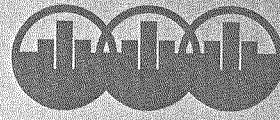
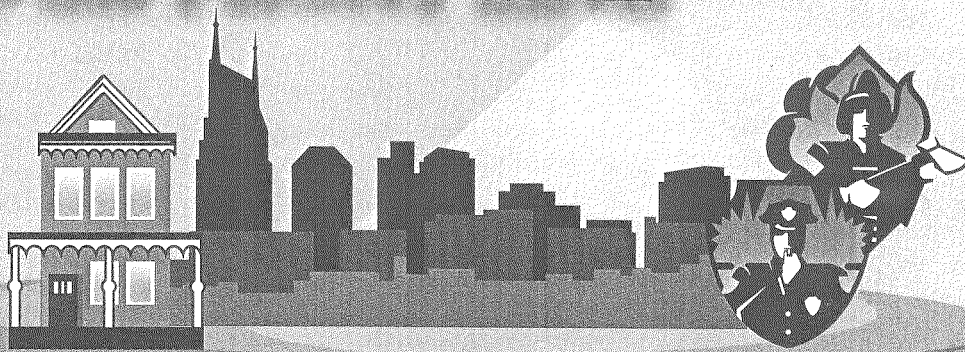


AMERICA'S CITIES ON STAGE:



National League of Cities

From the FRONT PORCH
to the FRONT LINE



80TH CONGRESS OF CITIES AND EXPOSITION
December 9-13, 2003 • Nashville, Tennessee
Gaylord Opryland Resort and Convention Center



June, 2003

Dear Local Official:

I am delighted to invite you to Nashville, Tennessee, for the National League of Cities 80th Congress of Cities & Exposition – America's Cities On Stage: From the Front Porch to the Front Line. This is both an exciting and a very challenging time to be a local elected official. The program we have planned reflects the time we live in and deals directly with issues facing our cities. This year's program will provide you with many opportunities to learn more about what your colleagues in other cities are doing, what products and services are available to your city, and for you to share your own ideas and lessons.

As you review the offerings and examine the many educational seminars, workshop sessions, and networking opportunities available at this year's Congress of Cities and Exposition, you will find an abundance of riches. I encourage you to visit the NLC website often for updates on the many workshops and activities being planned for all delegates. If you have never attended an NLC Congress of Cities, I encourage you to make this conference your first one. The activities planned will provide value and benefits to you and your city.

Please join us in Nashville this December as we put America's Cities on Stage.

Sincerely,

John DeStefano, Jr.
President
Mayor, New Haven, Connecticut

The Congress of Cities will offer a range of learning opportunities to help local officials from cities of all sizes examine current issues and challenges. From home town security to public education, from crime prevention to affordable housing, today's city officials are on the front line. The 2003 Congress of Cities and Exposition will offer six unique learning opportunities for city officials over a five-day period.

GENERAL SESSIONS AND CONFERENCE WORKSHOPS

featuring nationally recognized speakers, seasoned subject matter experts, and experienced city officials who will share successful programs and new approaches to local governance will begin on Thursday morning, December 11, and continue through Saturday, December 13. There will be four general sessions and more than 40 concurrent workshops focusing on a wide range of critical issues facing today's local leaders including those dealing with the current economy and fiscal challenges; quality of life and community; effective/collaborative governance; keeping our communities safe; the changing face of our communities and personal and professional development. Specific workshops will focus on municipal finance, economic development strategies, leadership challenges in today's economy, ensuring race equality, early childhood development, emerging public policy issues, and much more. General sessions and workshops are open to all registered delegates and their guests.

HOST CITY MOBILE WORKSHOPS

will feature topics ranging from Nashville's metro parks, to innovative metropolitan government programs, to affordable housing programs, to the broad music industry in Nashville. Mobile workshops will begin on Wednesday, December 10, and continue through Friday, December 12. Delegates will have the opportunity to participate in these Host City Mobile Workshops by pre-registering for these programs online at www.nlc.org (click on the Nashville section) or on-site at the conference at the Host City Desk in the Registration area. Space is limited to maintain a productive educational and learning experience so you are encouraged to pre-register in advance for these programs. Registration will be on a first-come, first-served basis.

