

September 23, 2008

CITY OF MILWAUKEE

08 SEP 29 AM 9:12

City Clerk  
ATTN: Claims  
200 E Wells St Room 205  
Milwaukee, WI 53202-3567

RONALD D. LEONHARDT  
CITY CLERK

CITY OF MILWAUKEE  
RECEIVED  
2008 SEP 26 PM 3:29  
OFFICE OF  
CITY ATTORNEY

TO WHOM IT MAY CONCERN:

I am writing in reference to the basement water damage that my house incurred on the evening of June, 7<sup>th</sup> 2008.

On the above date my residence at 8232 W Morgan Avenue had 27 inches of sewer backup water. This water came into my basement during the hours of 5pm and 10:30pm. The water came in so fast and strong that the two sump pumps that I have couldn't keep up. Eventually the water was above their motors. As you can imagine this was a very stressful and scary time.

I did call the Milwaukee Sewer hotline and notified them that water was coming up through the floor drain. They informed me that someone would come and check it out. (They did send a crew around 12:30am the next morning. At that time the water had stopped coming in and they said there was nothing they could do due to the heavy rains.)

My neighbor called the Milwaukee Fire Department when his basement starting to flood and the electric power strips started floating. When they arrived they turned off the electric in his home. When I saw the Fire Department I ask them to help me and of course the only thing they could do for me was to turn off the electric and gas and tell me not to go into the basement.

We used a gas powered generator and a submersible pump during the night to pump some of the water out of the basement. We were able to start bailing out water and getting our two sump pumps working again by the next morning. Then the clean up could start.

I have enclosed pictures of the mess and destruction from the flooding and am asking the city to help offset the expenses. We didn't have flood insurance nor sewer backup insurance. If you think of it we are miles away from any creek and I couldn't tell you how far away from a river. So this type of insurance wasn't something we though about.

We needed to replace some important pieces of equipment in the basement. The water heater needed to be replaced before the heating contractor would turn the gas back on and he also strongly suggested that we have a new motor put in the furnace at a cost of \$406.25. The washer and dryer did work after a week with a fan blowing on them, but the computer was damaged beyond repair. I use this computer to work from home two days a week so it was necessary to replace. (My work does not provide a work station. They did borrow me a laptop to use during the time it took to get a new unit). The carpeting and the tools floated as you can see from the attached pictures. The freezer filled with water high enough to cover the bottom two racks and the door and outside walls absorbed water so this needed to be replaced and the food tossed out.

The sump pumps also died from all the extra work I think. My treadmill was probably the saddest thing for me to break. It was purchased on December 15<sup>th</sup> and of course I didn't purchase the extended warranty, but I don't think that would have covered water damage.

I have included a list of the important things and the items that we couldn't salvage during the cleanup. I have also included with this letter pictures of the items that needed to be tossed so you can see the physical amount of the loss.

It is very hard to put a value on the items that were damaged, but I have included a list along with the receipts of the items that we needed to replace immediately. Our loss in personal items and household items is over \$6300. Any help would be appreciated.

You can reach me at 414/257-0200 during the daytime or in the evenings at 414/543-7980. Again the address of the property is as follows:

Barbara and Ronald Eder  
8232 W Morgan Avenue  
Milwaukee, WI 53220

414/543-7980 (h)

Any questions please feel free to call. I have additional pictures also I have a CD showing myself being interviewed by the local television station.

