

Milwaukee City Clerk
200 E Wells St Room 205
Milwaukee, WI 53202
RE: C.I. File No. 1029-2013-1031

RECEIVED

JUN 25 2013

OFFICE OF
CITY ATTORNEY

June 24 2013

City Clerk,

I have received a received the denial of my claim regarding the file number referenced above and formally request an appeal. I look forward to a successful resolution of this matter and reimbursement of the expenses I have incurred.



Jemal Billings
3933 N 36 St
Milwaukee, WI 53216
414 550-7890

CITY OF MILWAUKEE
13 JUN 24 PM 12:02
CITY CLERK'S OFFICE

RECEIVED

MAY 31 2013

OFFICE OF
CITY ATTORNEY

Jemal Billings
3933 N 36th St
Milwaukee WI 53216
414 550-7890

City of Milwaukee
March 23 2013
RE: pothole damage

CITY OF MILWAUKEE
13 MAY 30 PM 12: 32
CITY CLERK'S OFFICE

City Clerk,

On Sunday March 10 at approximately 6:30P.M. I was traveling west on Fond Du Lac avenue in the inner most left lane. Approaching the intersection of Baldwin Place and Fond Du Lac, there was another car on my right side which prevented me from avoiding a very large pothole that bent the front driver wheel on my 2007 Acura TL.

I took my car in for an inspection the very next day, Monday March 11 at Russ Darrow Honda and after incurring a \$52 expense to diagnose my vehicle my fear was validated; I had a one inch bend in my wheel that was giving constant vibration, noise and an unpleasant ride in my vehicle.

After confirming the damage by the dealer I made an appointment with Alloy Wheel Repair to remove the bend. Thankfully they were able to repair the wheel and save me the estimated \$523 cost of a new wheel from the dealer. Unfortunately, this repair was still an expense to me of \$145 (cash) and combined with the \$52 diagnostic fee from the dealer, my expense has totaled \$197.

Copies of the receipts are included along with a picture of the pothole itself. With this notice to your office I respectfully request reimbursement of the FULL amount of the \$197 I have paid. I would also like to add that roughly four years ago I had the same thing happen in a different vehicle. Then I incurred an \$1100 expense as that wheel was not able to be repaired. I do not intend to eat this expense a second time.

RECEIVED

MAY 31 2013

OFFICE OF
CITY ATTORNEY



INVOICE
Milwaukee
Alloy Wheel Repair Specialists

6650 W State Street, Unit D, # 285
Milwaukee WI 53213
(414) 326-7599 Service
milwaukee@awrswheelrepair.com
www.awrswheelrepair.com

Invoice **SP** 21405
Date 3-14-13
Technician/Sales Rep STBF
RO#/PO# _____
Dept. _____

Customer Name JEMEL BILLINGS
Contact Name _____
Address _____
City/State/ZIP _____
Phone _____ Fax _____

Vehicle & Stock # _____
 Vehicle VIN # _____
 Description of Work Cosmetic Straighten Cosmetic & Straighten Remanufacturing Replacement
 Other _____
 TO: DF DR PF PR ACURA WHEEL **TOTAL** 145.00

Vehicle & Stock # _____
 Vehicle VIN # _____
 Description of Work Cosmetic Straighten Cosmetic & Straighten Remanufacturing Replacement
 Other _____
 TO: DF DR PF PR **TOTAL**

Vehicle & Stock # _____
 Vehicle VIN # _____
 Description of Work Cosmetic Straighten Cosmetic & Straighten Remanufacturing Replacement
 Other _____
 TO: DF DR PF PR **TOTAL**

APPROVED FOR PAYMENT BY: _____ Authorized Signature
TAX 9.78
TOTAL 154.78

RECEIVED

MAY 31 2013

OFFICE OF CITY ATTORNEY



CUSTOMER #: 7A046839

309565

INVOICE

RUSS DARROW HONDA
9301 WEST BROWN DEER RD. MILWAUKEE, WI 53224
PHONE (414) 586-5400
www.russdarrow.com
ZONE: 8
CODE: 207717

