



mailto:brittney.hudson@ascension.org

[EXTERNAL] Re: Letter/claims dept.

1 message

Brittney Hudson <bhudson2323@gmail.com>
To: Brittney Hudson

Thu, Feb 20, 2025 at 11:49 PM

On Thu, Feb 20, 2025 at 11:41 PM Brittney Hudson <bhudson2323@gmail.com> wrote:

On Thu, Feb 20, 2025 at 11:28 PM Brittney Hudson <bhudson2323@gmail.com> wrote:
To whom may concern:

My name is Brittney Hudson address 4334 N 64th Street Milwaukee, WI 53216. On Sunday February 16, 2025 late evening the city of Milwaukee was notified of an unknown water flood near the Main Street of North 64th between Marion and Congress Street . Approximately 12am on February 17, 2025 I received a knock at my front door asking residents to please move all vehicles due to water main break located in front of my house. Hired contractors proceeded to locate the main flooding source and began to work on repairing the issue. It took approximately six hrs to complete the task, during the repair unfortunately I was unable to sleep due to the loudness and machines used.

Around 6am I noticed city workers had left the area but a mixture of ice, water, mud , and snow was covered throughout my front walkway and sidewalk. I proceeded to place large amount of salt down to insure the safety of myself and others. The area was very slippery due to weather conditions and water mix. After returning back into my home I tried to continue my normal morning routine before work by taking a hot shower when I noticed my shower/tub water pressure was extremely low.

I reached out to the city main line (414)-286-2489 February 17, 2025 to try and troubleshoot the issue but was unsuccessful. I was advised to reach out to a professional plumber/contractor to investigate the problem. I reached out to 2 different professional plumber's both found debris/ concrete particles possibly from repairs from the water main shut off. I'm asking the city to PLEASE reimburse me for unexpected repairs. Total cost \$494.11

Thank you in advance,

Brittney Hudson
(414) 322-2748

Brittney Hudson
2/20/2025

CITY OF MILWAUKEE
2025 FEB 28 P 3:17
CITY CLERK'S OFFICE

2025 FEB 20 11:49 AM
CITY OF MILWAUKEE



MKE CITY CLERK - RDU
2025 FEB 28 PM 3:07

Roman Home Services | Electrical,
Plumbing, Heating & Cooling
2220 South 114th Street
West Allis, WI 53227
Please include invoice number on checks

BILL TO

Brittney Hudson
4334 North 64th Street
Milwaukee, WI 53216 USA

INVOICE 273865243	INVOICE DATE 2/18/2025
-----------------------------	----------------------------------

JOB ADDRESS

Brittney Hudson
4334 North 64th Street
Milwaukee, WI 53216 USA

Completed Date

Technician CONNOR WALL
Customer PO #
Payment Term Due Upon Receipt

DESCRIPTION OF WORK

Plumber wrote quotes, homeowner is going to buy cartridge and plumber will return. Plumber let homeowner know that quotes are good for 30 days.

#	DESCRIPTION	TOTAL
Service Fee	Service fee: *Non Refundable*	\$99.95
	Travel & Visual Evaluation Fee	
	This is additional to any work and does not include any diagnostic charge. Any and all plaster/paint/finish work will not be corrected by Roman Home Services and would be at owners discretion to repair.	

PAYMENT

Paid On	Type	Memo	Amount
2/18/2025	AMEX		\$99.95
		SUB-TOTAL	\$99.95
		TOTAL DUE	\$99.95
		PAYMENT	\$99.95
		BALANCE DUE	\$0.00

Thank you for choosing Roman Home Services | Electrical, Plumbing, Heating and Cooling!

****ESTIMATES GOOD FOR 30 DAYS****

****ANY DRYWALL/SIDING/PAINT REPAIR IS TO BE REPAIRED BY OTHER****

CUSTOMER AUTHORIZATION

I authorize and acknowledge the work listed above to be performed by Roman Home Services | Electrical, Plumbing, Heating & Cooling. We agree to pay for work listed for an authorized amount of \$99.95 and/or a total amount of \$99.95.

A service fee of \$30.00 will be charged for any returned checks.

Sign here



Date 2/18/2025

CUSTOMER ACKNOWLEDGEMENT

I have inspected all work done by Roman Home Services | Electrical, Plumbing, Heating & Cooling, pursuant to the contract terms agreed by me, Brittney Hudson, 4334 North 64th Street, Milwaukee, WI 53216 USA . I find that all work has been completed in a satisfactory and workman like manner. I have been given the opportunity to address concerns and/or discrepancies in the work completed, and I either have no concerns or have found no discrepancies or they have been addressed by [the contractor] to my satisfaction. I understand that any drywall, siding and/or paint repair due to diagnostic work, repairs or replacements are at additional cost to me and not corrected by Roman Home Services | Electrical, Plumbing, Heating & Cooling. My signature here signifies my full and final acceptance of all work performed by the contractor pursuant to the contract as agreed.

If signing up for the Home Protection Plan, I authorize Roman Home Services | Electrical, Plumbing, Heating & Cooling to make the above indicated charges to my checking account, credit or debit card as agreed.

