

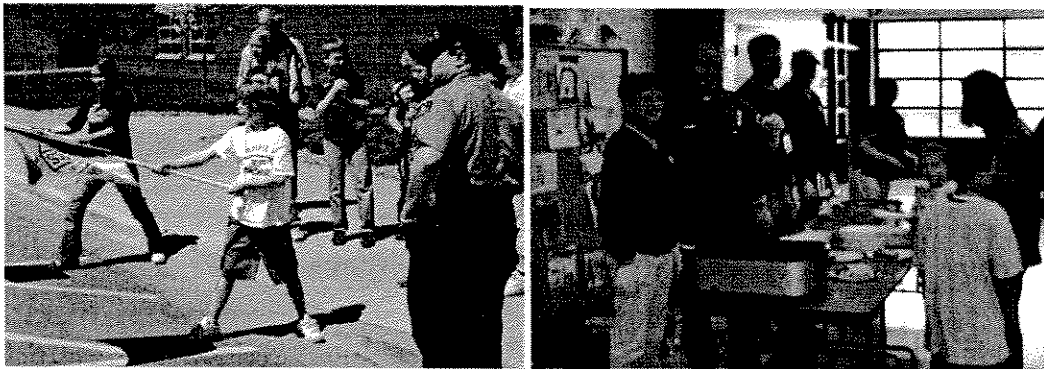
2004 Annual Report  
Lakeville Police Department

## Community Service Officers

### Community Service Officers – Animal Control – Park Rangers

The **Community Services Division** of the Lakeville Police Department employs three full-time Community Public Safety Officers and three part-time Community Service Officers. Additionally, during the summer months, the division includes three seasonal Park Rangers.

These non-sworn community service positions fulfill a vital role in the day-to-day operations of the police department by performing work tasks that do not require the services of a sworn officer. This allows police officers to remain focused on their community policing function, while at the same time, bringing a greater level of service to the citizens of the community.

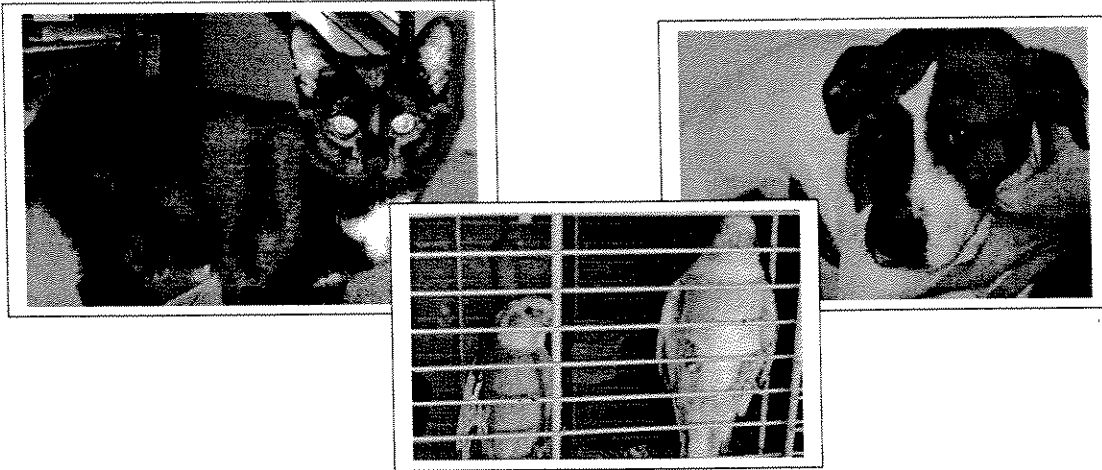


Typical CPSO and CSO duties include:

Lakeville,  
Minnesota

- Responding to general calls for service
- Responding to animal complaints
- Conducting department tours
- Assisting with the annual Bicycle Safety Program
- Providing safety presentations during summer programs
- Providing traffic and crowd control at crash or crime scenes
- Station and grounds maintenance
- Inter-department mail delivery
- Squad cleaning and maintenance

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The Lakeville Police Department's **Animal Control Program** has been in existence since the early 1990s and focuses on administration and enforcement of the city's animal ordinances.

