

June 25, 2019

To: City Clerk
ATTN: CLAIMS
200 E. Wells St., Room 205
Milwaukee, WI 53202-3567

From: Daphne & Robert Kozlicki
3162 S. Vermont Av.
Milwaukee, WI 53207
414-482-4469 (H)
414-719-4222 (C)
daphnekozlicki@hotmail.com

RECEIVED
OFFICE OF CITY ATTORNEY

JUL 1 - 2019

3:35 AM/PM

Regarding: Reimbursement for expenses related to sewer line investigation and repairs totaling \$3689.95

Claim request:

\$1439.95 paid to Roman Electric Co., Inc. on 8/21/18 for emergency work related to flooding and attempted diagnosis of cause of problem

\$450.00 paid to Roto-Rooter on 5/1/19 to jet drain in an attempt to improve sewer flow and stop continued flooding

\$1800 paid to Rozga Plumbing on 6/3/19 as deposit on investigation into cause of ongoing sewer problem

Total claim for reimbursement: \$3689.95

To Whom It May Concern:

In autumn of 2017, city contractors replaced the main sewer line on Vermont Av. At that time, the 18-inch line below our house was severed. When our house was constructed in 1951, our sewer lateral was attached to that line. The severing of the 18-inch line severed our sewer service. We were not aware of this. At the time, the contractor, American Sewer Service, asked us whether we knew where our lateral was connected. They came into our home and ran dye down the drain. We were not informed that we were not connected into the new sewer main when the job was completed. We were not given an opportunity to investigate or resolve the problem. The project was completed and the road paved over the sewer main. We were left unconnected.

Over the course of the following spring and summer, storm/sewer water periodically backed up through the basement floor drain during heavy raining events. In August of 2018, a large amount of water backs up through basement floor drain during heavy storm. The water covered about 25% of basement floor and destroyed a large portion of the carpet. Roman Electric and the city of Milwaukee were immediately contacted explaining the emergency situation.

The following morning, a plumber from the plumbing division of Roman Electric arrived and began the work to determine and fix the cause of the flooding. After approximately 10 hours of work, which included both pouring dye through the pipe and using a camera to look for a connection to the city, no solution was presented and we paid **\$1439.95** for the work done.

Since that time, we have worked with the city sewer investigator, Roman Electric, American Sewer Services, Roto-Rooter, and Badger Underground to determine the reason for our ongoing sewer issues. We have detached our home downspouts from the combined storm/sewer system to reduce the water entering the system. We have paid Roto-Rooter **\$450.00** to jet the sewer line to help improve the flow through the sewer line.

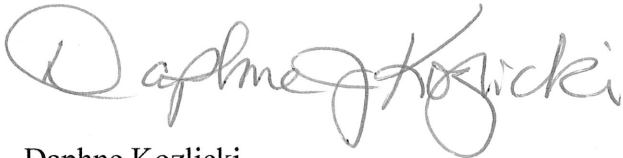
The conclusion we have received from both the city representatives and the private companies involved was that our home is not connected to the city sewer lines, but the "burden of proof" is on us to positively determine why we are not connected and to identify the cause of our ongoing basement flooding.

For this reason, and due to the increasing occurrence of water coming up through our basement drain, in the spring of 2019 we contracted with Rozga Plumbing to investigate and repair the problem. On June 3, 2019, representatives from Rozga came to our home with city blueprints and provided us with a proposal based on their investigation. On June 19, 2019, they dug a hole in our front yard, located the 18-inch city sewer line, visually proved that our sewer lateral was attached to the 18-inch city line, and determined that the severing of the 18-inch line in 2017 severed our sewer service. They provided us with a proposal to complete the repair and reconnect us to the city sewer service. We paid a **\$1800** down payment on the \$5436 total for this work. We have not paid the final balance for this work.

At this point, we *continue* to have water backing up into our basement whenever we use moderate amounts of water such as 2 loads of laundry in a day or flushing the toilet while our shower is in use. This issue has cost us dozens of hours of time in research and communication with the city and private companies and has caused a great deal of stress to our family over the course of this past year. We are not including the removal and replacement of carpeting or of cleaning supplies in our claim, just the expenses directly related to the diagnosis and repair of the sewer line which was severed by the city.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Daphne Kozlicki". The signature is written in dark ink and is positioned above the typed name and contact information.

Daphne Kozlicki
3162 S. Vermont Av.
Milwaukee, WI 53207
414-482-4469 (H)
414-719-4222 (C)
daphnekozlicki@hotmail.com

Payment Receipt

Rozga Plumbing & Heating Corp
1529 S 113th St
West Allis, WI 53214

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OFFICE OF CITY ATTORNEY

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3:35 A.M./P.M.

