

November 13, 2001

Attorney Grant F. Lanley
Mr. Robert M. Overhalt
Office of City Attorney/Milwaukee City Clerk
200 E. Wells Street, Suite 800
Milwaukee, Wisconsin 53202-3551

RE: C.I. File No: 01-S-316

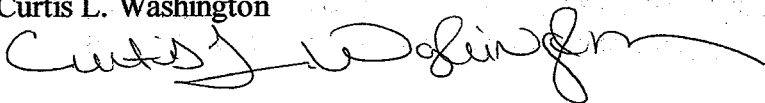
Dear Respective Parties:

In response to your October 30, 2001 letter which was postmarked November 2, 2001 and which I received on November 5, 2001, I make the following comments. I have made several additional telephone calls to the Division of Infrastructure Services and have received information that there is a record of my request to repair the pot hole on August 28, 2001. Moreover, it was also suggested that notice regarding defective potholes are not always handled in an expeditiously manner.

In addition to, on November 12, 2001 I spoke with Mr. Jeff Dellemann (286-2078) who stated that their records reflect that on September 26, 2001 subsequent repairs were made to the faulty pavement and/or pothole. Given that the City had relied upon information from the Division of Infrastructure to reject my claim due to lack of knowledge, it is my firm belief that based upon my additional evidence, the city should reconsider its October 30, 2001 decision and compensate me for my sustained property damage due to the city's failure to repair and/or maintain a hazard free street.

Your prompt attention within the next 20 days is appreciated.

Sincerely,
Curtis L. Washington



CITY OF MILWAUKEE
2001 NOV 19 PM 2:59
RONALD D. LEONHARDT
CITY CLERK

951 North 29th Street
Milwaukee, Wisconsin 53208

Curtis L. Washington

September 11, 2001

City Clerk
Attn: Claims
200 E Wells St Room 205
Milwaukee WI 53202-3567

CITY OF MILWAUKEE
2001 SEP 13 PM 1:36
RONALD D. LEONHARDT
CITY CLERK

Dear Sir or Madam:

Enclosed is an itemized receipt, noting the cost of repairs required on my 2001 Toyota Corolla, as a result of damages incurred due to a pothole.

On August 28, 2001, at approximately 3110 West Center Street, I hit a pothole as I was traveling west on West Center Street. This incident occurred at 12:45 PM.

I am requesting the City of Milwaukee to reimburse me for the damages and the repair cost of \$453.43.

Should you have any questions, you may contact me at 414-344-3294.