LEADERSHIP TRAINING INSTITUTE

seminars provide in-depth skill building learning experiences for a separate fee and credit toward the Certificate of Achievement in Leadership. These special seminars will be offered on Tuesday, December 9, and Wednesday, December 10. Pre-registration and prepayment are required to reserve your place in these seminars.

NETWORKING SESSIONS AND RESOURCES

offer delegates the opportunity to share ideas, compare notes, and learn from each other. There will be both structured networking sessions during the conference as well as opportunities to exchange ideas informally between workshop sessions and during lunches and various meetings. In addition, the City Showcase will provide a special opportunity to learn about successful programs and to talk with city staff who have been directly involved in implementing the programs. Networking sessions and the City Showcase will be open to all registered conference delegates and their guests on Thursday, December 11, and Friday, December 12.

AN EXPOSITION WITH MORE THAN 300 BOOTHS

provides delegates the chance to make connections with the leading vendors serving municipal government. The exposition will be open to all conference delegates and their guests starting Wednesday evening December 10 for a Welcome Reception and will be open during the day Thursday, December 11, and Friday, December 12. To ensure plenty of time to visit the many vendors, there will be special events in the exhibit hall including two conference wide lunches, prize drawings, and vendor-sponsored workshops.

SPECIAL PROGRAMS THAT RESPOND TO SPECIAL INTERESTS AND NEEDS

will include sessions exclusively for newcomers to the Congress of Cities, programs for youth delegates who are interested in learning more about local government, opportunities for city officials from small communities to deal with their unique challenges, and programs offered by NLC's six constituency groups on key local issues.

For more detailed information about general session speakers and conference workshops, visit the NLC web site at www.nlc.org.

CONFERENCE REGISTRATION AND HOUSING FORM

Gaylord Opryland Resort & Convention Center • Nashville, Tennessee • December 9-13, 2003 • Advance Registration Deadline: November 21, 2003
 Online conference registration at <http://www.nlc.org>

No housing or registration will be processed without accompanying payment in full.

Are you a newly elected official? _____ Size of city? _____

Name _____ Sex _____

Title _____

City/Organization _____

Mailing Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____

Email _____

Alternate Email _____

Spouse/Partner Name* (\$50 fee) _____

*Spouse/Partner not eligible for a separate hotel room and fee is NONREFUNDABLE.

Child Name (14 and under, no fee) _____ Age _____

Youth Delegate** (15-18, \$75 fee) _____ Age _____

**Local officials are encouraged to register youth as active participants in this conference to contribute to NLC's youth agenda. If the youth delegate requires hotel accommodations separate from yours, attach the registration form with your completed form.

Youth Chaperone Name (\$75 fee) _____

(Local Elected City Officials are not eligible for this rate.)

SPECIAL CONFERENCE RATES

5	\$335	First-Time Attendee	\$ _____
6	\$335	Delegate with Entire Council (all forms must be attached)	\$ _____
SG	\$50	Spouse/Partner (non-refundable)	\$ _____
7	\$75	Youth Delegate	\$ _____
8	\$75	Youth Chaperone (not applicable to elected officials)	\$ _____

Registration Fees:	Early/Online	Advance/Online	On-site
1 NLC Member City	\$435/\$420	\$470/\$455	\$510
2 Associate Member	\$435/\$420	\$470/\$455	\$510
3 SML Member City	\$545/\$530	\$590/\$575	\$635
4 Non-Member/Other	\$660/\$645	\$700/\$685	\$755

Eligible for Early Fee if Postmarked by October 6, 2003.

Eligible for Advance Fee if Postmarked by November 21, 2003.

Visit www.nlc.org and register On-line for discounted on-line rate.

On-site rate is effective after November 21, 2003.

REGISTRATION FOR LEADERSHIP TRAINING INSTITUTE SEMINARS (December 9 & 10, 2003)

To REGISTER, codes and fees are listed beside the Leadership Training Institute title in this brochure. You must be registered for the conference in order to attend.

