIGHT.	

**Witness**

WITNESS 01	107 - Witness Last Name KIDD	107 - First Name EMERALD	107 - Middle Initial M
	108 - Address Street & Number 4355 N 104TH ST	108 - PO Box	109 - Date of Birth 4/9/1985
	110 - City MILWAUKEE	State WI	110 - Zip Code 53224

**Officer Information**

August 28, 2014

City of Milwaukee  
City Clerk  
200 E. Wells Street  
Milwaukee, WI 53202

State Farm Claims  
P.O. Box 2371  
Bloomington IL 61702-2371

RECEIVED  
SEP 2 2014  
OFFICE OF  
CITY ATTORNEY

CITY OF MILWAUKEE  
2014 SEP -2 P 1:14  
CITY CLERK'S OFFICE

**Certified Mail - Return Receipt Requested**

RE: Claim Number: 49-453X-954  
Our Insured: Victoria N Mulandi  
Date of Loss: May 07, 2014  
Your Insured: City Of Milwaukee  
Your Insured Driver: Erin Stoekl  
Loss Location: 20th St N & Walnut St W, Milwaukee, WI

To Whom It May Concern:

Facts of Loss:

Your insured ran a red light and struck our insured vehicle causing damage.

It is our understanding that you are self insured. Our investigation indicates you are responsible for this claim. Therefore, we are seeking recovery from you. This letter is to notify you of our subrogation claim and request your cooperation in settling this matter.

To assist you in your review, here is a breakdown of the amounts State Farm® paid by Cause of Loss:

041/045 - Uninsured Motorist BI	\$
042 - Uninsured Motorist PD	\$
300 series/400 - Comp/Collision	\$6,666.30
501 - Rental/Loss of Use	\$
600-050 - Med Pay/PIP	\$1,000.00
Other	\$
Salvage Recovery	\$830.63
Amount State Farm Paid	\$6,835.67
Insured Deductible	\$1,000.00
Total Claim Amount	\$7,835.67

Based on the assessment of liability between the parties, State Farm Mutual Automobile Insurance Company is seeking 100% of the Total Claim Amount listed above. The amount payable to State Farm Mutual Automobile Insurance Company for this loss is \$7,835.67.

Our insured's vehicle was declared a total loss. Here is our total loss breakdown, showing how we arrived at the amount State Farm paid for our insured's vehicle:

Settlement:

PK2011

POLICE #  
ACCIDENT # 141270768

<input checked="" type="checkbox"/> Reportable Accident		<input type="checkbox"/> On Emergency		<input type="checkbox"/> Amended		DOT Document Number QQ0K2R2		Document Override Number	
Agency Accident Number 141270768				Police Number					
4 - Accident Date 05/07/2014		5 - Time of Accident (Military Time) 0855		6 - Total Units 02		7 - Total Injured 02		8 - Total Killed 00	
2 - County MILWAUKEE - 40		3 - Municipality MILWAUKEE - 57, CITY				11 - Accident Location INTERSECTION			
14 - On Hwy No		14 - On Street Name 20TH ST N			14 - Bus/Fnt/Rmp		15 - Est. Dist	Ft/Mi	15 - Hwy Dir
16 - Fr/At Hwy No		16 - From/At Street Name WALNUT ST W			16 - Business/Frontage/Ramp				
17 - Structure Type		17 - Structure Number		12 - Latitude			13 - Longitude		
80 - First Harmful Event MOTOR VEHICLE IN TRANSPORT				93 - Manner of Collision ANGLE					
112 - Access Control NO CONTROL		113 - Road Curvature STRAIGHT		113 - Road Terrain LEVEL/FLAT		Surface Type CONCRETE - 1			
115 - Traffic Way NOT-PHYSICALLY-DIVIDED-(2-WAY TRAFFIC)									
117 - Relation To Roadway ON-ROADWAY									
114 - Light Condition DAYLIGHT			116 - Road Surface Condition DRY			118 - Weather CLEAR			
<input type="checkbox"/> Hit and Run		<input type="checkbox"/> Government Property		<input type="checkbox"/> Fire		<input type="checkbox"/> Photos Taken		<input type="checkbox"/> Trailer or Towed	
<input type="checkbox"/> Truck, Bus, or Hazardous Materials			<input type="checkbox"/> Load Spillage		<input type="checkbox"/> Construction Zone			<input type="checkbox"/> Names Exchanged	
101 <input type="checkbox"/> Supplemental Reports		102 <input type="checkbox"/> Witness Statements			103 <input type="checkbox"/> Measurements Taken		79 - E M S Number		

Operator/Pedestrian

Unk Status		81 - Most Harmful Event Collision With MOTOR VEHICLE IN TRANSPORT			23 - Dir Of Travel SOUTH		24 - Speed Limit 30		
36 - Operating as Classified D CLASS		37 - Endorsements			35 <input type="checkbox"/> Operating Commercial Motor Vehicle				
29 - Driver's License Number 53242138562203		30 - State WI	31 - Expiration Year 2020		34 - On Duty Accident				
25 - Operator/Pedestrian Last Name STOEKL			25 - First Name ERIN		25 - Middle Initial M		25 - Suffix		
32 - Date Of Birth 04/02/1985		33 - Sex FEMALE							
28 - Address Street & Number 3266 N 97TH ST						26 - PO Box			
27 - City MILWAUKEE			27 - State WI	27 - Zip Code 53222		28 - Telephone Number (414) 405-2000 EXT.			
39 - Seat Position FRONT-SEAT-LEFT-SIDE-(MC/BIKE DRIVER, TRAIN CONDUCTOR)					40 - Safety Equipment SHOULDER-BELT-AND-LAP-BELT-USED				
38 - Injury Severity C - POSSIBLE INJURY			41 - Airbag NON-DEPLOYED		42 - Ejected NOT-EJECTED		44 <input type="checkbox"/> Medical Transport		
43 - Trapped/Extricated NOT-TRAPPED		92 - Pedestrian Location			92 - Pedestrian Action				
119 - What Driver Was Doing GOING-STRAIGHT			120 - Traffic Control TRAFFIC-SIGNAL-OPERATING			82 - No of Citations Issued			
84 - 1st Statute No		84 - 2nd Statute No.		84 - 3rd Statute No		84 - 4th Statute No		84 - 5th Statute No	
122 - Driver Factors NOT-APPLICABLE									
88 - Driver or Pedestrian Cond APPEARED NORMAL			89 - Substance Presence NEITHER-ALCOHOL-NOR-DRUGS-PRESENT						
90 - Alcohol Test TEST NOT GIVEN			90 - Alcohol Content			91 - Drug Test TEST-NOT-GIVEN			

OPERATOR/PEDESTRIAN 01

91 - Drugs Reported
124 - Highway Factors NOT-APPLICABLE

Vehicle

VEHICLE 01	21 - Unit Type AUTOMOBILE	Vehicle Type PASSENGER-CAR				22 - Total Occupants 1
	50 - License Plate Number 56886	57 - Plate Type MUN	58 - State WI	59 - Exp Year	55 - Vehicle Identification Number 1FAPP34P7YW318257	
	50 - Year 2000	51 - Make FORD	52 - Model FOCUS SE	53 - Body Style 4D	54 - Color WHI	100 - Skidmarks to Impact (FI)
	94 - Vehicle Damage FRONT, FRONT DRIVER SIDE					
	95 - Extent Of Damage MODERATE	96 <input checked="" type="checkbox"/> Vehicle Towed Due To Damage		97 - Vehicle Removed By		
	123 - Vehicle Factors NOT-APPLICABLE					

Vehicle Owner

VEH OWNER 01	46 <input type="checkbox"/> Vehicle Owner Same As Operator				
	48 - Vehicle Owner Last Name	46 - First Name	46 - Middle Initial	46 - Suffix	Date Of Birth
	46 - Company Name CITY OF MILWAUKEE				
	47 - Address Street & Number 2142 W CANAL ST		47 - PO Box		
	48 - City MILWAUKEE	48 - State WI	48 - Zip Code 53233	49 - Telephone Number (414) 286-6666 EXT.	

