

City Clerk 200 E Wells St
Room 205

March 12, 2014

RECEIVED

MAR 13 2014

OFFICE OF
CITY ATTORNEY

To Whom It May Concern:

My name is Lizzie Roundtree. I am
writing in regards to the towing of
Ms. ^{Bruce's} Verneice DC96 Jeep Commander

red truck on 8/23/13 from 3rd + Wisconsin
Ave. to the tow lot on Lincoln Ave.

I was at the tow lot for quite some time.

The issue at hand is when the attendant
went to retrieve the truck, they ^{he} was
unable to drive ^{or} get the truck out due
to the tightness of spaces. Ms. Bruce was

returned to the waiting area and a tow truck
had to pull the truck out.

Ms. Bruce was very upset stating the attendant
could not get her ~~truck~~ truck out, was all
on top and could not open the doors. Therefore
she had to wait longer because the tow truck
had to pull her truck out. He had keys at all times.

Ms. Bruce is a meticulous person and
keep her truck in excellent condition.

If you need to reach me. My phone
numbers are (414) 462-5875 or 414-491-3635
Thank you - Lizzie Roundtree

CITY OF MILWAUKEE
CITY CLERK'S OFFICE
2014 MAR 12 PM 2:24

City attorney Brent Longley

RECEIVED

MAR 19 2014

OFFICE OF
CITY ATTORNEY

March 12, 2014

RE: CI File No. 1044-2013-1995

I did not allege anything. I had no prior scratches or dents before the tow.

I know the tow lot did not do a dent + scratch check list.

The tow lot gave me a ride to try to find my truck, it was found at the rear of the tow lot. jimmied in, the truck driver could not get in to my car in anyway he tried, after trying all ways. He decided to bring me back to the tow office which was closed I sat there with one nurse for a very long time out side, and waited for him to get a tow truck to pull my truck out of the jimmied hole. He had my keys all that time, finally the tow man out of the lot with me truck, black. man was driving a gold car in front of truck, white over

CITY CLERK'S OFFICE
2014 MAR 12 PM 2:34
CITY OF MEMPHIS

~~February 1970~~

The white man was driving my truck
He got out open the door and escorted
me into the truck. " " "

I'm appealing your denial of my claim
the Body work with the lowest
prices is \$4,000. plus

Thank you

Vernice Bruce

From: CITY OF MILWAUKEE-TOW LOT

414 286 5474

12/09/2013 12:28

#294 P.001/002

-707 414-286-8550

ATT: Claims City Attorney's office
City of Milwaukee Tow Lot

COMPLAINT AND INVESTIGATION FORM

-CITY USE ONLY-	-CUSTOMER INFORMATION-
TOW #: <u>DD23746710</u>	NAME: <u>VERNEICE BRUCE</u>
DATE: <u>September 10 2013</u>	ADDRESS: <u>2808 West VLIET ST</u>
CLERK ID: _____	PHONE #: <u>414-933-9398</u>

PHOTOS TAKEN YES NO

DATE FILED: 09/10/13

PHOTOS ATTACHED YES NO

ALL FORMS COMPLETED YES NO

***Complaint must be signed by citizen completing form.

CITIZEN'S STATEMENT

August 23, 2013 - Milwaukee Tow Lot 384 W. Lincoln Ave Milwaukee, WI 53215.
 I came here paid for my truck @ 5:08 PM
 waited for a big yellow truck to pick me up & take me to the back of the parking lot where my truck was located, the truck driver stated to me I will have to take you back to the town building and have you wait there until I can find someone to help me get your truck out, it is so jammed in for anyone to be able to get in to it, I will need a town truck to pull it out. The truck driver requested my KEYS. I gave him my keys, got out at the town building and waited for the truck to be brought out and delivered to me. A young white MALE gave the truck to me.
 I got into my truck to drive, my only could not find my driving glasses, need & required glasses to drive. My other case had my jewelry in it, removed jewelry from finger going shopping town, took all my rings off, all diamonds white gold with plain flat (8) rings
 Verneice Bruce
 09/10/13

***SIGNATURE

DATE

-OVER-

From: CITY OF MILWAUKEE-TOW LOT

414 286 5474

09/19/2013 12:00

#026 P.002/002

-CONTINUED-

CIRCLE AREAS OF DAMAGES USING THE DIAGRAMS BELOW

few slight dents, no other known damages

Approx Cost \$10,000.00

To file a claim for *DAMAGE TO or THEFT FROM* your vehicle, Write a detailed letter and send to:
CITY CLERK'S OFFICE,
200 EAST WELLS STREET
CITY HALL, ROOM 205
MILWAUKEE, WI 53202
414-286-2221

-CITY USE ONLY-		INVESTIGATION RESULTS	
ROUTE TO: <input type="checkbox"/> Manager <input type="checkbox"/> Asst. Manager <input type="checkbox"/> Claims Department			
SIGNATURE:		DATE:	

Att: Claims

3 pages

City Attorney office

for 414-286-8550

from Verneice Bruce

414 933-9398

2808 W. Vliet St

Madison WI 53708