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- Historic Preservation Commission
- Housing Trust Fund Advisory Committee

ROBERT J. BAUMAN
ALDERMAN, 4TH DISTRICT

September 20 2018

To the Honorable, the Common Council

Dear Members:

Re: Common Council File Number 180547

Attached is the written objection to file number 180547, Motion relating to the recommendations of the Public Works Committee relative to licenses, relating to the recommendation of:

Renewal, with a thirty (30) day suspension, based on applicant testimony and not having complaint forms in the vehicle, of the Public Passenger Vehicle Taxicab Permit for Ahmed Aden.

This matter will be heard by the full Council at its Tuesday, September 25, 2018 meeting. Pursuant to City Ordinances, a roll call vote will be taken to confirm that all members have read the attached statements and materials.

Respectfully,

A handwritten signature in black ink that reads "Robert J. Bauman".

Robert Bauman, Chair
Public Works Committee

cc: All Council Members
City Attorney's Office
Common Council/City Clerk – License Division
CCF 180547



DAVID C. BANGERT
Attorney At Law

BROADWAY THEATRE CENTER ♦ 158 N. BROADWAY, SUITE 600 ♦ MILWAUKEE, WI 53202-6015

PHONE (414) 271-1972 ♦ FAX (414) 271-1511 ♦ E-MAIL DCBANGERT@HOTMAIL.COM

September 19, 2018

City of Milwaukee
Office of the City Clerk
City Hall, Room 205
200 E. Wells Street
Milwaukee, WI 53202

Re: Ahmed M. Aden
551-B W. Becher Street
Milwaukee, WI 53207
**(Taxicab Permit Renewal Application for "Kisima-Taxi"
at 551B W. Becher Street)**

CITY OF MILWAUKEE
2018 SEP 19 PM 4:13
CITY CLERK'S OFFICE

Dear Sirs/Madams:

I am the attorney for Ahmed M. Aden. This letter is intended as a written response to the report of the Public Works Committee dated September 14, 2018 regarding Ahmed Aden's Taxicab Permit Renewal Application for "Kisima-Taxi".

I reviewed with Mr. Aden the Findings of Fact as summarized in the September 14, 2018 report. There is no objection or dispute regarding the Findings of Fact with respect to their summary of testimony and comments made at the Public Works Committee hearing held on September 12, 2018. The summary is accurate. However, in discussing the facts with Mr. Aden it is clear that there is an important factual clarification to be made.

Mr. Aden told me at the hearing that he did not have "complaint forms" in his taxi which could be given to customers for the purpose of filing a complaint. I repeated this information to the Committee. However, when MR. Aden met with me to review the Findings of Fact he showed me that he **does have** informational cards in his taxi which explain to passengers how to file a complaint if a customer (passenger) wants to file a complaint.

Attached to this letter is a photo showing a document titled "**Passenger Rights**" which is prominently displayed to passengers seated in the rear seats of Mr. Aden's taxi. Smaller informational cards containing telephone numbers and information about how to file a complaint are located inside the plastic encased container in which the "Passenger Rights" document is displayed. It seems to be a matter of semantics. Ahmed Aden correctly testified to the Committee that he does not have "complaint forms" in his taxi, but it is clear that he does have "Passenger Rights" documents in his taxi as well as informational cards containing information pertaining to how passengers can file a complaint.

Ahmed Aden objects to the recommended 30-day suspension of his Public Passenger Vehicle Taxicab Permit for several reasons. The above clarification regarding his taxicab in fact having informational forms informing passengers how to file complaints is one reason. Secondly, Mr. Aden feels that a 30-day suspension is too severe in light of the fact that his driving record is exemplary (no citations whatsoever in more than 2 years) and he has had only 2 complaints by passengers in over 2 years. The third reason is that Mr. Aden is supporting his wife and 6 children (6 months to 9 years old) from his income as a taxicab driver. Suspension of Mr. Aden's ability to generate an income will be most harmful.

Sincerely,



David C. Bangert
Attorney for Ahmed Aden

DCB/jaz
Enclosure (2 photos)



*Kisima
Taxi Co.*

MILW PERMIT #
898

Passenger Rights

Operating Regulations

- **Display of License Required.**
The license of your driver -- with photograph -- must be displayed in a clearly visible location and illuminated at night.
- **Service to Disabled Passengers Required.**
No vehicle owner or driver may refuse service to you on the basis of disability, your use of a service animal, or your use of a wheelchair.
- **Response Time.**
A taxicab driver must respond to your call for service within 30 minutes.
- **Rate and Passenger Rights List Required.**
Each vehicle must have this passenger rights list and rate placard posted.
- **Complaint Information Required.**
Cards containing information on how to file a complaint must be available for passengers at all times.

Payment Information

- **Acceptance of Credit/Debit Card Required**
All taxicab permit holders and drivers must accept the following credit and debit cards for payment of taxicab fares:
 - Credit cards: Visa, MasterCard, American Express, and Discover
 - Debit cards: Signature-based Visa and MasterCard
- **No surcharge, minimum distance fee, or minimum fare is permitted.**
- **Receipt required upon request.**
Your driver must give you, upon request, a receipt containing at least the metered point number of the vehicle, the driver's name and city license number, date and amount and date of payment.
- **Do I have to give my card to the driver?**
No, all the equipment is installed in the back seat of the vehicle. You can go with your card in your hand. There is no need to hand the card to the driver.

COMPLAINTS