

TO - WHOM IT MAY CONCERN THIS IS
ABOUT YOU ALL - SEWER BUSTED - FROM
THE SEWER PIPE - THESE PIPE SHOULD
BE CHECK BY YOU OR A LITTLE MORE
OFTEN IT WERE SO BAD IT WENT ALL
IN MY BASEMENT IT CAUSE A MESS - THERE
I HAVE TO GET SOME PEOPLE TO CLEAR
ALL THAT MESS OUT CAUSE BY YOUR COMPANY
AND WHEN I CALL THE FIRST TIME TO
YOU ALL COMPANY THAT AGENT GOT HER A
GOOD LAUGH - I ASK HER WHAT SO FUNNY ON
THIS - SHE CHECK WITH SOME PEOPLE - SHE SAID
AND SHE STATED TO ME THEY ALL LAUGH - I
THOUGH ~~SO~~ RUDE FOR THEM ALL TO BE LAUGHING
LIKE MORAN AND IDOTT - I WERE THINKING
TO MYSELF IF THEY HAD THE SAME PROBLEM
I BET THEY WOULD NOT BE LAUGHING THEN
THEY WOULD FEEL THE SAME WAY AND I TOLD
THAT AGENT I WONT TO GET MY MONEY
BACK OF WHAT I PAID TO THE QUAMBER - I
FEEL I SHOULD BE REFUND THIS BACK TO ME
AS YOU SEE ON THE INVOICE OR I FEEL I
SHOULD GET MORE BACK BECAUSE OF YOU ALL
SEWER ALL MESSED UP - THOSE AGENT WHO
WERE LAUGHING SHE SAID I WONT GET
NO REFUND - I SAID TO HER I WILL GET IT
BACK WHEN I GO OFF THE PHONE WITH
HER - I SAID TO MYSELF IF I DO NOT GET
IT BACK I WILL TAKE THIS TO COURT I WILL
CONTACT THE CLERK OF COURT - I WILL CALL
WHO EVER IN CHARGE THERE I'M NOT
GOING TO LET THIS GO BELIEVE I'M NOT
A HAPPY CAMPER ON THIS - I HAVE BILLS TO
PAY - AND I WILL KEEP IN CONTACT UNTIL I GET
MY MONEY - OR I WILL SEE YOU ALL IN COURT
AND THE ONES WHO LAUGHING AND HAVING

FUN-WITH-ME-AND-WHEN-IT-HAPPEN
TO-THEM-THEY-WILL-FEEL-BAD-OR
MAYBE-THEY-WONT-GOD-AND-JESUS,
BOTH-WILL-PUNISH-THEM-AND-YOUR
COMPANY-THEY-DO-NOT-UGLASS-DOING
TO-PEOPLE-AND-TO-OF-EVERY-THING-YOUR
WATER-ARE-HIGH-AND-THEN-ON-TO-OF
EVERYTHING-YOU-ALL-CHARGE-FOR-THE
SEWER-AND-STREET-LIGHT-WHICH-IS
SO-FAR-GONE-NOW-I-WOULD-LIKE-TO
GET-MY-REFUND-AND-I-HOPE-IT-TAKE-FOR
EVER-I-NEED-MY-MONEY-TO-USE-OR
PUT-BACK-ON-MY-CARD-I-PUT-IT-ON
THE-~~NUMBER~~ ON-THIS-INVOICE-ASK
FOR-STEVE-HESSL-HE-SENT-HIS
SON-HERE-TO-DO-THE-JOB-AND-ALSO
I-WOULD-LIKE-FOR-MY-INVOICE-BACK
I-DID-NOT-GET-A-COPY-I'M-WALKING
A-CANE-JUST-HAPPEN-RECENTLY-I-
CANNOT-CAN-COME-OUT-TO-GET-IT-OR
GET-A-COPY-FOR-THIS-I-HOPE-THIS
TAKE-VERY-LONG-FOR-A-RESPONSE-OR-MY
REFUND-I-NEED-THAT-MONEY-AS-A-
THE-SEWER-BUSTED-THE-PLUMBER
TOLD-ME-SO-AND-THE-SEWER-TO-BE-CHECK
AGAIN-BY-ONE-OF-YOUR-WORKER-NO-JOKE

O.K.

O.S. I HOPE-IT
GET-ATTENTION
ON-THIS-O.K.
THANK-YOU
GOOD-BYE-FOR
NOW-I-HOPE
I-DO-NOT-HAVE
TO-CALL-AGAIN

Sincerely
Shellie Iwarsen
6924 W. Chamber St
Milwaukee WI
53210



6818 South Dory Drive • Franklin, Wisconsin 53132 • Tel.: 414-698-4528

Shellie Townsend,
6724 W Chambers St
Milwaukee, WI 53210

4/4-800-4922 WORK:

DATE: 12-15-23

Plugged sewer

AUTHORIZED BY:

Anger sewer from front clean out to street

ASK FOR - STEVE - HESSLE ~~HE~~
SENT - HIS - SON

OTHER CONCERNS / ADDITIONAL WORK:

[illegible]

CONFIRMATION BY:

30 DAY SERVICE GUARANTEE ON REPAIRS NEW PARTS AS PER MANUFACTURER WARRANTY.
SERVICE CHARGE OF 2% PER MONTH WILL BE CHARGED ON ALL INVOICES UNPAID AFTER 30 DAYS.
OWNER IS RESPONSIBLE FOR ALL COLLECTION COSTS ON UNPAID BALANCES.