Tuesday, December 9 – Full-Day Seminar	Code: _____	\$ _____
Tuesday, December 9 – Morning Seminar	Code: _____	\$ _____
Tuesday, December 9 – Afternoon Seminar	Code: _____	\$ _____
Wednesday, December 10 – Full-Day Seminar	Code: _____	\$ _____
Wednesday, December 10 – Morning Seminar	Code: _____	\$ _____
Wednesday, December 10 – Afternoon Seminar	Code: _____	\$ _____
LTI Participant & Recognition Luncheon- \$35		\$ _____

SPECIAL EVENTS

P1 \$50 Ecumenical Prayer Breakfast	Code: _____	\$ _____
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CONSTITUENCY GROUP DUES AND EVENTS

To REGISTER, codes and fees are listed under the Constituency Group section of the brochure. You must be registered for the conference in order to attend.

APAMO Membership Dues/Activity Fee	Code: _____	\$ _____
GLBLO Activity Fee	Code: _____	\$ _____
HELO Membership Dues/Activity Fee	Code: _____	\$ _____
HELO Activity Fee (nonmembers only)	Code: _____	\$ _____
NBC-LEO Membership Dues/Activity Fee	Code: _____	\$ _____
NBC-LEO Membership Luncheon Event (nonmember only)	Code: _____	\$ _____
WIMG Membership Dues/Nashville Luncheon	Code: _____	\$ _____
WIMG Taste of Nashville Luncheon (nonmember only)	Code: _____	\$ _____
WIMG Welcome Reception (members & nonmembers)	Code: _____	\$ _____

TOTAL REGISTRATION FEE: \$ _____

HOTEL RESERVATIONS:

You must be registered for the Conference to reserve a hotel room. To guarantee your room, all hotels require one night's deposit plus tax, per room 14 days prior to your arrival. This is required even if you plan to arrive before 6:00 p.m. If accommodations are not guaranteed 14 days in advance, the reservation will be canceled.

- Please make my hotel reservation as indicated below.
- I do not require hotel accommodations at any of the hotels listed below.
- Please contact me regarding suite information.

Room Dates: Arrival Date: _____ / _____ / _____
 Departure Date: _____ / _____ / _____

Room Type: Single (1 person/1 bed) Smoking
 Double (2 people/1 bed) Non-Smoking
 Double/Double (2 people/2 beds)

Sharing My Room With: _____

SPECIAL HOUSING REQUEST (e.g., wheelchair accessible rooms, etc.):

If you have special housing or transportation needs, please contact NLC Meeting Services.

HOTEL CHOICES:

Indicate your first-choice hotel with the number "1". Number the other hotels from "2" to "11" in order of your preference. The hotel listing appears in the order of the hotel map numbers.

	SGL/DBL		SGL/DBL
_____ Fairfield Inn	\$72	_____ Gaylord Opryland/Standard	\$140
_____ Best Western Suites	\$97	_____ Gaylord Opryland/Garden	\$171
_____ Courtyard by Marriott	\$93	_____ Sheraton Music City	\$114
_____ AmeriSuites	\$97	_____ Embassy Suites	\$118
_____ Country Inn & Suites	\$95	_____ Nashville Marriott	\$114
_____ Radisson	\$104		

HOTEL DEPOSIT INFORMATION:

All major credit cards with expiration date of 12/03 or later are accepted at the conference hotels. All checks, government purchase orders, vouchers or claims must be submitted to the hotel with confirmation number FOUR WEEKS (November 10, 2003) prior to your arrival, and are subject to hotel approval.

REGISTRATION FEE PAYMENT INFORMATION

- Charge my REGISTRATION FEES to VISA, MasterCard or AmEx listed below
- Check for REGISTRATION FEES made payable to National League of Cities
- Purchase Order for REGISTRATION FEES - copy must be enclosed & payment must be received by November 10, 2003.

HOTEL DEPOSIT PAYMENT INFORMATION

- Charge my HOTEL DEPOSIT to the credit card listed below.
- Check for HOTEL DEPOSIT. Please submit to hotel address noted on confirmation FOUR WEEKS prior to your arrival - subject to hotel approval.
- Purchase Order for HOTEL DEPOSIT. Please submit to hotel address noted on confirmation FOUR WEEKS prior to your arrival - subject to hotel approval.

CREDIT CARD AUTHORIZATION:

NLC Meeting Services is authorized to use the card below to pay all applicable registration fees and guarantee my hotel reservation. I understand that one night's room charge will be billed through this card if I fail to show up for my assigned housing on the confirmed date unless I have canceled my reservation with the hotel at least 72 hours in advance.