Sincerely,

  
Barbara Eder

1	Area Rug 10x12	\$129.00
1	Area Rug 8x12	\$59.00
2	Pair Winter Boots Mens	\$129.00
2	Pair Winter Boots Womens	\$108.00
2	Pair Work Boots Steel Toe Mens	\$158.00
3	Pair Running Shoes Mens	\$189.00
1	Pair Biking Shoes	\$79.00
1	Digital Scale	\$35.99
1	Nordic Track Treadmill	\$900.00
1	Exercise Bike	\$129.00
3	Richard Simmons Video Tapes	??
2	Paper shredders	\$88.00
2	Camping Cots	\$38.00
1	Air Bed (Twin)	\$39.00
1	Air Bed Pump	\$29.00
1	Table Lamp	\$20.00
1	Floor Lamp	\$29.99
1	Hanging Chain Lamp	\$69.00
1	16" Fan	\$29.00
1	4 Drawer Dresser Wood	\$129.00
2	Magazine Racks	\$40.00
1	Hanging Spice Kitchen Rack	\$19.99
2	Computer Chairs	\$119.98
1	HP Computer	\$728.61
3	Reams of Computer Paper 8 1/2 X 11	\$13.87
1	Power Supply for Printer	\$24.95
1	Power Supply for Terminal	\$19.99
1	Computer Room Rug	\$200.00
1	Electronic Dart Board	\$30.00
3	12packs of Toilet Paper	\$18.00
1	100 pack of 8" Paper Plates	\$3.99
1	50 pack 4" Paper Plates	\$2.99
1	7' Movie Screen	\$79.99
1	Toilet Topper Cabinet Wood 24 X 36	\$250.00
1	Medicine Cabinet with mirror Wood	\$89.00
1	Kitchen Table	
6	Kitchen Chairs	\$399.00
2	Sump Pumps	\$156.70
1	Upright Freezer	\$469.89
1	Water Heater Installed	\$800.00
1	HVAC Diagnosis	\$92.43
1	Furnace Motor Replacement	\$406.25
	Total	\$6,352.61

35- 9+  
120- 0+  
50- 0+  
120- 0+  
170- 0+  
150- 0+  
100- 0  
70- 0+  
9- 0+  
120- 0+  
8- 0+  
30- 0+  
30- 0+  
20- 0+  
2- 0  
2- 9-  
30- 0  
20- 0+  
120- 0  
4- 0+  
1- 9+  
1- 98-  
720-61+  
13-87+  
24-95+  
1- 9-  
2- 0+  
3- 0+  
10- 0+  
3- 9+  
2- 9+  
7- 9+  
25- 0+  
00- 0+  
3- 9+ 0+  
150-70+  
40- 80+  
9- 0+  
92-43+  
400-20+  
352-61+

*Carpet  
Replacement*

~~H. O. B. O.~~

3545 S. 27th STREET

MILW. WI 53221

414-643-1226

THANK YOU FOR SHOPPING AT HOBBO

07-07-2008 MON #3

FLOORING 600	399.20T
PRO/AD/CON	
60%	-239.52T
SUBTL	159.68
FLOORING 600	29.99T
SUBTL	189.67
TAX	10.62
VISA/MASTER	200.29

ITEM 2

Maria

5076 10:39TM

Customer Copy

# PROPOSAL

RICK MILLER  
WEST BEND, WI  
414-406-1274

PROPOSAL NO.
SHEET NO.
DATE 6-8-08

PROPOSAL SUBMITTED TO:

NAME BARIS EDAL
ADDRESS 8232 W MORGAN AVE
PHONE NO.

WORK TO BE PERFORMED AT:

ADDRESS
DATE OF PLANS
ARCHITECT

We hereby propose to furnish the materials and perform the labor necessary for the completion of

DIAGNOSE <sup>HVAC</sup> SYSTEM AFTER FLOOD WATER RECEDED  
 FOUND HEATING SYSTEM OPERATIONAL, FOUND COOLING SYSTEM  
 OPERATIONAL. BLOWER MOTOR WAS SUBMERGED BUT WORKS NOW  
 RECOMMEND MOTOR REPLACEMENT \$406.25  
 FOUND WATER HEATER NOT WORKING, GAS THERMISTAT'S BURNER  
 WAS SUBMERGED, ALL INSULATION IN HEATER SOAKED WITH  
 SEWAGE WATER  
 REPLACE WATER HEATER \$800.00  
 HVAC SYSTEM DIAGNOSIS \$92.43  
 TOTAL DUE 892.43

All material is guaranteed to be as specified, and the above work to be performed in accordance with the drawings and specifications submitted for above work and completed in a substantial workmanlike manner for the sum of

EIGHT HUNDRED NINETY TWO <sup>43</sup>/<sub>100</sub> Dollars (\$ 892.43 )

with payments to be made as follows.

PO # 89243 6-8-08  
CK # 2573

Respectfully submitted

Rick MILLER

Per

Note — This proposal may be withdrawn by us if not accepted within 1 days.

## ACCEPTANCE OF PROPOSAL

The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payments will be made as outlined above.

