

RECEIVED

SEP 30 2013

September 25, 2013

OFFICE OF  
CITY ATTORNEY

CITY OF MILWAUKEE

2013 SEP 30 AM 11:56

CITY CLERK'S OFFICE

Ms. Kari Gipson  
Investigator Adjuster  
Milwaukee City Clerk  
200 East Wells Street Rm 205  
Milwaukee, WI 53202

RE: C.I. File No. 1044-2013-1769

Dear Ms. Gipson:

I would like to appeal your decision and request a hearing re: damage to my vehicle which was towed on June 7, 2013 from West Wisconsin Ave.

No scratches were noted on the hood of my vehicle previous to this time. The scratches are not only visible on the hood of my car it is also noted these scratches continue on to area where the hood and fender meet. On this area, the black paint is off and NUMEROUS white chips are very visible.

None of the above mentioned damage was noted previous to the towing of my car and it being at the tow lot over night. All of the damage is VERY VISIBLE and needs to be repaired.

I will be out of town from October 9 to October 30, 2013. I can be reached via phone at 414-587-5021 or by mail (during this time) at 1408 Grove Avenue, Fort Myers, Florida, 33919.

Very Truly Yours,

  
Lynn Arendt

City of Milwaukee Tow Lot

RECEIVED

JUN 26 2013

COMPLAINT AND INVESTIGATION FORM

OFFICE OF CITY ATTORNEY

-CITY USE ONLY-	-CUSTOMER INFORMATION-
TOW #: <u>002079011</u>	NAME: <u>Lynn D. Arendt</u>
DATE: <u>6/14/13</u>	ADDRESS: <u>2115 Northward Dr #10B</u>
CLERK ID: <u>745</u>	PHONE #: <u>414 587 5026</u>

CITY OF MILWAUKEE  
 2013 JUN 25 AM 11:46  
 CITY CLERK'S OFFICE

PHOTOS TAKEN  YES  NO  
 PHOTOS ATTACHED  YES  NO  
 ALL FORMS COMPLETED  YES  NO

DATE FILED: \_\_\_\_\_

\*\*\*Complaint must be signed by citizen completing form.

CITIZEN'S STATEMENT

On Fri June 7th was parked on 5th & Wisconsin at 11:30am for Bead Show at Delta Dr. Have handicapped sticker. Was told per personal of Delta Dr. BK to PK the rec sticker. Came out, car gone. To desk at Delta Dr. given # tow lot attempted to call. unable to contact. Went to lot Sat AM / when got car noted scratches across top of previous to yawning. I reported at tow lot + were leading lot called tow company. Tow lot employee took pictures. Spoke to Sarah at tow lot, Sat June 8 approx 1:25P. Sarah stated she would check and call me. Receiving call Wed from Sarah stated tow co @ at fault. She received video, stated tow used wheelie 1st, also stated did not see scratches on car from their video. 6/14 called tow lot spoke to Tammy stated what happened to tow co. Tammy sent this form + instructed me to get 2 estimates for repair of car, fill out form + return all to City attorney's office for review.

Sarah stated tow lot will use another tow truck to move car around sometimes. I realize I was at fault to have parked where I did however I feel some respect for my 2 estimates enclosed + given I had to now have to deal

Lynn D. Arendt  
 \*\*\*SIGNATURE

6/21/13  
 DATE

with car damage due to parking error

GRIFFIN COLLISION REPAIR CENTER  
1706 PEARL ST. WAUKESHA, WI 53186  
(262) 521-4141  
FAX: (262) 521-4111  
TAX ID: 39-0974537