Insurance

INS 01	63 - Liability Insurance Company GOVERNMENT		60 <input type="checkbox"/> Policy Holder Same As Owner
	61 - Policy Holder Last Name	61 - Policy Holder First Name	
	61 - Policy Holder Company		

School Bus

BUS 01	Bus Travelling to/from <input type="radio"/> To <input type="radio"/> From	School Name	Body Make	Seating Capacity
	School District Contracted With			

Operator/Pedestrian

Unit Status	81 - Most Harmful Event Collision With MOTOR VEHICLE IN TRANSPORT	23 - Dir Of Travel WEST	24 - Speed Limit 35
36 - Operating as Classified D CLASS	37 - Endorsements	35 <input type="checkbox"/> Operating Commercial Motor Vehicle	
29 - Driver's License Number M4538747788302	30 - State WI	31 - Expiration Year 2020	34 - On Duty Accident
25 - Operator/Pedestrian Last Name MULANDI	25 - First Name VICTORIA	25 - Middle Initial N	25 - Suffix
32 - Date Of Birth 10/23/1977	33 - Sex FEMALE		



OPERATOR/PEDESTRIAN 02	26 - Address Street & Number 7177 W APPLETON AVE #3				26 - PO Box	
	27 - City MILWAUKEE		27 - State WI	27 - Zip Code 53216	28 - Telephone Number (414) 803-5173 EXT.	
	39 - Seat Position FRONT-SEAT-LEFT-SIDE-(MC/BIKE DRIVER, TRAIN CONDUCTOR)			40 - Safety Equipment SHOULDER-BELT-AND-LAP-BELT-USED		
	38 - Injury Severity C - POSSIBLE INJURY		41 - Airbag DEPLOYED	42 - Ejected NOT-EJECTED	44 <input checked="" type="checkbox"/> Medical Transport	
	43 - Trapped/Extricated NOT-TRAPPED		92 - Pedestrian Location		92 - Pedestrian Action	
	118 - What Driver Was Doing GOING-STRAIGHT		120 - Traffic Control TRAFFIC-SIGNAL-OPERATING		62 - No. of Citations Issued	
	64 - 1st Statute No.	64 - 2nd Statute No.	64 - 3rd Statute No.	64 - 4th Statute No.	64 - 5th Statute No.	
	122 - Driver Factors DISREGARDED-TRAFFIC-CONTROL					
	88 - Driver or Pedestrian Cond APPEARED NORMAL		89 - Substance Presence NEITHER-ALCOHOL-NOR-DRUGS-PRESENT			
	90 - Alcohol Test TEST NOT GIVEN		90 - Alcohol Content		91 - Drug Test TEST-NOT-GIVEN	
	94 - Drugs Reported					
	124 - Highway Factors NOT-APPLICABLE					

Vehicle

VEHICLE 02	21 - Unit Type AUTOMOBILE		Vehicle Type PASSENGER-CAR			22 - Total Occupants 1
	66 - License/Plate Number 15BRWY		67 - Plate Type AU	68 - State WI	69 - Exp Year 2015	85 - Vehicle Identification Number 1J4GL58K83W629878
	50 - Year 2003	51 - Make JEEP	52 - Model LIBERTY LI	53 - Body Style	54 - Color LGR	100 - Skidmarks to Impact (Ft)
	94 - Vehicle Damage FRONT, FRONT DRIVER SIDE, TOP OF VEHICLE					
	95 - Extent Of Damage MODERATE		96 <input checked="" type="checkbox"/> Vehicle Towed Due To Damage		97 - Vehicle Removed By	
	123 - Vehicle Factors NOT-APPLICABLE					

Vehicle Owner

VEH OWNER 02	45 <input checked="" type="checkbox"/> Vehicle Owner Same As Operator					
	48 - Vehicle Owner Last Name MULANDI		46 - First Name VICTORIA		46 - Middle Initial N	48 - Suffix Date Of Birth 10/23/1977
	48 - Company Name					
	47 - Address Street & Number 7177 W APPLETON AVE #3				47 - PO Box	
	48 - City MILWAUKEE		48 - State WI	48 - Zip Code 53216	49 - Telephone Number (414) 803-5173 EXT.	

Insurance

<b>INS 02</b>	63 - Liability Insurance Company <b>UNKNOWN</b>		50 <input type="checkbox"/> Policy Holder Same As Owner
	61 - Policy Holder Last Name		61 - Policy Holder First Name
	61 - Policy Holder Company		

**School Bus**

<b>BUS 02</b>	Bus Travelling to/from <input type="radio"/> To <input type="radio"/> From	School Name	Body Make	Seating Capacity
	School District Contracted With			

**Diagram and Narrative**

<b>DIAGRAM AND NARRATIVE</b>	105 - PHOTOS BY
UNIT #1 WAS W/B ON W WALNUT ST ENTERING INTERSECTION WITH SIGNALS OPERATING AS RED UNIT #1 DISREGARDED THE RED LIGHT AND CRASHED WITH UNIT #2 WHICH WAS S/B ON N 20TH ST WITH THE GREEN LIGHT	

**Witness**

<b>WITNESS 01</b>	107 - Witness Last Name <b>KIDD</b>	107 - First Name <b>EMERALD</b>	107 - Middle Initial <b>M</b>
	108 - Address Street & Number <b>4355 N 104TH ST</b>		108 - PO Box
	109 - Date of Birth <b>4/9/1985</b>	110 - City <b>MILWAUKEE</b>	111 - Telephone Number <b>(414) 213-4480 EXT.</b>

**Officer Information**

<b>OFFICER INFORMATION</b>	126 - Officer Last Name <b>REYES</b>		125 - First Name <b>EDWIN</b>	125 - Middle Initial <b>J</b>	131 - Officer ID <b>05326</b>	
	129 - Law Enforcement Agency No <b>31</b>	130 - Law Enforcement Agency Name <b>MILWAUKEE POLICE DEPARTMENT</b>				
	126 - Law Enforcement Agency Address Street & Number <b>749 WEST STATE STREET</b>					
	127 - City <b>MILWAUKEE</b>		127 - State <b>WI</b>	127 - Zip Code <b>53233</b>	128 - Telephone Number <b>(414) 933-4444 EXT.</b>	
	132 - Date Notified <b>05/07/2014</b>	133 - Time Notified (Military Time) <b>0855</b>	134 - Time Arrived (Military Time) <b>0910</b>		135 - Date Of Report <b>05/07/2014</b>	
	Agency Accident Number <b>14127076B</b>		Police Number	19 - Special Study		
	18 - Agency Space					





# Autosource

## Market-Driven Valuation™

State Farm Insurance is dedicated to delivering exceptional service to you in reference to your claim 49-453X-95401 on a 2003 Jeep Liberty Limited 4WD 4D Wagon. State Farm Insurance has selected Audatex, an independent vehicle valuation company, to prepare a comprehensive vehicle valuation for your vehicle. This valuation report was prepared specifically for your vehicle and represents a fair and accurate value driven by the retail used vehicle market.