As a convenience to me, for payment of services due, I hereby request and authorize Roman Home Services | Electrical, Plumbing, Heating & Cooling to charge my bank account via Electronic Funds Transfer for the agreed upon dollar amounts and dates. I agree that your treatment of each such debit entry, and your rights in respect to it, shall be the same as if it were signed by me. I fully agree that if any such debit entry be dishonored, whether with or without cause, you shall be under no liability whatsoever even though such dishonor may result in the forfeiture of services. The agreement is effective 12:01am local time on the effective dated (date signed), and for the period indicated. Prices are subject to change after completion of the initial term indicated. Annual visits will be performed during normal business hours, and under the schedule of Roman Home Services | Electrical, Plumbing, Heating & Cooling. Plans will auto renew for 1 year periods upon completion of the initial term. Cancellations require a letter sent to Roman Home Services | Electrical, Plumbing, Heating & Cooling within 15 days of the renewal date in order to avoid charges. All monies paid are NON-REFUNDABLE. All promotions, offerings, discounts and anything else stated are valid only while account is paid and in good standings. Agreements will become void with a past due account (over 1 day). During extreme weather conditions (heat and cold spells) Roman Home Services | Electric, Plumbing, Heating and Cooling reserves the right to reschedule maintenance checks to accommodate customers with out heat or air conditioning.

Sign here



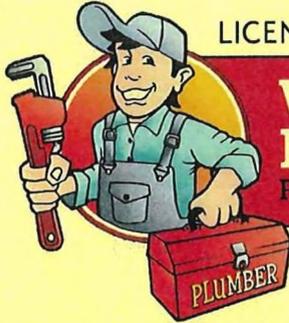
Date 2/18/2025

I authorize Roman Home Services | Electrical, Plumbing, Heating & Cooling to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.

Sign here



Date 2/18/2025



LICENSED • BONDED • INSURED

WALLY BLANTON

PLUMBING & SEWER

IL 5001 9th St, Winthrop Harbor, IL 60096
WI 3624 14th Ave, Kenosha, WI 53140
WI 1300 40th Street Kenosha, WI 53140

24 HOUR EMERGENCY SERVICE

SERVICE ORDER/PROPOSAL

IL
847-345-8185

WI
262-771-8792

DBA/KA



FELTNER'S

Sewer & Drain

We'll fix your throne...so you're good to go!

(866)-FELTNER
335-8637

Representative/Owner <i>Brittany Hoskins</i>	Phone <i>414-322-2748</i>	Date <i>2-19-25</i>
Address/Location <i>4371 64th St.</i>	City/State/Zip <i>Milwaukee, WI 53216</i>	

SUMP/EJECTOR PUMPS, WATER HEATERS, DRAIN CLEANING, HYDROJET, RODDING, CAMERA SEWER LINES

WE ACKNOWLEDGE THAT WORK WAS DESCRIBED AND AGREE TO THE SUM OF \$ *379.-* BEFORE WORK WAS PERFORMED.

CUSTOMER SIGNATURE *[Signature]*

We are not responsible for landscaping, asphalt, concrete or excess dirt removal. Service Tech. *Steve*
We are not responsible for underground utilities that cannot be located by services such as Julie, Digger, Hotline, et. Init.

Turn off water to whole house to remove shower cartridge and clean out rust/debris that was restricting flow. Then reassemble and turn water back on plus bleed air from system -

Shower is now flowing properly. -

Also install home owners shower head -

PAID BY	EMAIL
<input type="checkbox"/> CASH <input type="checkbox"/> CHECK NO <input checked="" type="checkbox"/> CC <input type="checkbox"/> MC <input type="checkbox"/> VISA <input type="checkbox"/> DISC CREDIT CARD # (4% surcharge)	<i>AMEX</i> <i>#379.-</i> <i>- \$15.16</i>

IN THE UNLIKELY EVENT THAT Wally Blanton/Feltner MUST RE-ROD A LINE UNDER WARRANTY, BE ADVISED OF A \$85.00 TRIP CHARGE.*

PLEASE PAY FROM THIS INVOICE - NO OTHER STATEMENT WILL BE RENDERED

SERVICE WARRANTY All drain openings are warranted for one year with the following exceptions:
1. Service warranty is void where it has been determined that drainage piping is in poor condition (irregularity, breaks, excessively heavy root infiltration, etc.) - OR - 2. Where negligent use is apparent (foreign objects in drain, etc.)

MATERIAL WARRANTY All materials supplied by Wally Blanton are covered by the manufacturers written warranty.

PAYMENT DUE UPON COMPLETION OF JOB

I have the authority to order the above work and do so order as outlined above. It is agreed that the seller will retain title to any equipment or material furnished until final & complete payment is made, and if settlement is not made as agreed, the seller shall have the right to remove same and the seller will be held harmless for any damages resulting from the removal therefor. By signing this Authority, you also waive your three (3) day right to cancel and agree to contract entered between myself and Wally Blanton.

(Initials) (Signature) (Date)
The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Customer agrees to 25% of contracted amount per cancellation. Payment will be made as outlined. See reverse side.

X *[Signature]* AUTHORIZED SIGNATURE X *2/19/25* DATE
 X _____ AUTHORIZED Wally Blanton REPRESENTATIVE SIGNATURE X *2-19-25* DATE

GUARANTEE ON RODDING

<input type="checkbox"/> NONE	<input type="checkbox"/> 6 MONTHS
<input type="checkbox"/> 30 DAYS	<input type="checkbox"/> 1 YEAR
<input type="checkbox"/> 1 FREE RE-ROD	

ALL DEPOSITS ARE NON-REFUNDABLE

DEPOSIT:	<i>paid on job</i>
BALANCE:	
TOTAL:	<i>\$ 394.16</i>