

## FALSE ALARM REDUCTION STRATEGY APPLETON POLICE DEPARTMENT

MONTH	2006	2007	2008	2009	2010
JANUARY	85	63	56	36	44
FEBRUARY	76	67	60	37	
MARCH	68	56	44	41	
APRIL	60	49	52	41	
MAY	76	37	69	50	
JUNE	71	55	59	50	
JULY	121	59	64	53	
AUGUST	94	47	58	49	
SEPTEMBER	68	60	64	47	
OCTOBER	65	57	54	35	
NOVEMBER	62	56	62	34	
DECEMBER	63	55	66	49	
TOTAL	909	661	708	522	

The total number of false alarms in 2005 was 1025, which is the baseline number prior to discussions about the false alarm reduction strategy. Work began in 2006 to reduce false alarms. The number of false alarms in 2006 was 909. This was a reduction of 11% from 2005. In 2007 the new alarm ordinance took effect and the total was 661, which was a 35.5% reduction from the baseline number. This resulted in 364 fewer calls for service. In 2008 there were 708 false alarms, which is a 7% increase from 2007, but still a 31% reduction from the baseline in 2005.

On December 15, 2008 the Outagamie County Communications Center implemented a procedure to require that Enhanced Call Verification procedures be used by alarm monitoring stations before they will dispatch officers. It is believed that this has resulted in further false alarm reductions. In 2009 there were 522 false alarms, which was a 26% reduction from 2008, resulting in 186 fewer calls for service.

Since this program was started, there has been an overall reduction in false alarms of 49%.