### Market Value

# \$7,175



#### N.A.D.A. Value\*\*

\*\*N.A.D.A. Vehicle Description: 2003 JEEP Liberty-V6 Utility 4D Limited 4WD

N.A.D.A. values are as of May, 2014 from the Official Older Used Car Guide, National Edition.

<b>Base Value</b>	<b>\$6,225</b>
<b>Mechanical</b>	
Engine	\$0
Transmission	\$0
<b>Equipment</b>	
Aluminum/Alloy Wheels	Included
Leather Seats	225
Power Sunroof	300
<b>Equipment Subtotal</b>	<b>\$525</b>
<b>Mileage: 112,290 Mi</b>	<b>\$425</b>
<b>Adjusted Total</b>	<b>\$7,175</b>

These current N.A.D.A. values are furnished under license from NADASC. All values Copyright © NADASC 2014.

The values in the N.A.D.A. guide assume a vehicle in clean condition. Appropriate deductions should be made to put a vehicle in salable condition.

**Special Note on Older Vehicles:** N.A.D.A.'s editors believe that most optional equipment has little or no value on older vehicles. This is especially true of options that cost relatively little to begin with and which deteriorate with age or use.

#### Administrative Data

Tony Sardina  
State Farm Insurance

Claimant  
Insured Mulandi, Victoria

Milwaukee Operations Cent Branch  
PO 1619  
Waukesha WI 53186-1619

Claim 49-453X-95401  
Loss Date 05/07/2014  
Loss Type Collision  
Policy  
Other

Estimator Name .  
Estimator Phone .  
Vehicle Location .  
License Number .  
License State .  
License Expiration .  
Specialty Plate Type .  
Prior Damage Amount\$ .  
Prior Damage Desc .  
Supplement Amount \$ .  
Supplement Desc .  
Tow / Other Charges .  
Other Remarks .

**VINSOURCE Analysis**

VIN 1J4GL58K83W629879  
Decodes as 2003 Jeep Liberty Limited 4WD 4D Wagon  
Accuracy Decodes Correctly  
History No activity was reported

**About Your Valuation**

This report contains proprietary information of Audatex and shall not be disclosed to any third party (other than the insured or claimant) without Audatex's prior written consent. If you are the insured or claimant and have questions regarding the description of your vehicle, please contact the insurance company that is handling your claim. Information within VINsource/NICB is provided solely to identify potential duplicative claims activity. User agrees to use such information solely for lawful purposes.

Tax rates contained herein are based on general sales tax data provided by Vertex Inc. Excise, use, registration, licensing and other taxes and fees that may be applicable are not included. Audatex makes no representations or warranties concerning the applicability or accuracy of such tax data.

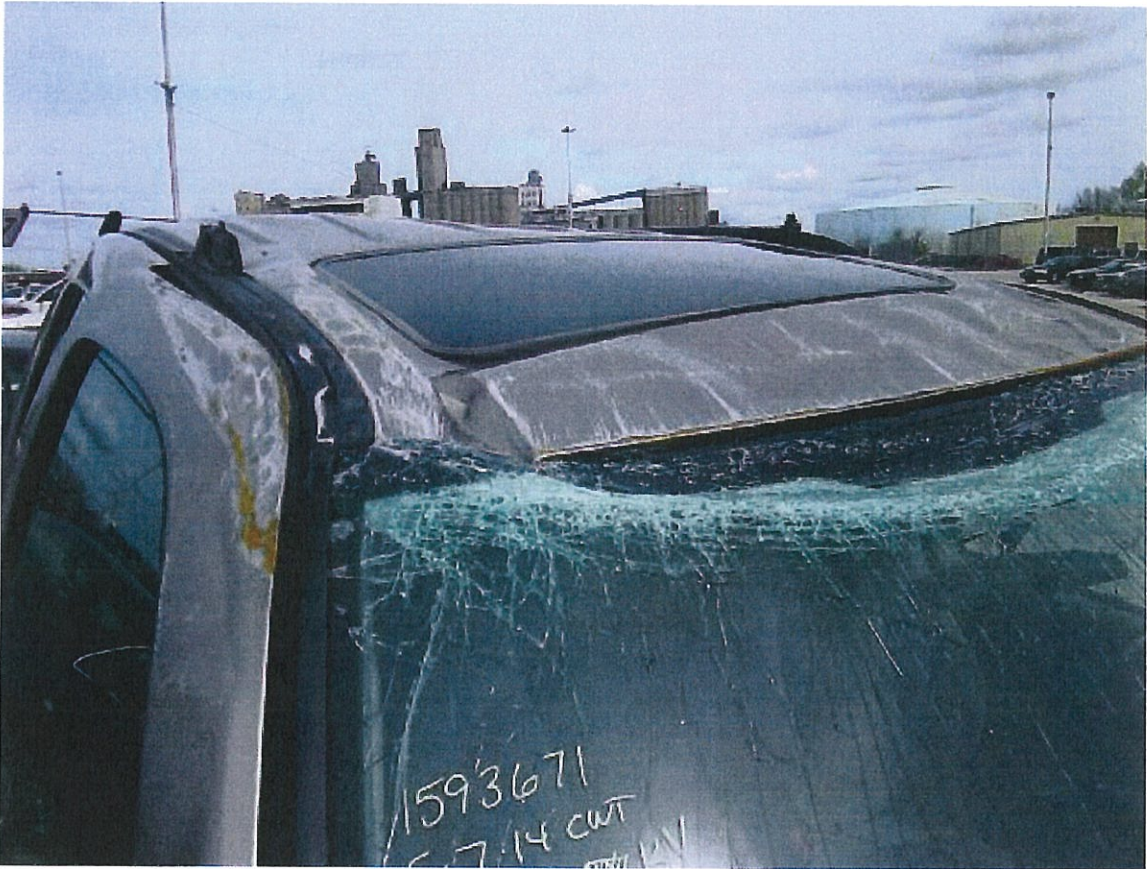
Report Generated by Audatex, a Solera Company

US Pat. No 7912740B2

US Pat. No 8200513B2

US Pat. No 8468038B2

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STATE FARM INS  
PO BOX 52273  
PHEONIX AZ 85072

