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January 21, 2011

Bernice Calmes  
2953A North 52nd Street  
Milwaukee, WI 53210

RE: Bernice Calmes  
C.I. File No.: 10-S-371

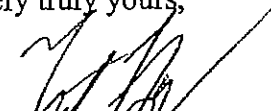
Dear Ms. Calmes:

We have received your claim in the amount of \$702.72, relating to the alleged damage to your vehicle on October 8, 2010 that occurred during the towing of your car.


Our investigation reveals that your 2000 Oldsmobile was towed to the City of Milwaukee Tow Lot for Unregistered/Improperly Registered Vehicle. The PT-27 form completed prior to the tow, the intake video and tow lot forms show none of the alleged damage to the front bumper. The tow lot manager noted the tow lot never touched the vehicle and you had a private tow from the tow lot due to the lack of auto insurance on the vehicle. Since there is no evidence to support your belief that the alleged damage occurred during the tow process, the City cannot accept liability and we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,



GRANT F. LANGLEY  
City Attorney



ROBERT OVERHOLT  
Investigator Adjuster

RMO:ms  
c: David Lawrence  
1044-2010-2907:165605

OFFICE OF THE CITY ATTORNEY