

3/11/2025

 COPY

OFFICE OF CITY ATTORNEY  
18 MAR '25 AM 09:07

Attn: Claims

To who it may concern. My name is Mr. Armando Kelly and this letter is in appeal to the ticketing and towing of a Grey 2024 year, Hyundai make and Elantra model with Kentucky State license plate number K7S084 rental vehicle owned by Enterprise Rent-A-Car in my possession on January 19<sup>th</sup>, 2025 at around 1 pm from my residence at 522 E. Burleigh Street Milwaukee, WI 53212. My place of residence is a two- family home that consists of an lower unit (522) where I reside, and a upper unit (522A) where my neighbor resides. We are both owners of personal vehicles. He is aware that I travel out of town from time to time on occasions with the use of a rental vehicle to make those trips. On the morning of Sunday January 19<sup>th</sup>, after from returning from my trip one of those vehicles was parked in back of our residence. My intentions were to be at my residence briefly then depart from there soon after. Unfortunately, I inadvertently due to a lack of rest had fallen asleep before that could transpire.

My neighbor had made an effort to contact me to confirm that it was my vehicle but after several calls and a text message had received no answer. In his text message he stated that due to not being able to reach me and confirm it was my vehicle that he would make the decision to contact the city parking enforcement and have it removed from the property. By the time I had awoken the vehicle was no longer present. I became aware my neighbor's attempt to reach me on after the vehicle had been towed. I spoke to him afterwards and he expressed that he had attempted to reach me via phone, the text message I received and even knocked on my door but received no answer. Due to lack of confirmation and in suspicion that the vehicle may have been abandoned and/or stolen, he contacted the City of Milwaukee to report the vehicle and requested that it be removed from the property.

I contacted parking enforcement and explained that the vehicle was in my name and that I resided at the address from where it was removed and expressed that it had been a rental vehicle that was due back on that upcoming Monday and that I was able to produce a contract for with all the verifiable information but was told that due to the weekend, that the tow lot was closed for that day and the following upcoming day Monday being a federal holiday the tow lot would be open for only limited hours. I contacted the tow lot that morning and was told that even though the vehicle contract was in my name that I would have to have Enterprise contact the tow lot to authorize the release of the vehicle. It was also explained to me that due to the situation under normal circumstances, I would be able to speak to the desk supervisor and explain the situation to make a request for the fees to waived. Being that it had been a holiday that individual wasn't available and my the only other option would have been to leave the vehicle and wait until the following day to speak to someone. Being that the vehicle was due back that very same evening and I would have incurred additional charges it was in my best interest at that time in light of the current events to just retrieve the vehicle to return to the rental company.

This event was unintended by myself as well as my neighbor being that we both share living space and available parking where we reside. Due to his lack of information and misperception of the situation, it prompted him to make the request to parking enforcement to have the vehicle removed from the property, something he would not have chosen if he had been able to communicate with me during his attempts to make contact and confirm the presence of the vehicle. I ask that due to the nature of this isolated occurrence that it be heavily taken into consideration and this appeal be granted. Thank you.

CITY OF MILWAUKEE  
2025 MAR 17 P 2:41  
CITY CLERK'S OFFICE



DEPARTMENT OF PUBLIC WORKS - TOW LOT  
3811 West Lincoln Avenue  
Milwaukee, WI, 53215  
TDD: (414) 286-2700

## Payment Receipt

190

RECORD ID: 2505190

SPACE: F 128

Receipt # R95637



Cashier:

tacolem

Released To Other

armando kelly

Payment Date:

1/20/2025 11:40 AM

### VEHICLE INFORMATION

License: K7S084 State: Make: HYUN Year: 2024 Model: Elantra  
VIN # KMHL4DG9RU769279 Color: GRAY

FEE	AMOUNT
142272970 K7S084 KY 142272970 K7S084 HYUN	\$75.00
Tow Fee	\$150.00
Grand Total	\$225.00

### PAYMENT INFORMATION

Credit Card	\$225.00
Paid Amount	\$225.00
Change	\$0.00
Due	\$0.00

### CREDIT CARD INFORMATION

AUTHORIZATION CODE	CARD BRAND	CARD NUMBER	ENTRY METHOD	AMOUNT
414109	VISA	6081	Chip Read	\$225.00

CUSTOMER SIGNATURE

Sunday, Jan 19 • 12:35 PM

hey Armando, do you  
happen to know whose  
car that is parked by  
our driveway?

please let me know if  
that car belongs to you  
or I'm calling the  
parking enforcement

i can't have my car  
blocked like that

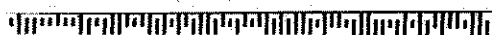
↓  
Tuesday, Jan 20 • 7:14 AM

E167 (03-22)