Visa/MasterCard/AmEx Number _____ Exp. Date _____

Card Holder Name _____

Card Holder Signature _____

ADDITIONAL CREDIT CARD AUTHORIZATION:

For hotel deposit only if different than the credit card number listed above. (Expiration date must be 12/03 or later, per hotel requirement.)

Credit Card Number _____ Exp. Date _____

Card Holder Name _____

Card Holder Signature _____

RETURN CONFERENCE REGISTRATION AND HOUSING FORM TO:

Fax: 703-631-6288 (Credit Card and Purchase Orders Only – No Checks)

Mail: NLC Meeting Services, c/o J. Spargo & Associates, Inc.
 11212 Waples Mill Road, Suite 104, Fairfax, VA 22030

FOR MORE INFORMATION:

Phone: 888-319-3864 or 703-449-6418

Email: nlccoregistration@jspargo.com or nlccoehousing@jspargo.com

Office Use Only Payment _____ Check# _____ Amount _____ Htl _____ Subblk _____ Cate _____ Rate _____

CONFERENCE REGISTRATION

Whether you are registering online, downloading your registration form from the web, or sending it to NLC Meeting Services with a check, you can find up-to-date and detailed information about the conference program and Nashville on the NLC website – www.nlc.org.

If paying by MasterCard, VISA or American Express, you can REGISTER ONLINE for immediate registration confirmation and hotel assignment. Visit the NLC website at www.nlc.org and select Congress of Cities and Exposition.

First-time attendee? NLC offers a \$335 special incentive for newly-elected and first-time attendees and for cities who register their entire councils. *Payment must be included for the entire council and all registration forms must accompany the check or credit card payment. A cover letter listing the names of the councilmembers should be included in the package. If more than one councilmember cancels, the entire council will be billed for the actual fee category difference.*

No mailed registrations will be accepted with a postmark later than Friday, November 21, 2003, and no faxed or on-line registrations will be accepted after Friday, November 28, 2003. After these dates, you must register onsite.

REGISTRATION CATEGORIES:

NLC Member City—Officials and staff from cities that pay dues directly to NLC and to their state municipal leagues.

Associate Member—For-profit corporations and non-profit organizations (including universities, libraries, non-municipal governments, and regional councils) that pay dues directly to NLC.

State Municipal League Member City—Officials and staff from cities that pay dues only to their state municipal leagues and not directly to NLC.

Non-Member/Other—Anyone (officials, staff, individuals) or any organization that does not pay dues to NLC or state municipal leagues.

CONSTITUENCY GROUP DUES AND FEES FOR EVENTS

Network with colleagues with similar interests with NLC's constituency groups during the conference. Join an NLC constituency group by paying membership dues and activity fees through the registration process. As you pay your registration fee, you may check off dues and fees for any of the groups and begin or renew your membership. Many of their meetings and events will be open to anyone registered at the Congress of Cities, while others will only be open to those who have purchased tickets for events. Constituency group dues or fees can only be paid by fully registered delegates. Spouse, guest and youth registration categories are not eligible for payment of constituency group dues and fees.

The six constituency and member groups are:

- Asian, Pacific American Municipal Officials (APAMO)
- Gay, Lesbian and Bisexual Local Officials (GLBLO)
- Hispanic Elected Local Officials (HELO)
- National Black Caucus of Local Elected Officials (NBC-LEO)
- University Communities Caucus (UCC)
- Women in Municipal Government (WIMG)