**HEALTH INSURANCE CLAIM FORM**

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

<input type="checkbox"/> P <input type="checkbox"/> PICA										PICA <input type="checkbox"/> <input type="checkbox"/>													
1. MEDICARE <input type="checkbox"/> (Medicare#)					MEDICAID <input type="checkbox"/> (Medicaid#)		TRICARE <input type="checkbox"/> (ID#/DoD#)		CHAMPVA <input type="checkbox"/> (Member ID#)		GROUP HEALTH PLAN <input type="checkbox"/> (ID#)		FECA BLK LING <input type="checkbox"/> (ID#)		OTHER <input checked="" type="checkbox"/> (ID#)		1a. INSURED'S I.D. NUMBER (For Program in Item 1) 49-453X-954						
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) MULANDI, VICTORIA, N						3. PATIENT'S BIRTH DATE MM DD YY 10 23 1977						SEX M <input type="checkbox"/> F <input checked="" type="checkbox"/>						4. INSURED'S NAME (Last Name, First Name, Middle Initial) MULANDI, VICTORIA, N					
5. PATIENT'S ADDRESS (No., Street) 7177 W APPLETON AVE 3						6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>						7. INSURED'S ADDRESS (No., Street) 7177 W APPLETON AVE 3											
CITY MILWAUKEE			STATE WI			8. RESERVED FOR NUCC USE			CITY MILWAUKEE			STATE WI			11. INSURED'S POLICY GROUP OR FECA NUMBER								
ZIP CODE 53216			TELEPHONE (Include Area Code) ( )			9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) MULANDI, VICTORIA, N			10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			b. AUTO ACCIDENT? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO PLACE (State) WI			c. OTHER ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			11. INSURED'S DATE OF BIRTH MM DD YY 10 23 1977					
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) MULANDI, VICTORIA, N			10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			b. AUTO ACCIDENT? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO PLACE (State) WI			c. OTHER ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			11. INSURED'S DATE OF BIRTH MM DD YY 10 23 1977			SEX M <input type="checkbox"/> F <input checked="" type="checkbox"/>								
11. INSURED'S POLICY GROUP OR FECA NUMBER Y4 49453X954			12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED SIGNATURE ON FILE DATE 05/27/14			13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED SIGNATURE ON FILE			12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED SIGNATURE ON FILE DATE 05/27/14			13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED SIGNATURE ON FILE			14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY 05 07 2014								
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY 05 07 2014			15. OTHER DATE MM DD YY 05 27 2014			16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM 05/07/14 TO 05/27/14			17. NAME OF REFERRING PROVIDER OR OTHER SOURCE 17a. NAME 17b. NPI			18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY			19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) Z22084N0400X								
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE 17a. NAME 17b. NPI			18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY			19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) Z22084N0400X			20. OUTSIDE LAB? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO \$ CHARGES			21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD Ind. A. 8479 B. 72885 C. 30000 D. E. F. G. H. I. J. K. L.			22. RESUBMISSION CODE ORIGINAL REF NO.								
20. OUTSIDE LAB? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO \$ CHARGES			21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD Ind. A. 8479 B. 72885 C. 30000 D. E. F. G. H. I. J. K. L.			22. RESUBMISSION CODE ORIGINAL REF NO.			23. PRIOR AUTHORIZATION NUMBER			24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. EMG D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. ICD-9 Family Part I. ID. QUAL. J. RENDERING PROVIDER ID. #											
23. PRIOR AUTHORIZATION NUMBER			24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. EMG D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. ICD-9 Family Part I. ID. QUAL. J. RENDERING PROVIDER ID. #			25. FEDERAL TAX I.D. NUMBER 391257949			26. PATIENT'S ACCOUNT NO. MULV1000 19016			27. ACCEPT ASSIGNMENT? (For gov. claims, see back) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			28. TOTAL CHARGE \$ 33000			29. AMOUNT PAID \$			30. Rsvd for NUCC Use		
24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. EMG D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. ICD-9 Family Part I. ID. QUAL. J. RENDERING PROVIDER ID. #			25. FEDERAL TAX I.D. NUMBER 391257949			26. PATIENT'S ACCOUNT NO. MULV1000 19016			27. ACCEPT ASSIGNMENT? (For gov. claims, see back) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			28. TOTAL CHARGE \$ 33000			29. AMOUNT PAID \$			30. Rsvd for NUCC Use					
25. FEDERAL TAX I.D. NUMBER 391257949			26. PATIENT'S ACCOUNT NO. MULV1000 19016			27. ACCEPT ASSIGNMENT? (For gov. claims, see back) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			28. TOTAL CHARGE \$ 33000			29. AMOUNT PAID \$			30. Rsvd for NUCC Use								
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) NEAL H. SPOLLACK D.O. SIGNED 05/27/14 DATE			32. SERVICE FACILITY LOCATION INFORMATION CLINIC OF NEUROLOGY 2600 N MAYFAIR RD STE 1120 WAUWATOSA WI 53226-1308 a. 1982803102 b.			33. BILLING PROVIDER INFO & PH # 614 4537780 CLINIC OF NEUROLOGY 2600 N MAYFAIR RD STE 1120 WAUWATOSA WI 53226-1308 a. 1982803102 b.																	

CARRIER  
PATIENT AND INSURED INFORMATION  
PHYSICIAN OR SUPPLIER INFORMATION

790-0129 (02-12) (OCR) 1PT



**EXPLANATION OF REVIEW**  
*This is not a bill*

Claim Number: 49-453X-954

Date of Loss: 05-07-2014

Office Name: State Farm Mutual Automobile  
Insurance Company  
HTLDZ MPC WI

Patient: Victoria N Mulandi  
7177 W APPLETON AVE APT 3  
MILWAUKEE, WI 53216-1951

Provider: Clinic Of Neurology  
2600 N MAYFAIR RD STE 1120  
MILWAUKEE, WI 53226-1308

Claim Handler: Kelley Pietraszewski  
Address: P O Box 52273  
Phoenix, AZ 85072-2273  
Phone: (866) 610-3924 Ext: 2627987172

Named Insured: MULANDI, VICTORIA N  
Policy Number: 1418-964-49A

Date Received: 07-17-2014

Jurisdiction: Wisconsin

Bill Reference

Number: MULVI00019205

TIN: 391257949

Payment Number: 105235268J

Zip of Service: 53226-1308

Diagnosis Codes: 300.00 - Anxiety state, unspecified  
728.85 - Spasm of muscle  
847.9 - Sprain and strain of unspecified site of back

<u>Ln</u>	<u>Date of Service</u>	<u>POS</u>	<u>CPT/ HCPC</u>	<u>MOD/TS</u>	<u>Units</u>	<u>Submitted Amount</u>	<u>Approved Amount</u>	<u>Reason Codes</u>
1	06-20-2014	11	99214		1.00	\$175.00	\$135.36	615

Total Submitted Charges: \$175.00  
 Total Approved Amount: \$135.36  
 Amount Not Payable: \$0.00  
 Deductible: \$0.00  
 CoPay: \$0.00  
 Apportionment / Pro Rata: \$0.00  
 Offset: \$0.00  
 Paid Amount: \$135.36

**Explanations**

615 - The charges have been priced in accordance with the auto provision of your Healthcos contract. For questions, please call 1-800-793-6074. For a Voluntary Provider Network option please call 1-800-793-6074.

**Procedure Guide**

99214 - Office or other outpatient visit for the evaluation and management of an established patient, which requires at least 2 of these 3 key components: A detailed history; A detailed examination; Medical decision making of moderate complexity. Counseling and/or coordination of care with other physicians, other qualified health care professionals, or agencies are ed consistent with the nature of the problem(s) and the patients and/or familys needs. Usually, the presenting problem(s) are of moderate to high severity. Typically, 25 minutes are spent face-to-face with the patient and/or family.



