JACK & PATTI RYBACK

July 23, 2024

City Clerk

ATTN: CLAIMS

200 E. Wells St. Room 205 Milwaukee, WI 53202-367

To Whom It May Concern:

On the morning of June 1, 2024, approximately 1:15 am, EMS was dispatched from Milwaukee Fire Department Engine 22 located at 8814 W Lisbon Ave. to my sister's home located at 9002 W Lisbon Ave. Condo #202, to help with a fall. She has a lock box on her front door with an entrance key in it and EMS has been dispatched there many times in the past six years without any issue entering but this time the fire fighter didn't know how to use a lock box and kicked in and damaged her door.

I hired a local Handyman to repair the door otherwise her door wouldn't even latch closed or even lock. I have included an invoice that I paid the Handyman and would like reimbursement for the damage caused by the fireman.

In addition, I feel that the fireman should be trained better on how to enter a residence with a lock box on the door.

Pleas remit payment directly to me at:

Jack Ryback 3640 Lilly Road Brookfield, WI 53005

If you have any questions or concerns, please feel free to contact me at 262.844.5184. Thank you.

Jack Ryback

3640 N. LILLY ROAD BROOKFIELD, WI 53005

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