\*\*\* PRELIMINARY ESTIMATE \*\*\*

06/18/2013 10:17 AM

**Owner**

**Owner:** LYNN ARENDT  
**Address:** 2115 NORHARDT DR  
**City State Zip:** Brookfield, WI 53045

**Work/Day:** (414)587-5021  
**FAX:**

**Inspection**

**Inspection Date:** 06/18/2013 10:17 AM

**Inspection Type:**

**Contact:** KEITH SEGRIN

**Repairer**

**Repairer:** GRIFFIN COLLISION

**Contact:**

**Vehicle**

2010 Honda Accord EX-L 4 DR Sedan  
4cyl Gasoline 2.4  
5 Speed Manual

**Lic Expire:**  
**Veh Insp# :**  
**Condition:**  
**Ext. Refinish:** Two-Stage

**VIN:** 1HGCP2F88AA094904  
**Mileage Type:** Actual  
**Code:** H1413C  
**Int. Refinish:** Two-Stage

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**Options**

AM/FM In-dash CD Changer  
Aluminum/Alloy Wheels  
Auto Headlamp Control  
Center Console  
Dual Airbags  
Halogen Headlights  
Heated Power Mirrors  
Keyless Entry System  
Lighted Entry System  
Power Brakes  
Power Moonroof  
Pwr Driver Lumbar Supp  
Rem Trunk-L/Gate Release  
Strg Wheel Radio Control  
Tilt & Telescopic Steer  
XM Satellite Radio

Air Conditioning  
Amplifier  
Automatic Dimming Mirror  
Cruise Control  
Dual Zone Auto A/C  
Head Airbags  
Illuminated Visor Mirror  
Leather Seats  
MP3 Player  
Power Door Locks  
Power Steering  
Rear Bench Seat  
Side Airbags  
Tachometer  
Tinted Glass

Alarm System  
Anti-Lock Brakes  
Bucket Seats  
Daytime Running Lights  
Floor Mats  
Heated Front Seats  
Intermittent Wipers  
Leather Steering Wheel  
Overhead Console  
Power Drivers Seat  
Power Windows  
Rear Window Defroster  
Stability Cntrl Suspensn  
Theft Deterrent System  
Traction Control System

**Damages**

06/18/2013 10:20 AM

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ%	B%	Hours	R
<b>Front Bumper</b>										
1	RI	6		Front Bumper Cover R&I	R & I Assembly				1.1	SM
<b>Front End Panel And Lamps</b>										
2	RI	41		Headlamp Assy, Halogen LT	R & I Assembly				0.6	SM
<b>Front Body And Windshield</b>										
3	I	83		Panel, Hood	Repair				1.0*	SM
4	L	83	13	Panel, Hood	Refinish				4.2	RF
					3.0 Surface					
					0.6 Two-stage setup					
					0.6 Two-stage					
5	I	103		Fender, Front LT	Repair				0.5*	SM
6	L	103		Fender, Front LT	Refinish				2.2	RF
					1.8 Surface					
					0.4 Two-stage					
<b>Manual Entries</b>										
7	EC			HAZARDOUS WASTE REMOVAL	Replace Economy	\$3.00*				SM*
8	EC			COVER CAR EXTERIOR	Replace Economy	\$5.00*				SM*
8	Items									

MC	Message
13	INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

**Estimate Total & Entries**

Other Parts	\$8.00	
Paint Materials	\$217.60	
<b>Parts &amp; Material Total</b>		<b>\$225.60</b>
Tax on Parts & Material	@ 5.100%	\$11.51

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$54.00	1.7	1.5	3.2	\$172.80
Mech/Elec (ME)	\$95.00				
Frame (FR)	\$54.00				
Refinish (RF)	\$54.00	6.4		6.4	\$345.60
Paint Materials	\$34.00				

<b>Labor Total</b>			9.6 Hours		\$518.40
Tax on Labor	@ 5.100%			\$26.44	
<b>Gross Total</b>					<b>\$781.95</b>
<b>Net Total</b>					<b>\$781.95</b>

Audatex Estimating 7.0.019 ES 06/18/2013 10:20 AM REL 7.0.019 DT 05/01/2013 DB 06/15/2013  
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1.6 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

**Op Codes**

* = User-Entered Value	E = Replace OEM	NG = Replace NAGS
EC = Replace Economy	OE = Replace PXN OE Srpls	UE = Replace OE Surplus
ET = Partial Replace Labor	EP = Replace PXN	EU = Replace Recycled
TE = Partial Replace Price	PM = Replace PXN Reman/Reblt	UM = Replace Reman/Rebuilt
L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
TT = Two-Tone	SB = Sublet Repair	N = Additional Labor
BR = Blend Refinish	I = Repair	IT = Partial Repair
CG = Chipguard	RI = R & I Assembly	P = Check
AA = Appearance Allowance	RP = Related Prior Damage	



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MANDER COLLISION & GLASS  
1604 MANHATTAN DRIVE  
WAUKESHA, WI 53186  
262-446-0655 FAX 262-446-0650  
FEDERAL TAX ID# 41-2000478