**EXPLANATION OF REVIEW**

*This is not a bill*

**Claim Number:** 49-453X-954

**Date of Loss:** 05-07-2014

**Office Name:** State Farm Mutual Automobile Insurance Company  
HTLDZ MPC WI

**Patient:** Victoria N Mulandi  
7177 W APPLETON AVE APT 3  
MILWAUKEE, WI 53216-1951

**Provider:** Clinic Of Neurology  
2600 N MAYFAIR RD STE 1120  
MILWAUKEE, WI 53226-1308

**Claim Handler:** Kelley Pietraszewski  
**Address:** P O Box 52273  
Phoenix, AZ 85072-2273  
**Phone:** (866) 610-3924 **Ext:** 2627987172

**Named Insured:** MULANDI, VICTORIA N  
**Policy Number:** 1418-964-49A

**Date Received:** 07-17-2014

**TIN:** 391257949

**Jurisdiction:** Wisconsin

**Payment Number:**

**Bill Reference**

**Number:** MULVI00019289

**Zip of Service:** 53226-1308

**Diagnosis Codes:** 300.00 - Anxiety state, unspecified  
728.85 - Spasm of muscle  
847.9 - Sprain and strain of unspecified site of back

<u>Ln</u>	<u>Date of Service</u>	<u>POS</u>	<u>CPT/ HCPC</u>	<u>MOD/TS</u>	<u>Units</u>	<u>Submitted Amount</u>	<u>Approved Amount</u>	<u>Reason Codes</u>
1	07-10-2014	11	99215		1.00	\$220.00	\$0.00	98,5

**Total Submitted Charges:** \$220.00  
**Total Approved Amount:** \$0.00  
**Amount Not Payable:** \$0.00  
**Deductible:** \$0.00  
**CoPay:** \$0.00  
**Apportionment / Pro Rata:** \$0.00  
**Offset:** \$0.00  
**Paid Amount:** \$0.00

**Explanations**

5 - The evaluation and management code used was repeated during the course of care. This high level of code is not usually performed more than once during the course of treatment.  
98 - The procedure code(s) reference by the provider's office was used more than what is normally expected within the scope of a provider per claim.

**Procedure Guide**

99215 - Office or other outpatient visit for the evaluation and management of an established patient, which requires at least 2 of these 3 key components: A comprehensive history; A comprehensive examination; Medical decision making of high complexity. Counseling and/or coordination of care with other physicians, other qualified health care professionals, or agencies with the nature of the problem(s) and the patients and/or families needs. Usually, the problem(s) requiring admisting problem(s) are of moderate to high severity. Typically, 40 minutes are spent face-to-face with the patient and/or family.





**EXPLANATION OF REVIEW**  
*This is not a bill*

**Claim Number:** 49-453X-954

**Date of Loss:** 05-07-2014

**Office Name:** State Farm Mutual Automobile  
Insurance Company  
HTLDZ MPC WI

**Patient:** Victoria N Mulandi  
7177 W APPLETON AVE APT 3  
MILWAUKEE, WI 53216-1951

**Provider:** Clinic Of Neurology  
2600 N MAYFAIR RD STE 1120  
MILWAUKEE, WI 53226-1308

**Claim Handler:** Kelley Pietraszewski  
**Address:** P O Box 52273  
Phoenix, AZ 85072-2273  
**Phone:** (866) 610-3924 **Ext:** 2627987172

**Named Insured:** MULANDI, VICTORIA N  
**Policy Number:** 1418-964-49A

**Date Received:** 07-17-2014

**TIN:** 391257949

**Jurisdiction:** Wisconsin

**Payment Number:**

**Bill Reference**

**Number:** MULVI00019016

**Zip of Service:** 53226-1308

**Diagnosis Codes:** 300.00 - Anxiety state, unspecified  
728.85 - Spasm of muscle  
847.9 - Sprain and strain of unspecified site of back

<u>Ln</u>	<u>Date of Service</u>	<u>POS</u>	<u>CPT/ HCPC</u>	<u>MOD/TS</u>	<u>Units</u>	<u>Submitted Amount</u>	<u>Approved Amount</u>	<u>Reason Codes</u>
1	05-22-2014	11	99204	25	1.00	\$225.00	\$0.00	4,166
2	05-22-2014	11	98926		1.00	\$105.00	\$0.00	71
<b>Total Submitted Charges:</b>						\$330.00		
<b>Total Approved Amount:</b>						\$0.00		
<b>Amount Not Payable:</b>						\$0.00		
<b>Deductible:</b>						\$0.00		
<b>CoPay:</b>						\$0.00		
<b>Apportionment / Pro Rata:</b>						\$0.00		
<b>Offset:</b>						\$0.00		
<b>Paid Amount:</b>						\$0.00		

**Explanations**

- 4 - The CPT/HCPCS procedure code billed is a duplicate of a procedure billed previously.
- 71 - Number of spinal/body regions within the diagnoses submitted by the provider does not correlate to the number of regions as described in the procedure code(s) reported. Additional supporting clinical documentation is required to re-evaluate appropriate level of manipulation for the reconsideration of payment.
- 166 - The provider has used modifier -25 to identify that on this date of service, the patient's condition required a significant, separately identifiable E/M service above and beyond the other service provided or beyond the usual preoperative and postoperative care associated with the procedure that was performed. The E/M service may be prompted by the symptom or condition for which the procedure and/or service were provided. As such, different diagnoses are not required for reporting of the E/M services on the same date. Documentation should be submitted by the provider verifying the usage of this modifier.

**Procedure Guide**

98926 - Osteopathic manipulative treatment (OMT); 3-4 body regions involved

99204 - Office or other outpatient visit for the evaluation and management of a new patient, which requires these 3 key components: A comprehensive history; A comprehensive examination; Medical decision making of moderate complexity. Counseling and/or coordination of care with other physicians, other qualified health care professionals, or agencies are provided consistent with the nature of the problem(s) and the patient's and/or family's needs. Usually, the presenting problem(s) are of low to moderate to high severity. Typically, 45 minutes are spent face-to-face with the patient and/or family.