Received From:

Kozlicki, Robert and Daphne
Robert and Daphne Kozlicki
3162 S. Vermont Ave
Milwaukee, WI

Date Received	06/04/2019	Payment Amount	\$1,800.00
Payment Method	Check		
Check/Ref. No.	2397		



Rozga - Proposal

Date	6/3/2019
Estimate #	E-16744
P.O. No.	

Bill To	Due Date	6/3/2019
Robert and Daphne Kozlicki 3162 S. Vermont Ave Milwaukee, WI		

Ship To	
Robert and Daphne Kozlicki 3162 S. Vermont Ave Milwaukee, WI	
Referred By	ABC Sewer

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JUL 1 - 2019

9:35 A.M./P.M.

Primary #	414-719-4222	Mobile #	414-719-4222	Home #		Work #	
Author	Steve R.	Project	Investigate sewer issues				
Description							
<p>Thank you for allowing Rozga Plumbing and Heating Corp. the opportunity to provide this proposal. We propose to provide labor, equipment and material for the due diligence to determine sewer lateral issue repair at your home.</p> <p>We will use our locating equipment to determine the path of the sanitary sewer from the cleanout at the front of the home into the front yard. We will excavate down in the front yard to a maximum depth 9' and expose the sewer line. We will cut open a section of the pipe and try to pump down the level so that we can use our camera to visually inspect the line. If we determine that the sewer pipe extends to the curb we will use a hydro excavator to expose a second section of piping between the sidewalk (section between curb and city sidewalk) and the light pole, to verify the depth, size and material of the pipe. With the information collected we will determine the plan to repair the sanitary sewer pipe. We will install a temporary patch on the section of pipe we exposed in the front yard and backfilled the excavation using the earth to a rough grade, for safety.</p> <p>We will backfill the excavation between the light pole and the sidewalk to grade with stone.</p> <p>As this due diligence is only the first step in correcting the sewer flow problem at your home, no landscape/site restoration is included in this proposal. Rozga is not responsible for any settling that may naturally occur. Some spoil will be hauled offsite.</p> <p>* Additional charges may be made if unforeseen conditions arise, including but not limited to: highly unstable soils, high groundwater, rock or concrete larger than 18" in size, old foundations, contaminated soils, or other subsurface or concealed conditions.</p> <p>*Rozga shall not be responsible for any settling that naturally occurs after any excavation and backfill work.</p> <p>*If additional work is needed other than listed above it will be billed at a time and material rate.</p> <p>*All work will be warranted for a period of one year from time of installation.</p> <p>*Once Digger Hotline has been contacted any utilities (public or private) that interfere with our work may create an added cost.</p> <p>**Private Utility Rider must be completed and submitted to Rozga with accepted contract.</p> <p>Down payment for this work due with signed proposal. Final balance due at time of project completion.</p> <p>Terms and conditions titled 'Rozga Proposal Terms and Conditions' are made a part hereof and incorporated herein.</p> <p>Please sign and return both this proposal and Terms and Conditions page.</p> <p>***No down payment 0% interest for 12 months financing available with approved credit***</p> <p>**Cash Discount of \$240.00 will be applied to the final invoice if both the down payment and the final balance are paid by either cash or check.**</p> <p>Thank you for the opportunity to provide our recommendations and proposal, we look forward to working with you.</p> <p>***</p>							

- * Proposal good for 30 days.
- * Your acceptance of this proposal would commit you to the full payment of all work done.
- * Any unpaid balance will be charged a 1% late charge per month.
- * Upon acceptance of our proposal we ask for a down payment, any necessary progress draws, with the balance due in full upon completion. Please sign, date and return this proposal with down payment to the address listed above. Should you have any questions, please don't hesitate to give us a call.

Total	\$5,436.00
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Down Payment	1800.00
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Signature: _____ Date: _____

Phone #	(414) 258-9911	Fax #	(414) 258-9921	Web Site	www.rozgaCorp.com
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Roto-Rooter
 11030 W. Lincoln Ave.
 West Allis, WI 53227
 414-541-4477
 www.getroto.net

Invoice 302537
Invoice Date 5/1/2019
Completed Date
Technician Larry Stacy
Customer PO

Billing Address
 Robert Kozlicki
 3162 South Vermont Avenue
 Milwaukee, WI 53207 USA

Job Address
 Robert Kozlicki
 3162 South Vermont Avenue
 Milwaukee, WI 53207 USA

Description of Work

Jetted sewer from main clean out out approximately 40' hit hard, get stuck, can't get passed. Owner is aware of issues with sewer. Sewer is not open.