**GEICO**

PO BOX 9512  
Fredericksburg, VA 22403-9512

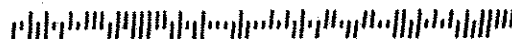
IMPORTANT INSURANCE POLICY  
INFORMATION: OPEN IMMEDIATELY



GIANFRANCO FONSECA  
522A E BURLEIGH ST  
MILWAUKEE WI 53212-2119



57 BAQCIP1 53212



Presorted  
First-Class Mail  
U.S. Postage  
PAID  
GEICO

**CS** CamScanner

## City Attorney Claim Response

Adjuster: Michelle Thompson-Gray

Today's Date: 03/24/2025

Claimant: Armando Kelly

File Number: 1044-2025-509



### Vehicle Information

VIN: KMHLP4DG9RU769279

Make: Hyundai

Model: Elantra

Year: 2024

**Claim Summary:** Claimant is appealing the ticket and towing of this vehicle

### Investigation Results

**Narrative:** After discussing this tow incident with the City of Milwaukee's Citation Review Manager, it has been determined that this incident was a legitimate ticket and tow. The claimant was obstructing another individual's vehicle, which led the owner of that vehicle to request the towing service. This is now a civil matter, should the claimant seek reimbursement for the costs incurred for the ticket and towing services.

☒ Tender

☐ Deny

☐ Pay

Tow Lot Management

Wade Anderson  
Wade Anderson  
Interim Tow Lot Manager

Tow Company\*

ALL CITY TOWING

Tow Company License #

Tow Truck Driver

--Select--

Tow Truck

--Select--

WreckerTow #/Invoice#

2501725

Phone

414-559-1820

Flat Bed \* ☒ Yes ☐ No

Wrecker Type

Regular

Towed From Address \*

522 E Burleigh St, Milwaukee, WI 53212, USA

Relocate ☐ Yes ☒ No

Towed To \*

Agency Lot

Impound Lot \*

DPW TOW LOT

Address

3811 WEST LINCOLN AVENUE 53215

Phone

(414) 286-2700

Lot Space

F128

Driver Details

Elijah Rauch -E0001

## Notes

Dispatch/Instructions

VIC









Notes Max 500 Characters

VIC

0

## GOVTOW - CITY OF MILWAUKEE PROD

WELCOME: AWARNER Logout

 Tow Info  Owner Info  Disposition  Inventory  Dates  
 Media  Documents  Communications View / Search Status: ImpoundRelease  
Record Id : 2505190 / Vehicle Details : Passenger Car / K7S084 / KY / KMHLP4DG9RU769279  
Reason : OBSTRUCTING DRIVEWAY/GARAGE / Received On : 1/19/2025 / /

Vehicle Info

Hold Information

## Request

Created Date/Time

1/19/2025

1:23 PM

Requested By

DPW

Officer Name

AMBER WILLIS

Emp #

035447

Squad #

964

Complaint #

Zone

North

Tow Type

Illegally Parked

Tow Reason \*

32-B-OBSTRUCTING DRIVEWAY/GARAGE

Request #

R253010

Report #

AP Issue #

Citation #

142272970

## Vehicle Info

State/Plate \* ☐ NO PLATE

KY

K7S084



Rental Agreement Summary  
RA#: 6ZHVNL  
Renter: ARMANDO KELLY  
ENTERPRISE PLUS  
Billing Cycle: 24-HOUR



#### Dates & Times



#### Location

##### Pick up

Friday, January 17, 2025 5:05 PM	310 W WISCONSIN AVE
Start Charges:	STE 170A
Friday, January 17, 2025 5:05 PM	MILWAUKEE,
	WI 53203-4304
	(414) 223-3720

##### Anticipated Return

Monday, January 20, 2025 5:00 PM	310 W WISCONSIN AVE
	STE 170A
	MILWAUKEE,
	WI 53203-4304
	(414) 223-3720



#### Vehicle

2024 HYUN ELAN 4LMT GRAY MED	License: KY K7S084
VIN: KMHLP4DG9RU769279	Vehicle: 7WW5QP
Pickup:	ODO:1884Fuel:3/4
01/17/2025 @ 5:05 PM	

##### Vehicle Condition:

No Damage Documented



#### Summary of Charges



#### Estimated Renter Charges

Charges	Price/Unit	Total
TIME & DISTANCE 1/17/25-1/20/25	\$37.78 / Day	\$113.34
NO CHARGE DISTANCE 1/17/25-1/20/25	\$0.00 / Mile	\$0.00

DAILY RATE: \$37.78 / Day

HOURLY RATE: \$12.59 / Hour

#### Optional Protections Accepted

No optional protections accepted.

#### Optional Protections Declined

SLP	@ \$13.00 / Day	\$0.00
DW/CDW OPTIONAL	@ \$30.00 / Day	\$0.00
PERSONAL EFFECTS COVERAGE	@ \$7.50 / Day	\$0.00
RAP	@ \$6.99 / Day	\$0.00

Renter Acknowledgement of Accepted and Declined  
Protections





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RECORD ID: 2505190

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Cashier:

lacoem



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**Potential Disposal**☐ Auction☐ Scrap

Projected Revenue

Process Date

 Save  Tow History  Audit History  Audit History PDF  Hold History

 Stolen Info

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