STATE FARM INS  
PO BOX 52273  
PHEONIX AZ 85072

# HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

<input type="checkbox"/> PICA <span style="float: right;">PICA <input type="checkbox"/></span>														
1. MEDICARE <input type="checkbox"/> (Medicare#) MEDICAID <input type="checkbox"/> (Medicaid#) TRICARE <input type="checkbox"/> (ID#/DoD#) CHAMPVA <input type="checkbox"/> (Member ID#) GROUP HEALTH PLAN <input type="checkbox"/> (ID#) FECA BLK LUNG <input checked="" type="checkbox"/> (ID#) OTHER <input type="checkbox"/> (ID#)					1a. INSURED'S I.D. NUMBER (For Program in Item 1) 49-453X-954									
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) MULANDI, VICTORIA, N					3. PATIENT'S BIRTH DATE MM DD YY 10 23 1977 M <input type="checkbox"/> F <input checked="" type="checkbox"/>		4. INSURED'S NAME (Last Name, First Name, Middle Initial) MULANDI, VICTORIA, N							
5. PATIENT'S ADDRESS (No., Street) 7177 W APPLETON AVE 3 CITY MILWAUKEE STATE WI					6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>		7. INSURED'S ADDRESS (No., Street) 7177 W APPLETON AVE 3 CITY MILWAUKEE STATE WI							
ZIP CODE 53216		TELEPHONE (Include Area Code) ( )			8. RESERVED FOR NUCC USE		ZIP CODE 53216		TELEPHONE (Include Area Code) ( )					
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) MULANDI, VICTORIA, N					10. IS PATIENT'S CONDITION RELATED TO:					11. INSURED'S POLICY GROUP OR FECA NUMBER				
a. OTHER INSURED'S POLICY OR GROUP NUMBER 922552504					a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO					a. INSURED'S DATE OF BIRTH MM DD YY 10 23 1977 M <input type="checkbox"/> F <input checked="" type="checkbox"/>				
b. RESERVED FOR NUCC USE					b. AUTO ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO PLACE (State) WI					b. OTHER CLAIM ID (Designated by NUCC) Y4149453X954				
c. RESERVED FOR NUCC USE					c. OTHER ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO					c. INSURANCE PLAN NAME OR PROGRAM NAME STATE FARM INS				
d. INSURANCE PLAN NAME OR PROGRAM NAME BLUE CROSS BLUE SHIELD					10d. CLAIM CODES (Designated by NUCC)					d. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO If yes, complete items 9, 9a, and 9d.				
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED SIGNATURE ON FILE DATE 07/14/14										13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED SIGNATURE ON FILE				
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY 05 07 2014 QUAL.					15. OTHER DATE QUAL. MM DD YY					16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY				
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE					17a.		18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY							
17b. NPI					19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) ZZ2084N0400X					20. OUTSIDE LAB? \$ CHARGES <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO				
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) A. 8479 B. 72885 C. 30000 ICD Ind. D. E. F. G. H. I. J. K. L.										22. RESUBMISSION CODE ORIGINAL REF. NO.				
23. PRIOR AUTHORIZATION NUMBER										24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. EMG D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) OPT/HCPCS MODIFIER E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. EPSON Family Plan I. ID. QUAL J. RENDERING PROVIDER ID.#				
1 07 10 14 07 10 14 11 99214 ABC 175 00 1 NPI 1497833719														
2														
3														
4														
5														
6														
25. FEDERAL TAX I.D. NUMBER 391257949 SSN EIN <input checked="" type="checkbox"/>					26. PATIENT'S ACCOUNT NO. MULVI000 19289		27. ACCEPT ASSIGNMENT? (For govt. claims, see back) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		28. TOTAL CHARGE \$ 17500		29. AMOUNT PAID \$		30. Rsvd for NUCC Use	
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) NEAL H. POLLACK D.O. SIGNED 07/14/14 DATE					32. SERVICE FACILITY LOCATION INFORMATION CLINIC OF NEUROLOGY 2600 N MAYFAIR RD STE 1120 WAUWATOSA WI 53226-1308 a. 1982803102 b.					33. BILLING PROVIDER INFO & PH # 414 4537780 CLINIC OF NEUROLOGY 2600 N MAYFAIR RD STE 1120 WAUWATOSA WI 53226-1308 a. 1982803102 b.				

CARRIER  
PATIENT AND INSURED INFORMATION  
PHYSICIAN OR SUPPLIER INFORMATION

790-0129 (02-12) (OCR) 1 FT





STATE FARM INS  
PO BOX 52273  
PHEONIX AZ 85072

**HEALTH INSURANCE CLAIM FORM**

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

CARRIER  
PATIENT AND INSURED INFORMATION  
PHYSICIAN OR SUPPLIER INFORMATION

<input type="checkbox"/> PICA <span style="float: right;">PICA <input type="checkbox"/></span>											
1. MEDICARE <input type="checkbox"/> MEDICAID <input type="checkbox"/> TRICARE <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA BLK/LUNG <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>					1a. INSURED'S I.D. NUMBER (For Program in Item 1) 49-453X-954						
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) MULANDI, VICTORIA, N					3. PATIENT'S BIRTH DATE (MM DD YY) SEX 10 23 1977 M <input type="checkbox"/> F <input checked="" type="checkbox"/>						
4. INSURED'S NAME (Last Name, First Name, Middle Initial) MULANDI, VICTORIA, N					5. PATIENT'S ADDRESS (No., Street) 7177 W APPLETON AVE 3						
6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>					7. INSURED'S ADDRESS (No., Street) 7177 W APPLETON AVE 3						
CITY MILWAUKEE		STATE WI		CITY MILWAUKEE		STATE WI		ZIP CODE 53216			
TELEPHONE (Include Area Code) ( )		TELEPHONE (Include Area Code) ( )		9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) MULANDI, VICTORIA, N		10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		11. INSURED'S POLICY GROUP OR FECA NUMBER Y4 49453X954			
9a. OTHER INSURED'S POLICY OR GROUP NUMBER 922552504		9b. RESERVED FOR NUCC USE		9c. RESERVED FOR NUCC USE		10a. AUTO ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO PLACE (State) WI		10b. OTHER ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
10d. CLAIM CODES (Designated by NUCC)		11a. INSURED'S DATE OF BIRTH (MM DD YY) SEX 10 23 1977 M <input type="checkbox"/> F <input checked="" type="checkbox"/>		11b. OTHER CLAIM ID (Designated by NUCC) Y4 49453X954		11c. INSURANCE PLAN NAME OR PROGRAM NAME STATE FARM INS		11d. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO If yes, complete items 9, 9a, and 9d.			
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED SIGNATURE ON FILE DATE 07/29/14					13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED SIGNATURE ON FILE						
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY QUAL 05 07 2014					15. OTHER DATE (MM DD YY) 17a. 17b. NPI						
16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY					17. NAME OF REFERRING PROVIDER OR OTHER SOURCE						
18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY					19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) ZZ2084N0400X						
20. OUTSIDE LAB? \$ CHARGES <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO					21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) A. 8479 B. 72885 C. 30000 D. ICD Ind. E. F. G. H. I. J. K. L.						
22. RESUBMISSION CODE ORIGINAL REF. NO.					23. PRIOR AUTHORIZATION NUMBER						
24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY		B. PLACE OF SERVICE	C. EMG	D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER		E. DIAGNOSIS POINTER	F. \$ CHARGES	G. DAYS OR UNITS	H. EPSDT Part	I. ID. QUAL	J. RENDERING PROVIDER ID. #
1		07 25 14	07 25 14	11	99214 25		BC	175 00	1	NPI	1497833719
2		07 25 14	07 25 14	11	98925		A	85 00	1	NPI	1497833719
3										NPI	
4										NPI	
5										NPI	
6										NPI	
25. FEDERAL TAX I.D. NUMBER 391257949 SSN EIN <input type="checkbox"/> <input checked="" type="checkbox"/>					26. PATIENT'S ACCOUNT NO. MULVI000 19357		27. ACCEPT ASSIGNMENT? (For gov. claims, see back) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		28. TOTAL CHARGE \$ 26000	29. AMOUNT PAID \$	30. Rsvd for NUCC Use
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) NEAL H. POLLACK D.O. SIGNED 07/29/14 DATE					32. SERVICE FACILITY LOCATION INFORMATION CLINIC OF NEUROLOGY 2600 N MAYFAIR RD STE 1120 WAUWATOSA WI 53226-1308 a. 1982803102 b.			33. BILLING PROVIDER INFO & PH # 414 4537780 CLINIC OF NEUROLOGY 2600 N MAYFAIR RD. STE 1120 WAUWATOSA WI 53226-1308 a. 1982803102 b.			