Task #	Description	Quantity	Your Price	Your Total
RJ	Residential Water Jetting Service	1.00	\$450.00	\$450.00

Paid On	Type	Memo	Amount
5/1/2019	Check		\$450.00

Sub-Total \$450.00
Tax \$0.00
Total Due \$450.00
Payment \$450.00

Balance Due \$0.00

We appreciate your business.

By signing I authorize Larry Stacy to perform the service. This quote is an estimate based on time and material and includes up to 1 hour of labor, 1 drain and up to 100' of sewer cable on a main line. Additional hours, services, parts or products will be added to invoices. Location marks are not guaranteed. \$30.00 Charge for returned checks. Service Charge of 1 1/2% Per Month (18% APR) on invoices over 30 days old.
 5/1/2019
 Job is completed.
 5/1/2019

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3:35 A.M./P.M.

DATE 08 21 18

JOB # 178010

TECH: JACOB

INVOICE #


ROMAN ELECTRIC Co, Inc.
 Plumbing, Heating and Cooling

 640 S. 70th Street • Milwaukee, WI 53214
 (414) 771-5400 • romanelectrichome.com
NAME Dariusz KozlickiADDRESS 3162 S VERMONT AVECITY MILWAUKEE

STATE

ZIP 53207PHONE 414-402-4469

ALTERNATE PHONE

EMAIL ADDRESS

**StraightForward
Pricing®***

Reason for Call:

Current HPP Member? YES / NO

 I hereby authorize you to proceed with the diagnosis for a service charge of \$ 39.95

Level	Service Description	Quantity	Standard Rate	HPP Rate	Total
10	SERVICE CALL SEWER BACKLOG	1	\$1,412	\$1,271	= \$
9	SEWER CLEANING	1	\$897	\$807	= \$
8	SEWER CAMERA	1	\$706	\$635	= \$
7	ADA BRUSH	1	\$581	\$523	= \$
6		1	\$491	\$442	= \$
5		1	\$401	\$361	= \$
4	SEWER BACKLOG UP W/HEAVY RA	1	\$312	\$281	= \$
3	TALL TIED VIND BOTTLE/NO WATER	1	\$234	\$210	= \$
2	TIED CLEANING MULTIPLE X, TIED SEWER SET	1	\$156	\$140	= \$
1	SEWER TO DRAW BUT STANDING WATER	1	\$78	\$70	= \$

 Additional Install: PIPE COVER FOR JOE W/PIPE YES/NO QUANTITY = \$

 Professional diagnosis and recommendations: SEWER TIE, INTO CITY

I hereby authorize you to proceed with the above work at the StraightForward Pricing® rate of \$

HPP MEMBERSHIP

- Enroll me in a HPP Membership today I decline HPP Membership today**
 \$16.75 monthly
 \$240.00 upfront annually

**improper maintenance may shorten the life of your system and may affect your warranties

WATER-QUALITY SOLUTIONS

- Simple Harmony RO - \$1103 I decline to have my water tested today
 Whole Harmony Filtering - \$1903
 Complete Harmony Filtering & Softening - \$3775 Catalytic Carbon/\$4195 KDF Carbon for Odor

ACCEPTANCE OF WORK PERFORMED: I acknowledge satisfactory completion of the above described work and that the premises has been left in satisfactory condition. I understand that if my check does not clear, I am liable for the check and any charges from the bank. I agree to pay 1.75% per month for past-due contracts (minimum charge \$15). In the event that collection efforts are initiated against me, I shall pay for all associated fees at the posted rates as well as all collection fees and reasonable attorney fees. I agree that the amount set forth in the space marked "Total Amount Due" is the total upfront price I have agreed to.

WORK PERFORMED TO MY SATISFACTION

PERFORMED WORK TO CUSTOMER'S SATISFACTION

Subtotal of Service Repairs \$

DEDUCTIONS THAT APPLY TODAY

Coupons -\$ ()

Other Discount -\$ ()

TOTAL AFTER DISCOUNTS \$

HPP FEE \$

OPTIONS \$

SERVICE FEE (from above) \$

TAX \$

TOTAL AMOUNT DUE \$ 1439.95

TOTAL HPP SAVINGS TODAY \$

PAYMENT INFO
 Credit Card \$ CARD TYPE: MC Visa AMEX Disc

 Cash \$

 Check Check # 2245
 3rd-Party Finance \$

Exp Date Security Code