Typical Animal Control activities include:

- Investigation of general animal complaints
- Investigation of animal bite complaints
- Investigation of animal abuse, neglect, or abandonment complaints
- Monitoring of dogs deemed to be potentially dangerous
- Providing animal safety awareness presentations at schools and community fairs
- Administration of dog licensure program
- Conducting local rabies clinics in association with local veterinarians



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**Park Rangers** are employed during the summer months to assist the department in patrolling the cities parks and responding to complaints in these areas.



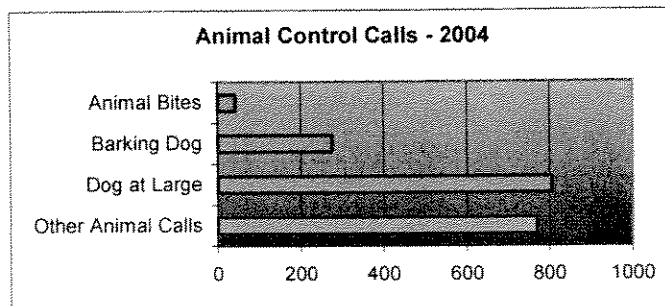
Typical Park Ranger activities include:

- Patrol of parks, beaches, and boat launches
- Assist with varied tournament style events taking place in the parks
- Assist with a variety of Pan-O-Prog events



### Statistics

Calls for Service for CSOs: 2,468  
Animal Control Calls for Service : 1,893  
Park Rangers – Total Citations: 160  
Written Warnings: 72  
Verbal Warnings: 259



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Personnel

During 2004, the Community Services Division experienced several changes in personnel.

- ACO Barb Bulver administrates the Animal Control Program. Barb has worked with animals for about 20 years, the last five of which have been with the Lakeville Animal Control program. She is certified with the Minnesota Animal Control Association and the National Animal Control Association.
- CPSO Roger Yost continued to assist in the training of the seasonal Park Rangers
- CPSO Jim Dronen left the division upon his promotion to Patrol Officer
- CSO Thor Streff-Howe was promoted to CPSO to fill the position vacated by Jim Dronen. He also completed his law enforcement education and is pursuing a career as a police officer.
- CSO Nels Engstrom completed his law enforcement education and is pursuing a carrer as a police officer.
- CSO Jeff Hanson ended his year in the division with a promotion to Patrol Officer for 2005.
- Park Ranger Shannon Thom continued to serve the community in this seasonal capacity.
- Park Ranger Hanna Hansen continued to serve the community in this seasonal capacity.
- Park Ranger Ben Koestner continued to serve the community in this seasonal capacity.

**Web Sites of interest:**

The American Humane Society provides a "Just for Kids" site with information about staying safe around dogs. The site can be reached at:  
<http://www.americanhumane.org/kids/dogs.htm>.

If you're interested in birds of prey, visit the University of Minnesota's Raptor Center at:  
[http://www.ahc.umn.edu/ahc\\_content/colleges/vetmed/Depts\\_and\\_Centers/Raptor\\_Center/?nav=9484&parent=1353&type=S&content\\_path=colleges/vetmed/Depts\\_and\\_Centers/Raptor\\_Center&content\\_name=Raptor\\_Center&pic=Vet\\_sign.jpg&gif=Raptor\\_Center](http://www.ahc.umn.edu/ahc_content/colleges/vetmed/Depts_and_Centers/Raptor_Center/?nav=9484&parent=1353&type=S&content_path=colleges/vetmed/Depts_and_Centers/Raptor_Center&content_name=Raptor_Center&pic=Vet_sign.jpg&gif=Raptor_Center).

Have your children take this quiz & find out if they know how to behave around dogs:  
<http://www.ark4pets.com/bitequiz.html>.

For City of Lakeville Parks and Recreation information, click on:  
<http://www.ci.lakeville.mn.us/departments/parksrecreation.htm>.