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September 14, 2006

A.K. Ogunkunle
10086 West Leon terrace
Milwaukee, WI 53224

RE: A.K. Ogunkunle
C.I. File No: 06-S-145

Dear Mr. Ogunkunle:

We have received your claim in the amount of \$1,421.47, relating to damage sustained to your water service and carpeting on April 3, 2006 allegedly due to your water meter being replaced and the water service being restored to your home.

Our investigation reveals the Milwaukee Water Works (MWW) did not respond to your home on April 3, 2006. Their records do note a MWW meter technician was dispatched to this location on March 31, 2006 to investigate a meter off. The technician observed a defective inlet valve. He also noted the basement floor was wet and both the inlet and outlet valves of the service were in the off position. He exchanged the meter, but was unable to turn the water on due to the damaged inlet valve that was in the off position. The MWW records further reflected the homeowner was aware of this condition and a plumber was going to be called to repair the inlet valve. The homeowner requested that the water be turned off at the curb for said repairs. The technician was unable to locate the curb stop, so he contacted the MWW Distribution Center to take care of this request. The records noted this was done within 2 hours of the 3:00 p.m. arrival time of the technician on March 31, 2006.

The MWW next contact with this property was on April 10, 2006 at 2:00 p.m. The MWW received a call on that date and the water service was turned back on at the curb, because they had been advised the repairs were completed. Since the problem was pre-existing with the equipment that the MWW customer is responsible for and the MWW followed proper procedures, the City cannot accept liability and we are denying your claim.


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If you wish to appeal this decision, you may do so by sending a letter within 21 days of the date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,



GRANT F. LANGLEY
City Attorney



ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
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