JEMAL BILLINGS
3933 N36TH
MILWAUKEE, WI 53216

PAGE 1

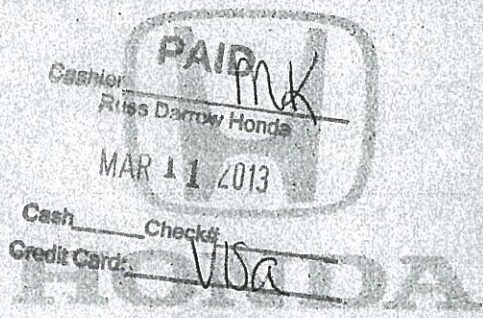
HOME: CONT:N/A
BUS: CELL:

SERVICE ADVISOR: 1174 JIM LAUSTEN

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/ OUT, TAG, IN SVC. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes repair details for ACURA TL.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Includes description of a vibration issue and parts/labor costs.

86704 WHEEL BENT ADVISE LEFT FRONT WHEEL IS BENT, ADVISE ON REPLACEMENT.



Get the Darrow Difference

Jim
414-586-3054

Summary table with columns: MATERIAL, DESCRIPTION, TOTALS. Includes disclaimer text and itemized charges like LABOR AMOUNT, PARTS AMOUNT, etc.

Sale

PAGE 1

F: N/A
 SERVICE ADVISOR: 1174 JIM LAUSTEN

Y/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
	19UUA76517A046839		86704/86704	T3189
EXP.	PROMISED	PO NO.	RATE	PAYMENT
	18:00 11MAR13		0.00	CASH
DATE BACK	OPTIONS: DLR:207717 ENG:3.5_Liter			
MAR13				

XXXXXXXXXXXX2333
 VISA
 Total: \$ 52.28
 03/11/13
 Inv #: 309565
 Apprvd: Online

Entry Method: Swiped
 07:41:45
 Appr Code: 060274
 Batch#: 000775

Customer Copy
 THANK YOU!

COURS	LIST	NET	TOTAL
HE HIT A POT HOLE AND NOW THERE IS A VIBRATION SPEEDS			
COMMEND REPLACING THE LEFT			
CUSTOMER DECLINED \$523.89			
LABOR: 45.00	OTHER: 0.00	TOTAL LINE A:	45.00
			45.00

86704 WHEEL BENT ADVISE LEFT FRONT WHEEL IS BENT, ADVISE ON REPLACEMENT.

PAID
 Cashier: Russ Darrow Honda
 MAR 11 2013
 Cash: _____
 Check: _____
 Credit Card: VISA

RECEIVED
 MAY 31 2013
 OFFICE OF CITY ATTORNEY

Get the Darrow Difference

Jim
 414-586-3054

MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED STATEMENT OF DISCLAIMER: The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	DESCRIPTION	TOTALS
	LABOR AMOUNT	45.00
	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	ENVIRONMENTAL/SUPPLIES	4.50
	TOTAL CHARGES	49.50
	LESS INSURANCE	0.00
	SALES TAX	2.78
	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT

The genuine Honda Parts and Accessories Replacement Warranty 12 months or 12,000 miles. See dealer for complete details. Some restrictions and exclusions apply.

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

CUSTOMER COPY

Jemal Billings
3933 N 36th St
Milwaukee WI 53216
414 550-7890

RECEIVED

MAR 28 2013

OFFICE OF
CITY ATTORNEY

CITY OF MILWAUKEE
2013 MAR 27 PM 2:13
CITY CLERK'S OFFICE

City of Milwaukee
March 23 2013
RE: pothole damage

City Clerk,

On Sunday March 10 at approximately 6:30P.M. I was traveling west on Fond Du Lac avenue in the inner most left lane. Approaching the intersection of Baldwin Place and Fond Du Lac, there was another car on my right side which prevented me from avoiding a very large pothole that bent the front driver wheel on my 2007 Acura TL.

I took my car in for an inspection the very next day, Monday March 11 at Russ Darrow Honda and after incurring a \$52 expense to diagnose my vehicle my fear was validated; I had a one inch bend in my wheel that was giving constant vibration, noise and an unpleasant ride in my vehicle.

After confirming the damage by the dealer I made an appointment with Alloy Wheel Repair to remove the bend. Thankfully they were able to repair the wheel and save me the estimated \$523 cost of a new wheel from the dealer. Unfortunately, this repair was still an expense to me of \$145 (cash) and combined with the \$52 diagnostic fee from the dealer, my expense has totaled \$197.

