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September 9, 2025

To the Honorable Common Council
of the City of Milwaukee
Room 205 – City Hall

RE: Communication from CAMERON CANADY; CALEB ADAMS
C.I. File Nos. 1029-2024-2231; 1029-2024-2230

Dear Council Members:

Mr. Cameron Canady (driver) and Caleb Adams (passenger), were traveling in his 2017 Dodge Ram 1500 truck, when his vehicle drove into a sinkhole approximately 3 feet deep surrounded by water from a water main break that occurred on December 6, 2024, at N 18th & W. Vienna Street. Mr. Canady submitted a total damage claim of \$15,000 for injuries to include, but not limited to, medical expenses, loss of income and pain and suffering, of which \$2,492.89, is for vehicle repairs.

Mr. Caleb Adams was a passenger in the vehicle and has submitted a claim in the amount of \$7,500, for injuries.

We have investigated this matter with Milwaukee Water Works (MWW). Our investigation determined that on November 28, 2024, MWW responded to and repaired a 8" water main on W. Vienna St, approximately 16' west of 18th Street. MWW Field staff placed orange barricades around a small sinkhole that formed around the area and continued to monitor the area until December 3, 2024, when a cold asphalt patch could be placed over the repairs and the barricades were removed.

Further investigation revealed that on December 6, 2024, MWW responded to a call regarding a leak in the street near the same location as the prior main break. MPD also received reports of a hazard after which the claimant(s) drove thru and fell into a sinkhole covered with water. MWW field investigators were dispatched to the scene and performed shut off procedures, repairs were made to the water main, and a temporary patch was placed.

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Page Two

It is our position that the cause of this water main break was not related to any negligent acts or omissions of the City of Milwaukee. Milwaukee Water Works responded in a timely manner when the utility received notice of the leak. As such, we recommend that these claim(s) be denied.

Very truly yours,


EVAN C. GOYKE
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ECG/NES/cdr

Enclosures

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