

**GRANT F. LANGLEY**  
City Attorney

**MIRIAM R. HORWITZ**  
**ADAM B. STEPHENS**  
**MARY L. SCHANNING**  
**JAN A. SMOKOWICZ**  
Deputy City Attorneys



Milwaukee City Hall Suite 800 • 200 East Wells Street • Milwaukee, Wisconsin 53202-3551  
Telephone: 414.286.2601 • TDD: 414.286.2025 • Fax: 414.286.8550

**STUART S. MUKAMAL**  
**JOHN J. HEINEN**  
**SUSAN E. LAPPEN**  
**PATRICIA A. FRICKER**  
**HEIDI WICK SPOERL**  
**GREGG C. HAGOPIAN**  
**ELLEN H. TANGEN**  
**JAY A. UNORA**  
**KATHRYN Z. BLOCK**  
**KEVIN P. SULLIVAN**  
**THOMAS D. MILLER**  
**ROBIN A. PEDERSON**  
**JEREMY R. MCKENZIE**  
**PETER J. BLOCK**  
**NICHOLAS P. DESIATO**  
**JOANNA FRACZEK**  
**JENNY YUAN**  
**KAIL J. DECKER**  
**ALLISON N. FLANAGAN**  
**PATRICK J. LEIGL**  
**HEATHER H. HOUGH**  
**ANDREA J. FOWLER**  
**PATRICK J. MCCLAIN**  
**NAOMI E. GEHLING**  
**CALVIN V. FERMIN**  
**BENJAMIN J. ROOVERS**  
**ELLENY B. CHRISTOPOULOS**  
**RACHEL S. KENNEDY**  
**TYRONE M. ST. JUNIOR**  
**HANNAH R. JAHN**  
**SAVEON D. GRENELL**  
**ROSE SIMON-SILVA**  
Assistant City Attorneys

November 21, 2017

To the Honorable Common Council  
of the City of Milwaukee  
Room 205 – City Hall

Re: C. I. File No. 1048-2016-207  
Communication from: Shirley Floor  
8700 West Holt Avenue  
Milwaukee, WI 53227

Erie Insurance  
c/o Eileen Reinert  
301 Commonwealth Drive  
Warrendale, PA 15086

Dear Council Members:

Enclosed please find a proposed resolution. We ask that it be introduced and referred to the Committee on Judiciary & Legislation, with the following recommendation.

Shirley Floor alleges that on December 18, 2016 there was a water main break in the street which caused a backwater in her basement. Milwaukee Water Works (MWW) was contacted and they shut the water off. Ms. Floor claims damages of \$15,019.58; Erie Insurance of \$5,250.00.

MWW records indicate that on December 18, 2016 they received a report of a leak in the street at 8638 West Holt Avenue. They responded several hours later and dispatched a field investigator, who confirmed a break in an 8-inch water main at 8700 West Holt Avenue, did an emergency shut off, barricaded the site and contacted digger's hotline to mark the underground facilities in the area. A MWW distribution crew responded to make the necessary repairs. A distribution supervisor conducted a site visit and concluded that the force of the main break caused damage to the storm sewer causing a backup in the basement.

A compromise settlement of \$14,449.34 was accepted by Ms. Floor. Because settlement of these matters is deemed expeditious to the City of Milwaukee, we recommend




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settlement of these claims in the amounts of \$14,449.34 and \$5,250.00 and have enclosed appropriate resolutions for your convenience.

Very truly yours,



GRANT F. LANGLEY  
City Attorney



PATRICIA A. FRICKER  
Assistant City Attorney

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Enclosure

c: Bernice Flemming (w/o enc.)

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