Signature \_\_\_\_\_

Date \_\_\_\_\_

Signature \_\_\_\_\_

# PICKING LIST - GUEST COPY

CASHIER - PRESS RECALL TRANS FRAN 32569  
AND SCAN BARCODE ==>



PAGE 1 OF 1

GUEST NAME - ADDRESS - PHONE

eder, barbra  
8232 w. morgan ave  
Milwaukee, WI 53220  
Ph: (414) 543-7980

SOLD BY: ryan  
DATE: 06/26/08

MENARDS - FRANKLIN  
10925 W. Speedway Dr.  
Franklin, WI 53132

KEEP YOUR RECEIPT  
RETURN POLICY VARIES BY PRODUCT TYPE

Allowable returns for items on this receipt will be in the form of an in store credit voucher if the return is done after 09/24/08



Sale Transaction

Cust name: eder, barbra

ORDER 32569	
FREEZER, UPRGHT, 16.0C - PICK *	
4535648	448.20
ORDER SUBTOTAL	448.20
END OF ORDER	
3/4" (23/32) 4'XB' S	
1242854	13.49
2X4XB' STUD/#2+BTR S *	
1021101 5 @1.77	8.85
TOTAL	470.54
MILWAUKEE Co-WI TAX AT 5.6%	25.10
TAX AT 5.6%	1.25
TOTAL SALE	496.89
M/C 6454	496.89
916283	

*door #9*

*Freezer*

*50 11*

*Model EV16/FZR002*

TOTAL NUMBER OF ITEMS = 7

GUEST COPY

This avail purcl retail

Gues

- 1.
- 2.
- 3.
- 4.

The Cardholder acknowledges receipt of goods/services in the total amount shown hereon and agrees to pay the card issuer according to its current terms.

THIS IS YOUR CREDIT CARD SALES SLIP  
PLEASE RETAIN FOR YOUR RECORDS.

THANK YOU, YOUR CASHIER, JENNY

4769 09 7227 06/26/08 07:38PM 3195

ng list subject to the terms and conditions below. Quantities listed above may exceed quantities it instead is available to the buying public on a first come, first serve basis. Please pickup all ts on this picking list today will result in additional charge to you if, on the day of pick up, the liability to you is limited to refunding your original purchase price for any product not picked up.

are subject to inspection.)  
p you load your materials

Gate Guard will record the

merchandise.

tc. For your convenience, we supply twine, but you will have to decide whether or not your ve the twine will suffice, stronger material can be purchased inside the store.

e subject to Menards' posted return policy. In consideration for Menards low prices you agree exchange the merchandise or refund the purchase price based on the form of original payment. warranty provided by the manufacturer, that warranty shall govern your rights and Menards shall and are not a part of this contract. The guest agrees to inspect all merchandise prior to installing and are not a part of this contract. The guest agrees to inspect all merchandise prior to installing

ABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.  
MERCHANDISE. Any controversy or claim arising out of or relating to this contract, or the breach thereof, shall be settled by arbitration administered by the American Arbitration Association under its applicable Consumer or Commercial Arbitration Rules, and judgments on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. The guest agrees to these terms and conditions through purchase of merchandise contained on this document.

PRE-TAX TOTAL: 448.20

GATE GUARD - SCAN HERE ==>



IS NOT A RECEIPT

# Pick 'n Save

4200 D S 76th ST GREENFIELD, WI  
(414) 541 - 0061

\*\*\* PICK 'N SAVE #6843 \*\*\*  
\*\*\* 4200-D S. 76TH STREET \*\*\*  
\*\*\* GREENFIELD, WI 53220 \*\*\*  
\*\*\* (414) 541-0061 \*\*\*

EFT DEBIT SALE 06/08/08 08:22  
CARD #XXXXXXXXXXXX5325 DC PRIMARY  
PIN USED  
TOTAL TRANSACTION AMOUNT 23.96  
APPROVED

REF:235795  
MERCHANT ID# 006843  
TRACE# 008014

VALUED CUSTOMER 47202943900

**GROCERY**  
3@1.75 RDY LIQ BLEACH CTR 5.25 T  
CINCH TRASH 6.59 T

**GEN HOUSE**  
3@1.55 RDY LATEX GLOVES 4.65 T  
4@1.55 RDY LATEX GLOVES 6.20 T

\*\*\*\* SUBTOTAL 22.69  
\*\*\*\* TAX 1.27  
\*\*\*\* TOTAL 23.96  
VF DEBIT 23.96  
CHANGE 00

6/08/08 8:22 AM 6843 12 0067 12346

\* THANK YOU FOR SHOPPING \*  
\* AT PICK N SAVE \*  
\* PLEASE COME AGAIN! \*

LIVING UP TO YOUR LIFE!  
STORE # 6843

*Cleaning  
Supplies*

# SPEEDWAY 4129

3869 SOUTH 84TH ST  
MILWAUKEE, WI

Register:2 Transaction # 402177  
6/8/2008 1:06:25 AM Jeff

Fuel Sale  
Pump # 5 Unlead Blend Et  
5.669 Gallons @ \$4.099/Gal 23.24  
T 1 ICE 20LB BAG 4.19  
T 2 ICE 7LB BAG 3.38

