

3/11/2025

 COPY

OFFICE OF CITY ATTORNEY
18 MAR '25 AM09:07

Attn: Claims

To who it may concern. My name is Mr. Armando Kelly and this letter is in appeal to the ticketing and towing of a Grey 2024 year, Hyundai make and Elantra model with Kentucky State license plate number K7S084 rental vehicle owned by Enterprise Rent-A-Car in my possession on January 19th, 2025 at around 1 pm from my residence at 522 E. Burleigh Street Milwaukee, WI 53212. My place of residence is a two- family home that consists of an lower unit (522) where I reside, and a upper unit (522A) where my neighbor resides. We are both owners of personal vehicles. He is aware that I travel out of town from time to time on occasions with the use of a rental vehicle to make those trips. On the morning of Sunday January 19th, after from returning from my trip one of those vehicles was parked in back of our residence. My intentions were to be at my residence briefly then depart from there soon after. Unfortunately, I inadvertently due to a lack of rest had fallen asleep before that could transpire.

My neighbor had made an effort to contact me to confirm that it was my vehicle but after several calls and a text message had received no answer. In his text message he stated that due to not being able to reach me and confirm it was my vehicle that he would make the decision to contact the city parking enforcement and have it removed from the property. By the time I had awaken the vehicle was no longer present. I became aware my neighbor's attempt to reach me on after the vehicle had been towed. I spoke to him afterwards and he expressed that he had attempted to reach me via phone, the text message I received and even knocked on my door but received no answer. Due to lack of confirmation and in suspicion that the vehicle may have been abandoned and/or stolen, he contacted the City of Milwaukee to report the vehicle and requested that it be removed from the property.

I contacted parking enforcement and explained that the vehicle was in my name and that I resided at the address from where it was removed and expressed that it had been a rental vehicle that was due back on that upcoming Monday and that I was able to produce a contract for with all the verifiable information but was told that due to the weekend, that the tow lot was closed for that day and the following upcoming day Monday being a federal holiday the tow lot would be open for only limited hours. I contacted the tow lot that morning and was told that even though the vehicle contract was in my name that I would have to have Enterprise contact the tow lot to authorize the release of the vehicle. It was also explained to me that due to the situation under normal circumstances, I would be able to speak to the desk supervisor and explain the situation to make a request for the fees to waived. Being that it had been a holiday that individual wasn't available and my the only other option would have been to leave the vehicle and wait until the following day to speak to someone. Being that the vehicle was due back that very same evening and I would have incurred additional charges it was in my best interest at that time in light of the current events to just retrieve the vehicle to return to the rental company.

This event was unintended by myself as well as my neighbor being that we both share living space and available parking where we reside. Due to his lack of information and misperception of the situation, it prompted him to make the request to parking enforcement to have the vehicle removed from the property, something he would not have chosen if he had been able to communicate with me during his attempts to make contact and confirm the presence of the vehicle. I ask that due to the nature of this isolated occurrence that it be heavily taken into consideration and this appeal be granted. Thank you.

2025 MAR 17 P 2:41
CITY OF MILWAUKEE
CITY CLERK'S OFFICE



City
of
Milwaukee

DEPARTMENT OF PUBLIC WORKS – TOW LOT
3811 West Lincoln Avenue
Milwaukee, WI, 53215
TDD: (414) 286-2700

Payment Receipt

190

RECORD ID: 2505190

SPACE: F 128

Receipt # R95637



Cashier:	tacolem
Released To Other	armando kelly
Payment Date:	1/20/2025 11:40 AM

VEHICLE INFORMATION

License: K7S084	State:	Make: HYUN	Year: 2024	Model: Elantra
VIN #	KMHL4DG9RU769279	Color:	GRAY	

FEE	AMOUNT
142272970 K7S084 KY 142272970 K7S084 HYUN	\$75.00
Tow Fee	\$150.00
Grand Total	\$225.00

PAYMENT INFORMATION

Credit Card	\$225.00
Paid Amount	\$225.00
Change	\$0.00
Due	\$0.00

CREDIT CARD INFORMATION

AUTHORIZATION CODE	CARD BRAND	CARD NUMBER	ENTRY METHOD	AMOUNT
414109	VISA	6081	Chip Read	\$225.00



CUSTOMER SIGNATURE

3:14 81%

81%

← F Franco

Sunday, Jan 19 • 12:35 PM

hey Armando, do you
happen to know whose
car that is parked by
our driveway?

please let me know if
that car belongs to you
or I'm calling the
parking enforcement
i can't have my car
blocked like that

→ Tuesday, Jan 21 • 7:14 AM

⊕ RCS mess...