CONSTITUENCY GROUP 2003 DUES AND SPECIAL EVENT FEES

CODE	AMOUNT	ACTIVITY
A1	\$60	APAMO Membership Dues \$35/Activity Fee\$25
G1	\$25	GLBLO Activity Fee
H1	\$80	HELO Dues (elected/direct member city) \$35/Activity Fee\$45
H2	\$90	HELO Dues (elected/nonmember city) \$45/Activity Fee \$45
H3	\$100	HELO Dues (supporting member) \$55/Activity Fee \$45
H4	\$50	HELO Activity Fee (nonmember only)
N1	\$195	NBC-LEO Dues (regular member) \$50/ Activity Fee \$145
N2	\$220	NBC-LEO Dues (associate member) \$75/Activity Fee \$145
N3	\$295	NBC-LEO Dues (supporting member) \$150/Activity Fee \$145
N4	\$75	NBC-LEO Membership Luncheon Event (nonmember only)
W1	\$100	WIMG Dues (elected/direct member city) \$50/Taste of Nashville Luncheon \$50
W2	\$110	WIMG Dues (elected/nonmember city) \$60/Taste of Nashville Luncheon \$50
W3	\$125	WIMG Dues (supporting member) \$75/Taste of Nashville Luncheon \$50
W4	\$55	WIMG Taste of Nashville Luncheon (nonmember only)
W5	\$25	WIMG Welcome Reception (members and nonmembers)

If you have questions concerning your membership status, please call **Constituency Group Services** at 202-626-3169.

REGISTRATION DATES AND DEADLINES

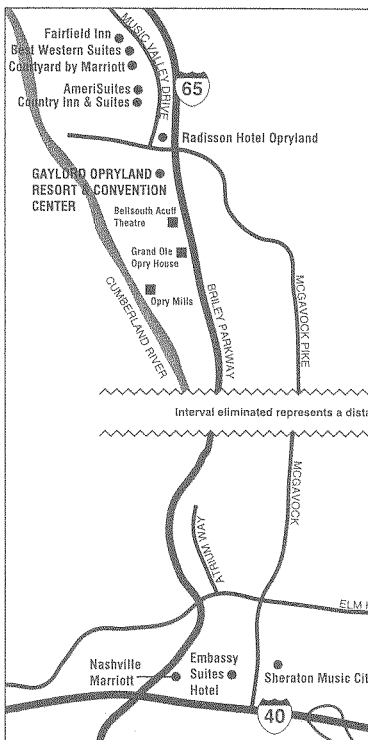
- October 6, 2003:** Early registration postmark deadline.
- November 21, 2003:** Cancellation postmark deadline.
- November 21, 2003:** Advance registration by mail postmark deadline.
- November 21, 2003:** Requested changes to existing hotel accommodations deadline.
- November 26, 2003:** Advanced registration by fax or on-line deadline. After this date, only on-site registration will be accepted.

CONFERENCE REGISTRATION AND HOTEL CANCELLATION POLICIES

All requests for cancellation must be in writing, postmarked by November 21, 2003, and are subject to a \$50 processing fee. No partial refunds will be made if you decide not to attend particular functions. No refunds will be accepted after the cancellation deadline.

To guarantee your room, all hotels require a one night deposit plus tax, per room 14 days before arrival. This is required even if you plan to arrive before 6:00 p.m. All unguaranteed reservations 14 days before arrival will be canceled.

ACCOMMODATIONS



All general sessions and workshop sessions as well as the exposition will be held at the Gaylord Opryland Resort and Convention Center. The Gaylord Opryland Resort and Convention Center is also the President's hotel. Shuttle bus service will be provided between the Gaylord Opryland Resort and Convention Center and all other conference hotels.

1. Fairfield Inn
2. Best Western Suites
3. Courtyard by Marriott (Opryland)
4. Amerisuites
5. Country Inn & Suites
6. Radisson Hotel Opryland
7. Gaylord Opryland Resort and Convention Center**
8. Sheraton Music City
9. Embassy Suites
10. Nashville Marriott

** President's hotel.

For descriptions of hotels please visit the NLC website at www.nlc.org

Savings on conference fees are just one of the benefits of NLC membership. To find out if your community is a direct member city or to receive membership information, please call the NLC membership office at (202) 626-3190 or visit the NLC website at www.nlc.org.

FOR QUESTIONS,
Call 1-888-319-3864 or 703-449-6418
or Email: nlccocoregistration@jspargo.com

PLEASE MAKE A COPY OF THE REGISTRATION/HOUSING FORM AND THE NLC POLICY AND PROCEDURES FOR YOUR RECORDS.

PRELIMINARY CONFERENCE SCHEDULE

Visit NLC website at
www.nlc.org
for updates, changes, and
conference details.

MONDAY DECEMBER 8

Registration Opens
3:00 p.m. - 5:00 p.m.

TUESDAY DECEMBER 9

Registration
8:00 a.m. - 5:00 p.m.