Copies of the receipts are included along with a picture of the pothole itself. With this notice to your office I respectfully request reimbursement of the FULL amount of the \$197 I have paid. I would also like to add that roughly four years ago I had the same thing happen in a different vehicle. Then I incurred an \$1100 expense as that wheel was not able to be repaired. I do not intend to eat this expense a second time.





INVOICE
 Milwaukee
 Alloy Wheel Repair Specialists
 6650 W State Street, Unit D, # 285
 Milwaukee WI 53213
 (414) 326-7599 Service
 milwaukee@awrswheelrepair.com
 www.awrswheelrepair.com

Invoice **SP 21405**
 Date **3-14-13**
 Technician/Sales Rep **STBF**
 RO#/PO# _____
 Dept. _____

Customer Name JEMEL BILLINGS
 Contact Name _____
 Address _____
 City/State/ZIP _____
 Phone _____ Fax _____

Vehicle & Stock # _____
 Vehicle VIN # _____
 Description of Work Cosmetic Straighten Cosmetic & Straighten Remanufacturing Replacement
 Other _____
 TO: DF DR PF PR ACURA WHEEL **TOTAL 145.00**

Vehicle & Stock # _____
 Vehicle VIN # _____
 Description of Work Cosmetic Straighten Cosmetic & Straighten Remanufacturing Replacement
 Other _____
 TO: DF DR PF PR **TOTAL**

Vehicle & Stock # _____
 Vehicle VIN # _____
 Description of Work Cosmetic Straighten Cosmetic & Straighten Remanufacturing Replacement
 Other _____
 TO: DF DR PF PR **TOTAL**

APPROVED FOR PAYMENT BY: _____ Authorized Signature
 TAX 9.78
 TOTAL 154.78

**PLEASE PAY FROM THIS INVOICE.
 NET 30 DAYS.**

CREDIT TERMS: Credit is extended to Commercial Customers only by Agreement and Application to make payment within 30 days of invoice date.
 Finance Charges of 1.5% a month will accrue on Unpaid Balances over 30 days old.

CUSTOMER #: 7A046839

309565



INVOICE

JEMAL BILLINGS
3933 N36TH
MILWAUKEE, WI 53216

RUSS DARROW HONDA
9301 WEST BROWN DEER RD. MILWAUKEE, WI 53224
PHONE (414) 586-5400
www.russdarrow.com
ZONE: 8
CODE: 207717

PAGE 1

HOME: CONT:N/A
BUS: CELL:

SERVICE ADVISOR: 1174 JIM LAUSTEN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	07	ACURA TL	19UUA76517A046839		86704/86704	T3189	
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN07 DD			18:00 11MAR13		0.00	CASH	11MAR13
DATE OF REPAIR	DATE OFFERED BACK	OPTIONS: DLR:207717 ENG:3.5_Liter					
11MAR13	11MAR13						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUSTOMER STATES THAT HE HIT A POT HOLE AND NOW THERE IS A VIBRATION MAINLY AT LOWER SPEEDS B DIAGNOSED AND RECOMMEND REPLACING THE LEFT FRONT WHEEL CUSTOMER DECLINED \$523.89							
PARTS:				287 CP		45.00	45.00
	0.00	LABOR:		45.00	OTHER:	0.00	TOTAL LINE A: 45.00

86704 WHEEL BENT ADVISE LEFT FRONT WHEEL IS BENT, ADVISE ON REPLACEMENT.

PAID
Cashier: *[Signature]*
Russ Darrow Honda
MAR 11 2013
Cash _____
Check# _____
Credit Card: *VISA*

"Get the Darrow Difference"

Jim
414-586-3054

The genuine Honda Parts and Accessories Replacement Warranty 12 months or 12,000 miles, See dealer for complete details. Some restrictions and exclusions apply.	MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED	DESCRIPTION	TOTALS
	STATEMENT OF DISCLAIMER: The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	LABOR AMOUNT	45.00
		PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		ENVIRONMENTAL/SUPPLIES	4.50
		TOTAL CHARGES	49.50
		LESS INSURANCE	0.00
		SALES TAX	2.78
	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	52.28

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code.