III

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E167 (03-22)

GEICO

PO BOX 9512
Fredericksburg, VA 22403-9512

Presorted
First-Class Mail
U.S. Postage
PAID
GEICO

**IMPORTANT INSURANCE POLICY
INFORMATION: OPEN IMMEDIATELY**

GIANFRANCO FONSECA
522A E BURLEIGH ST
MILWAUKEE WI 53212-2119

57 BAQOIP1 53212

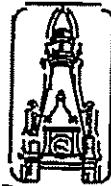
City Attorney Claim Response

Adjuster: Michelle Thompson-Gray

Today's Date: 03/24/2025

Claimant: Armando Kelly

File Number: 1044-2025-509



City
of
Milwaukee

Vehicle Information

VIN: KMHLP4DG9RU769279

Make: Hyundai

Model: Elantra

Year: 2024

Claim Summary: Claimant is appealing the ticket and towing of this vehicle

Investigation Results

Narrative: After discussing this tow incident with the City of Milwaukee's Citation Review Manager, it has been determined that this incident was a legitimate ticket and tow. The claimant was obstructing another individual's vehicle, which led the owner of that vehicle to request the towing service. This is now a civil matter, should the claimant seek reimbursement for the costs incurred for the ticket and towing services.

- Tender**
- Deny**
- Pay**

Tow Lot Management

Mark Anderson Mark Anderson
Interim Tow Lot Manager

Tow Company*	<input type="text" value="ALL CITY TOWING"/>	
Tow Company License #	<input type="text"/>	
Tow Truck Driver	<input type="text" value="-Select--"/>	
Tow Truck	<input type="text" value="-Select-"/>	
WreckerTow #/Invoice#	<input type="text" value="2501725"/>	
Phone	<input type="text" value="414-559-1820"/>	
Flat Bed * <input checked="" type="radio"/> Yes <input type="radio"/> No		
Wrecker Type	<input type="text" value="Regular"/>	
Towed From Address *	<input type="text" value="522 E Burleigh St, Milwaukee, WI 53212, USA"/>	
Relocate <input checked="" type="radio"/> Yes <input type="radio"/> No		
Towed To *	<input type="text" value="Agency Lot"/>	
Impound Lot *	<input type="text" value="DPW TOW LOT"/>	
Address	<input type="text" value="3811 WEST LINCOLN AVENUE 53215"/>	
Phone	<input type="text" value="(414) 286-2700"/>	
Lot Space	<input type="text" value="F128"/>	
Driver Details	<input type="text" value="Elijah Rauch -E0001"/>	

Notes

Dispatch/Instructions

Notes Max 500 Characters



GOVTOW - CITY OF MILWAUKEE PROD



WELCOME: AWARNER

Tow Info	Owner Info	Disposition	Inventory	Dates
Media	Documents	Communications	View / Search	Status: Impound Release
Record Id: 2505190 / Vehicle Details: Passenger Car / K7S084 / KY / KMHLP4DG9RU769279 / Reason: OBSTRUCTING DRIVEWAY/GARAGE / Received On: 1/19/2025 / /				

**Request**

Created Date/Time

1/19/2025

1:23 PM

Requested By

DPW

Officer Name

AMBER WILLIS

Emp #

035447

Squad #

964

Complaint #

Zone

North

Tow Type

Illegally Parked

Tow Reason *

32-B-OBSTRUCTING DRIVEWAY/GARAGE

Request #

R253010

Report #

AP Issue #

Citation #

142272970

Vehicle InfoState/Plate * NO PLATE

KY

K7S084

**Rental Agreement Summary**

RA#: 6ZHVNL
Renter: ARMANDO KELLY
ENTERPRISE PLUS
Billing Cycle: 24-HOUR

 Dates & Times **Location****Pick up**

310 W WISCONSIN AVE
Friday, January 17, 2025 5:05 PM STE 170A
Start Charges: MILWAUKEE,
Friday, January 17, 2025 5:05 PM WI 53203-4304
(414) 223-3720

Anticipated Return

310 W WISCONSIN AVE
Monday, January 20, 2025 5:00 PM STE 170A
MILWAUKEE,
WI 53203-4304
(414) 223-3720

 Vehicle

2024 HYUN ELAN 4LMT GRAY MED License: KY K7S084
VIN: KMHLP4DG9RU769279 Vehicle: 7WW5QP
Pickup: 01/17/2025 @ 5:05 PM ODO: 18849 Fuel: 3/4

Vehicle Condition:

No Damage Documented

 Summary of Charges **Estimated Renter Charges**

Charges	Price/Unit	Total
TIME & DISTANCE 1/17/25-1/20/25	\$37.78 / Day	\$113.34

NO CHARGE DISTANCE 1/17/25-1/20/25	\$0.00 / Mile	\$0.00
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DAILY RATE: \$37.78 / Day

HOURLY RATE: \$12.59 / Hour

Optional Protections Accepted

No optional protections accepted.

Optional Protections Declined

SLP	@ \$13.00 / Day	\$0.00
DW/CDW OPTIONAL	@ \$30.00 / Day	\$0.00
PERSONAL EFFECTS COVERAGE	@ \$7.50 / Day	\$0.00
RAP	@ \$6.99 / Day	\$0.00

Renter Acknowledgement of Accepted and Declined
Protections



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RECORD ID: 2505190

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Paid Amount	\$225.00
Change	\$0.00
Due	\$0.00

CREDIT CARD INFORMATION

Authorization Code	Card Brand	Card Number	Entry Method	Amount
414109	VISA	6081	Chip Read	\$225.00



CUSTOMER SIGNATURE



Potential Disposal

 Auction Scrap

Projected Revenue

Process Date



Save



Tow History



Audit History



Audit History PDF



Hold History



Stolen Info

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