

Michael A. Wright, MHRLR, CFO

1550 East Royall Place, Unit 902
Milwaukee, Wisconsin 53202

(414) 745-6227
michael_wrighta@yahoo.com

OBJECTIVE: To serve on the City of Milwaukee Board of Zoning Appeals

SUMMARY: Professional knowledge in all phases of firefighting techniques, emergency medical services, training, fire prevention/investigation. Focus on strategic leadership practices to ensure development of staff and aid in retention and promotion. Skilled in human resource functions such as employment law, contract negotiations, investigation, and employee onboarding. Confident and poised in interactions with individuals at all levels. Possesses strong proficiency in oral and written communication, instruction organization, human relations, motivation, and patience.

EDUCATION: University of Wisconsin – Milwaukee
Master’s Degree in Human Resources & Labor Relations conferred December, 2021

Cardinal Stritch University – Milwaukee, Wisconsin
Bachelor of Science Degree in Business Management conferred December, 2014

Dillard University Executive Development Institute – New Orleans, LA
Certificate in Leadership Development, 2012-2016

Milwaukee Area Technical College – Milwaukee, WI
Associate of Applied Science Degree in Management conferred December, 2011

Gateway Technical College – Burlington, Wisconsin
Paramedic conferred June, 2007

EXPERIENCE: **DEPUTY FIRE CHIEF – BUREAU OF TRAINING & EMS**

Overseer of the department’s EMS budget providing quarterly reports to the fire chief. Responsible for the continuous quality improvement process for the department’s EMS operations. Serves as the department EMS director through the department of health services. Functions as EMS liaison between Milwaukee County Office of Emergency Management, department of health services, and the Medical College of Wisconsin. Reviewed and approved MOUs for technical colleges. Prepared monthly EMS and training reports for the police and fire commission. Ascertained the renewal of all fire department personnel EMS licenses including NREMT. Ensured that personnel met EMS benchmarks set forth by the department. Provided oversight and worked collaboratively with shift battalion chiefs. Provided monthly reports to battalion chiefs measuring shift progress for training

assignments of personnel. Liaison to and provided monthly reports for the dispatch center measuring call processing times for delta and echo level calls. Responsible for department ISO rating from a training standpoint. Responsible for the onboarding of new hires & paramedics. Adjunct instructor for new hires through three joint fire training academies. Conducted investigations into personnel misconduct leading to disciplinary recommendations. Proficient in Pro Phoenix RMS, Image Trend, Stats FD, Vector Solutions, and other various platforms. Policy and guideline review. Served as shift commander when needed. Acts in the capacity of the assistant chief of operations in his absence.

BATTALION FIRE CHIEF – BUREAU OF OPERATIONS

Functioned as the platoon C shift commander for two years. Responsible for identifying future staffing shortfalls curtailing overtime by initiating platoon transfers. Interfaced with four shift captains setting expectations for the shift. Worked with two other battalion chiefs ascertaining consistency among shifts. Adjusted staffing due to injuries, FMLA requests, jury duty obligations, etc. Appropriately managed the performance improvement plan of a platoon C captain. Oversaw the quality and completion of NFIRS and Image Trend EMS reports. Conducted annual evaluations for shift captains. Functioned as command/operations chief at major incidents within Milwaukee County. Overseer of turnout times for all incidents assuring compliance. Implemented a plan and created a new entry with Pro Phoenix pertaining to delay in call for service. Responsible for making sure personnel completes the correct paperwork and is aware of the return-to-work procedures. Responsible for the department's respirator fit testing and compliance. Tracked and maintained vacation, WR, sick leave, comp/green time for all of platoon C personnel. Effectively managed cultural inadequacies laying the ground work for new expectations and accountability.

DEPUTY FIRE CHIEF – BUREAU OF FIRE PREVENTION

Managed the prevention program and led a team of six inspectors to efficiently inspect all 4,500 businesses and three-family properties annually. Conducted occupancy inspections along with inspecting CBRF businesses. Maintained the following annual compliance percentages: 2017 (102.7%), 2018 (103.8%), 2019 (108.3%), 2020 (101.9%), 2021 (106.6%). Overseer of the department's community-wide smoke alarm program. Managed the scheduling and implementation of the survive alive program. Became an agent of the state for DSPS fire & sprinkler plan review. Reviewed plans for multiple municipalities. Collaboratively worked with city officials attracting business to the city of West Allis. Provided inspection services for Wisconsin State Fair grounds. In 2020, worked with U.S. Army Corp of Engineers stand up a temporary hospital within Wisconsin State Fair Park. Performed performance evaluation for the lieutenant of the bureau. Submitted monthly bureau reports to the police and fire commission.

FIRE LIEUTENANT – BUREAU OF FIRE PREVENTION

Managed and led a team of six fire inspectors that are also assigned to 24-hour duty. Performed fire alarm and sprinkler plan review. Enforced NFPA and city municipal fire code. Collaborated with planning & zoning division assuring compliance and

business needs. Performed the following acceptance tests: Fire alarm, sprinkler, bi-directional amplifier, hydrostatic testing, hood & duct systems, etc. Revamped the department's fire investigation team for a better off-duty response when needed. Assured all company officers are trained to the NFPA 1033 standard. Completed annual performance evaluations for inspectors.

FIREFIGHTER/PARAMEDIC

Worked competently, efficiently, and effectively to complete the duties and activities of the fire department. Concurrently served as a **fire inspector** and **fire investigator**. Investigated over 30 structure fire incidents with two cases being charged with arson.

CREDENTIALS: Certified Public Manager (CPM) 2024 - 2026
National Registered Emergency Medical Technician (NREMT) – Paramedic
International Association of Arson Investigators (IAAI) Fire Investigation Technician
CPSE designated Chief Fire Officer (CFO)
Center for Public Service Excellence (CPSE) Peer Assessor

TRAINING: Blue Card Incident Commander Program
Firefighter I and II
Driver Operator/Pumper
Fire Officer I and II
Public Information Officer
Incident Safety Officer
NREMT Paramedic
Quality Improvement through Accreditation
CPSE Peer Assessor Training
National Incident Management (NIMS) 100, 200, 300, 400, 700 & 800
FEMA – Leadership & Supervision
FEMA – Shaping the Future
FEMA – Applications of Community Risk Reduction
FEMA – Applications of Leadership in the Culture of Safety
CVMIC – Human Resource Investigations
CVMIC – Employment Law
CVMIC – Silver & Gold Certificate in Supervision

**BOARDS,
COMMITTEES &
SERVICE:** Former MATC Advisory Board Member
International Association for Fire Chiefs (IAFC)
DSPA Fire Alarm & Sprinkler Plan Reviewer (2019-2021)
Wisconsin State Fire Inspectors – Area 1 (2017-2021)
Hiring Consultant – Menomonee Falls Fire Department (MFFD)
Progressive Discipline/Documentation Consultant – MFFD
Interview Consultant – Department of Emergency Communications (DEC) 2023
Fire Branch Director – Republican National Convention (NSSE) 2024 Milwaukee
Fire Accreditation Site Visits – Statesville, NC and Summit County, CO