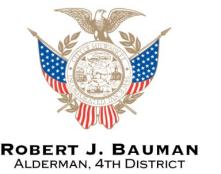
CHAIR

- · Public Works Committee
- · Historic Third Ward
- Architectural Review Board Public Transportation Review Board
- · Joint Committee on the Redevelopment of Abandoned and Foreclosed Homes
- · Frank P. Zeidler Public Service Award Selection Committee



VICE CHAIR

Joint Committee on Streetcar Implementation

MEMBER

- · Judiciary and Legislation Committee
- · Steering and Rules Committee
- · Historic Preservation Commission
- · Housing Trust Fund Advisory Committee

September 20 2018

To the Honorable, the Common Council

Dear Members:

Re: Common Council File Number 180547

Attached is the written objection to file number 180547, Motion relating to the recommendations of the Public Works Committee relative to licenses, relating to the recommendation of:

Renewal, with a thirty (30) day suspension, based on applicant testimony and not having complaint forms in the vehicle, of the Public Passenger Vehicle Taxicab Permit for Ahmed Aden.

This matter will be heard by the full Council at its Tuesday, September 25, 2018 meeting. Pursuant to City Ordinances, a roll call vote will be taken to confirm that all members have read the attached statements and materials.

Respectfully,

Robert Bauman, Chair **Public Works Committee**

cc: All Council Members City Attorney's Office Common Council/City Clerk - License Division CCF 180547





DAVID C. BANGERT

PHONE (414) 271-1972 ♦ FAX (414) 271-1511 ♦ E-MAIL DCBANGERT@HOTMAIL.COM

Attorney At Law

September 19, 2018

City of Milwaukee Office of the City Clerk City Hall, Room 205 200 E. Wells Street Milwaukee, WI 53202

Re:

Ahmed M. Aden

551-B W. Becher Street Milwaukee, WI 53207

(Taxicab Permit Renewal Application for "Kisima-Taxi"

at 551B W. Becher Street)

Dear Sirs/Madams:

I am the attorney for Ahmed M. Aden. This letter is intended as a written response to the report of the Public Works Committee dated September 14, 2018 regarding Ahmed Aden's Taxicab Permit Renewal Application for "Kisima-Taxi".

I reviewed with Mr. Aden the Findings of Fact as summarized in the September 14, 2018 report. There is no objection or dispute regarding the Findings of Fact with respect to their summary of testimony and comments made at the Public Works Committee hearing held on September 12, 2018. The summary is accurate. However, in discussing the facts with Mr. Aden it is clear that there is an important factual clarification to be made.

Mr. Aden told me at the hearing that he did not have "complaint forms" in his taxi which could be given to customers for the purpose of filing a complaint. I repeated this information to the Committee. However, when MR. Aden met with me to review the Findings of Fact he showed me that he **does have** informational cards in his taxi which explain to passengers how to file a complaint if a customer (passenger) wants to file a complaint.

Attached to this letter is a photo showing a document titled "Passenger Rights" which is prominently displayed to passengers seated in the rear seats of Mr. Aden's taxi. Smaller informational cards containing telephone numbers and information about how to file a complaint are located inside the plastic encased container in which the "Passenger Rights" document is displayed. It seems to be a matter of semantics. Ahmed Aden correctly testified to the Committee that he does not have "complaint forms" in his taxi, but it is clear that he does have "Passenger Rights" documents in his taxi as well as informational cards containing information pertaining to how passengers can file a complaint.

2018 SEP 19 PM 4: 13

Ahmed Aden objects to the recommended 30-day suspension of his Public Passenger Vehicle Taxicab Permit for several reasons. The above clarification regarding his taxicab in fact having informational forms informing passengers how to file complaints is one reason. Secondly, Mr. Aden feels that a 30-day suspension is too severe in light of the fact that his driving record is exemplary (no citations whatsoever in more than 2 years) and he has had only 2 complaints by passengers in over 2 years. The third reason is that Mr. Aden is supporting his wife and 6 children (6 months to 9 years old) from his income as a taxicab driver. Suspension of Mr. Aden's ability to generate an income will be most harmful.

Sincerely,

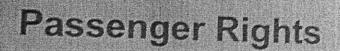
And C. Burgert
David C. Bangert

Attorney for Ahmed Aden

DCB/jaz

Enclosure (2 photos)





Operating Regulations

- Display of License Required. The license of your driver -- with photograph -- must be displayed in a clearly visible location and illuminated at night.
- Service to Disabled Passengers Required. No vehicle owner or driver may refuse service to you on the basis of disability, your use of a service animal, or your use of a wheelchair
- Response Time.

A taxicab driver must respond to your call for service within 30 minutes.

- Rate and Passenger Rights List Required. Each vehicle must have this passenger rights list and rate placard posted.
- Complaint Information Required. Cards containing information on how to file a complaint most be available for passengers at all Detes.

Payment Information

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COMPLAINTS

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