Sub. Total: 30.81  
Tax: 0.44  
Total: 31.25

Master Card: 31.25  
Change 0.00

CARD TYPE: Master Card  
Card Num : XXXXXXXXXXXX2973

TERMINAL: 0050004129001  
TRANS TYPE: SALE  
APPROVAL CODE: 810811  
SEQUENCE #: 159095013

TOP COPY-MERCHANT, 2ND COPY-CUSTOMER

Cardholder agrees to pay to issuer  
total charges per the agreement  
Between the cardholder and issuer.

X \_\_\_\_\_  
CARDHOLDER'S SIGNATURE

Thank You  
Visit us at  
[www.speedway.com](http://www.speedway.com)

*Gas for the  
Generator and  
ice to keep the  
food in Fridge &  
Freezer cool.*

Speedway  
REWARDS

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REWARDS



HOME DEPOT 4910  
3400 HILLSIDE DRIVE  
ELD, WI 53018 (262)646-9160

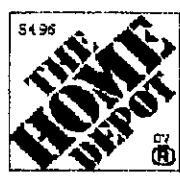
THE HOME DEPOT 4910  
3400 HILLSIDE DRIVE  
DELAFIELD, WI 53018 (262)646-9160

SPEEDWAY 4129

4910 00099 50981 06/07/08  
81 MJN2GH 08:39 PM

SALE 4910 00003 75733 06/07/08  
11 TAG438 08:33 PM

3869 SOUTH 84TH ST  
MILWAUKEE, WI



*Handwritten signature*  
3747

Register: 2 Transaction # 40217  
6/8/2008 1:06:25 AM Jef

7112 FLT LANTERN <A>  
7  
SUBTOTAL 11.91  
SALES TAX 0.61  
TOTAL \$12.52  
XXXX2973 MASTERCARD 12.52  
E 833112/2991977 TA

022315100022 1/6HP SUMP <A>  
2074.55  
SUBTOTAL 149.10  
SALES TAX 149.10  
TOTAL \$156.70  
CASH 200.00  
CHANGE DUE 43.30

Fuel Sale:  
Pump # 5 Unlead 81end Et  
5.669 Gallons @ \$4.099/Gal 23.2  
T 1 ICE 20LB BAG 4.1  
T 2 ICE 7LB BAG 3.3  
Sub. Total: 30.8  
Tax: 0.4  
Total: 31.2  
Master Card: 31.2  
Change: 0.0



RETURN POLICY DEFINITIONS  
CY ID DAYS POLICY EXPIRES ON  
1 90 09/05/2008

RETURN POLICY DEFINITIONS  
POLICY ID DAYS POLICY EXPIRES ON  
A 1 90 09/05/2008

CARD TYPE: Master Card  
Card Num : XXXXXXXXXX2973

HOME DEPOT RESERVES THE RIGHT TO  
/ DENY RETURNS. PLEASE SEE THE  
RETURN POLICY SIGN IN STORES FOR  
DETAILS.

THE HOME DEPOT RESERVES THE RIGHT TO  
LIMIT / DENY RETURNS. PLEASE SEE THE  
RETURN POLICY SIGN IN STORES FOR  
DETAILS.

TERMINAL: 0050004129001  
TRANS TYPE: SALE  
APPROVAL CODE: 810811  
SEQUENCE #: 159095013

BEATS OUR PRICES... GUARANTEED.  
STORE FOR 10% PRICE GUARANTEE  
DETAILS.

NOBODY BEATS OUR PRICES... GUARANTEED.  
SEE STORE FOR 10% PRICE GUARANTEE  
DETAILS.

TOP COPY-MERCHANT, 2ND COPY-CUSTOMER

ENTER FOR A CHANCE  
TO WIN A \$5,000  
HOME DEPOT GIFT  
CARD!

ENTER FOR A CHANCE  
TO WIN A \$5,000  
HOME DEPOT GIFT  
CARD!