Leadership Training Institute
Seminars
9:00 a.m. - 5:00 p.m.

WEDNESDAY DECEMBER 10

Registration
8:00 a.m. - 8:00 p.m.

NLC Board of Directors
Meeting
NLC Advisory Council
Meeting
9:00 a.m. - 5:00 p.m.

Policy Committee Meetings
• Public Safety and Crime
Prevention (PSCP)
• Energy, Environment and
Natural Resources (EENR)
• Human Development (HD)
• Information Technology
and Communications (ITC)
9:00 a.m. - Noon

Mobile Workshops
9:00 a.m. - 4:00 p.m.

Leadership Training Institute
Seminars
9:00 a.m. - 5:00 p.m.

Policy Committee Meetings
• Transportation Infrastructure
and Services (TIS)
• Community and Economic
Development (CED)
• Finance, Administration
and Intergovernmental
Relations (FAIR)
1:00 p.m. - 4:00 p.m.

Orientation Session for First
Time Attendees
5:45 p.m. - 6:45 p.m.

Opening Reception with
Exhibitors
6:30 p.m. - 8:00 p.m.

THURSDAY DECEMBER 11

Registration
8:00 a.m. - 5:00 p.m.

Opening General Session
9:00 a.m. - 11:00 a.m.

Welcoming Lunch in Exhibit Hall
11:00 a.m. - 1:00 p.m.

Exposition
11:00 a.m. - 5:00 p.m.

Conference Workshops
1:00 p.m. - 2:30 p.m.

Resolutions Committee Meeting
1:00 p.m.

Mobile Workshops
1:00 p.m. - 5:00 p.m.

Conference Workshops
2:45 p.m. - 4:15 p.m.

Nominating Committee Hearing
4:30 p.m. - 6:00 p.m.

State Municipal League and
Constituency Group
Receptions/Events
5:00 pm - 8:00 pm

FRIDAY DECEMBER 12

Registration
8:00 a.m. - 5:00 p.m.

General Session
9:00 a.m. - 10:30 a.m.

Exposition
10:30 a.m. - 3:30 p.m.

Conference Workshops
10:45 a.m. - 12:15 p.m.

Exhibit Hall Lunch
12:30 p.m. - 2:00 p.m.

Mobile Workshops
1:00 p.m. - 5:00 p.m.

Conference Workshops
2:00 p.m. - 3:30 p.m.

Conference Workshops
3:45 p.m. - 5:15 p.m.

State Municipal League and
Constituency Group
Receptions/Events
6:00 p.m. - 8:00 p.m.

Youth Delegates Event
7:00 p.m. - 10:00 p.m.

SATURDAY DECEMBER 13

Registration
7:00 a.m. - 2:00 p.m.

Ecumenical Prayer Breakfast
7:30 a.m. - 9:00 a.m.

General Session
9:15 a.m. - 10:45 a.m.

Conference Workshops
11:00 a.m. - 12:30 p.m.

Delegates Luncheon
12:45 p.m. - 2:15 p.m.

Annual Business Meeting
2:30 p.m.

Host City Closing Event
7:00 p.m.

SPECIAL TRAVEL DISCOUNTS TO NASHVILLE

American Airlines and Southwest Airlines are the official carriers for the 2003 Congress of Cities and Exposition in Nashville. Hertz Rental Car Agency is the official car rental company (conveniently located at the airport and Opryland Resort and Convention Center). You or your travel agent may contact the airlines and Hertz directly to make reservations. Simply give the file number listed below when making your reservation and indicate your travel is for the National League of Cities Congress of Cities. Specially negotiated five percent and 10 percent discounted airfares and car rental fees will be applied when you book your travel through one of the following numbers:

American Airlines
Toll Free: 800-433-1790
File Number: A15D3AG

Southwest Airlines
Toll Free: 800-433-5368
I.D. Code: R0239

Hertz Rental Car Agency
Toll Free 800-654-2240
File Number CV#022Q1418

For your convenience, all flights should be scheduled in and out of the Nashville International Airport. Remember, in order to take advantage of the lower airfare and car rental rates when contacting the airlines or Hertz, you must give the National League of Cities Congress of Cities I.D Code or File Number as noted above.

Visit the NLC website at
www.nlc.org
for updates, changes, and
conference details