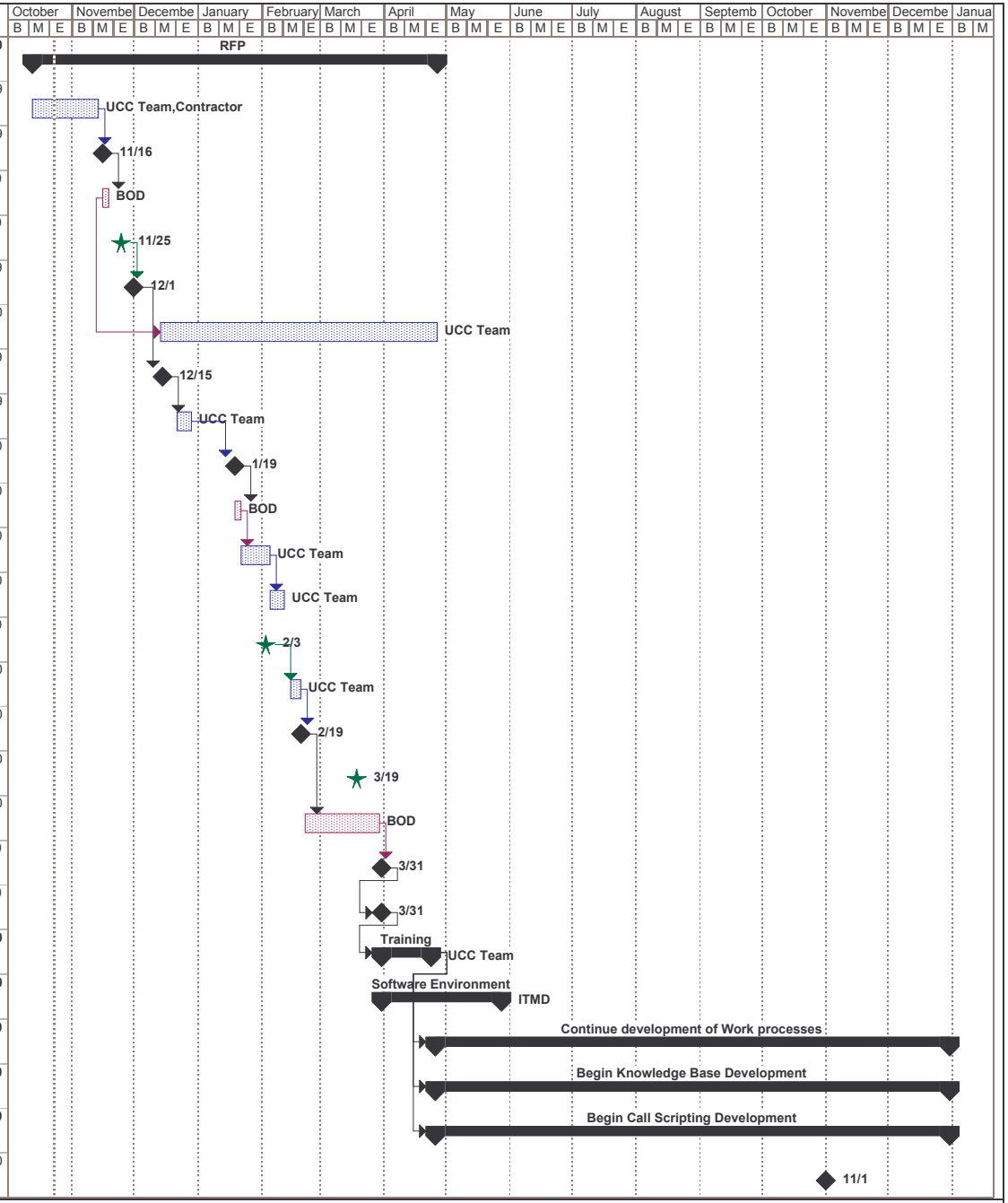
ID	Task Name	Duration	Start	Finish
1	**RFP**	**140 days**	**Tue 10/13/09**	**Mon 4/26/10**
2	Development of RFP	24 days	Tue 10/13/09	Fri 11/13/09
3	RFP to Procurement Services for Review	0 days	Mon 11/16/09	Mon 11/16/09
4	Prepare and Publish RFP	3 days	Mon 11/16/09	Wed 11/18/09
5	**Communication File to F&P - UCC RFP content**	0 days	Wed 11/25/09	Wed 11/25/09
6	RFP Release Date	0 days	Tue 12/1/09	Tue 12/1/09
7	Process Mapping	96 days	Mon 12/14/09	Mon 4/26/10
8	Questions Due	0 days	Tue 12/15/09	Tue 12/15/09
9	Response to questions	5 days	Tue 12/22/09	Mon 12/28/09
10	Proposals Due	0 days	Tue 1/19/10	Tue 1/19/10
11	Review Proposals for requirements	3 days	Tue 1/19/10	Thu 1/21/10
12	Committee Review of Proposals	10 days	Fri 1/22/10	Thu 2/4/10
13	Evaluation Committee Meetings	5 days	Fri 2/5/10	Thu 2/11/10
14	**Communication File to F&P - RFP Responses**	0 days	Wed 2/3/10	Wed 2/3/10
15	Interviews & Demos	5 days	Mon 2/15/10	Fri 2/19/10
16	Begin Contract Negotiations	0 days	Fri 2/19/10	Fri 2/19/10
17	**Communication File to F&P - Project Update**	0 days	Fri 3/19/10	Fri 3/19/10
18	Contract Negotiations	26 days	Mon 2/22/10	Mon 3/29/10
19	Contract Executed	0 days	Wed 3/31/10	Wed 3/31/10
20	Start of Implementation	0 days	Wed 3/31/10	Wed 3/31/10
21	**Training**	**18 days**	**Wed 3/31/10**	**Fri 4/23/10**
24	**Software Environment**	**42 days**	**Wed 3/31/10**	**Thu 5/27/10**
29	**Continue development of Work processes**	**179 days**	**Mon 4/26/10**	**Thu 12/30/10**
31	**Begin Knowledge Base Development**	**179 days**	**Mon 4/26/10**	**Thu 12/30/10**
33	**Begin Call Scripting Development**	**179 days**	**Mon 4/26/10**	**Thu 12/30/10**
35	Implementation of Phase 1	0 days	Mon 11/1/10	Mon 11/1/10



Project: UCC timeline
Date: Fri 10/23/09

Task | Progress | Summary | External Tasks | Deadline
Split | Milestone | Project Summary | External Milestone