Cardholder agrees to pay to issuer  
total charges per the agreement  
Between the cardholder and issuer.

Your Opinion Counts! Complete  
the brief survey about your store visit  
and enter for a chance to win at:

Your Opinion Counts! Complete  
the brief survey about your store visit  
and enter for a chance to win at:

X  
CARDHOLDER'S SIGNATURE

www.homedepotopinion.com

www.homedepotopinion.com

Thank You  
Visit us at  
www.speedway.com

¡PARTICIPE EN UNA  
OPORTUNIDAD DE GANAR  
UNA TARJETA DE  
REGALO DE THD  
DE \$5,000!

¡PARTICIPE EN UNA  
OPORTUNIDAD DE GANAR  
UNA TARJETA DE  
REGALO DE THD  
DE \$5,000!

¡Su Opinión Cuental! Complete la breve  
encuesta sobre su visita a la tienda y  
tenga la oportunidad de ganar en:

¡Su Opinión Cuental! Complete la breve  
encuesta sobre su visita a la tienda y  
tenga la oportunidad de ganar en:

www.homedepotopinion.com

www.homedepotopinion.com

User ID:  
107161 102350

User ID:  
156665 151758

Password:  
8307 102251

Password:  
8307 151755

Entries must be entered by 07/07/08

must be entered by 07/07/2008.  
must be 18 or older to enter.  
complete rules on website. No  
purchase necessary.

*sump Pump*

*on other  
sheet*

Remit To:

**CUSTOMER ORDER**

**Milwaukee PC, Inc. - Greenfield**  
**4160 S. 108th St.,**  
**Greenfield, WI 53228**  
**Phone (414) 427-6965 Fax: (414) 427-5144**

Order Type

**System**

Status

**Open**

Bill To:

**Eder, Barbara**  
**8232 W. Morgan Ave**  
**Milwaukee, WI 53220**

Order # **13-251089** 6/23/2008 Rep: **PHILLIP L.**  
 Invoice # Rep:

Tax Rate: 5.6%

Tax Type: **Regular**

Contact:

Phone1: (414) 543-7980

Phone2:

Fax:

Terms: **C.O.D.**

Payment Due:

PO #

Account Number: **13-194095**

SKU	Description	Qty	Retail Price	Unit Discount	Unit Price	Ext. Price
00056	CUSTOM CS - Milwaukee PC Custom Desktop	1	\$599.99			\$599.99
089586	Intel Core 2 Duo E4600 (2.4GHz - 2MB L2 Cache - 800MHz FSB - Socket 775)	1	Included			
680014	Microsoft Windows XP Home Edition - SYSTEM ONLY (NO VISTA UPGRADE)	1	Included			
261144	Asus P5GC-MX/1333 - MATX Intel 945GC Express	1	Included			
601327	250GB 7200 RPM SATAII Seagate Hard Drive 8MB Cache	1	Included			
075224	20X DVD±RW Black retail, Double layer, Dual format	1	Included			
055362	CG 3326-CA BLK/SILVER, 400W, P4 Duct, 24/20 pin PS	1	Included			
220902	PC2-5300 1GB 667MHz DDR II (Buffalo - Certified)	2	Included			
650011	MPC Central Production - Assembly and Testing	1	Included			
150359	Standard Keyboard / Mouse (optical) Combo	1	Included			
360036	2.0 Stereo Speaker Black	1	Included			
980114	MPC Computer System Box and Packing (21X21X15)	1	Included			
980000	Badge - Etched Milwaukee PC (44mm x 7mm)	1	Included			
580032	One (1) Year Limited Warranty	1	Included			
<b>Config SubTotal:</b>						<b>\$599.99</b>
1325	eVGA nVidia GeForce 8400GS - 512MB DDR2 (VGA / DVI-I / HDTV-7) PCI Express x16	1	\$69.99			\$69.99
100057	Card Reader 22 In 1 Internal, usb 2.0, black/Silver/beige Bezel	1	\$19.99			\$19.99



13251089

MPC Custom  
Computer(s) UPC

Credit Card

MasterCard

6454

6/23/2008

\$728.61

APPROVED, Authorization: 513211, DATE/TIME: 6/23/2008 3:11:35 PM

I agree that the amount above is correct and to comply with my card holder statement

I agree to the order as stated above, and the terms and conditions on the front and back of this document and/or the attached sheet. I understand that 15% of my purchase price plus tax will be given to Milwaukee PC, Inc. (MPC) should I decide to cancel this order.