Sincerely,



CURTIS L. WASHINGTON

CITY OF MILWAUKEE
RECEIVED
OFFICE OF
CITY ATTORNEY
01 SEP 13 PM 3:34

WILDE TOYOTA

3225 S. 108th Street
WEST ALLIS, WISCONSIN 53227
Telephone (414) 545-8010



CUSTOMER NO. 97550		ADVISOR SCOTT BERTHELSEN		CARD NO. 1243	620	DATE OFFERED BACK 08/30/01	INVOICE NO. TOC3292316
CURTIS L WASHINGTON		LABOR RATE	LICENSE NO.	MILEAGE IN 11329	COLOR SANDRIFT ME	STOCK NO. T9090	
951 N 29 STREET		YEAR/MAKE/MODEL 01/TOYOTA/COROLLA/4DR CE 4SPD AUTO		DELIVERY DATE E 10/28/00	DELIVERY MILES 34		
MILWAUKEE, WI 53208		VEHICLE ID. NO. 1HXRK12117442626		SELLING DEALER NO.	PRODUCTION DATE		
RESIDENCE PHONE 414-334-3194		BUSINESS PHONE 414-251-7749		R.O. DATE 08/30/01	MILEAGE OUT MO: 11329		
LABOR & PARTS							
JW 1 10TDZ		FRONT SUSPENSION					TLCH(S):1164
		CHECK FOR POT HOLE DAMAGE PASS FRONT					
		DIAG. REPLACE RIGHT FRONT TIRE, RIM AND HUBCAP					97.00
PARTS	QTY	FP NUMBER	DESCRIPTION		UNIT PRICE		
JOB # 1	1		TIRE		72.00	72.00	
JOB # 1	1	42621-AB030	CAP. WHEEL		87.22	87.22	
JOB # 1	1	42611-1A140-01	WHEEL, DISC		98.21	98.21	
					JOB # 1 TOTAL PARTS	257.43	
					JOB # 1 TOTAL LABOR & PARTS	354.43	
JW 2:10TOZALN		FRONT WHEEL ALIGN					TECH(S):1164
		HIT POT HOLE					
		ALIGN FRONT SUSPENSION TO FACTORY SPECIFICATIONS					69.95
PARTS	QTY	FP NUMBER	DESCRIPTION		UNIT PRICE		
					JOB # 2 TOTAL PARTS	0.00	
					JOB # 2 TOTAL LABOR & PARTS	69.95	
MISC	CODE	DESCRIPTION		CONTROL NO			
JOB # A		SS HAZARDOUS WASTE REMOVAL/SHOP SUPP				5.00	
					TOTAL - MISC	5.00	
ESTIMATE							
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING							
ORIGINAL ESTIMATE OF \$/5.00 (+TAX)							
APPROVED REVISED ESTIMATE (# 1) OF \$430.00 (+TAX) ON 08/30/01 AT 04:41pm							
BY CURTIS L WASHINGTON COMMENTS							
TOTALS							
WILDE TOYOTA IS PLEASED TO OFFER LIFETIME WARRANTY ON					TOTAL LABOR....		
PURCHASED REPLACEMENT MUFFLERS, EXHAUST PIPES, STRUTS AND					TOTAL PARTS....		
STRUT INSERTS FOR ALL TOYOTAS.					TOTAL SUBLET...		
					TOTAL S.O.G....		
					TOTAL MISC CHG.		
					TOTAL MISC DISC		
					TOTAL TAX.....		
ALL OF US AT WILDE TOYOTA THANK YOU FOR YOUR BUSINESS!!!					TOTAL INVOICE \$		
*****					453.43		
* PAID DATE: 8/31/01 // CUSTOMER PAY = \$							
* EXT WARR PAY = \$							

by chapter 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-9911.

951 N. 29 STREET

MILWAUKEE, WI 53208

RESIDENCE PHONE

BUSINESS PHONE

414-334-3124

414-251-7749

C# 102800

YEAR/MAKE/MODEL

01/TOYOTA/COROLLA/4DR CE 4SPD AUTO E 10/23/00

VEHICLE ID. NO.

1 N X R K 1 2 L 1 1 7 4 4 9 6 2 6

F.T.E. NO.

P.O. NO.

DELIVERY DATE

10/23/00

SELLING DEALER NO.

R.O. DATE

08/30/01

DELIVERY MILES

34

PRODUCTION DATE

MILEAGE OUT

MO: 11329

LABOR & PARTS

J# 1 10T0Z

FRONT SUSPENSION

TLCH(S):1164

97.00

CHECK FOR POT HOLE DAMAGE PASS FRONT
DIAG, REPLACE RIGHT FRONT TIRE, RIM AND HUBCAP

PARTS	QTY	PP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	TIRE		72.00
JOB # 1	1	42621-AB030	CAP, WHEEL	87.22
JOB # 1	1	42611-1A140-01	WHEEL, DISC	98.21

JOB # 1 TOTAL PARTS

257.43

JOB # 1 TOTAL LABOR & PARTS

354.43

J# 2:10T0ZALN

FRONT WHEEL ALIGN

TECH(S):1164

69.95

HIT POT HOLE
ALIGN FRONT SUSPENSION TO FACTORY SPECIFICATIONS

PARTS	QTY	PP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2 TOTAL PARTS 0.00				
JOB # 2 TOTAL LABOR & PARTS 69.95				

JOB # 2 TOTAL PARTS

0.00

JOB # 2 TOTAL LABOR & PARTS

69.95

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	SS	HAZARDOUS WASTE REMOVAL/SHOP SUPP	
TOTAL - MISC			5.00

5.00

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING

ORIGINAL ESTIMATE OF \$75.00 (+TAX)

APPROVED REVISED ESTIMATE (# 1) OF \$430.00 (+TAX) ON 08/30/01 AT 04:41pm

BY CURTIS L WASHINGTON COMMENTS

TOTALS

WILDE TOYOTA IS PLEASED TO OFFER LIFETIME WARRANTY ON
PURCHASED REPLACEMENT MUFFLERS, EXHAUST PIPES, STRUTS AND

TOTAL LABOR....

166.95

TOTAL PARTS....

257.43

TOTAL SUBJECT

0.00