790-0129 (02-12) (OCR) 1PT



EXPLANATION OF REVIEW  
This is not a bill

Claim Number: 49-453X-954

Date of Loss: 05-07-2014

Office Name: State Farm Mutual Automobile  
Insurance Company  
HTLDZ MPC IA NE SD

Patient: Victoria N Mulandi  
7177 W APPLETON AVE APT 3  
MILWAUKEE, WI 53216-1951

Provider: Clinic Of Neurology  
2600 N MAYFAIR RD STE 1120  
MILWAUKEE, WI 53226-1308

Claim Handler: Kelley Pietraszewski  
Address: PO Box 52273  
Phoenix, AZ 85072-2273  
Phone: (800) 889-7144 Ext: 9703954386

Named Insured: MULANDI, VICTORIA N  
Policy Number: 1418-964-49A

Date Received: 08-04-2014

TIN: 391257949

Jurisdiction: Wisconsin

Payment Number: 105264238J

Bill Reference

Number: MULVI00019357

Zip of Service: 53226-1308

Diagnosis Codes: 300.00 - Anxiety state, unspecified  
728.85 - Spasm of muscle  
847.9 - Sprain and strain of unspecified site of back

Ln	Date of Service	POS	CPT/ HCPC	MOD/TS	Units	Submitted Amount	Approved Amount	Reason Codes
1	07-25-2014	11	99214	25	1.00	\$175.00	\$24.40	SF149
2	07-25-2014	11	98925		1.00	\$85.00	\$0.00	SF149

Total Submitted Charges: \$260.00  
Total Approved Amount: \$24.40  
Amount Not Payable: \$0.00  
Deductible: \$0.00  
CoPay: \$0.00  
Apportionment / Pro Rata: \$0.00  
Offset: \$0.00  
Paid Amount: \$24.40

Explanations

SF149 - Policy benefits have been exhausted

Procedure Guide

98925 - Osteopathic manipulative treatment (OMT); 1-2 body regions involved  
99214 - Office or other outpatient visit for the evaluation and management of an established patient, which requires at least 2 of these 3 key components: A detailed history; A detailed examination; Medical decision making of moderate complexity. Counseling and/or coordination of care with other physicians, other qualified health care professionals, or agencies are ed consistent with the nature of the problem(s) and the patients and/or familys needs. Usually, the presenting problemproblem(s) are of moderate to high severity. Typically, 25 minutes are spent face-to-face with the patient and/or family.



# EXPLANATION OF REVIEW

*This is not a bill*

**Claim Number:** 49-453X-954

**Date of Loss:** 05-07-2014

**Office Name:** State Farm Mutual Automobile  
Insurance Company  
HTLDZ MPC IA NE SD

**Patient:** Victoria N Mulandi  
7177 W APPLETON AVE APT 3  
MILWAUKEE, WI 53216-1951

**Provider:** Clinic Of Neurology  
2600 N MAYFAIR RD STE 1120  
MILWAUKEE, WI 53226-1308

**Claim Handler:** Kelley Pietraszewski  
**Address:** PO Box 52273  
Phoenix, AZ 85072-2273  
**Phone:** (800) 889-7144 **Ext:** 9703954386

**Named Insured:** MULANDI, VICTORIA N  
**Policy Number:** 1418-964-49A

**Date Received:** 08-04-2014

**Jurisdiction:** Wisconsin

**Bill Reference**

**Number:** MULVI00019289

**TIN:** 391257949

**Payment Number:** 105264229J

**Zip of Service:** 53226-1308

**Diagnosis Codes:** 300.00 - Anxiety state, unspecified  
728.85 - Spasm of muscle  
847.9 - Sprain and strain of unspecified site of back

<u>Ln</u>	<u>Date of Service</u>	<u>POS</u>	<u>CPT/ HCPC</u>	<u>MOD/TS</u>	<u>Units</u>	<u>Submitted Amount</u>	<u>Approved Amount</u>	<u>Reason Codes</u>
1	07-10-2014	11	99214		1.00	\$175.00	\$135.36	615

**Total Submitted Charges:** \$175.00  
**Total Approved Amount:** \$135.36  
**Amount Not Payable:** \$0.00  
**Deductible:** \$0.00  
**CoPay:** \$0.00  
**Apportionment / Pro Rata:** \$0.00  
**Offset:** \$0.00  
**Paid Amount:** \$135.36

### Explanations

615 - The charges have been priced in accordance with the auto provision of your Healtheos contract. For questions, please call 1-800-793-6074. For a Voluntary Provider Network option please call 1-800-793-6074.

### Procedure Guide

99214 - Office or other outpatient visit for the evaluation and management of an established patient, which requires at least 2 of these 3 key components: A detailed history; A detailed examination; Medical decision making of moderate complexity. Counseling and/or coordination of care with other physicians, other qualified health care professionals, or agencies are ed consistent with the nature of the problem(s) and the patients and/or familys needs. Usually, the presenting problem(s) are of moderate to high severity. Typically, 25 minutes are spent face-to-face with the patient and/or family.



**EXPLANATION OF REVIEW**

*This is not a bill*

**Claim Number:** 49-453X-954

**Date of Loss:** 05-07-2014

**Office Name:** State Farm Mutual Automobile Insurance Company  
HTLDZ MPC IA NE SD

**Patient:** Victoria N Mulandi  
7177 W APPLETON AVE APT 3  
MILWAUKEE, WI 53216-1951

**Provider:** Clinic Of Neurology  
2600 N MAYFAIR RD STE 1120  
MILWAUKEE, WI 53226-1308

**Claim Handler:** Kelley Pietraszewski  
**Address:** PO Box 52273  
Phoenix, AZ 85072-2273  
**Phone:** (800) 889-7144 **Ext:** 9703954386

**Named Insured:** MULANDI, VICTORIA N  
**Policy Number:** 1418-964-49A

**Date Received:** 08-21-2014

**TIN:** 391257949

**Jurisdiction:** Wisconsin

**Payment Number:**

**Bill Reference**

**Number:** MULVI00019431

**Zip of Service:** 53226-1308

**Diagnosis Codes:** 300.00 - Anxiety state, unspecified  
728.85 - Spasm of muscle  
847.9 - Sprain and strain of unspecified site of back

<u>Ln</u>	<u>Date of Service</u>	<u>POS</u>	<u>CPT/ HCPC</u>	<u>MOD/TS</u>	<u>Units</u>	<u>Submitted Amount</u>	<u>Approved Amount</u>	<u>Reason Codes</u>
1	08-08-2014	11	99214		1.00	\$175.00	\$0.00	C524

**Total Submitted Charges:** \$175.00  
**Total Approved Amount:** \$0.00  
**Amount Not Payable:** \$0.00  
**Deductible:** \$0.00  
**CoPay:** \$0.00  
**Apportionment / Pro Rata:** \$0.00  
**Offset:** \$0.00  
**Paid Amount:** \$0.00

**Explanations**

C524 - Policy Benefits have been exhausted.

**Procedure Guide**

99214 - Office or other outpatient visit for the evaluation and management of an established patient, which requires at least 2 of these 3 key components: A detailed history; A detailed examination; Medical decision making of moderate complexity. Counseling and/or coordination of care with other physicians, other qualified health care professionals, or agencies are ed consistent with the nature of the problem(s) and the patients and/or familys needs. Usually, the presenting problem(s) are of moderate to high severity. Typically, 25 minutes are spent face-to-face with the patient and/or family.