Sub Total: **\$689.97**Tax: **\$38.64**Grand Total: **\$728.61**Balance Due: **\$0.00**

Signature:

*Barbara Eder*Date: **6/23/2008**Print Name: **BARBARA****EDER**



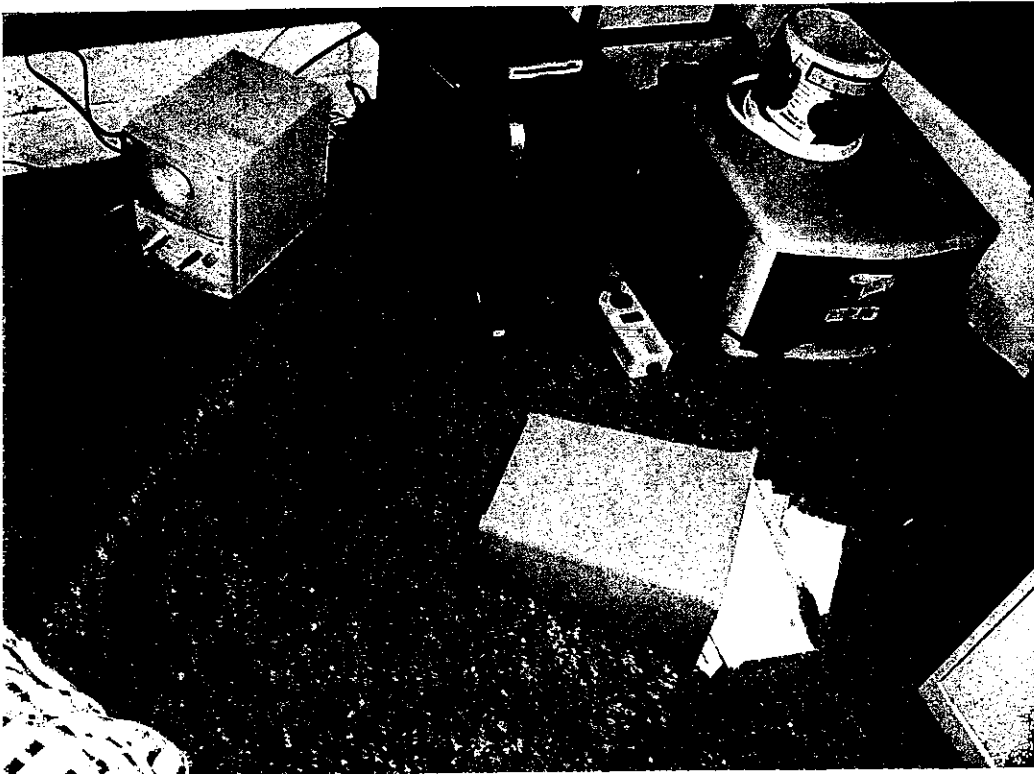
Pictures  
After water  
level down  
went down



Brown crud  
is sewage



Notice water  
in pans and  
buckets.  
Washer & dryer  
did dry out and  
are working again.  
Brown stuff is  
sewage.

