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June 17, 2025

To the Honorable Common Council
of the City of Milwaukee
Room 205 – City Hall

Re: Communication from FATEIA ROSS
C.I. File No. 1048-2025-756

Dear Council Members:

Ms. Fateia Ross alleges she sustained damage to her property on December 16, 2024, when water flooded 3-4 feet deep in her basement at her residence of 3919 N. 42nd Street.

Ms. Ross submitted a damage claim in the amount of \$10,526.92, for loss of her personal property, plus \$95,000 for sentimental items and emotional distress.


We have completed our investigation into this matter with Milwaukee Water Works (MWW). Our investigation determined that on December 16, 2024, MWW responded to a report of a leak in the street on W. Roosevelt and N. Sherman Blvd, and completed emergency shut off procedures to four gates for the 12" water main. The main was shut down by 12:30 p.m. MWW reported that due to a sloped topography, water that flowed from the 12" water main pooled around other yards and houses within a 1-2 block radius from the main break. MWW hired a contractor to complete repairs to the main, and the main was placed back in service by 9:45pm.



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Ms. Ross's damages are of sentimental value and cannot be completely substantiated. It is our position that MWW responded to the leak in a timely manner. The cause of this water main break was not related to any negligent acts or omissions of the City of Milwaukee. As such, we recommend that the claim be denied.

Very truly yours,



EVAN C. GOYKE
City Attorney



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DEPUTY City Attorney

ECG/NES/MTG/cdr

Enclosure

1048-2025-756/298158