STATE FARM INS  
PO BOX 52273  
PHEONIX AZ 85072

**HEALTH-INSURANCE CLAIM FORM**

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

<input checked="" type="checkbox"/> PICA 1. MEDICARE (Medicare#) <input type="checkbox"/> MEDICAID (Medicaid#) <input type="checkbox"/> TRICARE (ID#/DoD#) <input type="checkbox"/> CHAMPVA (Member ID#) <input type="checkbox"/> GROUP HEALTH PLAN (ID#) <input type="checkbox"/> FECA BLK LUNG (ID#) <input checked="" type="checkbox"/> OTHER (ID#) <input type="checkbox"/>	1a. INSURED'S I.D. NUMBER (For Program in Item 1) <b>49-453X-954</b>																																																																																																																		
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) <b>MULANDI, VICTORIA, N</b>	3. PATIENT'S BIRTH DATE (MM DD YY) SEX <b>10 23 1977 M</b> <input checked="" type="checkbox"/> F <input type="checkbox"/>																																																																																																																		
5. PATIENT'S ADDRESS (No., Street) <b>7177 W APPLETON AVE 3</b>	6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>																																																																																																																		
CITY: <b>MILWAUKEE</b> STATE: <b>WI</b> ZIP CODE: <b>53216</b> TELEPHONE (Include Area Code): <b>( )</b>	7. INSURED'S ADDRESS (No., Street) <b>7177 W APPLETON AVE 3</b>																																																																																																																		
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) <b>MULANDI, VICTORIA, N</b>	10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO b. AUTO ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO PLACE (State) <b>WI</b> c. OTHER ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO																																																																																																																		
a. OTHER INSURED'S POLICY OR GROUP NUMBER <b>922552504</b>	11. INSURED'S POLICY GROUP OR FECA NUMBER <b>Y4 49453X954</b>																																																																																																																		
b. RESERVED FOR NUCC USE	a. INSURED'S DATE OF BIRTH (MM DD YY) SEX <b>10 23 1977 M</b> <input type="checkbox"/> F <input checked="" type="checkbox"/>																																																																																																																		
c. RESERVED FOR NUCC USE	b. OTHER CLAIM ID (Designated by NUCC) <b>Y4 49453X954</b>																																																																																																																		
d. INSURANCE PLAN NAME OR PROGRAM NAME <b>BLUE CROSS BLUE SHIELD</b>	c. INSURANCE PLAN NAME OR PROGRAM NAME <b>STATE FARM INS</b>																																																																																																																		
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED <u>SIGNATURE ON FILE</u> DATE <u>08/14/14</u>	13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED <u>SIGNATURE ON FILE</u>																																																																																																																		
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) (MM DD YY) QUAL. <b>05 07 2014</b>	15. OTHER DATE (MM DD YY) QUAL. _____																																																																																																																		
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE 17a. _____ 17b. NPI _____	16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION (MM DD YY) FROM TO _____																																																																																																																		
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) <b>ZZ2084N0400X</b>	18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES (MM DD YY) FROM TO _____																																																																																																																		
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD Ind. A. <b>8479</b> B. <b>72885</b> C. <b>30000</b> D. _____ E. _____ F. _____ G. _____ H. _____ I. _____ J. _____ K. _____ L. _____	20. OUTSIDE LAB? \$ CHARGES <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO																																																																																																																		
24. A. DATE(S) OF SERVICE From To B. PLACE OF SERVICE C. EMG D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) E. DIAGNOSIS POINTER F. \$ CHARGES G. DAYS OR UNITS H. EPSON Family Plan I. ID. QUAL J. RENDERING PROVIDER ID. #	22. RESUBMISSION CODE ORIGINAL REF. NO. _____																																																																																																																		
<table border="1"> <tr> <td>1</td><td>08</td><td>08</td><td>14</td><td>08</td><td>08</td><td>14</td><td>11</td><td></td><td>99214</td><td></td><td></td><td>ABC</td><td>175</td><td>00</td><td>1</td><td></td><td>NPI</td><td>1497833719</td> </tr> <tr> <td>2</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>NPI</td><td></td> </tr> <tr> <td>3</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>NPI</td><td></td> </tr> <tr> <td>4</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>NPI</td><td></td> </tr> <tr> <td>5</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>NPI</td><td></td> </tr> <tr> <td>6</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>NPI</td><td></td> </tr> </table>	1	08	08	14	08	08	14	11		99214			ABC	175	00	1		NPI	1497833719	2																	NPI		3																	NPI		4																	NPI		5																	NPI		6																	NPI		23. PRIOR AUTHORIZATION NUMBER _____
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25. FEDERAL TAX I.D. NUMBER <b>391257949</b> SSN EIN <input type="checkbox"/> <input checked="" type="checkbox"/>	26. PATIENT'S ACCOUNT NO. <b>MULVI000 19431</b>																																																																																																																		
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) <b>NEAL H. POLLACK D.O.</b>	27. ACCEPT ASSIGNMENT? (For govt. claims, see back) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO																																																																																																																		
SIGNED <u>08/14/14</u> DATE	28. TOTAL CHARGE \$ <b>17500</b> 29. AMOUNT PAID \$ _____ 30. Rsvd for NUCC Use																																																																																																																		
32. SERVICE FACILITY LOCATION INFORMATION <b>CLINIC OF NEUROLOGY 2600 N MAYFAIR RD STE 1120 WAUWATOSA WI 53226-1308</b>	33. BILLING PROVIDER INFO & PH # <b>014 537780</b> <b>CLINIC OF NEUROLOGY 2600 N MAYFAIR RD STE 1120 WAUWATOSA WI 53226-1308</b>																																																																																																																		
a. <b>1982803102</b> b. _____	a. <b>1982803102</b> b. _____																																																																																																																		

780-012B (02-12) (OCR) 1PT

CARRIER  
PATIENT AND INSURED INFORMATION  
PHYSICIAN OR SUPPLIER INFORMATION

**\*\*TRAILER PAGE\*\***  
Claim Number: 49-453X-954



RBZ0006Z  
 State Farm Mutual Automobile Insurance Company

### Auto Payments by COL

Route To: Brian Spencer

#### BASIC CLAIM INFORMATION

Claim Number: 49-453X-954  
 Date of Loss: 05-07-2014  
 Policy Number: 1418-964-49A  
 Named Insured: MULANDI, VICTORIA N

#### 400 - COLL

C denotes consolidated payment  
 E denotes EFT payment  
 P previously converted payment from CAT/CMR

Payment Number	Issued Date	Participant	Payable COL	Pay Cd	Status	Amount	Auth ID	Rsn Cd
105155446J	05-23-2014	Named Insured(s)	400	2	Paid	\$2,792.28	MIK5	
105155448J	05-23-2014	Named Insured(s)	400	1	Paid	\$3,874.02	MIK5	
<b>Total:</b>						<b>\$6,666.30</b>		

#### 600 - MPC

C denotes consolidated payment  
 E denotes EFT payment  
 P previously converted payment from CAT/CMR

Payment Number	Issued Date	Participant	Payable COL	Pay Cd	Status	Amount	Auth ID	Rsn Cd
105264229J	08-14-2014	VICTORIA N MULANDI	600	2	Paid	\$135.36	C4KF	
105264238J	08-14-2014	VICTORIA N MULANDI	600	1	Paid	\$24.40	C4KF	
105235268J	07-24-2014	VICTORIA N MULANDI	600	2	Paid	\$135.36	C4KF	
105219523J	07-14-2014	VICTORIA N MULANDI	600	2	Paid	\$89.50	C4KF	
105218334J	07-11-2014	VICTORIA N MULANDI	600	2	Paid	\$181.49	C4KF	
105215863J	07-10-2014	VICTORIA N MULANDI	600	2	Paid	\$207.65	C4KF	
105215866J	07-10-2014	VICTORIA N MULANDI	600	2	Paid	\$44.75	C4KF	
105215868J	07-10-2014	VICTORIA N MULANDI	600	2	Paid	\$181.49	C4KF	
<b>Total:</b>						<b>\$1,000.00</b>		