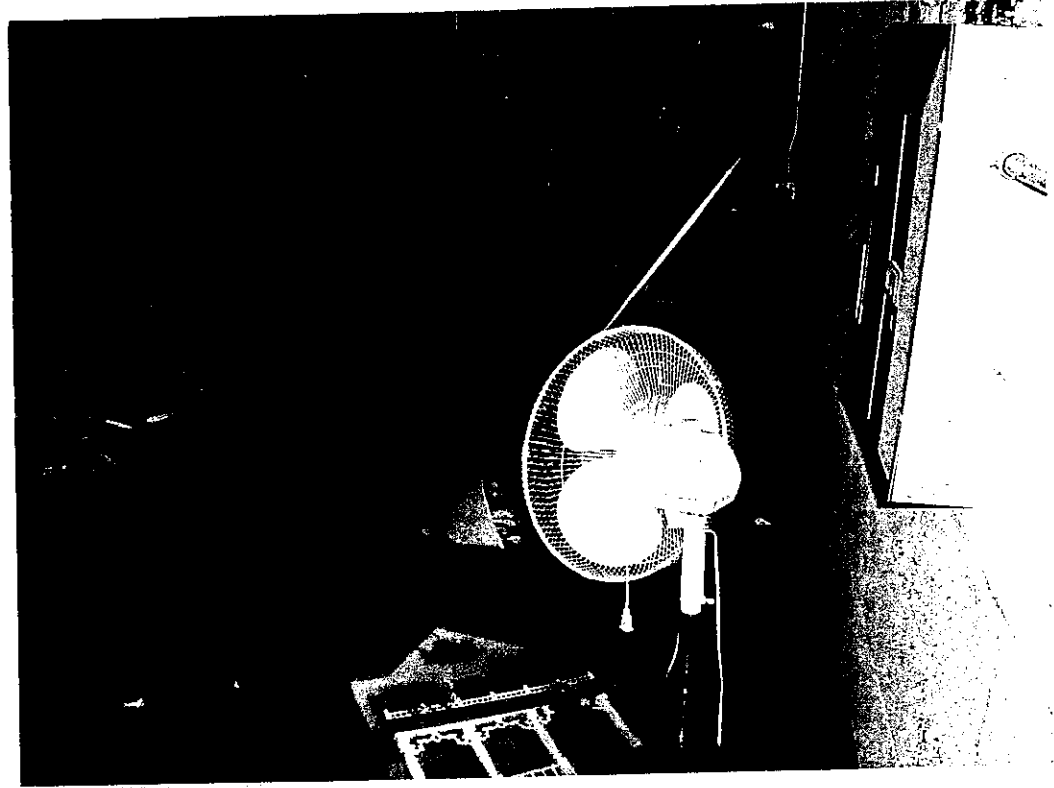


Computer office  
after water level  
down.  
Computer damaged  
also power  
supplies

Tools, Toys  
Treadmill all  
under water

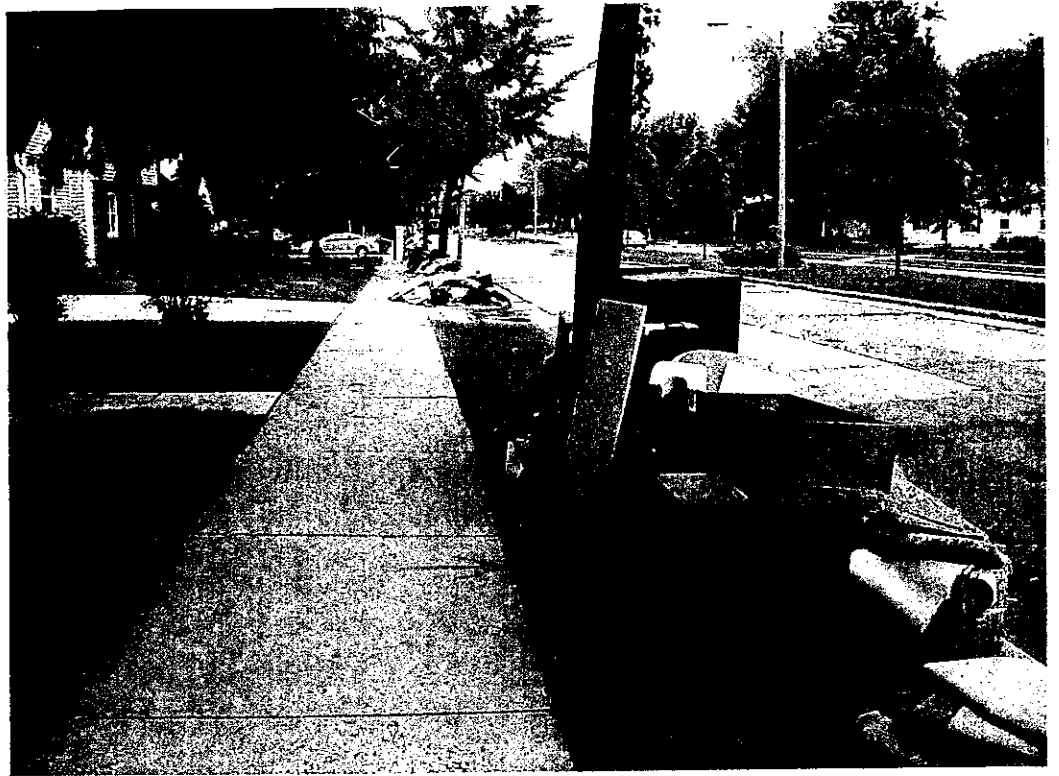


Water level  
high - covering  
base and motor  
of treadmill



Some of the  
damaged items





more damaged  
items