\*\*\* PRELIMINARY ESTIMATE \*\*\*

06/18/2013 11:15 AM

**Owner**

**Owner:** Lynn Arendt  
**Address:** 2115 Norbardt Dr  
**City State Zip:** Brookfield, WI 53045

**Work/Day:** (414)587-5021  
**FAX:**

**Inspection**

**Inspection Date:** 06/18/2013 11:15 AM  
**Primary Impact:** Hood

**Inspection Type:**  
**Secondary Impact:**

**Appraiser Name:** Jonathan Voll  
**Address:** 1604 manhattan dr  
**City State Zip:** Waukesha, WI 53186  
**Email:** jvoll@mandercollision.com

**Appraiser License # :**  
**Work/Day:** (262)446-0655  
**FAX:**

**Repairer**

**Repairer:** Mander Collision & Glass  
**Address:** 1604 Manhattan Dr  
**City State Zip:** Waukesha, WI 53186

**Contact:** W  
**Work/Day:** (262)446-0655  
**FAX:** (262)446-0650

**Vehicle**

2010 Honda Accord EX-L 4 DR Sedan  
4cyl Gasoline 2.4  
5 Speed Automatic

**Lic Expire:**  
**Veh Insp# :**  
**Condition:**  
**Ext. Refinish:** Two-Stage

**VIN:** 1HGCP2F88AA094904  
**Mileage Type:** Actual  
**Code:** H1413C  
**Int. Refinish:** Two-Stage

**Options**

AM/FM In-dash CD Changer  
Aluminum/Alloy Wheels  
Auto Headlamp Control  
Center Console  
Dual Airbags  
Halogen Headlights  
Heated Power Mirrors  
Keyless Entry System  
Lighted Entry System  
Power Brakes  
Power Moonroof  
Pwr Driver Lumbar Supp  
Rem Trunk-L/Gate Release  
Strg Wheel Radio Control

Air Conditioning  
Amplifier  
Automatic Dimming Mirror  
Cruise Control  
Dual Zone Auto A/C  
Head Airbags  
Illuminated Visor Mirror  
Leather Seats  
MP3 Player  
Power Door Locks  
Power Steering  
Rear Bench Seat  
Side Airbags  
Tachometer

Alarm System  
Anti-Lock Brakes  
Bucket Seats  
Daytime Running Lights  
Floor Mats  
Heated Front Seats  
Intermittent Wipers  
Leather Steering Wheel  
Overhead Console  
Power Drivers Seat  
Power Windows  
Rear Window Defroster  
Stability Cntrl Suspensn  
Theft Deterrent System

Tilt & Telescopic Steer                      Tinted Glass                      Traction Control System  
 XM Satellite Radio

**Damages**

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ%	B%	Hours	R
1	RI	6		Front Bumper Cover R&I	R & I Assembly				1.1	SM
2	RI	41		Headlamp Assy,Halogen LT	R & I Assembly				0.6	SM
3	I	83		Panel,Hood	Repair				1.0*	SM
4	L	83	#	Panel,Hood	Refinish				3.5*	RF
					2.3 Surface					
					0.6 Two-stage setup					
					0.6 Two-stage					
				# = 10, 13						
				>> partial paint						
5	I	103		Fender,Front LT	Repair				0.5*	SM
6	L	103	10	Fender,Front LT	Refinish				1.5*	RF
					1.1 Surface					
					0.4 Two-stage					
				>> partial paint						
7	EC			Corrosion Protection	Replace Economy	\$5.00*			0.2*	SM*
8	EC			Hazardous Waste	Replace Economy	\$3.00*				SM*
8	Items									

**MC                      Message**

10                      INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL  
 13                      INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

**Estimate Total & Entries**

Other Parts		\$8.00	
Paint Materials		\$170.00	
Parts & Material Total			\$178.00
Tax on Parts & Material	@ 5.100%		\$9.08

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$54.00	1.9	1.5	3.4	\$183.60
Mech/Elec (ME)	\$90.00				
Frame (FR)	\$70.00				
Refinish (RF)	\$54.00	5.0		5.0	\$270.00
Paint Materials	\$34.00				

Labor Total			8.4 Hours	\$453.60
Tax on Labor	@ 5.100%			\$23.13
Gross Total				\$663.81
Net Total				\$663.81

Alternate Parts Y/00/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 53186 Default

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1.6 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

**Op Codes**

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