

# RAFAEL LUCIANO

## PROFFESIONAL EXPERIENCE

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March 2000 – Present  
*McDonald's Franchisee*

August 2002 – July 2003  
*McDonald's Coop President*

August 2001 – July 2002  
McDonald's Coop Vice President

December 1979 – January 1995  
Held various Management positions at Xerox Corp.

- District Service Program Manager.
- Field Service Manager.
- Customer Service Support Manager

## EDUCATION

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- M.A. in Sociology from "Universidad Nacional Autonoma de Mexico".
- B. A in Psychology from University of Puerto Rico
- Extensive management training at Xerox.
- Bilingual. Spanish / English.

## COMMUNITY INVOLVEMENT

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- President of "Comite 617" lobbied successfully to change housing subsidy laws in Puerto Rico
- President of "Condominio Parque Centro Owners Association"
- Board member of Montehiedra Community Association